

Texas City, Texas

August 17, 1965

Answer to Complaint
No. 65-14-VCM-3

*VCM
RM 7P
Customer Complaint*
W. H. Slager
W. B. Sheely
J. W. Kongable

A. H. Conrad

Manufacturing's investigation of the reference complaint has not revealed a cause for this tank car of monomer being out of specification.

Since the customer did not consume the material and was supplied with a satisfactory replacement, and has no specific complaint concerning an objectionable impurity, we consider the investigation of the incident completed.

Details of the Investigation

Carbide rejected the car of VCM (NATX 14948) on the basis of color. A replacement car was delivered to them.

A comparison of the laboratory results of the original sample and a sample taken from the car when returned on 7/23 is shown below.

<u>Original Loading Analysis (7/14)</u>			<u>Returned Car Analysis (7/23)</u>
HCL	Top	<.1	1.9
	Middle	<.1 ppm	1.9
	Bottom	<.1	3.3
AcH	1 ppm		9 ppm (pink)
Fe	0.1 ppm		0.9 ppm
HBI	0.0022%		0.0543%
GLPC	Normal		all normal except for
			5.7 ppm CB
App.	clear & colorless		Red brown

Material Handling records show this car (NATX 14948) was last cleaned on April 30, 1963. These cars are cleaned about once every five years.

This car was previously used to deliver VCM to Mexico on May 3, 1965.

An analysis by the PT&E Research Group of a sample taken from the car when returned from Carbide showed no unusual contaminant.

B. J. Darby

mg

CBY 1111293

RSV0032453