3. No RGN's accompanying the return. Where a pick up ticket is used, it is not absolutely necessary to prepare and submit an RGN.

In the majority of cases dealing with Jobbers we never have any complaints on the manner in which we handle cores. However, in those trouble areas, we should insist that the Jobber concerned prepare an RGN on each return. As mentioned before, he should not attempt to identify by part number as we do not feel that a counter man is familiar enough with all parts to identify them properly.

As a general rule and except during peak seasons, credit on cores returned is issued within a thirty day period from the time these cores are picked up from the Jobber. The extreme time required will not exceed forty-five days. The above is the practice we try to follow. If you hear of cases where this is not being done, let us hear from you.

We maintain a core bank on cores returned. When a Jobber returns more cores than his purchases, we do not issue credit on these until such time as his purchases are enough to offset the cores returned. Information on purchases by Jobbers is supplied by the Distribution Center supplying the particular Jobber.

We do not issue credit direct to the Jobber. Instead, credit is issued to the Distribution Center under the Jobber's name, and the Distribution Center issues the credit to the Jobber.

Please assure each and every Jobber that we handle his returns on an individual basis and do it in an honest and

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