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Cc: Dickerson, Aaron[dickerson.aaron@epa.gov]
From: EPA@BCDTRAVEL.COM
Sent: Mon 8/21/2017 2:01:01 AM
Subject: Ticket Refund Notification for JACKSON/RYAN T - Record Locator Z074XQ

Record Locator: Z074XQ

JACKSON/RYAN T,

The following airline ticket(s) have been submitted to the airline(s) for credit:

Ticket 0018610728978 on American Airlines in the amount of 548.24 on August 20, 2017.

Please allow 4-6 weeks for processing. All refunds are subject to airline audit. Credit will be applied to the original form of payment.

Please note that if a separate transaction fee was assessed for your ticket(s), that amount is not included in the refund request; it will require submission on your expense report. If transaction fees are billed centrally for your corporation, then no action is required.

Should you have additional questions or concerns, please contact your BCD Travel Department.

We appreciate your business.

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breakdown in machinery or equipment, or changes in fares, itineraries, or schedules; and/or (ii) acts of God, dangers incident to the sea, fires, acts of government or other authorities, wars, acts of terrorism, civil unrest, strikes, riots, thefts, pilferage, epidemics, quarantines, other diseases, climatic aberrations, or from any other cause beyond BCD Travel's control. Please see additional terms and conditions related to this itinerary at [Terms and Conditions](#).