February 27, 1992

TO: Cherry Barker - Rayloc Atlanta
Kevin Cannon - Rayloc Payson
Don Chaney - Rayloc Hancock
Bill Duncan - Rayloc Morganfield
Tom McAnally - Rayloc Memphis
Cary Winsett - Rayloc Stephenville

FROM: Paul LeCour - Rayloc Atlanta

SUBJECT: ABEX FORMULA CHANGE - CERTAIN PART NUMBERS

We are changing the part numbers listed in the attached letter from Abex based on a study of over 1,400 alleged defective and lifetime warranty returns. This change will help reduce "Brake Noise" complaints. We want to do this as soon as possible, but Abex has a capacity problem at the present time. The attached letter also explains when the new formula will be available.

Once you have received the new formula for a particular part number, you should return all inner and outer pucks of the old formula immediately. Abex will issue full credit for the pucks and freight charges.

If you have any other questions on this subject, please let us hear from you.

Best regards.

Paul

Paul L. LeCour

PLL:jw

cc: All General Managers
All QA Managers
All Production Managers
Ken Shipp
Willie Malcolm
Chris Stephens
John Capel
Joe White
Toby Moore
Jeff DeSchon
Wayne Hitch
Allan Thames
Dan Berletchick
Jack Hughes
Mike Lemongello
All Rayloc Field Representatives
All Rayloc Regional Managers

