

Delivery Report

From: postmaster@MTGOV.onmicrosoft.com [postmaster@MTGOV.onmicrosoft.com]
Sent: 5/22/2018 5:50:48 PM
To: Patrick Holmes (pholmes@mt.gov) [pholmes@mt.gov]
Subject: Undeliverable: Mining and oil and gas smart sectors round table May 31
Attachments: Mining and oil and gas smart sectors round table May 31

Your message

To: Patrick Holmes (pholmes@mt.gov)
Subject: Mining and oil and gas smart sectors round table May 31
Sent: 5/22/2018 5:50:46 PM



Your message to pholmes@mt.gov couldn't be delivered.

pholmes wasn't found at mt.gov.

davis.patrick	Office 365	pholmes
Action Required		Recipient



Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.10 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 5.1.10 in Office 365](#).

Original Message Details

Created Date: 5/22/2018 5:50:46 PM
Sender Address: davis.patrick@epa.gov
Recipient Address: pholmes@mt.gov
Subject: Mining and oil and gas smart sectors round table May 31

Error Details

Reported error: 550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient pholmes@mt.gov not found by SMTP address lookup
DSN generated by: DM5PR0901MB2405.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	5/22/2018 5:50:46 PM	SN1PR09MB0800.namprd09.prod.outlook.com	SN1PR09MB0800.namprd09.prod.outlook.com	map

2	5/22/2018 5:50:46 PM	SN1PR09MB0800.namprd09.prod.outlook.com	SN1PR09MB0799.namprd09.prod.outlook.com	Microsoft SMTP Ser cipher=TLS_ECDHE
3	5/22/2018 5:50:47 PM	GCC01-CY1- obe.outbound.protection.outlook.com	BY2FFO11OLC001.mail.protection.outlook.com	Microsoft SMTP Ser cipher=TLS_ECDHE
4	5/22/2018 5:50:47 PM	BY2FFO11OLC001.protection.gbl	DM5PR09CA0022.outlook.office365.com	Microsoft SMTP Ser cipher=TLS_ECDHE
5	5/22/2018 5:50:47 PM	DM5PR09CA0022.namprd09.prod.outlook.com	DM5PR0901MB2405.namprd09.prod.outlook.com	Microsoft SMTP Ser cipher=TLS_ECDHE

Original Message Headers

Received: from DM5PR09CA0022.namprd09.prod.outlook.com (2603:10b6:4::32) by DM5PR0901MB2405.namprd09.prod.outlook.com (2603:10b6:4:a9::16) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id 15.20.776.16; Tue, 22 May 2018 17:50:47 +0000

Received: from BY2FFO11OLC001.protection.gbl (2a01:111:f400:7c0c::179) by DM5PR09CA0022.outlook.office365.com (2603:10b6:4::32) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384) id 15.20.776.11 via Frontend Transport; Tue, 22 May 2018 17:50:47 +0000

Authentication-Results: spf=pass (sender IP is 23.103.200.134) smtp.mailfrom=epa.gov; mt.gov; dkim=pass (signature was verified) header.d=usepa.onmicrosoft.com;mt.gov; dmarc=permessageaction=none header.from=epa.gov;

Received-SPF: Pass (protection.outlook.com: domain of epa.gov designates 23.103.200.134 as permitted sender) receiver=protection.outlook.com; client-ip=23.103.200.134; helo=GCC01-CY1-obe.outbound.protection.outlook.com;

Received: from GCC01-CY1-obe.outbound.protection.outlook.com (23.103.200.134) by BY2FFO11OLC001.mail.protection.outlook.com (10.1.15.185) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P384) id 15.20.735.16 via Frontend Transport; Tue, 22 May 2018 17:50:47 +0000

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com; s=selector1-epa-gov; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=FkWRGpyqhjFBHqa0hplIhvd6e/pDMpUQZVWwJWABNYU=;

b=UJGTL0GC6xt7YI9sY5/Hx2bPf/Bo770p2XsSyj3ZcD2ks8yydbSLiyAtH2Zem/Hpq7wwD6LTP55jz3Ag9xPQT//aI5uUJO6/Iu4/wafHLcjSZRLUJALYm0oLIUpExV/p9ME5JGC0vX9wuPinSvl5I/DAYXeRejTtTJDuoG5CTo07Q=

Received: from SN1PR09MB0800.namprd09.prod.outlook.com (10.162.101.146) by SN1PR09MB0799.namprd09.prod.outlook.com (10.162.101.145) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id 15.20.776.16; Tue, 22 May 2018 17:50:46 +0000

Received: from SN1PR09MB0800.namprd09.prod.outlook.com ([fe80::4976:b723:2928:968a]) by SN1PR09MB0800.namprd09.prod.outlook.com ([fe80::4976:b723:2928:968a%14]) with mapi id 15.20.0776.015; Tue, 22 May 2018 17:50:46 +0000

From: "Davis, Patrick" <davis.patrick@epa.gov>
To: "Patrick Holmes (pholmes@mt.gov)" <pholmes@mt.gov>
Subject: Mining and oil and gas smart sectors round table May 31
Thread-Topic: Mining and oil and gas smart sectors round table May 31
Thread-Index: AdPx9V7lTtQyN8tCS8yEhYuAFQbrCQ==
Date: Tue, 22 May 2018 17:50:46 +0000
Message-ID:
<SN1PR09MB0800157F1D6F8E0D47CC86DDEF940@SN1PR09MB0800.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
x-originating-ip: [204.47.62.58]
x-ms-publictraffictype: Email
X-Microsoft-Exchange-Diagnostics-untrusted:
1;SN1PR09MB0799;7:D48RvcGYhb5ghlckLeZItYMjdXNlTGFRB/RKwE9rFqLn1I+GdSIJyHyT/+3CJmu/ZivqiV8
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OdDxg24MhquAkrPMxmzAyAEp/lNsNgpJvJR8ht044aAv3vEFaJb3WTDs8KBIkgOI63uOVr/tYjLQR0UOVIgzcLml
9Dokno6
x-ms-exchange-antispam-srfa-diagnostics: SOS;
X-Microsoft-Antispam-Untrusted:
UriScan:;BCL:0;PCL:0;RULEID:(7020095)(4652020)(5600026)(4534165)(4627221)(201703031133081
) (201702281549075) (2017052603328) (7153060) (7193020);SPVR:SN1PR09MB0799;
X-MS-TrafficTypeDiagnostic: SN1PR09MB0799;|DM5PR0901MB2405;
Authentication-Results-Original: spf=none (sender IP is)
smtp.mailfrom=davis.patrick@epa.gov;
x-microsoft-antispam-prvs:
<SN1PR09MB07994FFF06E5DCC7B4420775EF940@SN1PR09MB0799.namprd09.prod.outlook.com>
x-exchange-antispam-report-test:
UriScan:(28532068793085)(189930954265078)(219752817060721)(21748063052155);
z-ms-exchange-senderadcheck: 1
x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(6040522)(2401047)(8121501046)(5005006)(3231254)(944501410)(52105095)(
10201501046)(93006095)(93001095)(3002001)(149027)(150027)(6041310)(20161123558120)(201703
131423095)(201702281528075)(20161123555045)(201703061421075)(201703061406153)(20161123564
045)(20161123562045)(20161123560045)(6072148)(201708071742011)(7699016);SRVR:SN1PR09MB079
9;PCL:0;PCL:0;RULEID:;SRVR:SN1PR09MB0799;
x-forefront-prvs: 0680FADD48
X-Forefront-Antispam-Report-Untrusted:
SFV:NSPM;SFS:(10019020)(39860400002)(39380400002)(366004)(376002)(396003)(346002)(3059400
3)(199004)(189003)(74316002)(5660300001)(6436002)(5250100002)(8666007)(7736002)(99286004)
(8936002)(55016002)(186003)(33656002)(6916009)(3660700001)(68736007)(966005)(25786009)(14
454004)(6116002)(81156014)(86362001)(316002)(3280700002)(81166006)(26005)(8676002)(769600
5)(54896002)(97736004)(2906002)(53936002)(3846002)(105586002)(476003)(478600001)(236005)(
6306002)(2900100001)(66066001)(9686003)(606006)(486006)(106356001)(6506007)(790700001)(10
2836004);DIR:OUT;SFP:1102;SCL:1;SRVR:SN1PR09MB0799;H:SN1PR09MB0800.namprd09.prod.outlook.
com;FPP:;SPF:None;LANG:en;PTR:InfoNoRecords;A:1;MX:1;
received-spf: None (protection.outlook.com: epa.gov does not designate
permitted sender hosts)
X-Microsoft-Antispam-Message-Info-Original:
yFUUyoMTDMRjUGuPk+iCoPnon5YRIAnRxcAAk8WZ+ziIhgyCrwEccS0XhgrZgW4erJiRXVn4FrNbV+/gLYWyHGBoo
uPlcCn3crdfjFJ5S8VqWAC7iQCUE8jbiZZumITd06brMRdyZKP4dZLlAlgdPGma/WdsyEcI6unCEAbvkVP:FRIrLM
BW7/7+v0nkKjv+
spamdiagnosticoutput: 1:99

spandiagnosticsmetadata: NSPM
Content-Type: multipart/alternative;
 boundary="___000___SN1PR09MB0800157F1D6F8E0D47CC86DDEF940SN1PR09MB0800namp___"
MIME-Version: 1.0
X-MS-Office365-Filtering-Correlation-Id: e9a8ab7b-e2e1-46c2-b322-08d5c00c8be8
X-MS-Exchange-Transport-CrossTenantHeadersStamped: SN1PR09MB0799
Return-Path: davis.patrick@epa.gov
X-EOFAattributedMessage: 0
X-EOPTenantAttributedMessage: 07a94c98-f30f-4abb-bd7e-d63f8720dc02:0
X-MS-Exchange-Transport-CrossTenantHeadersStripped: BY2FF011OLC001.protection.gbl
X-MS-Exchange-Transport-CrossTenantHeadersPromoted: BY2FF011OLC001.protection.gbl
X-MS-Office365-Filtering-HT: Tenant
X-Forefront-Antispam-Report: CIP:23.103.200.134;IPV:NLI;CTRY;;EFV:NLI;
X-Microsoft-Exchange-Diagnostics:
1;BY2FF011OLC001;1;4Qsc8bCyOvgNh81PWUTvX4Z/CKx4OzOOyFABEaEDhDpqxPmcljEwliGtwelbQ3P3a3UXu/
loqTQkxZBm6/08CRCvr0qReRCQipHf45fxUYCJdAWZtUjMILgzYGWFJ9eW
X-Microsoft-Antispam:
 UriScan:;BCL:0;PCL:0;RULEID:(7020095)(5600026)(4605076)(1401150)(8001031)(1415026)
 (71702078)(7193020);SRVR:DM5PR0901MB2405;
X-Microsoft-Exchange-Diagnostics:
1;DM5PR0901MB2405;3;zB3RdSclhM36GhfzilgrcviZC33Qzzt40gAmNxbAdudNi02yZur32rFTJIhTg=
f/1V8NcnTzLNPObjrLH1EP/9S2Acq7HpYBKVeS5arNKZLeIzSr+CAwtvwxYb/9Sgesnnh6aWQXSAAprTUN9tg7hxa
tGtImB+lu5dO/MI/Skq8xvzDXhTy4Y7pwukxsK1Bhdk80gRsJXhKQS0aWsV16r11epoCOMPIAybyUc-jOdOK3cHGI/
5w4fk+pOKDU2VvPwA9NBjU4yoF4DkAn7S3prwz8YTDL+eDCyViJ3sLYP5SMW+D1188p9DqjHsbsUVEQ0ui2KsFeg
TmVGa8gswogQECAyWol6J4v28i156GxnCs=;25;oEgVR4VlHyYlFbXndSmErettGcllQz4zZrYIEzvZwon0OXje3
ckqYLKaDcQannh6dOx7V2YVZMI+Uezlvnb/qdUNRZFmgFCPEkRt6Hgv8HTT+D065Ja0HXlg4XzexIRyMylgOu9rus
vXNwQNi9yt112BQLvrGkX0kwQuqQxZwpqFyYTzHFfunNX7Qu77WVgckfyazskMcWLeTpqqKCTwSgleUdlXs+u4yHe
HrhEA/hC7k/QYyOcxgXz1Z2m98/YeeYZviD6w+KcLJWDW6iaiET0+gkqvzVLCaEn0NGVknCW0Zg5EiaRNNPho/1YyN
jt3kM1LRCS06g80rbh2Vzn8A==