

**From:** Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]  
**Sent:** 6/6/2017 11:07:33 PM  
**To:** james.ross@state.nm.us  
**Subject:** Undeliverable: EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations  
**Attachments:** EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations

Your message

**To:** Bennett, Tate  
**CC:** Hoelscher, Douglas L. EOP/WHO; Bowles, Jack; Cook-Shyovitz, Becky  
**Subject:** EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations  
**Sent:** 6/6/2017 11:07:29 PM



Your message to james.ross@state.nm.us couldn't be delivered.

james.ross wasn't found at state.nm.us, or the mailbox is unavailable.

Bennett.Tate	Office 365	james.ross
Action Required		Recipient
Unknown To address		

### How to Fix It

The email address might be misspelled or it might not exist. Try one or more of the following:

- **Retype the recipient's address, then resend the message** - If you're using Outlook, open this non-delivery report message and click **Send Again** from the menu or ribbon. In Outlook on the web, select this message, and then click the "**To send this message again, click here.**" link located just above the message preview window. In the To or Cc line, delete and then retype the entire recipient's address (ignore any address suggestions). After typing the complete address, click **Send** to resend the message. If you're using an email program other than Outlook or Outlook on the web, follow its standard way for resending a message. Just be sure to delete and retype the recipient's entire address before resending it.
- **Remove the recipient from the recipient Auto-Complete List, then resend the message** - If you're using Outlook or Outlook on the web, follow the steps in the "Remove the recipient from the recipient Auto-Complete List" section of [this article](#). Then resend the message. Be sure to delete and retype the recipient's entire address before clicking **Send**.

- **Contact the recipient by some other means**, (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

*Was this helpful? [Send feedback to Microsoft.](#)*

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## More Info for Email Admins

Status code: 550 5.1.351

When Office 365 tried to send the message, the external email server returned an error stating that the recipient is unknown or the mailbox is unavailable. This error was reported by an email server outside Office 365.

**If you or the sender can't fix the problem, contact the responsible party's email admin** - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. To determine who the responsible party might be, check the error for information about where the problem is happening. For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

Although the sender might be able to fix the issue by correcting the recipient address, it's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

### Original Message Details

Created Date: 6/6/2017 11:07:29 PM  
 Sender Address: Bennett.Tate@epa.gov  
 Recipient Address: james.ross@state.nm.us  
 Subject: EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations

### Error Details

Reported error: 550 5.1.351 Remote server returned unknown recipient or mailbox unavailable -> 550 Invalid recipient <james.ross@state.nm.us> (#5.1.1)  
 DSN generated by: CY1PR09MB1131.namprd09.prod.outlook.com  
 Remote server: server-9.tower-76.messagegatelabs.com

### Message Hops

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HOP	TIME (UTC)	FROM	TO	WITH
1	6/6/2017 11:07:29 PM	CY1PR09MB1129.namprd09.prod.outlook.com	CY1PR09MB1129.namprd09.prod.outlook.com	mapi

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2 6/6/2017 11:07:29 AM CY1PR09MB1129.namprd09.prod.outlook.com CY1PR09MB1131.namprd09.prod.outlook.com

Microsoft SMTP Server  
cipher=TLS\_ECDHE\_RSA

## Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.oma.microsoft.com; s=selector1-epa-gov; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version; bh=zgVMThPnjvCp5lyuUE0CGsFzcVpgP8SBZ57ED1EGqYA=;

b=mJ449AYahNT8OnszsWH41MZ7HRAXZHc0sfoM5WzklTE+bfqBzjYkt9ii7VznKoy9//KwJazVCZZGHEsiLyyycf ykGx3wANNtXTLynBTgtuO+ahZn7yhBZA7IC2MDw3G2gRf6nkLNd5R0EOaRFjDVMN3ChDm8DC6S1gUzRL6ctk0=

Received: from CY1PR09MB1129.namprd09.prod.outlook.com (10.166.196.21) by CY1PR09MB1131.namprd09.prod.outlook.com (10.166.196.23) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_CBC\_SHA256\_P256) id 15.1.1143.10; Tue, 6 Jun 2017 23:07:29 +0000

Received: from CY1PR09MB1129.namprd09.prod.outlook.com ([10.166.196.21]) by CY1PR09MB1129.namprd09.prod.outlook.com ([10.166.196.21]) with mapi id 15.01.1143.019; Tue, 6 Jun 2017 23:07:29 +0000

From: "Bennett, Tate" <Bennett.Tate@epa.gov>

To: "Bennett, Tate" <Bennett.Tate@epa.gov>

CC: "Hoelscher, Douglas L. EOP/WHO" <Douglas.L.Hoelscher@who.eop.gov>, "Bowles, Jack" <Bowles.Jack@epa.gov>, "Cook-Shyovitz, Becky" <Cook-Shyovitz.Becky@epa.gov>

Subject: EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations

Thread-Topic: EPA to Extend Deadline for 2015 Ozone NAAQS Area Designations

Thread-Index: AQHS3wT383e9ck3tAkKzbOvXNBz+JaIYa/dQgAAHf5SCAAADDYA==

Date: Tue, 6 Jun 2017 23:07:29 +0000

Message-ID: <CY1PR09MB1129CE0B8939F6981DAAED6A96CB0@CY1PR09MB1129.namprd09.prod.outlook.com>

References: <7f61c520c0244932892898f8488bf422@epa.gov> <BN1PR09ME03054902AD870BA63EBA0E099BCB0@BN1PR09MB0305.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach: yes

X-MS-TNEF-Correlator:

authentication-results: epa.gov; dkim=none (message not signed) header.d=none>epa.gov; dmarc=none action=none header.from=epa.gov;

x-originating-ip: [161.80.88.197]

x-ms-publictraffictype: Email

x-microsoft-exchange-diagnostics: 1;CY1PR09MB1131;7:1X5/0t2HR8thrWrMxM5N6PbDQCzPPWx+7zDbbravH8BfarFEzlj4y1NWNzL4hbdAVZoHsz8b9BwbCEGSMYcdKJJojsDWihLD37Nhu1h0uidmJlMKPysYzexCk+KEa6DYjj8tpNY0oJKpFltNOrMGxYpxvn5Aj2VYjdBvZcJlEQSzvUSWi3g89Abp41q4VY6z68u5wvJMLKe2BPAjdmx2KuAthiIreJzMQ49SCphbLbU/sqrQuIFeoPli+cf g8H1BRs41r89RklU8SI+a7ICWj/Trb6fAqtJwhyjZsHo2R5roPb5dTQ7xQk89gUEdmWs2szataiWnva+T3zH2bjD DWRA==

x-ms-trafficdiagnostic: CY1PR09MB1131;

x-ms-office365-filtering-correlation-id: 16f64c36-7c39-4876-4b27-08d4ad30ce4a

x-microsoft-antispam:  
UriScan:;BCL:0;PCL:0;RULEID:(22001)(2017030254075)(201703131423075)(201703031133081)(201702281549075);SRVR:CY1PR09MB1131;

x-microsoft-antispam-prvs:  
<CY1PR09MB1131BC1A571B77887134E9C196CB0@CY1PR09MB1131.namprd09.prod.outlook.com>

x-exchange-antispam-report-test:  
UriScan:(18691203564520)(21748063052155)(229425074694992);

x-exchange-antispam-report-cfa-test:  
BCL:0;PCL:0;RULEID:(100000700101)(100105000095)(100000701101)(100105300095)(100000702101)(100105100095)(102415395)(6040450)(601004)(2401047)(5005006)(8121501046)(10201501046)(3002001)(100000703101)(100105400095)(93006095)(93001095)(6041248)(20161123558100)(20161123564025)(20161123555025)(20161123562025)(201703131423075)(201702281528075)(201703061421075)(201703061406153)(20161123560025)(6072148)(100000704101)(100105200095)(100000705101)(100105500095);SRVR:CY1PR09MB1131;BCL:0;PCL:0;RULEID:(100000800101)(100110000095)(100000801101)(100110300095)(100000802101)(100110100095)(100000803101)(100110400095)(100000804101)(100110200095)(100000805101)(100110500095);SRVR:CY1PR09MB1131;

x-forefront-prvs: 033054F29A

x-forefront-antispam-report:  
SFV:NSPM;SFS:(10019020)(394504000003)(398404000002)(394104000002)(394004000002)(398504000002)(7366002)(7406005)(68736007)(4326008)(6200100001)(5660300001)(25786009)(236005)(7336002)(390604000002)(6862004)(77096006)(733005)(387304000002)(110136004)(33656002)(10126004)(6506006)(8666007)(54906002)(6306002)(54896002)(55016002)(99286003)(9686003)(6436002)(8656002)(606005)(53936002)(189998001)(97736004)(2900100001)(7696004)(72206003)(7416002)(478600001)(14454004)(3280700002)(3660700001)(74316002)(7906003)(8936002)(7736002)(122556002)(8676002)(81166006)(6116002)(790700001)(102836003)(86362001)(2906002)(66066001)(54356999)(99936001)(50986999)(3846002)(76176999);DIR:OUT;SFP:1102;SCL:1;SPVR:CY1PR09MB1131;H:CY1PR09MB1129.namprd09.prod.outlook.com;FPR:;SPF:None;MLV:ovrnspam;PTR:InfoNoRecords;LANG:en;

spamdianosticoutput: 1:99

spamdianosticmetadata: NSPM

Content-Type: multipart/mixed;  
    boundary="\_\_\_004\_\_\_CY1PR09MB1129CE0B8939F6981DAAED6A96CE0CY1PR09MB1129nampr\_\_\_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-originalarrivalttime: 06 Jun 2017 23:07:29.5843  
(UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: CY1PR09MB1131