Monsanto

FROM (NAME & LOCATION) B2SH P. G. Benignus

DATE December 29, 1971 CC:

SUBJECT Drum Breakage of Capacitor Aroclor and Transformer Askarel

REFERENCE

TO : B2SA H. S. BERGEN
B2SL T. L. GOSSAGE
1740 ART LEISY
1740 R. McCUTCHAN
1760 R. H. MUNCH
B2SH C. PATON
B2NK E. M. POTTER
B2NB J. R. SAVAGE
A2NA W. R. COREY

Taiwan advise that the drum breakage was at the seams.

This seems a different problem than:

a) Leaks through the bungs in Italy.
b) Crack fatigue of the drum bottoms on various domestic shipments.
c) Complaints from all our customers in Brasil of too much breakage of our drums. They stated, "side-walls too thin".

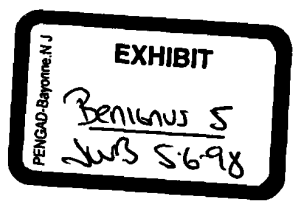
There are other unlisted cases of drum leakage. In light of extremely drastic steps being taken to protect Monsanto and its executives against PCB pollution, I do not foresee how we can continue to have drum leakage, using drums inferior to competition.

Historically from all around the world and now specifically from Taiwan where we are trying to capture the market all five potential customers report our quality as received in our drums is inferior to competitive material. Yet as produced our quality is as good as or even superior.

Our drum package needs structural improvement and evidently also improvement regarding product quality.

P. G. Benignus

CS



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