

Turn-Around Time Survey  
June 8, 1978  
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We know you will be as concerned about this as we are, and we would ask that you look into your turn-around time and advise us to what you are doing to improve this and to reduce the turn-around time to a maximum three days. We will be interested in your comments and follow-up on this and would ask you to reply as quickly as possible.

Best regards,

N A P A



Robert E. McKenna

REMCK:kk

cc: Ed Jones, Chairman  
NAPA Operations Committee