

CUSTOMER PROBLEM REPORT (CPR)

DATE PROBLEM REPORTED AND RECEIVED <u>September 2, 1975</u>		DATE OF REPORT: <u>September 3, 1975</u>		
SERVICE REFERENCE NUMBER USE THIS NUMBER TO IDENTIFY ALL REPORTS AND CORRESPONDENCE RELATIVE TO THIS SERVICE.		REGION	STATE	YEAR
		CC	C	75
		NUMBER		
		39G		

CUSTOMER-CONSUMER INFORMATION	PRODUCT INFORMATION	SAMPLE INFORMATION
DEALER	PRODUCT <u>K-Spray/Pre-Mix Topping</u> (non-asbestos)	SAMPLE I.D. & OTHER INFO. <u>Aug 8-1 & Aug 8-2</u>
	PLANT ORIGIN <u>Antioch</u>	<u>Non-asbestos topping codes</u>
	DATE OF SHIPMENT <u>August 11, 1975</u>	SHIPPING TAG NO.
CONTRACTOR <u>Bill Ledbetter Drywall</u>	CAR-TRUCK CARRIER I.D. <u>KGC</u>	DATE OF SHIPMENT
PROJECT <u>Horn Construction</u>	SHIPMENT-ORIGIN <u>Antioch</u>	CARRIER <u>KGC</u>
OTHER <u>Smoketree Tract, Modesto</u>	INV./SLS. ORDER NO. <u>06-3076</u>	
	BILLING	
	OTHER	

CHECK IF TECHNICAL ENGINEER ASSISTANCE IS REQUIRED. YES ☐ NO ☒ X

STATE SPECIFIC PROBLEM - BE SPECIFIC - GIVE COMPLETE DETAILS:

Bill Ledbetter requested assistance on the following problem. Butt joints in the ceilings of a recently sprayed model home were showing up through the acoustic spray.

DISTRIBUTION:

SENIOR VICE PRESIDENT,
SALES & MARKETING

SENIOR VICE PRESIDENT,
MANUFACTURING & DISTRIBUTION

MANAGER OF MARKETING

MANAGER, FIELD MARKETING SERVICES

MANAGER, CORPORATE
ENGINEERING & DEVELOPMENT

MANAGER, FIELD TECHNICAL SERVICES

MANAGER, SPECIAL PRODUCTS

ASST. TO VP,
MANUFACTURING & DISTRIBUTION

GENERAL PRODUCTION MANAGER
NAME W. D. Hopper

MANAGER, PROCESS & CONTROL

PLANT MANAGER
NAME R. L. Muhr

TECHNICAL ENGINEER

REGIONAL SALES MANAGER
NAME B. J. Murphy

DIV. MGR., MARKETING SERVICES
NAME C. Cutler

DIST./AREA SALES MANAGER
NAME D. L. Carpenter

SUPERVISOR, QUALITY CONTROL
NAME H. L. Weightman

SUPERVISOR, PROCESS ENGINEER

RESEARCH OR CONCRETE LAB

CHIEF CHEMIST

SALESMAN
NAME D. B. Gillease

OTHERS: P.A. Hawkins R.G. Klein
G.A. MacCorkle C.B. LaFayette

D.B. Gillease/C.B. LaFayette
ORIGINATOR OF REPORT

[Signature]
TECHNICAL ENGINEER