INTRA-ORGANIZATION

# MEMORANDUM

PLAINTIFF'S EXHIBIT

BOND-224

RS-7

FROM JKN

Always provide address to which reply is to be sent

TO JKN

DATE September 27, 1978 SUBJECT

Please use a separate sheet for each subject treated

Just so we have a written record of a telephone call received after office hours on Monday, September 25,1978, from a Mrs. Mary Belle Isle of Syracuse New York; phone number 315-446-9409. She advised that she bought some of our Resurfo Powder in 1976 and was concerned about asbestos and the things she had been reading about asbestos in patching compounds.

I advised her of the fact that our product never contained asbestos but was manufactured with a talc--the total formula containing of 9% talc which since it was the Tremolitic type was discontinued in the formulation as of April 28, 1977.

At that point she indicated to me that it was a powder material in a metal can, so I advised her that that would not have been our Resurfo since only Resurfo Paste is packaged in metal cans. She was going to back to the dealer at that point to determine exactly whose product it was that she had used because she said she expressed surprise when she had the material at home and found out in opening that the container was, in fact, powder rather than the paste expected. In any case, based on this information not our material.