Monsanto

MONSANTO INDUSTRIAL CHEMICALS CO.

June 22, 1984

Mr. Bob Williams
8025 Alabama Avenue
St. Louis, Missouri 63111

Dear Mr. Williams:

Our plant has been part of the Carondelet community for many years. We consider ourselves good neighbors to the businesses and residents around us. It has always been our policy to respond quickly and appropriately to questions, requests or complaints from the community.

The product dust that may come from our normal plant operations is within air emission regulations. However, we are working to reduce our dust emissions even further. Regarding your complaint of occasional dusting, we have and will continue to wash vehicles that may have been inadvertently dusted because of our operations.

We have investigated your complaint of recent paint damage. Our phosphate products, which are used in such things as baking powder, toothpaste and detergents, do not cause paint damage. Extensive laboratory testing as well as years of product experience confirm this fact.

In your recent letter you mention a business buy-out. Such action on our part would be inappropriate given the fact that though occasional dustings occur, our investigations show that such dustings are not responsible for damage to vehicles at your business.

We have discussed your concerns with you and feel we have been responsive and fair. If you have any questions or comments about this letter, please let me know.

Sincerely,

Jerry E. Bishop
Plant Manager
8201 Idaho Avenue
St. Louis, MO 63111

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