

NEW AT NAPA HEADQUARTERS . . .

PERSONNEL

TOLL FREE NUMBERS AND HOT LINES

For your convenience, the following is a list of the toll-free and customer assistance numbers offered by your various NAPA suppliers:

TOLL-FREE ASSISTANCE

Cal-Equip: 1-800-253-9880

Mac's: 1-800-354-8957 Outside Kentucky; 1-800-562-8905 Inside Kentucky

NAPA Advertising Agency (Matthews, Muhleman, McLean): 1-800-438-8124

NAPA Batteries (General): 1-800-523-8448 (U.S. Line) 1-800-422-8528 (PA Line)

NAPA Bearings: 1-800-521-0102 Outside Michigan; 1-800-527-9206 Inside Michigan

NAPA Group Insurance (John Hancock): 1-800-323-6898

NAPA Safety Group Insurance (Sentry): 1-800-241-3202

Parts Craft: 1-800-348-4679

Rayloc: 1-800-241-9988 Outside Georgia

R & D Products (Parts Washers): 1-800-328-3594

CUSTOMER ASSISTANCE HOT LINES

American Brakeblok: 703-662-4180 Direct Sales Line

Belden: 312-887-1800

Echlin: 203-481-5771

Holley Carburetor: 313-757-2700 Technical Service Line

Microtest Timing: 216-942-8200

NAPA Air Compressors: 312-883-7676

NAPA Batteries (Globe): 414-228-2546

NAPA Belts & Hose: 303-744-5619

NAPA Filters: 704-864-9944

NAPA Hand Tools: 203-667-2241

NAPA Paint Spray Equipment: 312-883-7433 Technical Equipment & Service

NAPA Temp: 301-628-7171

NAPA Windshield Products: 716-856-6360

Rockford Products: 815-397-6000, Extension 411

United Parts: 815-385-7000



AMATO: Director of Operations

Frank Amato has been named Director of Operations at NAPA Headquarters in Dearborn, Michigan.

Amato's responsibilities include all areas of operational consideration at both the NAPA Distribution Center and NAPA supplier levels.

Amato comes to NAPA Headquarters from the NAPA Cleveland Distribution Center, where over the past nine years he has held a variety of management positions.

A graduate of Miami University in Oxford, Ohio with a degree in communications, Amato resides in Canton, Michigan with his wife Michelle and their two daughters.



McNULTY: Marketing Services Manager

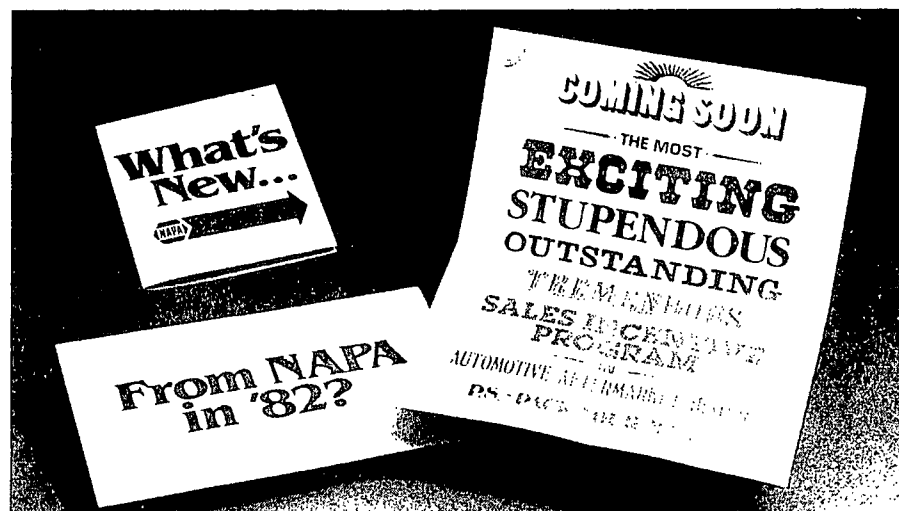
Kaaren McNulty has been named Marketing Services Manager at NAPA Headquarters here in Dearborn, Michigan.

In this position, McNulty is responsible for the coordination of NAPA's major meetings as well as NAPA's various sales promotion and incentive programs.

McNulty joins the NAPA Headquarters staff with extensive management experience in hotel sales, incentive travel and advertising.

A graduate of Madonna College with a degree in business administration, McNulty resides with her daughter in Livonia, Michigan.

SALES INCENTIVE



As the above mailer indicates, you can be looking for some pretty exciting, stupendous, outstanding, tremendous sales incentive plans to be coming your way in 1982.