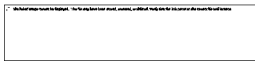


Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 6/6/2018 4:50:41 AM
To: Arnoldo.Medina@chevron.com
Subject: Undeliverable: 500 Days...
Attachments: 500 Days...

Your message

To: Bennett, Tate
Subject: 500 Days...
Sent: 6/4/2018 2:43:30 PM



Your message to Arnoldo.Medina@chevron.com couldn't be delivered.

When Office 365 tried to send your message, the receiving email server outside Office 365 reported an error.

Bennett.Tate	Office 365	Arnoldo.Medina
Sender		Action Required
		Policy violation or system error

How to Fix It

Check the "Reported Error" from the "Error Details" section shown below for more information about the problem. The error might tell you what went wrong and how to fix it. For example, if the error states that the message was blocked due to a potential virus or because the message was too large, try sending the message again without attachments.

If you're not able to fix the problem, it's likely that only the recipient's email admin can fix it. Contact the recipient by some other means (by phone, for example) and ask them to tell their email admin about the problem. Give them the "Reported Error" from the "Error Details" section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.0.350

The error reported by the receiving server wasn't specific enough to determine the exact nature of the problem. These errors often indicate the message violates a security or policy setting configured on the recipient's email servers.

If the sender is unable to fix the problem by modifying their message, then it's likely a problem that only the recipient's email admin can fix. Try the following:

Check the error for information about the problem - The "Reported Error" returned by the external email server can be found in the "Error Details" section below. This error might tell you what went wrong and provide clues for how to fix it. For example, if the error states the message was rejected due a Sender Policy Framework (SPF) issue, then you'll have to work with your domain registrar to correctly configure your domain's SPF records.

Check the error for information about where the problem is happening - For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

If you can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. For security or policy violation issues, it might be sufficient for them to just add your sending IP addresses or domain to their allowed senders list.

It's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

Original Message Details

Created Date: 6/4/2018 2:43:30 PM
Sender Address: Bennett.Tate@epa.gov
Recipient Address: Arnoldo.Medina@chevron.com
Subject: 500 Days...

Error Details

Reported error: 550 5.0.350 Remote server returned an error -> 550 #5.1.0 Address rejected.
DSN generated by: MW2PR0901MB2347.namprd09.prod.outlook.com
Remote server: san520mix1.chevron.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	6/4/2018 2:43:30 PM	BL0PR0901MB2339.namprd09.prod.outlook.com	BL0PR0901MB2339.namprd09.prod.outlook.com	mapi
2	6/4/2018 2:43:30 PM	BL0PR0901MB2339.namprd09.prod.outlook.com	BL0PR0901MB2340.namprd09.prod.outlook.com	Microsoft SMTP cipher=TLS_ECD
3	6/6/2018 4:50:33 AM	MW2PR0901MB2347.namprd09.prod.outlook.com	MW2PR0901MB2347.namprd09.prod.outlook.com	TransportReplic

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com; s=selector1-epa-gov; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=kULEw6YtJylghgEWrrp9n+NlzUnMlpMa/JkWaEB6lFM=;

b=jgXAjjhAami55wbs8DS+JRGAS3349pM+Z9cJqBS3ikR48hqGpfyi75oDjUUIj1PucZaiX2qjA47hkhpsqp46Gvl gShLO3N88Sf6PCLmZfIJM9Q5DvQmarJeBX5uNEBaQ4XjKVUkc3Rc8/n/xOoreQOY9FdECUHWlmZ4hW1PX0bI=

Received: from MW2PR0901MB2347.namprd09.prod.outlook.com (2603:10b6:302:7::13) by MW2PR0901MB2347.namprd09.prod.outlook.com (2603:10b6:302:7::13) with TransportReplication id Version 15.20 (Build 820.13); Wed, 6 Jun 2018 04:50:33 +0000

Received: from BL0PR0901MB2339.namprd09.prod.outlook.com (52.132.18.157) by BL0PR0901MB2340.namprd09.prod.outlook.com (52.132.18.158) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.820.11; Mon, 4 Jun 2018 14:43:30 +0000

Received: from BL0PR0901MB2339.namprd09.prod.outlook.com ([fe80::8511:7ae8:9df4:f268]) by BL0PR0901MB2339.namprd09.prod.outlook.com ([fe80::8511:7ae8:9df4:f26885]) with mapi id 15.20.0820.015; Mon, 4 Jun 2018 14:43:30 +0000

From: "Bennett, Tate" <Bennett.Tate@epa.gov>
To: "Bennett, Tate" <Bennett.Tate@epa.gov>
Subject: 500 Days...
Thread-Topic: 500 Days...
Thread-Index: AdP8DBpCSFL6Cbt5T2KXoD4vVgVFOw==
Date: Mon, 4 Jun 2018 14:43:30 +0000
Message-ID: <BL0PR0901MB2339BFB8BFDD5BF4A99FD00F96670@BL0PR0901MB2339.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is) smtp.mailfrom=Bennett.Tate@epa.gov;
x-originating-ip: [161.80.87.199]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics: 1;MW2PR0901MB2347;7;zduWZMyHMHs/YuQcPtKE1J/f7QTus8KPF64/SlesiU3rFob7snz65AR/hN4chCgrzxpMn n2tTpio/+v7EX+TzJyqYApbNu3zse455TpSerZn8rOVwCcZYVg26mXnIDYt1R90S77/JtJJB6EnQdKwdOVYuPN/rj uCui9lXzllYjJ0OrWMMKuNIq9tLR52GBaNOPOGydxp0xj+SzXBUHx3cFFP6EN2f4sWmq/SmIsLLdJUauiRUt7MKESs AKe9nXwzN
x-microsoft-antispam: UriScan:;BCL:0;FCL:0;RULEID:(7020095)(4652020)(5600026)(2017052603328)(7153060)(49563074)(7193020);SRVR:BL0PR0901MB2340;
x-ms-trafficdiagnostic: MW2PR0901MB2347;
z-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr
x-microsoft-antispam-prvs: <MW2PR0901MB23477012EB63FD785F73C67696650@MW2PR0901MB2347.namprd09.prod.outlook.com>
z-exchange-antispam-report-test: UriScan:(28532068793085)(21748063052155)(229425074694992);

x-ms-exchange-senderadcheck: 1
x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(102415395)(6040522)(2401047)(8121501046)(5005006)(3002001)(10201501046)(93006095)(93001095)(3231254)(944501410)(52105095)(149027)(150027)(6041310)(201703131423095)(201702281528075)(20161123555045)(201703061421075)(201703061406153)(20161123560045)(20161123562045)(20161123558120)(20161123564045)(6072148)(201708071742011)(7699016);SRVR:MW2PR0901MB2347;BCL:0;PCL:0;RULEID:;SRVR:MW2PR0901MB2347;
x-forefront-prvs: 06952FC175
x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(1496009)(39860400002)(366004)(396003)(376002)(346002)(39380400002)(199004)(189003)(790700001)(5890100001)(7416002)(6200100001)(2900100001)(7116003)(26005)(25786009)(7406005)(106356001)(7276002)(105586002)(7336002)(7366002)(102836004)(8656006)(65686004)(5660300001)(7696005)(68736007)(86362001)(5250100002)(6506007)(39060400002)(8936002)(478600001)(3660700001)(55016002)(8666007)(486006)(8676002)(97736004)(6862004)(14454004)(99936001)(476003)(81166006)(81156014)(316002)(2906002)(54896002)(66066001)(74316002)(6436002)(72206003)(7736002)(53936002)(6116002)(6306002)(33656002)(99286004)(3280700002)(3846002)(9686003);DIR:OUT;SFP:1102;SCL:1;SRVR:MW2PR0901MB2347;H:EL0PR0901MB2339.namprd09.prod.outlook.com;FPR:;SPF:None;LANG:en;PTR:InfoNoRecords;A:1;MX:1;
received-spf: None (protection.outlook.com: epa.gov does not designate permitted sender hosts)
x-microsoft-antispam-message-info:
t9rFGiXnD2iLPe09slvbaAXWUgcv0iXzi9EWjkeSKDk+zi9RGQrVzCGgFWFQWrv6HpO2PejuyEMGc4vFd22T+Km5Qq8p5EVLZRZUfqlvaatuLZOexOHvI3FYzy0L2LmLbTXzvpBJXzbpTty0qs9xU7u05voXmIS0nkpdNdaHocQwJBz8aDlXqUzqqRsC0Vjq0
spamdiagnosticoutput: 1:99
spamdiagnosticmetadata: NSPM
Content-Type: multipart/mixed;
 boundary="___004___EL0PR0901MB2339BFB8EFDD5EF4A99FD00F96670BL0PR0901MB2339___"
MIME-Version: 1.0
X-MS-Office365-Filtering-Correlation-Id: 5aecaf9e-1d8a-4e26-54b1-08d5ca298a86
X-OriginatorOrg: epa.gov
X-MS-Exchange-CrossTenant-Network-Message-Id: 5aecaf9e-1d8a-4e26-54b1-08d5ca298a86
X-MS-Exchange-CrossTenant-originalarrivalttime: 04 Jun 2018 14:43:30.8149
 (UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
X-MS-Exchange-Transport-CrossTenantHeadersStamped: MW2PR0901MB2347