

SALES OFFICE & DISTRIBUTION CENTER

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OCT 1 1974

COMPONENTS
ENGR. - C

cc: Dick Spotts
Q.C.

Leon Martin - Prod.
Tom Hamilton

5682 E. PONCE DE LEON AVE. STONE MOUNTAIN, GA. 30083

City of New York

Mr. Turner, Buyer - Purchasing
Electric Company
Roanoke Boulevard
Roanoke, Virginia 24153

Part #151A-7931-PI

Your letter of August 1, 1974

Dear Ray:

With the above letter you returned a sample of subject part to Gerry Miller at Mannheim indicating that you were experiencing quality problems on some of the parts.

The sample of this part has been examined by our quality control personnel at Mannheim and this sample was compared with other 7931 parts that are inspected prior to shipment from the plant.

We have to agree this particular part was inferior, but I gather of all the parts inspected at Mannheim this is the only one that has failed.

To prevent further occurrence of this matter we can assure you that new inspection procedures are being set up immediately.

I can assure you we do pride ourselves on our Q. C. at this plant and you have our assurance that it won't be necessary for you to call this to our attention in the future.

Yours truly,

Frank McBrearity
Sales Engineer

Dickinson
Osborne
Miller

PLAINTIFF'S
EXHIBIT

WV-D 21611

PLAINTIFF'S
EXHIBIT

78713.00

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