Monsanto CALL REPORT—ORGANIC DIVISION

DICTATE IN SEQUENCE:
1. HEADING INFORMATION
2. NAMES OF ADDRESSEES
3. NAMES OF CARBONEES
4. IMMEDIATE ACTION NEEDED
5. REPORT ON CALL

REPORT CAPTIONS:
1. OBJECTIVE
2. PERSONS CONTACTED
3. RESULTS
4. ACTION REQUIRED

CUSTOMER NAME		DATE OF CALL
REICHHOLD CHEMICALS		3/2/72
CITY AND STATE	DATE RECEIVED	DATE TYPED
TACOMA, WASHINGTON	3/13/72	3/22/72

CUSTOMER MAILING LIST CHANGES—SERVICE CENTER USE ONLY

NAME AND TITLE	PUT ON	TAKE OFF	MP	MAG.	CATEGORY CODES

REGION	SERVICE CENTER	SALESMAN
WESTERN	SEATTLE	JOHN A. KRISS

TO CUMMING PATON
ST LOUIS

CC D. R. HANSEN - SC
J. K. McCABE - Vancouver
D. W. STEGEN - Houston

PERSONNEL CONTACTED: Robert Walker, Mgr.
Charles L. Allyn, Plt. Engr.

OBJECTIVES:
1. Offer technical service assistance in converting from Therminol FR1 to Therminol 55.
2. Determine fluid ~~potential~~.

RESULTS:

On instructions and recommendations from the RCI plant at Houston, Allyn is replacing 35 drums of Therminol FR in a resin producing heat transfer system to Mobiltherm 600. Apparently, their experience with Mobiltherm 600 has been so successful at Houston that they did not wish to consider another fluid. Allyn was favorably impressed with our FLET evaluation data comparing ~~Therm~~ Therminol 55 and Mobiltherm 600. He likes the higher flash point and the more stabil nature of T-55 and with cultivation could be persuaded to top off with T-55. Annual consumption in this unit runs 4/5 drs/yr.

Allyn mentioned that they have periodic freezing problems in their penta plant which uses Dowtherm A as a heat transfer medium. Several lines in this unit are insulated but not steam or electrically traced. After shut down the power failures are a problem. I recommended that Allyn top off or replace the Dowtherm A with Therminol 66 and thus change the 54°F crystal point of Dowtherm A to a -45°F pour point by using Therminol 66 and Dowtherm mixture. Allyn plans to look at Therminol 66 for his penta plant.

ACTION:
1. JAK send lit on Therminol 55 and Therminol 66
2. ~~JAK~~ JAK confirm compatibility

JAK

dmc

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