* SULLIVLA at ISCDCVM3 Monday, October 28, 1991 13:15:04 *

From: PHILPOWF--ISCDCVM3 Date and time 10/28/91 11:36:25
To: SULLIVJF--ISCDCVM3 Joseph F. Sullivan BIADOJB --ISCDCVM3 Janet B. Biado
STARRAJI--ISCDCVM3 Judith I. Starratt NASHDE --ISCDCVM3 Daniel E. Nash

From: WILLIAM F. PHILPOTT
BDP International inc.
ducom: 236-8208_____telex: 650 3764651mciuw
Subject: INTL CARRIER SERVICE REPORT
********** Name:BILL PHILPOTT
IMMEDIATE RESPONSE REQUIRED N Date:10/28/91
********** Du Pont Order No.:SEE BELOW*
Booking Number :SEE BELOW*
SHIP POINT:GULFPORT,MS. PCC:6501 PRODUCT NAME:TITANIUM DIOXIDE

Destination PORT or CITY:
EUROPE: LA: A/P:XXXXX
MEA:
Carrier: Ocean:AUST NEW ZEALAND Air:
Forwarder: BDP INT'L INC. PHILA OCEAN

PROBLEM:	EFFECT:
X POOR COMMUNICATION/INCORRECT INFO	OVERTIME AT PLANT
REFUSED OR CANCELLED BOOKING	CUSTOMER RETURN
EQUIPMENT LATE/DAMAGED/INCORRECT	CUSTOMER SHUTDOWN
LATE PICKUP	CANCELLED ORDER
MISSED CUT-OFF AT RAIL/PIER	ICR OVERTIME
REFUSAL AT PORT	REBOOKING
LOST CARGO	OTHER
Other	0 DAYS DELAYED

COMMENTS: *DUPONT ORDER NUMBERS: JBMM28202 / JBMM28012 / JBMM28201
*BOOKING NUMBERS: 01040526 / 01040527 / 01044306
AUSTRALIA NEW ZEALAND LINE BOOKED THE ABOVE ORDERS ON A VESSEL WHICH WAS NOT CALLING THEIR RESPECTIVE PORTS. RESULTING IN NEW VESSEL INFORMATION BEING GIVEN ON 10/24. BOOKINGS WERE MADE ON 10/03. PLEASE NOTE: THE NEW VESSEL WILL ARRIVE AUCKLAND AND WELLINGTON 3 DAYS SOONER THAN THE ORIGINAL VESSEL. BDP HAD TO RESEND THE SPACE RELEASE TELEX AND OSA TELEX INDICATING THE CHANGE IN SERVICE.

cc: SULLIVLA--ISCDCVM3 Laura A. Sullivan

********** BEST REGARDS,**********
********** BILL PHILPOTT *********
********** BDP INT'L INC.*********

N36633