



PLAINTIFF'S EXHIBIT

BIR-376

January 5, 1988

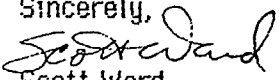
A. Neil Hartzell
Warner & Stackpole
28 State Street
Boston, Massachusetts 02109

Re: Franchi v. Bird

Dear Mr. Hartzell:

After a review of the file by Cliff Patenaude and myself, we would ask for an additional sample to analyze or an opportunity to reinspect the buildings.

At this time, we found that their initial complaint that the shingles were not sealing and blowing off was settled. Their new complaint regarding loss of granules and cracking was not shown by a sample tested by myself in June of 1985 at the request of Helen Irvin of your firm. We found the sample to be within specifications. Therefore, we would need more confirmation of the problems now allegedly occurring--cracking and loss of granules--than is provided by the report of Manny Domingos, Project Manager of the Stonehill Development.

Sincerely,

Scott Ward
Quality Control Manager

cc: C.J. Patenaude, Bird

Bird Incorporated Pleasant St., Norwood, Massachusetts 02062 617-551-0656

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