CUSTOMER CALL REPORT

CUSTOMER & LOCATION Aluminum Company of America Alcoa Center, PA 15069 INDUSTRY CLASSIFICATION Technical Center

SALESMAN Gordon L. Dickson REGION Eastern DATE OF CALL 3/27/79
w/ R. E. Byrne, Jr.

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED: Karl P. Karsten - Senior scientist

CALL OBJECTIVE: Discuss RG-244



RESULTS OF CALL:

Alcoa supplies large amounts of powdered aluminum to the asphaltic roof coating industry and as a service offers a series of recommended formulations. At least one of these contains RG-244, which is described as a "nonfibrated thixotropic asphalt roof coating-aluminum." (This is a non-asbestos coating except for the 3-1/2% RG-244 content.) Based on the panel sample we saw, plus a small amount of test data, we agreed with Karl that it should be a very effective reflective coating. They are not interested in using or selling RG-244, but Karl did suggest that we put out a technical bulletin describing the benefits of adding 244 to such a product. Sounded like a good idea and so we requested a copy of his lab report. Karl feels that he will need his manager's Okay on this and asked that we send him a letter covering the subject.

FOLLOW-UP ACTION REQUIRED:

GLD - Send letter to Karl requesting all data possible on RG-244 containing roof coatings. (Letter by R. E. Byrne sent 4/4/79.)

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dal 4/3/79