

1-2/1/91

November 16, 1990

Paul -
you is the
working out?
Thanks.
Jol
2/4

TO: Charles Barker
Coy Barnes
Tim Bronson
Doug Reber
Frank Price
Tom White

FROM: Paul LeCour

SUBJECT: TENNECO METALLIC DISC PADS AND NON-METALLIC, NON-ASBESTOS STRIP LINING

We have shipped, to your home, one set of disc pads and brake shoes that should fit your company car. We need you to install these items on the company vehicle just as soon as possible. Please do this within the next two weeks. We want you to install these items without any other brake work being done on the car. We would like the rubbing surfaces to be free of grease or oil. You may sand the rubbing surfaces to remove the glaze finish. Please keep your old disc pads and brake shoes.

Please start a log book, recording the date that you installed these items, the mileage when they were installed and when they are removed. Please measure the centerline thickness of all friction material before you install them. When we ask you to remove the items, please have them marked with the exact location where they were on the vehicle and also re-measure the thickness in the same spot you did before you installed them. All this information will help us make a wise decision on the material. Please forward this information to Toby Moore and myself. We need this for our records.

If the disc pads start making squealing noises, we then want you to install S-007 after at least 500 miles of service. Do nothing other than install S-007, then record the Results.

We cannot over-emphasize the importance of your cooperation in this exercise. We depend on people like you to help eliminate any problems we might get from our customers if we do not do this exercise first. We want you to know that Tenneco has already logged over 500,000 miles on the same formulas you are going to install.

If you have any questions, please give us a call.

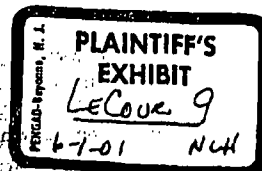
Thank you,

Paul
Paul LeCour

PLL:jw

cc: John Aderhold Joe White Toby Moore Mike Lemongello Wayne Hitch Allan Thames

PS: If for any reason, you must remove these items from the company car, please make sure you call us before you remove them. Once we agree with you then that item or items will be returned to us here in Atlanta.



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