

**CWA COMPLIANCE EVALUATION INSPECTION REPORT
U.S. ENVIRONMENTAL PROTECTION AGENCY, REGION 5**

Purpose:

Compliance Evaluation Inspection

Facility:

City of Chicago Heights
1601 Chicago Road
Chicago Heights, IL 60411
Cook County
41.502160, -87.639860

NPDES Permit Number:

N/A

Date of Inspection:

December 15, 2020

EPA Representatives:

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Facility Representatives:

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Jesse Propst, Sewer Department Foreman

John Caruso, Christopher Burke Engineering, City Contractor
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Report Prepared by:
Ted Flatebo, Environmental Engineer

Inspector Signature: JOAN ROGERS Digitally signed by JOAN ROGERS
Date: 2021.02.08 14:16:08 -06'00'

Approver Name and Title: Ryan Bahr, Chief, Section 2, WECAB

Approver Signature/Date: RYAN BAHR Digitally signed by RYAN BAHR
Date: 2021.02.09 17:06:12 -06'00'

1. **BACKGROUND**

The purpose of this report is to describe, evaluate, and document the City of Chicago Heights compliance with the Clean Water Act (CWA) and its administrative order (AO) on December 15, 2020. This inspection was performed pursuant to Section 308(a) of the Federal Water Pollution Control Act, as amended.

United States Environmental Protection Agency (EPA) issued the City of Chicago Heights an AO in September 2012, docket number V-W-12-AO-26, to correct the City's history of sanitary sewer overflows (SSO). Subsequently, the City took corrective actions to address the overflows their system was experiencing. An inspection was planned and conducted to determine the effectiveness of the previous corrective actions and status of AO implementation.

The City does not operate a sewage treatment plant and therefore does not have an NPDES permit. The sewer collection system is a tributary to Thorn Creek Basin Sanitary District (IL0027723).

The inspection included the following activities:

1. Inspection opening conference at 9:00 AM with introduction of inspection team and presentation of EPA Inspector credentials, followed by a discussion of the intended scope of the inspection.
2. Discussion between EPA, Illinois Environmental Protection Agency (IEPA), and City of Chicago Heights representative concerning their current SSO status, the City's relationship with Thorn Creek Basin Sanitary District, and the City's sewer maintenance program.
3. Dialogue between Chicago Heights and EPA concerning the City's SSO reporting procedures and MS4 permit requirements.
4. Field inspection of maintenance equipment, two lift stations (Joe Orr and Winston Lane and Holbrook Lift Station), and two storm sewer discharge locations.
5. Brief closing conference with inspectors leaving the site at approximately 2:30 PM.

2. SITE INSPECTION

Table 1: Site Entry and Opening Conference

Arrival Time:	9:00 AM.
Temperature:	32°F.
Precipitation:	None.
Presented credentials?	Yes.
Credentials presented to whom and at what time?	Aaron Delvalle, 9:02AM.
Was an opening conference held? With whom?	Yes, with Aaron Delvalle and John Caruso.
If photographs or documents were taken, does the facility consider any to be Confidential Business Information (CBI)?	No.
Which information does the facility consider to be CBI?	N/A.
EPA vehicle parked in approved location?	Yes.
Location where EPA vehicle was parked?	City Hall parking lot.

Upon entering the City of Chicago Heights City Hall, EPA inspector Joan Rogers presented her USEPA inspector credentials and Ted Flatebo, Jake Berger, and Matthew Schulte presented their temporary letters of authorization. The two IEPA inspectors, Jayashree Jayaraj and Gizelle Garcia, also introduced themselves. After briefly discussing the goal of the inspection and the steps to be taken during the inspection, the EPA team began their series of questioning. Two weeks prior to the inspection, Ms. Rogers provided the City with a list of documents that the inspection team wished to review. Upon arrival, none of the requested documents had been gathered. Mr. Delvalle stated that the City was still experiencing SSO events but was unable to estimate the number in the past 5 years. He stated that he was recently promoted to his current role as Director of Public Works and did not discuss the frequency of SSOs with the previous director. At 9:16 AM, Mr. Delvalle called the previous Public Works Director, Mr. Gilbert Ayala, and placed him on speaker phone to join the meeting. Mr. Ayala was also unable to provide an estimate of the number of SSO events in the previous 5 years.

Mr. Delvalle stated that the City was no longer pumping sanitary waste out of the sewer system. He explained that the 433 gallon per minute (GPM) pumps and larger 1,400 GPM pump that the City was using to alleviate SSO events prior to being issued their AO are still located in the City’s maintenance yard but that they have not been used in years.

The inspection team began discussing the City’s SSO reporting procedures. Mr. Delvalle was unable to determine the last time the City reported an SSO event to IEPA, or to list the steps the City would take to make such a report. Ms. Jayaraj stated that the IEPA last received an SSO report from the City in 2017.

At approximately 9:55 AM, Jesse Propst, sewer foreman, joined the meeting in person. Mr. Propst estimated that the City experienced 5-6 SSO events in the past year. He stated that he did not believe these were concentrated in a particular geographic area of the city and that they were all basement back-ups.

The City uses a software called Cartograph to log all sewer complaints. When a complaint phone call comes in during working hours, it is logged by the phone operator, a work order is generated, and a sewer department employee is immediately dispatched. When a call comes in after hours, the police department dispatch takes the call, and an employee is dispatched within 24 hours. For all overflow events, the City dispatches its vactor truck to clean up residual sewerage and sanitize the area. For root related blockages, the City contracts out the work. All televising of sewer lines is contracted out and is conducted on an as needed basis. For grease related blockages, Mr. Propst indicated that a granular biodegradable degreaser call “Hot Shot” was used. A bi-weekly degreasing program is used for problem areas.

The City has an active Municipal Separate Storm Sewer System permit (MS4). Mr. Delvalle stated he was unaware the City had this permit. The permit’s current expiration date is February 28, 2021 but the City had not yet begun the application process to renew the permit. EPA asked Mr. Delvalle about stormwater outfall locations. Mr. Delvalle was unable to provide the locations of the system’s stormwater outfalls. Mr. Caruso referenced the engineering reports his firm wrote and provided this information.

2.1 Records Review

Table 2: Documents

Facility Documents Reviewed:
Sewer complaint software export: 1/1/19 – 12/15/20
List of sewer lines to be televised
Blank daily sewer log worksheet
Calumet City Plumbing Quote – Sewer Televising and Cleaning (10/2/20)
Tierra Quotes – Call Outs, Sanitary Maintenance, and Storm Maintenance (7/9/20)
Field Work Order – Backup in yard (6/9/20)
Field Work Order – Sewage in Basement (7/1/20)
Field Work Order – System Surge (7/1/20)

Mr. Delvalle provided the inspection team with an export (Attachment B) from the Cartograph complaint logging software for all sewer related complaints from January 1, 2019 through December 15, 2020. This data shows the date and location of each complaint and a section for notes. The city uses the notes section to capture work completed on the maintenance call. The notes do not indicate clearly if a complaint is an SSO, and if it is, whether the City or a resident is the responsible party, or details about the overflow volume and disposition. IEPA advised the City that it should report all SSOs. After the inspection, on January 28, 2021, IEPA sent the reporting form to Mr. Delvalle.

EPA asked Mr. Delvalle about the City's future maintenance plans. Mr. Delvalle provided a series of quotes he had received from outside vendors for sewer related services including line televising and cleaning, call outs, and maintenance work. Additionally, he provided three examples of work orders he uses to provide his employees with their daily assignments.

2.2 Field Inspection

The inspection team began their facility walk through at the sewer department maintenance yard, a shared facility with the streets department. The yard was organized and followed good housekeeping procedures. The City's 2005 vactor truck (Photo 2) was parked inside and appeared to be in good working order. Mr. Propst indicated that when the truck is out for maintenance, that all emergency sewer maintenance activities would have to be contracted out. The City also has an old tank truck which is no longer used (Photo 1).

The inspection team then headed to the Joe Orr Road and Winston Lane lift station (Photos 3-8). This lift station is directly across the street from a storm water retention basin. There is a small structure in front of the retention basis that contains a back-up generator powered by natural gas and the SCADA system to control the lift station. According to City personnel, there have been no recent issues operating this lift station. Each lift station is checked daily for any problems and logged in a binder onsite. Any mechanical problems are contracted out.

Next, the team inspected the Holbrook lift station (Photos 9-13). This lift station is located across from 284 Holbrook Road on the north side of the street. This lift station also appeared to be in good working order. In the event of a power failure, this pump would require a generator to be brought to the site and be plugged into the pump control system.

The inspectors then drove to the listed location for a storm water outfall located near 1000 Holbrook Road; however, the outfall could not be located. The team next drove to a second listed storm water outfall located approximately 400 yards east of East Glengate Avenue and Normal Avenue. The area between the street and the outfall was heavily wooded with lots of debris. An unidentified uncovered manhole was observed in the vegetation (Photo 17). This storm outfall was visually inspected and appeared to be in good working order with no issues detected (Photos 14-16).

A closing conference was conducted near the intersection of East Glengate Avenue and Normal Avenue. The inspection team described tentative areas of concern and told the City representatives that they would receive a copy of the inspection report when it was completed. The inspection team left the site at approximately 2:30 PM.

2.3 Closing Conference and Post-Inspection

A closing conference was conducted and areas of concern were discussed with Aaron Delvalle, John Caruso, and Jesse Propst. EPA exited the facility at 2:30 PM.

3. AREAS OF CONCERN

1. The City did not have a documented procedure to report SSOs and property backups from its sewage collection system as required by paragraph 53.a. of the AO.
2. The City has not been submitting quarterly SSO and property backup logs to USEPA as required by paragraph 54 of the AO.
3. The City's 1/1/19 to 12/14/20 spreadsheet of "Sewer Related Issues" did not clearly identify SSOs, the cause, their volume and final disposition.
4. The MS4 Permit renewal application was not submitted as required 6 months before permit expiration.
5. The City has not followed or included all the information required by IEPA SSO reporting procedures.

4. LIST OF DOCUMENTS RECEIVED FROM FACILITY

Sewer complaint software export: 1/1/19 – 12/15/20.

List of sewer lines to be televised.

Blank daily sewer log worksheet.

Calumet City Plumbing Quote – Sewer televising and cleaning (10/2/20).

Tierra Quotes – Call outs, sanitary maintenance, and storm maintenance (7/9/20).

Field work order – back up in yard (6/9/20).

Field work order – sewage in basement (7/1/20).

Field work order – system surge (7/1/20).

5. LIST OF ATTACHMENTS

- A) Photograph Log of Photos taken during the 12/15/21 inspection at the City of Chicago Heights.
- B) Sewer complaint software export: 1/1/19 – 12/15/20.
- C) List of sewer lines to be televised.
- D) Blank daily sewer log worksheet.
- E) Calumet City Plumbing Quote – Sewer televising and cleaning (10/2/20).
- F) Tierra Quotes – Call outs, sanitary maintenance, and storm maintenance (7/9/20).
- G) Field work order – back up in yard (6/9/20).
- H) Field work order – sewage in basement (7/1/20).
- I) Field work order – system surge (7/1/20).

Attachment A
City of Chicago Heights
EPA Inspection December 15, 2020
All photos taken by Jake Berger, Physical Scientist, U.S. EPA
Camera: Olympus TG-4



1: PC150001

Description: Old jetting truck is used for parts and cleaning in the garage.

Location: Municipal Garage.

Camera Direction: Northwest

Date/Time: December 15, 2020/12:58 P.M.



2: PC150002

Description: 2005 Vactor Truck that is currently used by the city for vactoring or jetting.

Location: Municipal Garage.

Camera Direction: Northwest

Date/Time: December 15, 2020/1:04 P.M.



3: PC150003

Description: Sanitary sewer lift station at Joe Orr Road and Winston Lane.

Location: Joe Orr Road and Winston Lane.

Camera Direction: Down

Date/Time: December 15, 2020/1:22 P.M.



4: PC150004

Description: Sanitary sewer lift station at Joe Orr Road and Winston Lane.

Location: Joe Orr Road and Winston Lane.

Camera Direction: Northeast

Date/Time: December 15, 2020/1:23 P.M.



5: PC150005

Description: The display screen of the SCADA system for the lift station at Joe Orr Road and Winston Lane.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:29 P.M.



6: PC150006

Description: Automatic Transfer Switch (ATS) for power to the lift station.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:30 P.M.



7: PC150007

Description: Back-up generator for the lift station is wired to natural gas line.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:31 P.M.



8: PC150008

Description: Plaque on the control box for the lift station.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:32 P.M.



9: PC150009

Description: Wet well at the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: Down

Date/Time: December 15, 2020/1:48 P.M.



10: PC150010

Description: Wet well at the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: South

Date/Time: December 15, 2020/1:49 P.M.



11: PC150011

Description: Battery Backup and SCADA system controls for the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: East

Date/Time: December 15, 2020/1:51 P.M.



12: PC150012

Description: Generator plug for backup power to the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: East

Date/Time: December 15, 2020/1:52 P.M.



13: PC150013

Description: Valve Vault for the Holbrook Lift Station in case water needs to be diverted.

Location: Holbrook Lift Station.

Camera Direction: Down

Date/Time: December 15, 2020/1:54 P.M.



14: PC150014

Description: Storm sewer outfall into Thorn Creek. Water from the outfall pipe appeared clear and free from debris.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: Down

Date/Time: December 15, 2020/2:34 P.M.



15: PC150015

Description: Storm sewer outfall into Thorn Creek. City personnel didn't know about this outfall. City of Chicago Heights has an MS4 Permit that permits the storm sewer outfalls.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: South

Date/Time: December 15, 2020/2:35 P.M.



16: PC150016

Description: Storm sewer outfall into Thorn Creek. There was debris in the creek that the City personnel stated that they intended to remove.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: South

Date/Time: December 15, 2020/2:35 P.M.



17: PC150017

Description: An uncovered manhole was observed en route to the storm sewer outfall. Trees were growing out of the manhole and there was debris at the bottom.

Location: En route to Thorn Creek.

Camera Direction: Down

Date/Time: December 15, 2020/2:40 P.M.

ID	Entry Date	Type	Dept	Add	Street	Activity	Status	Notes
34064	01/02/19	PC	Sewer	713	Enterprise Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
34073	01/02/19	PC	Sewer	206	Pleasant Dr	Sewer Call	Completed	JETTED LINE 400 FEET OF MAIN, BACK FLUSHED, STILL MOVING SLOW, REJETTED LINE AND REMOVED BLOCKAGE AFTER 2ND BACK FLUSH (DKG)
34075	01/02/19	PC	Sewer	279	Beacon Blvd	Sewer Call	Completed	CITY MAIN DOWN AND RUNNING FINE. NO ONE ANSWERED DOOR. (DKG)
34081	01/02/19	PC	Sewer	210	Pleasant Dr	Sewer Call	Completed	THIS WAS FOR THE 206 & 210 PLEASANT DR LINE. IT IS NOW DOWN & RUNNING (DKG)
34082	01/02/19	PC	Sewer	1529	Euclid Ave	Sewer Call	Completed	DISREGARD PER DANIKA OWENS (DKG)
34083	01/02/19	PC	Sewer	121	Floyd Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, KNOCK ON DOOR NO ANSWER (DKG)
34086	01/02/19	PC	Sewer	1417	Portland Ave	Sewer Call	Completed	JETTED 150 FEET, BACK FLUSHED LINE, WENT DOWN, RUNNING GOOD (DKG)
34112	01/03/19	PC	Water	1214	Piacenti Ln	Sewer Call	Completed	CHECK CITY MAINS DOWN & RUNNING FINE (DKG)
34121	01/04/19	PC	Water	520	W 16th St	Sewer Call	Completed	CLEAN OUT STORM SEWER (DKG)
34122	01/04/19	PC	Water	34	E 16th St	Sewer Call	Completed	JETTED CITY MAIN 500 FEET RUNNING PROPERLY NOW, ALSO DEGREASE ENTIRE LINE (DKG)
34126	01/04/19	PC	Water	190	Craig Dr W	Sewer Call	Completed	CLEANED STORM DRAIN (DKG)
34137	01/04/19	PC	Sewer	188	E 24th St	Sewer Call	Completed	JETTED CITY MAIN 300 FEET DOWN & RUNNING PROPERLY (DKG)
34139	01/04/19	PC	Water	210	Pleasant Dr	Sewer Call	Completed	CITY MAIN LOADED. JETTED LINE RUNS FINE (DKG)
34140	01/04/19	PC	Water	320	E 25th St	Sewer Call	Completed	ETTED LINE 400 FEET CITY MAIN DOWN & RUNNING AND FLOWING PROPERLY (DKG)
34141	01/04/19	PC	Water	498	W 17th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
34142	01/04/19	PC	Water	258	N Boston St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)

34199	01/09/19	PC	Water	1606	Ingrid Ln	Sewer Call	Completed	JETTED LINE 350 FEET TWO TIMES AND RECOVERED RAGS AND OTHER DEBRIS. LINE IS NOW CLEAR AND RUNNING PROPERLY (DKG)
34200	01/09/19	PC	Sewer	1657	Buena Vista Ave	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING GOOD, CLEANED OFF 3 STORM DRAINS (DKG)
34225	01/10/19	PC	Sewer	320	Homewood Ct	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING GOOD. RESIDENT NOT HOME TO SPEAK TO (DKG)
34257	01/11/19	PC	Sewer	424	8th St	Sewer Call	Completed	SANITARY DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO HAVE SERVICE LINE RODDED (DKG)
34259	01/11/19	PC	Water	131	Halsted St	Sewer Call	Completed	VACONED OUT BASIN, THEN JETTED LINE (DKG)
34260	01/11/19	PC	Water	282	E 14th St	Sewer Call	Completed	HYDROVAC TO EXPOSE WATER MAIN (DKG)
34261	01/11/19	PC	Water	1600	State St	Sewer Call	Completed	SPRAYED & VACONED VALVE OUT FOR WATER DEPT (DKG)
34277	01/14/19	PC	Water	2200	Butler Cir	Sewer Call	Completed	FOUND IS SPOT ON THE SE CORNER OF INTERSECTION, NO WATER RUNNING (DKG)
34302	01/15/19	PC	Water	1914	S Halsted St	Sewer Call	Completed	REMOVED DEBRIS BY HAND AND JETTED MANHOLE 100 FEET DOWN & RUNNING (DKG)
34408	01/22/19	PC	Water	1658	Thorn St	Sewer Call	Completed	THIS IS A SMALL LEAK AT THE B-BOX REPAIRS WILL BE MADE ASAP (DKG)
34420	01/23/19	PC	Water	90	W 24th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
34423	01/23/19	PC	Water	74	E 23rd St	Sewer Call	Completed	MANHOLE COVER WAS REMOVED BY SNOWPLOW (DKG)
34436	01/23/19	PC	Water	312	Avonelle Dr	Sewer Call	Completed	THIS IS A MAIN BREAK... THIS IS NOT A SEWER ISSUE: NOTE DKG: NOTHING ELSE ON WORK ORDER WAS MAKED THAT PERTAINED TO SEWER CALLS(DKG)
34450	01/24/19	PC	Water	277	W 15th St	Sewer Call	Completed	SEWER BACK UP, JETTED 300 FEET, BACK FLUSHED, REMOVED SHOP RAGS & OTHER DEBRIS, NOW MAIN DOWN & RUNNING, (DKG)
34451	01/24/19	PC	Water	452	Gail Ln	Sewer Call	Completed	UPON DOING LOCATES, FOUND BACK UP JETTED LINE 200 FEET BACK FLUSHED LINE, DOWN & RUNNING (DKG)

34487	01/28/19	PC	Water	491	W Joe Orr Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
34488	01/28/19	PC	Water	491	W Joe Orr Rd	Sewer Call	Completed	COURTESY FLUSH JUST TO BE SAFE. RESIDENT WAS PERSISTENT. (DKG)
34489	01/28/19	PC	Water	501	N Manchester Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING. ADVISED RESIDENT TO CONSULT WITH PLUMBER (DKG)
34490	01/28/19	PC	Water	1232	Piacenti Ln	Sewer Call	Completed	JETTED AND FLUSHED SYSTEM, MAIN WENT DOWN, RUNNING GOOD. (DKG)
34491	01/28/19	PC	Water	202	Frederick Dr	Sewer Call	Completed	JETTED MAIN 350 FEET BACK FLUSHED SYSTEM, CLEANED, RUNNING GOOD (DKG)
34492	01/28/19	PC	Water	1301	Scott Ave	Sewer Call	Completed	SPOKE TO HOMEOWNER. SHE IS IN CONTACT WITH CITY HALL ABOUT THIS ISSUE. JETTED CITY SANITARY COLLECTION MAIN APPROX 200 FEET. CITY MAIN DOWN & RUNNING. THIS WAS A COURTESY JUST TO MAKE SURE CITY MAIN WAS CLEAR. (DKG)
34554	01/31/19	PC	Water	1248	Piacenti Ln	Sewer Call	Completed	CHECKED CITY MAIN, DOWN AND RUNNING PROPERLY. ADVISED HOME OWNER TO CONSULT WITH PLUMBER (DKG)
34603	02/04/19	PC	Sewer		Mason Ct	Sewer Call	Completed	NO CLOGGED DRAINS, ALSO DRAINS ON PRIVATE PROPERTY (DKG)
34604	02/04/19	PC	Water	195	W Joe Orr Rd	Sewer Call	Completed	THIS IS OLD SECOND BANK. CREW JETTED CITY MAIN 300', CITY MAIN WAS CLEARED FROM DEBRIS AND DOWN & RUNNING PROPERLY (DKG)
34605	02/04/19	PC	Water	364	Hickory St	Sewer Call	Completed	CREW JETTED CITY MAIN 250', CITY MAIN DOWN & RUNNING PROPERLY (DKG)
34611	02/04/19	PC	Water	1223	Emerald Ave	Sewer Call	Completed	WHILE CHECKING CITY MAIN, WE FOUND THAT THE LINE ON HALSTED WAS BACKED UP. JETTED LINE AT 12TH AT HALSTED 500 FEET. ALSO JETTDED LINE FROM 12TH AT WEST END 450 FEET. ALL LINES ARE DOWN & RUNNING (DKG)
34714	02/05/19	PC	Water	88	W 19th St	Sewer Call	Completed	OUR CITY MAIN WAS DOWN AND RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
34721	02/05/19		Sewer	275	10TH STREET	Sewer Call	Planned	
34740	02/05/19	PC	Water	228	Avonelle Dr	Sewer Call	Completed	JETTED CITY MAIN 290 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)

34782	02/06/19	PC	Water	636	Union Ave	Sewer Call	Completed	FOUND HOLE PATCH (DKG)
34783	02/06/19	PC	Water	1204	Ashland Ave	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER, ADVISED TO SEE A PLUMBER (DKG)
34788	02/06/19	PC	Sewer	25	E 25th St	Sewer Call	Completed	JETTED CITY MAIN 400' AS A COURTESY, TALKED TO HOMEOWNER. THEY WILL CONTACT A PLUMBER. CITY MAIN IS DOWN AND RUNNING PROPERLY. HOMEOWNERS RESPONSIBILITY. (DKG)
34797	02/06/19	PC	Water	298	E 21st St	Sewer Call	Completed	JETTED LINE 300 FEET 3 TIMES, CITY MAIN DOWN & RUNNING PROPERLY (DKG)
34801	02/07/19	PC	Sewer	533	Minette Ln	Sewer Call	Completed	CITY SANITARY LINE WAS DOWN AND RUNNING PROPERLY, ADVISED HOMEOWNER TO CONSULT WITH A PLUMBER (DKG)
34808	02/07/19	PC	Water	415	W 15th St	Sewer Call	Completed	JETTED LINE 300 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)
34814	02/07/19	PC	Water	114	Serena Dr	Sewer Call	Completed	CLEANED CATCH BASIN OF DEBRIS (DKG)
34816	02/07/19	PC	Sewer	254	Southgate Ave	Sewer Call	Completed	CITY LINE WAS FLOWING, ALECK PLUMBING WILL TAKE CARE OF ISSUE (DKG)
34821	02/08/19	PC	Sewer	1240	Edgewood Ave	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING PROPERLY. NO ONE HOME TALKED TO BARB AND TOLD TO NOTIFY HOMEOWNER OF THEIR ISSUE (DKG)
34822	02/08/19	PC	Water	444	N Manchester Dr	Sewer Call	Completed	CHECKED CITY SANITARY LINE. CITY SEWER IS FUNCTIONING PROPERLY. HOMEOWNER HAS A PLUMBER COMING OUT (DKG)
34866	02/11/19	PC	Sewer	187	24TH STREET	Sewer Call	Completed	JETTED CITY LINE TWICE, APPROX 600 FEET, BACK FLUSHED, CITY MAIN IS DOWN & RUNNING PROPERLY. (DKG)
34872	02/11/19	PC	Water	847	Campbell Ave	Sewer Call	Completed	SMALL LEAK UNABLE TO TELL WHERE ITS COMING FROM, JUST LIKE SAT WITH GIL, KEEP EYE ON IT (DKG)
34873	02/11/19	PC	Water	135	Kathleen Ln	Sewer Call	Completed	SHOVEL & HOOK WERE LEFT BEHIND BY CONTRACTOR, CITY CREW PICKED THEM UP (DKG)
34876	02/11/19	PC	Water	6	W Joe Orr Rd	Sewer Call	Completed	11:20-12:30 & 3:00 - 3:40 PM JETTED CITY LINE TWICE, 1ST TIME 75 FEET, 2ND TIME 500 FEET BECAUSE STORM BACKED UP AGAIN, DOWN & RUNNING PROPERLY NOW. (DKG)

34890	02/12/19	PC	Water	1248	Center Ave	Sewer Call	Completed	CD/LK/JL/AL: 33:30-5:00 REPAIRED MAIN BREAK IN ALLEY, RESTORATION NEEDED TO STREET BY ALLEY : ASPHALT WATER LOSS 84,000 GALL EST USED: (1) 6 X 24 SLEEVE (DKG) 10:15-:45 EE CHECKED MAIN BREAK, CALLED IN LOCATES TO USIC, FAXED IN LOCATED TO MEADE, LINE LOCATED AND PAINTED WATER MAIN (DKG)
34910	02/13/19	PC	Water	336	Iris Ln	Sewer Call	Completed	REPAIRED MAIN BREAK , RESTORATION NEEDED(ASPHALT) FOR DRIVE WAY WATER LOSS 91,200 GAL 1 HYDRANT RAN FOR 3 HOURS 8,000 USED: (10 6 X 24 CORP SLEEVE; (10 TAIL PIPE; (1) REDUCER; 2 FEET COPPER PIPE; (1) 3/4 COPPER LEAD; COMPRESSION. (DKG)
34920	02/14/19	PC	Water	40	W 15th St	Sewer Call	Completed	JETTED SEWER LINE 500 FEET BACK FLUSHED 100 FEET, FOUND OLD PLUMBING EQUIPMENT IN SEWER LINE. LINE IS CLEAR DOWN & RUNNING PROPERLY (DKG)
34926	02/14/19	PC	Water	158	Broadway Ave	Sewer Call	Completed	JETTED LINE 600 FEET, CITY MAIN DOWN & RUNNING PROPERLY. (DKG)
34927	02/14/19	PC	Water	187	E 24th St	Sewer Call	Completed	JETTED CITY MAIN 200 FEET, SEWER LINES WAS SURCHARGED (DKG)
34937	02/14/19	PC	Water	187	E 24th St	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
34938	02/14/19	PC	Water	186	E 24th St	Sewer Call	Completed	JETTED LINE 25 FEET AND HYDRO VAC MANHOLE. STORM IS FUNCTIONING PROPERLY (DKG)
34941	02/15/19	PC	Water	70	Rosewood Ln	Sewer Call	Completed	REPAIRED MAIN BREAK ON 6 INCH WATER MAIN. USED (1) 6 X 8 SLEEVE, RESTORATION NEEDED TO PARKWAY OF DIRT & SEED WATER LOSS CAL 12,000 GALS (DKG)
34942	02/15/19	PC	Water	582	Yorktown Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, FLOWING PROPERLY, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)
34968	02/19/19	PC	Water		Chicago Rd	Sewer Call	Completed	JETTED CITY MAIN 600 FEET DOWN & RUNNING PROPERLY (DKG)
34990	02/20/19	PC	Water	1530	Wilson Ave	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING, ADVISE RESIDENT TO CONSULT WITH AN PLUMBER. (DKG)
35003	02/20/19	PC	Water	97	W 21st St	Sewer Call	Completed	JETTED CITY COLLECTION MAIN 500 FEET, CLEARED BLOCKAGE. SEWER LINE FLOWING PROPERLY. TALKED TO HOMEOWNER, EVERYTHING IS OK NOW (DKG)

35005	02/20/19	PC	Water	1937	Lawrence St	Sewer Call	Completed	CITY SEWER SANITARY MAINS WERE DOWN & FLOWING PROPERLY. ADVISED HOMEOWNER TO CONTACT A PLUMBER. (DKG)
35032	02/21/19	PC	Water	530	Normal Ave	Sewer Call	Completed	JETTED CITY MAIN 200 FEET PASS BUILDINGS CLEAN OUT. TALKED TO PLUMBER AND HE DISCOVERED THAT IT WAS THE OWNERS RESPONSIBILITY (DKG)
35059	02/25/19	PC	Sewer	1216	Sunnyside Ave	Sewer Call	Completed	CHECKED CITY MAIN. DOWN & RUNNING PROPERLY. HOMEOWNER SAYS HIS BASEMENT IS OK NOW. (DKG)
35060	02/25/19	PC	Water	1714	Campbell Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
35061	02/25/19	PC	Water	1624	Aberdeen St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNNING FINE (DKG)
35062	02/25/19	PC	Water	586	Ranger Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
35063	02/25/19	PC	Water	582	Andover St	Sewer Call	Completed	STORM SURGING (DKG)
35064	02/25/19	PC	Water	1227	Orchard Ave	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
35118	02/26/19	PC	Water	208	N Arquilla Dr	Sewer Call	Completed	JETTED SEWER LINE 200 FEET DOWN & RUNNING AND WORKING PROPERLY. (DKG)
35123	02/26/19	PC	Water	254	10TH STREET	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
35146	02/28/19	PC	Water	1227	Orchard Ave	Sewer Call	Completed	JETTED LINE & VACTORED OUT MAN HOLE WILL REVISIT. COULD BE POSSIBLE ROOT INTRUSION, MUST BE TELEVISED, MANHOLE ON MAP IS NOT VISIBLE, NEEDS TO BE FOUND DURING TELEVISION (DKG)
35156	02/28/19	PC	Water	324	E 24th St	Sewer Call	Completed	SANITARY LINES APPEAR TO BE OK. NEEDS TO BE CAMERA-ED TO SEE FOR SURE IF WORK NEEDS TO BE DONE OR NOT ON SEWER LINE (DKG)
35175	03/01/19	PC	Water	203	W 14th Pl	Sewer Call	Completed	SEWER MAIN DOWN & RUNNING, RESIDENT WAS NOT HOME (DKG)
35181	03/01/19	PC	Water			Sewer Call	Completed	JETTED CITY LINE 250 FEET DOWN & RUNNING PROPERLY (DKG)

35185	03/04/19	PC	Water	97	W 21st St	Sewer Call	Completed	JETTED LINE 500 FEET, DOWN & RUNNING PROPERLY, NEED TO INVESTIGATE THIS LINE, FOUND BRICKS IN LINE AND REMOVED (DKG)
35186	03/04/19	PC	Water	19	W 23rd St	Sewer Call	Completed	CISTERN IS LOADED WITH SANITARY DEBRIS, MAIN DOWN & RUNNING PROPERLY. PROPERTY OWNER ISSUE (DKG)
35190	03/04/19	PC	Water	285	E Joe Orr Rd	Sewer Call	Completed	JETTED CITY LINE 150 FEET, DOWN & RUNNING PROPERLY (DKG)
35198	03/04/19	PC	Water	1350	Garden Ave	Sewer Call	Completed	POSSIBLE COLLAPSE , THIS IS POSSIBLY A STORM COLLAPSE ON A 30" LINE. NEED FURTHER INVESTIGATION (DKG)
35263	03/05/19	PC	Water	21	Euclid Ave	Sewer Call	Completed	JETTED LINE 600 FEET, SLOWLY BACK FLUSHED, BROUGHT BACK DEBRIS & GREASE CHUNKS, SYSTEM RUNNING GOOD, (DKG)
35270	03/06/19	PC	Water	1601	Chicago Rd	Sewer Call	Completed	MANHOLE COVER POPPED UP DUE TO TRAFFIC. PUT MANHOLE COVER BACK ON MANHOLE, USED TAR STRIP & BRASS WEDGES TO KEEP IN PLACE (DKG)
35271	03/06/19	PC	Sewer	405	Parnell Ave	Sewer Call	Completed	JETTED CITY MAIN 400 FEET, DOWN & RUNNING & WORKING PROPERLY (DKG)
35286	03/06/19	PC	Water	1914	Euclid Ave	Sewer Call	Completed	NOT A SEWER ISSUE, PROPERTY MANAGER WILL CALL FOR WATER (DKG)
35287	03/06/19	PC	Water	706	Lexington Dr	Sewer Call	Completed	VERY SMALL MAIN BREAK IT WILL BE ADDRESSED (DKG)
35295	03/06/19	PC	Water	14	Ashland Ave	Sewer Call	Completed	WORK ORDER NEVER TURNED IN (BP)
35323	03/08/19	PC	Sewer	1236	Otto Blvd	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT RECOMMENDED CALLING A LICENSED PLUMBER (DKG)
35331	03/08/19	PC	Water	238	Avonelle Dr	Sewer Call	Completed	MAIN DOWN & RUNNING, SPOKE TO RESIDENT, SHE HAS DRY PIPE AND TO POUR LAUNDRY SOAP DOWN FLOOR DRAIN (DKG)
35335	03/08/19	PC	Sewer	402	W 14th St	Sewer Call	Completed	SANITARY DOWN & RUNNING, SPOKE TO OWNER, NEED PLUMBER TO ROD OUT SERVICE LINE (DKG)
35381	03/12/19	PC	Water	246	Constance Ln	Sewer Call	Completed	JETTED LINE 500 FEET & BACK FLUSHED SYSTEM RUNNING GOOD (DKG)
35384	03/12/19	PC	Water	320	E 25th St	Sewer Call	Completed	JETTED CITY MAIN 400 FEET, THREE TIMES, ALSO BACK FLUSHED LINE, DOWN & RUNNING PROPERLY (DKG)
35385	03/12/19	PC	Water	159	W Normandy Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, CALLED MRS WILCOX SUGGESTED CALLING A PLUMBER (DKG)

35387	03/12/19	PC	Sewer	529	W 15th Pl	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING SPOKE TO RESIDENT SHE WILL CONTACT PLUMBER (DKG)
35413	03/13/19	PC	Water	650	W 15th St	Sewer Call	Completed	CALL FROM RESIDENT TO CLEAN OF STORM INLET, JOB COMPLETED RAKED &* SHOVELED (DKG)
35453	03/14/19	PC	Sewer	638	Union Ave	Sewer Call	Completed	STEP CLEANED CITY MAIN 500 FEET, HYDRO-VACONED MANHOLE COLLAPSE IN CITY MAIN, WILL BE FIXED ASAP (DKG)
35460	03/14/19	PC	Water	354	E 24th St	Sewer Call	Completed	JETTED LINE 500 FEET, DRAINING SLOWLY. WE WILL ADDRESS THIS (DKG)
35465	03/14/19	PC	Water	253	E 25th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
35473	03/15/19	PC	Water	412	Wood St	Sewer Call	Completed	CAN NOT TELL IF RAIN WATER OR B-BOX LEAK, WILL CHECK NEXT WEEK, CALLED OWNER, NO ANSWER (DKG)
35476	03/15/19	PC	Water	190	Craig Dr W	Sewer Call	Completed	CATCH BASIN LOADED (DKG)
35487	03/15/19	PC	Water	229	Campbell Ave	Sewer Call	Completed	CATCH BASIN LOADED (DKG)
35494	03/15/19	PC	Water	414	W 16th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
35501	03/15/19	PC	Water	385	W 14th Pl	Sewer Call	Completed	CITY MAIN IS DOWN & RUNNING PROPERLY (DKG)
35610	03/20/19	PC	Water	174	Country Club Rd	Sewer Call	Completed	HYDRO-VACUUMED STORM INLET, REMOVED ALL DEBRIS FROM INLET & DRAIN (DKG)
35611	03/20/19	PC	Water	186	10TH STREET	Sewer Call	Completed	CLEAN CATCH BASIN
35617	03/21/19	PC	Water	471	W 12th St	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING ADVISE RESIDENT TO CONSULT WITH AN PLUMBER
35630	03/21/19	PC	Water	326	Roberta Ln	Sewer Call	Completed	CATCH BASIN IS CLEARED IF DEBRIS (DKG)
35648	03/21/19	PC	Water	230	E 21st St	Sewer Call	Completed	SPOKE TO RESIDENT AND RESIDENT WAS UNAWARE OF ANY SINK HOLE AND DID NOT CALL FOR ONE, ALSO SEWER DEPT DID NOT SEE ANY SINK HOLE IN AREA (DKG)
35650	03/21/19	PC	Water	252	E 23rd St	Sewer Call	Completed	SMALL AMOUNT OF DIRT & SEED NEEDED FOR HOLE (DKG)

35651	03/21/19	PC	Water	642	W 15th Pl	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING COULD NOT SPEAK TO RESIDENT WAS NOT HOME (DKG)
35658	03/21/19		Water	1698	School St	Sewer Call	Planned	
35659	03/21/19		Water	1698	School St	Sewer Call	Planned	
35662	03/21/19	PC	Water	130	Broadway Ave	Sewer Call	Completed	CREW FOUND WATER COMING FROM CRACK IN DRIVEWAY, THIS IS NOT A MAIN BREAK. BOTH WATER MAINS ARE ON OPPOSITE SIDES OF THE STREET, CREW WAS ABLE TO LINE LOCATE HOMES SERVICE LINE AND THE SERVICE COMES OUT OF HOME TO THE EASE AND LINES UP WITH LEAK. THIS IS NOT A CITY ISSUE, FOREMAN INFORMED HOMEOWNER THAT THIS IS HER RESPONSIBILITY (DKG)
35681	03/22/19	PC	Water	155	Elmwood Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING PROPERLY, HOMEOWNERS ISSUE, (DKG)
35684	03/22/19	PC	Water	180	Craig Dr W	Sewer Call	Completed	MAIN DOWN & RUNNING, SPOKE TO RESIDENT, GOING TO CONTACT PLUMBER (DKG)
35685	03/22/19	PC	Water	131	W Main St	Sewer Call	Completed	COLLAPSED SANITARY LINE DUE FOR REPAIR ON CBDG PROJECT LINE IS FLOWING GOOD, SPOKE TO RESIDENT AND EXPLAINED SITUATION (DKG)
35722	03/25/19	PC	Water	156	Greenbriar Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING FINE (DKG)
35737	03/25/19	PC	Water	380	Lerose Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
35738	03/25/19	PC	Water	309	Concord Dr	Sewer Call	Completed	THE CORRECT ADDRESS IS 310 CONCORD. THIS IS AN EMPTY HOUSE. ROUNDWAY IS REVERSED. SHUT OFF WATER AT B-BOX, WILL REASSESS IN MORNING. F.Y.I. BUT I THINK WE GOT IT (DKG)
35745	03/25/19	PC	Water	323	Serena Dr	Sewer Call	Completed	VERY SMALL LEAK IN PARKWAY UNABLE TO DETERMINE WHERE WATER IS COMING FROM, LOCATES CALL IN (DKG)
35758	03/26/19	PC	Water	380	Lerose Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
35763	03/26/19	PC	Water	745	S Halsted St	Sewer Call	Completed	JETTED CITY SANITARY MAIN 500 FT, CITY MAIN IS NOW DOWN & RUNNING PROPERLY (DKG)

35838	03/29/19	PC	Sewer	429	Lawrence St	Sewer Call	Completed	JETTED MAIN 300 FEET & BACK FLUSHED SYSTEM SPOKE TO RESIDENT ALL IS GOOD (DKG)
35867	04/01/19	PC	Water	84	Isa Ave	Sewer Call	Completed	JETTED CITY MAIN 200 FEET, ALSO BACK FLUSHED LINE DOWN AND RUNNING PROPERLY (DKG)
35868	04/01/19	PC	Water	246	Meadow Ln	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
35875	04/01/19	PC	Water	613	Chicago Rd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
35905	04/02/19	PC	Water	84	Isa Ave	Sewer Call	Completed	EXPLAINED TO RESIDENT THAT SEWERS ARE OUT BACK IN ALLEY, THEY WERE RODDING OUT FRONT (DKG)
35907	04/02/19	PC	Water	438	Mayfair Pl S	Sewer Call	Completed	JETTED MAIN 400 FEET, BACK FLUSHED, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)
35955	04/04/19	PC	Water	1102	Wallace Ct	Sewer Call	Completed	JETTED CITY MAIN ABOUT 400 FT, CLEAN LINE DOWN & RUNNING PROPERLY (DKG)
35968	04/04/19	PC	Water	330	Homewood Ct	Sewer Call	Completed	JETTED CITY MAIN 500 FEET, BACK FLUSHED LINE 300 FEET, CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)
35974	04/04/19	PC	Water	1895	Andover Ct	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT , SHE CLAIMED SHE HAD SOMEBODY ROD SERVICE LINE, WE EXPLAINED THEY PROBABLY DIDN'T GO FAR ENOUGH TO GET TO OUR MAIN (DKG)
35998	04/06/19	PC	Water	119	Broadway Ave	Sewer Call	Completed	JETTED CITY MAIN 600 FT ALSO BACK FLUSH LINE DOWN & RUNNING WORKING PROPERLY (DKG)
35999	04/06/19	PC	Water	124	W 16th St	Sewer Call	Completed	THIS MANHOLE IS ON THE LIST TO BE REPAIRED AND REBUILD (DKG)
36005	04/06/19	PC	Water	1720	Campbell Ave	Sewer Call	Completed	SEWER FOUND LOADED, JETTED LINE & MAINTENANCE CLEANED (DKG)
36006	04/06/19	PC	Water	67	E Glengate Ave	Sewer Call	Completed	600 FEET MAINTENANCE CLEANING (DKG)
36007	04/06/19	PC	Water	804	Peoria St	Sewer Call	Completed	JETTED & VACONED CITY MAIN 450 FT, CLEAN LINE DOWN & RUNNING, WORKING PROPERLY (DKG)
36008	04/06/19	PC	Water	186	10TH STREET	Sewer Call	Completed	VACONED & JETTED STORM DRAIN LINE OPENED UP LOOKING GOOD (DKG)
36009	04/06/19	PC	Water	202	Frederick Dr	Sewer Call	Completed	JETTED LINE 45 FT CLEANED LINE OF DEBRIS DOWN & RUNNING PROPERLY (DKG)

36010	04/06/19	PC	Water	36	E Greenbriar Ave	Sewer Call	Completed	USED SEWER FORKS TO UNCLOG PIPES , SEWER MAIN WAS LUGGED AT THE MOUTH OF PIPE, WATER IS FLOWINF AND BACK UP HAS GONE DOWN (DKG)
36011	04/06/19	PC	Water	147	W Glengate Ave	Sewer Call	Completed	CHECKED CITY MAIN AND IT WAS DOWN & RUNNING PROPERLY HOME OWNER WILL CALL A PLUMBER (DKG)
36015	04/08/19	PC	Water	1931	Revere St	Sewer Call	Completed	HOMEOWNERS RESPONSABILIBTY, HOMEOWNER WILL CONTACT A PLUMBER (DKG)
36057	04/08/19	PC	Water	598	8th St	Sewer Call	Completed	CLEANED CATCH BASIN, NO DEBRIS ON CATCH BASIN (DKG)
36058	04/08/19	PC	Water	1300	Donovan Dr	Sewer Call	Completed	DID NOT FIND OPEN LID, TALKED TO EMPLOYEE AT GRAND PRAIRIE, HE WAS UNAWARE OF THE SITUATION (DKG)
36092	04/09/19	PC	Water	475	E 16th St	Sewer Call	Completed	WATER MAIN BREAK LOCATED SEWER MAIN (DKG)
36108	04/10/19	PC	Water	1614	Thorn St	Sewer Call	Completed	JETTED CITY MAIN 300' CLEARED BACK UP DOWN & RUNNING PROPERLY, POSSIBLE COLLAPSE IN LINE (DKG)
36120	04/10/19	PC	Water	1232	Emerald Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE, SPOKE TO RESIDENT, EXPLAINED IT WAS INTERNAL PROBLEM, CONTACT PLUMBER (DKG)
36127	04/11/19	PC	Water	415	Parnell Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
36158	04/12/19	PC	Water	745	S Halsted St	Sewer Call	Completed	JETTED LINE 600 FEET, DOWN & RUNNING (DKG)
36181	04/15/19	PC	Water	745	S Halsted St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
36182	04/15/19	PC	Water	429	W 16th St	Sewer Call	Completed	JETTED LINE 500 FEET, WENT PAST RESIDENT HOME. SHE STATED STILL WATER IN BASEMENT, TOLD THEM TO CONTACT PLUMBER AND ROD SERVICE. (DKG)
36189	04/15/19	PC	Water	201	W 15th Pl	Sewer Call	Completed	JETTED CITY MAIN 100 FT, DOWN & RUNNING (DKG)
36203	04/15/19	PC	Water	275	W Highland Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SUGGESTED CONTACTING PLUMBER TO ROD SERVICE LINE (DKG)

36219	04/16/19	PC	Sewer	600	Emerald Ave	Sewer Call	Completed	RESCHEDULED FOR TOMORROW 4-18-19 4/18/19 DD/CC TALKED TO HOMEOWNER, PROPERTY HAS AN OLD CHECK VALVE DEVICE THAT WAS REMOVED OR DAMAGED. WILL FORWARD ISSUE TO DANIKA (DKG)
36230	04/16/19	PC	Sewer	1931	Revere St	Sewer Call	Completed	SYSTEM DOWN & RUNNING, RESIDENT EXPLAINED PLUMBERS COULDN'T GET PAST CERTAIN POINT IN SERVICE LINE, WE EXPLAINED THAT THEIR RESPONSIBLE FOR THEIR SERVICE UPTO AND INCLUDING TAP INTO OUR MAIN. THEY UNDERSTOOD. (DKG)
36235	04/17/19	PC	Water	6	E 16th St	Sewer Call	Completed	VACTORED STORM WATER TO GET TO STORM DRAIN, VACTORED MUD DEBRIS & STONE OUT OF DRAIN, THEN JETTED STORM LINE TO CLEAR IT FROM DEBRIS (DKG)
36236	04/17/19	PC	Water	53	W 14th Pl	Sewer Call	Completed	CHECKED MAIN SLIGHTLY HOLDING IN SECOND MANHOLE GOING TO GIVE COURTESY FLUSH 4/17/19, SHOULD BE GOOD AFTER THAT (DKG)
36244	04/17/19		Sewer	1836	Euclid Ave	Sewer Call	Planned	
36251	04/18/19	PC	Water	556	W 16th Pl	Sewer Call	Completed	TALKED TO RESIDENT, THEY WILL CONTACT PLUMBER, HOMEOWNER HAS ROOTS AND GREASE BLOCKAGE AT THE TOP OF THEIR PRIVATE LATERAL, CITY MAIN IS DOWN & RUNNING GOOD, (DKG)
36252	04/18/19	PC	Water		Chicago Rd	Sewer Call	Completed	NO STANDING WATER, CHECKED VOLLMER, JOE ORR & CHICAGO RD (DKG)
36256	04/18/19	PC	Water	1836	Euclid Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SHE HAD A FRIEND RODING SERVICE LINE BUT WASN'T GOING FAR ENOUGH (DKG)
36259	04/18/19	PC	Water	198	W 14th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, HOME OWNER WANTED TO KNOW BROKEN SERVICE LINE THAT IS IN ROUTE 30, TOLD RESIDENT TO CONTACT OUR SUPERINTENDENT (DKG)
36261	04/18/19	PC	Water	906	Memorial Dr	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36276	04/22/19	PC	Sewer	713	Enterprise Rd	Sewer Call	Completed	MISSING WORK ORDER (BP)
36279	04/22/19	PC	Water	745	S Halsted St	Sewer Call	Completed	USED HIGH LIFT TO PULL STUCK HOSE OUT OF SEWER MAIN (DKG)

36287	04/23/19	PC	Sewer	556	W 16th Pl	Sewer Call	Completed	ROOT BLOCKAGE ON HOMEOWNER PRIVATE LINE. HOMEOWNERS RESPONSIBILITY NO ONE HOME TALKED TO WATER BILLING (BARB PENA) WILL NOTIFY HOMEOWNER.
36298	04/23/19	PC	Water	1637	Euclid Ave	Sewer Call	Completed	CHECKED SYSTEM, DOWN & RUNNING GOOD, EXPLAINED TO RESIDENT HIS FLOOR DRAIN WAS CLOGGED & SUMP PUMP WAS NOT WORKING (DKG)
36299	04/23/19	PC	Water	1438	Wallace St	Sewer Call	Completed	PROBLEM APPEARED TO BE DUE TO A COLLAPSE REPAIR DONE BY CAL CITY PLUMBING, CALLED CAL CITY TO COME OUT & FIX PROBLEM (DKG)
36300	04/23/19	PC	Water	1438	Wallace St	Sewer Call	Completed	RETURNED TO SITE TO MAKE SURE PROBLEM WAS RESOLVED & WHO WAS RESPONSIBLE FOR REPAIR, RESIDENT, CAL CITY OR USS, CAL CITY WAS RESPONSIBLE, THEY CUT THE SERVICE LINE AND PLUGGED IT THINKING IT WAS ABANDONED (DKG)
36321	04/24/19	PC	Water	1613	Hilltop Ave	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER AND HAVE SERVICE RODDED (DKG)
36322	04/24/19	PC	Sewer	420	16TH PLACE	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & ROD SERVICE LINE TO MAIN (DKG)
36365	04/26/19	PC	Water	185	Elmwood Dr	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
36367	04/26/19	PC	Water	53	W 14th Pl	Sewer Call	Completed	CAL CITY TELEVISED CITY MAIN & DISCOVERED A CRACK IN OUR LINE, THIS NEEDS TO BE ADDRESSED IN THE NEAR FUTURE, SERVICE CREW HYDROVAC CITY LINE AND JETTED 250 FEET (DKG)
36381	04/26/19	PC	Water	548	Andover St	Sewer Call	Completed	JETTED & VACTORED STORM LINE, WORKING GOOD, STORM WATER EMPTIED OUT (DKG)
36386	04/29/19	PC	Water	330	Homewood Ct	Sewer Call	Completed	CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)
36387	04/29/19	PC	Sewer	60	E Greenbriar Ave	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL OF THE RAINFALL (DKG)
36388	04/29/19	PC	Sewer	146	W Glengate Ave	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL OF THE RAINFALL (DKG)
36389	04/29/19	PC	Water	82	W 24th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36391	04/29/19	PC	Water	520	W 16th St	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)

36392	04/29/19	PC	Water	224	Irving Blvd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36393	04/29/19	PC	Water	586	Yorktown Rd	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)
36394	04/29/19	PC	Water	536	16TH STREET	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH THE RAINFALL (DKG)
36395	04/29/19	PC	Water	635	8th St	Sewer Call	Completed	CITY MAIN WAS SURGING, EXPLAINED SITUATION TO RESIDENT (DKG)
36397	04/29/19	PC	Water		Ashland Ave	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAIN (DKG)
36398	04/29/19	PC	Water	319	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH THE RAINFALL (DKG)
36400	04/29/19	PC	Sewer	1943	Beacon Blvd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)
36401	04/29/19	PC	Sewer	311	W 15th Pl	Sewer Call	Completed	CITY MAIN SURGING, EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)
36402	04/29/19	PC	Water	341	W 16th St	Sewer Call	Completed	CITY MAIN SURGING EXPLAINED SITUATION TO RESIDENT (DKG)
36403	04/29/19	PC	Sewer	283	Lynn Ln	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, WILL KEEP A CLOSE EYE ON SEWER SYSTEM (DKG)
36404	04/29/19	PC	Sewer	1142	Stirling Ave	Sewer Call	Completed	CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED WITH THE AMOUNT OF RAINFALL (DKG)
36405	04/29/19	PC	Sewer	269	E Joe Orr Rd	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING PROPERLY (DKG)
36406	04/29/19	PC	Sewer	1212	Peggy Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
36407	04/29/19	PC	Sewer	208	E 23rd St	Sewer Call	Completed	CITY MAIN SURGING DUE TO RAIN, RESIDENT NOT HOME (DKG)
36408	04/29/19	PC	Sewer	1224	Peggy Ln	Sewer Call	Completed	MAIN WAS SURGING, BUT WAS DOWN & RUNNING BY TIME WE ARRIVED (DKG)
36409	04/29/19	PC	Sewer	449	S Halsted St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING WORKING PROPERLY (DKG)
36410	04/29/19	PC	Water	404	W 17th St	Sewer Call	Completed	THIS WAS A PART OF 398 17TH STREET W AFTER JETTING THAT LINE THEIR PROBLEM WAS RESOLVED (DKG)

36411	04/29/19	PC	Sewer	220	Westgate Ave	Sewer Call	Completed	CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED CAUSED BY HEAVY RAINFALL (DKG)
36413	04/29/19	PC	Water	104	E 13th St	Sewer Call	Completed	CITY MAIN WAS SURGING FROM HEAVY RAIN, WILL KEEP CHECKING (DKG)
36414	04/29/19	PC	Water	398	W 17th St	Sewer Call	Completed	JETTED LINE 300 FEET TO REMOVE BLOCKAGE, MAIN WAS GOING DOWN (DKG)
36415	04/29/19	PC	Water		Division St	Sewer Call	Completed	BY THE TIME WE ARRIVED, WATER HAD ALREADY WENT DOWN (DKG)
36417	04/29/19	PC	Water	523	Gregory Dr	Sewer Call	Completed	CHECKED CITY MAINS, DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)
36418	04/29/19	PC	Water	147	Emelia St	Sewer Call	Completed	CITY MAIN SURGING WILL KEEP CLOSE EYE ON IT (DKG)
36423	04/29/19	PC	Water	342	E 25th St	Sewer Call	Completed	JETTED CITY MAIN 300 FEET DOWN & RUNNING PROPERLY (DKG)
36424	04/29/19	PC	Water	550	Brookline St	Sewer Call	Completed	CLEANED OFF CATCH BASIN (DKG)
36425	04/29/19	PC	Water	1208	Peggy Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)
36426	04/29/19	PC	Water	135	Elmwood Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER ROD SERVICE LINE (DKG)
36427	04/29/19	PC	Water	135	Elmwood Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER ROD SERVICE LINE (DKG)
36429	04/30/19	PC	Sewer	332	Carey Ct	Sewer Call	Completed	CHECKED CITY LINE, DOWN & RUNNING PROPER, TALKED TO HOMEOWNER (DKG)
36430	04/30/19	PC	Sewer	742	Campbell Ave	Sewer Call	Completed	CHECK CITY MAIN, SEWER LINE IS DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)
36433	04/30/19	PC	Water	576	Saratoga Dr	Sewer Call	Completed	SYSTEM SURGING EXPLAINED SITUATION TO RESIDENT (DKG)
36434	04/30/19	PC	Water	540	W 16th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36435	04/30/19	PC	Sewer	544	W 16th St	Sewer Call	Completed	CHECKED CITY LINE, DOWN & RUNNING, TALKED TO HOMEOWNER (dkg)
36436	04/30/19	PC	Water	567	Shelley Ln	Sewer Call	Completed	CREW JETTED LINE 400 FEET, CITY MAIN IS RUNNING PROPERLY (DKG)

36437	04/30/19	PC	Water	77	Craig Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36438	04/30/19	PC	Water	1645	Buena Vista Ave	Sewer Call	Completed	JETTED CITY MAIN 500 FT DOWN & RUNNING PROPERLY (DKG)
36440	04/30/19	PC	Water	1641	Buena Vista Ave	Sewer Call	Completed	JETTED LINE 500 FT CITY MAIN DOWN & RUNNING (DKG)
36441	04/30/19	PC	Sewer	552	W 15th St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING, NO ONE HOME(DKG)
36442	04/30/19	PC	Sewer	290	Holbrook Rd	Sewer Call	Completed	CITY MAINS ARE SURGING IN THE AREA, EXPLAINED TO HOMEOWNER (DKG)
36443	04/30/19	PC	Sewer	54	W Main St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING, NO ONE HOME(DKG)
36444	04/30/19	PC	Sewer	1333	Prairie Ave	Sewer Call	Completed	CHECKED CITY MAINS, DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)
36448	04/30/19	PC	Sewer	2521	State St	Sewer Call	Completed	MISSING WORK ORDER (BP)
36449	04/30/19	PC	Sewer	424	8th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36451	04/30/19	PC	Sewer	560	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36452	04/30/19	PC	Sewer	1220	Damico Dr	Sewer Call	Completed	CHECK CITY MAIN, DOWN & RUNNING PROPERLY TALKED TO WORKERS AT THE HOME (DKG)
36455	04/30/19	PC	Water	264	W 16th St	Sewer Call	Completed	CITY MAIN SURGING, TALKED TO HOMEOWNER (DKG)
36466	04/30/19	PC	Water	115	Broadway Ave	Sewer Call	Completed	JETTED LINE 500 FT DOWN & RUNNING PROPERLY, (DKG)
36468	04/30/19	PC	Water	636	Ranger Dr	Sewer Call	Completed	MANHOLE - STORM DRAIN, CLEAN OFF STORM DRAIN FLOWING PROPERLY (DKG)
36469	04/30/19	PC	Sewer		Serena Dr	Sewer Call	Completed	CLEAN DEBRIS FROM STORM DRAIN FLOWING PROPERLY (DKG)
36470	04/30/19	PC	Water	591	Brookline St	Sewer Call	Completed	SOME BLOCKAGE IN DRAIN WILL CLEAN LINE AS SOON AS POSSIBLE, SEWER LINES ARE BCKING UP, RESIDENTS BASEMENTS DUE TO HEAVY RAINS (DKG)

36471	04/30/19	PC	Sewer	142	Hickory St	Sewer Call	Completed	THIS IS AN ALLEY WAY, NO STORM OR SANITARY. COULD BE POOR DRAINAGE WHICH WOULD BE DUE TO LOW SPOTS. CALL STREET DEPT (DKG)
36472	04/30/19	PC	Water	320	W 15th Pl	Sewer Call	Completed	CITY MAIN SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION, WE WERE HAVING WITH OUR SYSTEM (DKG)
36473	04/30/19	PC	Sewer	1223	Emerald Ave	Sewer Call	Completed	CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)
36474	04/30/19	PC	Water	311	W 15th Pl	Sewer Call	Completed	CITY MAIN SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)
36475	04/30/19	PC	Sewer	417	W 16th St	Sewer Call	Completed	CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)
36476	04/30/19	PC	Water	47	Craig Dr	Sewer Call	Completed	CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)
36477	04/30/19	PC	Water	586	Ranger Dr	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)
36480	05/01/19	PC	Water	724	Peoria St	Sewer Call	Completed	JETTED LINE 500 FT DOWN & RUNNING PROPERLY (DKG)
36481	05/01/19	PC	Sewer	351	W 16th St	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, NOBODY HOME CREW WILL FOLLOW UP (DKG)
36482	05/01/19	PC	Water	701	Lexington Dr	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)
36483	05/01/19	PC	Water	330	Coolidge St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)
36484	05/01/19	PC	Water	61	W 19th St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)
36485	05/01/19	PC	Water	1231	Wilson Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SUGGESTED CONTACTING A PLUMBER (DKG) DD/JP 2ND TIME: CITY MAIN IS DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)
36486	05/01/19	PC	Water	290	Holbrook Rd	Sewer Call	Completed	SYSTEM SURGING, SPOKE TO RESIDENT, EXPLAINED TO RESIDENT (DKG)

36487	05/01/19	PC	Sewer	1333	Prairie Ave	Sewer Call	Completed	SYSTEM SURGING, EXPLAINED SITUATION TO RESIDENT (DKG) DD/JP 2ND : CITY MAIN LINES ARE SURGING TALKED TO HOMEOWNER, CREW WILL FOLLOW UP (DKG)
36488	05/01/19	PC	Water	1326	Lincoln Ave	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, NO ONE HOME CREW WILL RECHECK LATER (DKG) JP/DD 2ND: SYSTEM WAS SURGING NO ONE HOME (DKG)
36489	05/01/19	PC	Sewer	544	W 16th St	Sewer Call	Completed	CREW HAS CHECKED CITY MAIN SEVERAL TIMES, SPOKE WITH HOMEOWNER & EXPLAINED THAT OUR MAIN IS RUNNING PROPERLY, CONSULT WITH A PLUMBER (DKG) JP/DD 2ND : SYSTEM IS DOWN & RUNNING, SPOKE TO RESIDENT (DKG)
36490	05/01/19	PC	Water	330	Patricia Dr	Sewer Call	Completed	SYSTEM SURGING, SPOKE TO RESIDENT EXPLAINED THE SITUATION(DKG)
36491	05/01/19	PC	Sewer	540	W 16th St	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING, RESIDENT STILL THINKS ITS OUR PROBLEM (DKG)
36492	05/01/19	PC	Sewer	14	Forest St	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING, RESIDENT STILL THINKS ITS OUR PROBLEM (DKG)
36493	05/01/19	PC	Sewer	156	Greenbriar Ave	Sewer Call	Completed	JETTED MAIN 120 FEET, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)
36494	05/01/19	PC	Water	1133	Schilling Ave	Sewer Call	Completed	SYSTEM SURGING, WILL FOLLOW UP SPOKE TO RESIDENT (DKG)
36495	05/01/19	PC	Sewer	224	Irving Blvd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING TALKED TO HOMEOWNERS PLUMBER (DKG)
36496	05/01/19	PC	Water	1215	Sunnyside Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING PROPERLY NOBODY HOME (DKG)
36498	05/01/19	PC	Water	224	Coolidge St	Sewer Call	Completed	DOWN & RUNNING ON 5/2. CHECKED ON 05/1 CITY LINE WAS SURGING, NOBODY HOME (DKG)
36500	05/01/19	PC	Water	340	Sandra Ln	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG)

36502	05/01/19	PC	Water	622	Emerald Ave	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG) DD/RM 2ND: CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG)
36507	05/01/19	PC	Water	1203	Wilson Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG) DD/JP 2ND : DOWN & RUNNING TALKED TO HOMEOWNER (DKG)
36508	05/01/19	PC	Water	400	Parnell Ave	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER, CREW WILL FOLLOW UP (DKG) W/O #101126 5/1/19 CC/JP CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL SIGNED BY CHRIS COOK
36514	05/01/19	PC	Water	2521	State St	Sewer Call	Completed	JETTED LINE 300 FEET, DOWN & RUNNING PROPERLY (DKG)
36516	05/01/19	PC	Water	1224	Wilson Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT WHO STATE IT WAS OK, IT WENT DOWN IN BASEMENT (DKG)
36518	05/02/19	PC	Water	40	E Greenbriar Ave	Sewer Call	Completed	CITY MAIN LINES ARE DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNERS (DKG)
36519	05/02/19	PC	Water	224	Irving Blvd	Sewer Call	Completed	NOTIFIED D. OWENS HOMEOWNER HAS A COLLAPSE OR BROKEN TAP AT CITY MAIN, EXPLAINED HOMEOWNERS RESPONSIBILITY AND THEY WILL TAKE THE NEXT STEPS (DKG)
36520	05/02/19	PC	Water	331	W 16th St	Sewer Call	Completed	CITY SEWER LINES ARE SURGING, TALKED TO HOMEOWNER (DKG)
36521	05/02/19	PC	Sewer	214	W 15th St	Sewer Call	Completed	CITY SEWER MAIN LINES ARE SURGING CREW WILL FOLLOW UP (DKG)
36528	05/02/19	PC	Water	75	W 15th St	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER CREW WILL FOLLOW UP (DKG)
36529	05/02/19	PC	Water	265	E Joe Orr Rd	Sewer Call	Completed	CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER CREW WILL FOLLOW UP (DKG)

36533	05/02/19	PC	Water	1530	Vincennes Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO PERSON AT AUNT MARTHA'S CLINIC, EXPLAINED TO THEM TO CONTACT A PLUMBER (DKG)
36553	05/03/19	PC	Water	1133	Schilling Ave	Sewer Call	Completed	JETTED CITY MAIN LINE 300 FEET CLEARED BLOCKAGE CITY MAIN DOWN & RUNNING PROPERLY, NO ON HOME (DKG)
36598	05/06/19	PC	Water	292	Sherry Ln	Sewer Call	Completed	CHECKED CITY SANITARY MAIN LINE. DOWN & RUNNING PROPERLY, NOBODY AT HOME (DKG)
36600	05/06/19	PC	Water	417	W 12th St	Sewer Call	Completed	HYDROVAC STORM DRAIN (DKG)
36612	05/06/19	PC	Water	311	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL (DKG)
36613	05/06/19	PC	Water	311	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL (DKG)
36614	05/06/19	PC	Sewer	417	W 16th St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING TALKED TO HOMEOWNER (DKG)
36620	05/06/19	PC	Water	199	Martin Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36623	05/07/19	PC	Water	224	Irving Blvd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING PROPERLY. HOMEOWNER HAS AN ISSUE WITH THEIR PRIVATE LATERAL (DKG) DD/RM 2ND: CITY MAIN DOWN & RUNNING, TALKED TO HOMEOWNERS PLUMBER (DKG)
36624	05/07/19	PC	Water	1200	Wilson Ave	Sewer Call	Completed	USED VACTOR TO VACUUM UP STORM WATER FROM STREET TO MAKE IT PASSABLE FOR VEHICLES (DKG)
36627	05/07/19	PC	Water	1224	Wilson Ave	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING SPOKE TO RESIDENT (DKG)
36633	05/07/19	PC	Water	1215	Sunnyside Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36646	05/08/19	PC	Water	423	W 12th St	Sewer Call	Completed	JETTED STORM DRAIN 65 FEET ALSO HYDROVAC DOWN THE WATER IN THE STORM DRAIN (DKG)
36650	05/08/19	PC	Water	290	Holbrook Rd	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, INFORMED HER THAT SHE NEEDS TO CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG)

36657	05/08/19	PC	Water	307	N Boston St	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SUGGESTED TO CONTACT PLUMBER AND ROD SERVICE LINE (DKG)
36662	05/08/19	PC	Water	101	Broadway Ave	Sewer Call	Completed	SINK HOLE MAY BE FROM OLD METAL CULVERT FOR A DRAINAGE DITCH ON NORTH SIDE OF BROADWAY, ALSO IS BELIEVED TO BELONG TO "IDOT". NOT SURE BUT WE ARE CHECKING INTO THAT (DKG)
36694	05/09/19	PC	Water	591	Brookline St	Sewer Call	Completed	JETTED STORM DRAIN 65 FT, DRAINING PROPERLY (DKG)
36696	05/09/19	PC	Water	738	Campbell Ave	Sewer Call	Completed	CHECKED SANITARY MANHOLE NEXT DOOR. DOWN & RUNNING PROPERLY. THERE IS NO MANHOLE INSIDE THE YARD AT 738 CAMPBELL, NOBODY HOME AT THE TIME. BACKYARD ISSUE COULD BE RAIN WATER (DKG)
36724	05/10/19	PC	Water	1220	Damico Dr	Sewer Call	Completed	TALKED TO PLUMBER, PLUMBER SAID THEY WILL COME OUT NEXT WEEK TO SHOW VIDEO WHERE THEY BELIEVE ITS A COLLAPSE ON A CITY LINE. NOTHING APPEARS TO BE WRONG WITH CITY LINE AT THIS POINT, HOUSE WAS RODDED UT AD NO ISSUES AT THE MOMENT (DKG)
36731	05/10/19	PC	Water		E 14th St	Sewer Call	Completed	TALKED TO PERSON IN CHARGE AT DICCCCO, THEY WILL RESOLVE PROBLEM. STORM IS BACKED UP PRIVATE ISSUE WE WILL FOLLOW UP WITH DICICCO (DKG)
36741	05/10/19	PC	Sewer	28	Mceldowney St	Sewer Call	Completed	CHECKED CITY LINE, DOWN & RUNNING NOBODY HOME (DKG)
36790	05/14/19	PC	Water	1608	Union Ave	Sewer Call	Completed	REPLACE 2 MANHOLE COVERS (DKG)
36885	05/16/19	PC	Sewer	1443	Otto Blvd	Sewer Call	Completed	JETTED CITY MAIN 200 FEET DOWN AND RUNNING PROPERLY (DKG)
36899	05/16/19	PC	Water	417	W 16th St	Sewer Call	Completed	CITY LINES ARE DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)
36909	05/16/19	PC	Water	815	Highland Dr	Sewer Call	Completed	OWNER SAID HE HAS SEEPAGE, EXPLAINED TO HOMEOWNER THEIR IS WIDESPREAD FLOODING, SANITARY IS SURGING ALSO STORM LINES (DKG)
36924	05/16/19	PC	Sewer	656	W 14th Pl	Sewer Call	Completed	JETTED CITY MAIN 500 FEET, DOWN & RUNNING PROPERLY (DKG)

36928	05/16/19	PC	Water	1030	Schilling Ave	Sewer Call	Completed	REMOVED DEBRIS FROM STORM DRAINS WORKING PROPERLY (DKG)
36930	05/16/19	PC	Water	544	Minette Ln	Sewer Call	Completed	CLEARED 2 CATCH BASINS (DKG)
36931	05/16/19	PC	Water	1500	Shields Ave	Sewer Call	Completed	REMOVED DEBRIS FROM STORM DRAINS WORKING PROPERLY (DKG)
36932	05/16/19	PC	Water	115	Broadway Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36933	05/16/19	PC	Water	14	Forest St	Sewer Call	Completed	CITY LINE SURGING SPOKE WITH HOMEOWNER (DKG)
36934	05/16/19	PC	Water	590	Minette Ln	Sewer Call	Completed	CLEARED 2 CATCH BASIN LIDS WATER IN STREET GONE (DKG)
36936	05/16/19	PC	Water	493	Longwood Ct	Sewer Call	Completed	CLEARED 2 CATCH BASINS IN AREA (DKG)
36937	05/16/19	PC	Water	10	Campbell Ave	Sewer Call	Completed	CLEANED CATCH BASIN (DKG)
36938	05/16/19	PC	Water	190	Craig Dr W	Sewer Call	Completed	CLEANED CATCH BASIN (2) WATER IS GONE (DKG)
36941	05/16/19	PC	Water	586	Ranger Dr	Sewer Call	Completed	CLEANED CATCH BASIN (2) WATER IS GONE(DKG)
36956	05/17/19	PC	Water	1035	Campbell Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
36959	05/17/19	PC	Water		Campbell Ave	Sewer Call	Completed	"FRENCH STORM DRAIN" HAS NO PIPES TO DRAIN THE WATER (DKG)
36961	05/17/19	PC	Water	417	W 16th St	Sewer Call	Completed	JETTED LINE 300 FEET, DOWN & RUNNING PROPERLY, ALSO SPOKE TO RESIDENT (DKG)
36993	05/17/19	PC	Water	1240	Park Ave	Sewer Call	Completed	CHECKED CITY LINE, DOWN & RUNNING PROPERLY (DKG)
37011	05/20/19	PC	Sewer	156	Greenbriar Ave	Sewer Call	Completed	JETTED CITY MAIN 150 FEET, SEWER IS NOW OWN & RUNNING, TALKED TO HOMEOWNER(DKG)
37020	05/20/19	PC	Water	420	Carey Ct	Sewer Call	Completed	CHECKED CITY LINES. DOWN & RUNNING PROPERLY, NO ONE HOME, LEFT DOOR KNOCKER (DKG)
37021	05/20/19	PC	Sewer	1200	Scott Ave	Sewer Call	Completed	SANITARY DOWN & RUNNING, SPOKE TO RESIDENT, SUGGESTED CONTACTING PLUMBER TO ROD OUT SERVICE LINE (DKG)

37057	05/21/19	PC	Water	1200	Scott Ave	Sewer Call	Completed	CHECKED CITY LINE, DOWN & RUNNING, JETTED CITY MAIN 300' AS A COURTESY (DKG)
37063	05/21/19	PC	Sewer	1238	Center Ave	Sewer Call	Completed	SUMP PUMP SHOOTING WATER ACROSS CURB (DKG)
37065	05/21/19	PC	Sewer	404	W 17th St	Sewer Call	Completed	JETTED LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)
37073	05/21/19	PC	Sewer		Minette Ln	Sewer Call	Completed	CLEARED 2 CATCH BASIN LIDS WATER IN STREET GONE (DKG)
37079	05/21/19	PC	Sewer	231	Frederick Dr	Sewer Call	Completed	HOMEOWNER HAS A SEWER SMELL IN HOME, TOLD OWNER WE WILL DEGREASE CITY LINE TO SEE IF IT HELPS, NOTHING ELSE WE CAN DO (DKG)
37080	05/21/19	PC	Sewer	203		Sewer Call	Completed	USED VACTOR TO REMOVE POOLS OF RAIN WATER AT LOW PUMP STATION SO THE AREA CAN DRY OUT. GRASS NEEDS TO BE CUT (DKG)
37081	05/21/19	PC	Sewer	203		Sewer Call	Completed	USED VACTOR TO REMOVE POOLS OF RAIN WATER AT LOW PUMP STATION SO THE AREA CAN DRY OUT. GRASS NEEDS TO BE CUT (DKG)
37092	05/22/19	PC	Water	548	W 16th St	Sewer Call	Completed	JETTED SANITARY LINE 200 FEET, REMOVED BLOCKAGE SYSTEM IS NOW DOWN & RUNNING (DKG)
37110	05/23/19	PC	Water	35	E 23rd St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)
37168	05/24/19	PC	Water	398	W 17th St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING TALKED TO HOMEOWNER (DKG)
37190	05/28/19	PC	Sewer	466	W 17th St	Sewer Call	Completed	CHECKED CITY MAIN DOWN & RUNNING (DKG)
37202	05/28/19	PC	Sewer	371	W 17th St	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
37203	05/28/19	PC	Sewer	187	7th Pl	Sewer Call	Completed	NO CATCH BASIN, NO ONE HOME SEWERS ARE DOWN AND RUNNING, LEFT DOOR KNOCKERS (DKG)
37207	05/28/19	PC	Sewer	512	Gregory Dr	Sewer Call	Completed	THE ABOVE ADDRESS IS ON THE SEWER CREW REPAIR LIST (DKG)
37213	05/28/19	PC	Sewer	241	W Joe Orr Rd	Sewer Call	Completed	RESIDENT CLAIMS THEY NEVER CALLED (DKG)

37214	05/28/19	PC	Sewer	1226	West End Ave	Sewer Call	Completed	CITY DOWN & RUNNING FINE (DKG)
37233	05/29/19	PC	Sewer	198	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURCHARGING (DKG)
37236	05/29/19	PC	Sewer	6	E 14th St	Sewer Call	Completed	THE MISSING COVERS ARE FOR THE GAS DEPOSITS ON VACANT PROPERTY. NO MISSING SEWER COVERS. SENT PICTURES TO MARIA (DKG)
37256	05/30/19	PC	Sewer	198	W 15th Pl	Sewer Call	Completed	CITY MAIN SURCHARGE UNABLE TO JETTED CITY LINE (DKG)
37306	05/31/19	PC	Water	545	Andover St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE DOWN & RUNNING FINE (DKG)
37325	06/03/19	PC	Sewer	570	Yorktown Rd	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, NO ONE HOME, LEFT DOOR KNOCKER (DKG)
37327	06/03/19	PC	Sewer	158	Elmwood Dr	Sewer Call	Completed	JETTED LINE 25 FEET, BACK FLUSHED SYSTEM NOW DOWN & RUNNING GOOD (DKG)
37397	06/05/19	PC	Water	1106	Franklin Ave	Sewer Call	Completed	RAKED & SHOVELED DEBRIS FROM STORM INLET (DKG)
37418	06/05/19	PC	Water	152	Mayfair Pl S	Sewer Call	Completed	CHECKED CITY MAIN DOWN & RUNNING (DKG)
37425	06/05/19	PC	Water	243	E Joe Orr Rd	Sewer Call	Completed	RESIDENT CLAIMS THEY NEVER CALLED (DKG)
37427	06/05/19	PC	Water	245	E Joe Orr Rd	Sewer Call	Completed	RESIDENT CLAIMS THEY NEVER CALLED (DKG)
37430	06/05/19	PC	Water	1106	Franklin Ave	Sewer Call	Completed	VACONED STREET FOR STANDING WATER (DKG)
37431	06/05/19	PC	Water	11	Halsted St	Sewer Call	Completed	VACTOR & JETTED STORM DRAIN RUNNING PROPERLY (DKG)
37434	06/05/19	PC	Water	1600	State St	Sewer Call	Completed	STORM DRAIN IS ON FIRE DEPT PROPERTY, CONTACT JASEN ZURISK, THIS FALLS UNDER HIS JURISDICTION (DKG)
37440	06/06/19	PC	Water		10TH STREET	Sewer Call	Completed	SHOVELED DEBRIS FROM STORM DRAIN (DKG)
37444	06/06/19	PC	Water		10TH STREET	Sewer Call	Completed	SINK HOLE DEVELOPING DUE TO COLLAPSE, PUT ON LIST REPAIR BARRICADED FOR NOW.(DKG)

37494	06/07/19	PC	Water	55	Craig Dr	Sewer Call	Completed	CHECKED CITY MAIN, CITY LINE DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)
37496	06/07/19	PC	Water	421	Parnell Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
37527	06/10/19	PC	Water	763	195TH STREET	Sewer Call	Completed	RESIDENT IS UN-INCORPORATED, BLOOM, NO ACTION TAKEN (DKG)
37541	06/11/19	PC	Sewer	220	Westgate Ave	Sewer Call	Completed	JETTED SEWER LINE 250 FEET, DOWN & RUNNING (DKG)
37543	06/11/19	PC	Sewer		Highland Dr	Sewer Call	Completed	COLAPSED STORM DRAIN BARRICADED AND PUT ON REPAIR LIST (DKG)
37584	06/13/19	PC	Water	151	Country Club Rd	Sewer Call	Completed	REMOVE DEBRIS FROM CATCH BASINS (DKG)
37586	06/13/19	PC	Water	253	Leonard St	Sewer Call	Completed	RAIN WATER RUNNING DOWN THE CURB (DKG)
37604	06/13/19	PC	Water	220	W 15th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
37626	06/14/19	PC	Water	438		Sewer Call	Completed	RESIDENT HAD COMPLAINT ABOUT WATER DAMAGE BACK IN APRIL, NO BACK UP SYSTEM, DOWN & RUNNING GOOD, (DKG)
37643	06/17/19	PC	Water	169	Martin Ln	Sewer Call	Completed	Not a sinkhole, transferred to Street Dept for pothole repair 6-17-19 THIS WAS NOT A WATER OR SEWER ISSUE, IN FACT IT WAS A STREET ISSUE, CONTACTED CATHY STONE AT CITY HALL TO TELL HER IT WAS A STREET ISSUE AREA NEEDS COLD PATCHING OR HAVE STREET GRINDINGS TO FILL IN AREA THAT IS HOLDING WATER IN FRONT OF MANHOLE & ALSO THE GARAGE AREA (DKG)
37654	06/17/19	PC	Water	120	Constance Ln	Sewer Call	Completed	CHECKED SYSTEM, SOME TOILET PAPER ISSUES WERE IN DEAD END MANHOLE, BUT NO BACK UP. SYSTEM WAS DOWN , RESIDENT PRIVATE LATERAL RUNS IN TO THIS DEAD END MANHOLE, REMOVED SOME BUILD UP, BUT THIS WASN'T THE CAUSE (DKG)
37655	06/17/19	PC	Water	120	Constance Ln	Sewer Call	Completed	RETURNED TO RESIDENT, CHECKED MAIN, CHECKED DEAD END IN BACK YARD, ALL DOWN & RUNNING, INFORMED RESIDENT TO CONTACT A PLUMBER & HAVE PRIVATE LATERAL RODDED, RESIDENT AGREED (DKG)

37661	06/17/19	PC	Water		Campbell Ave	Sewer Call	Completed	CLEANED OF CATCH BASIN DRAIN (DKG)
37682	06/18/19	PC	Sewer	742	Campbell Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
37706	06/19/19	PC	Water	210	Leonard St	Sewer Call	Completed	FOUND SINK HOLE, BARRICADED, PUT ON REPAIR LIST (DKG)
37708	06/19/19	PC	Sewer	171	Floyd Ln	Sewer Call	Completed	CHECKED CITY MAIN, CITY MAIN DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)
37727	06/20/19	PC	Sewer	294	N Boston St	Sewer Call	Completed	UNCLOGGED DRAIN, EVERYTHING OK AS OF NOW (DKG)
37729	06/20/19	PC	Sewer	156	Pamela Dr N	Sewer Call	Completed	CHECKED STORM MANHOLES BEHIND THE TWO LOCATIONS IN NOTES, APPEARS TO BE FINE, NO DEBRIS ON TOP OF MANHOLE & STORM DRAINS ARE DRAINING PROPERLY. WILL NEED MORE DETAIL & CONTACT WITH RESIDENT THAT CALLED IN COMPLAINT IN ORDER TO FURTHER ACCESS SITUATION (DKG)
37752	06/21/19	PC	Sewer	417	W 16th St	Sewer Call	Completed	JETTED CITY MAIN 400', CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO CUSTOMER (DKG)
37753	06/24/19	PC	Sewer	205	W 16th Pl	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)
37762	06/24/19	PC	Water	155	Elmwood Dr	Sewer Call	Completed	CITY MAINS ARE OK. DOWN & RUNNING PROPERLY, HOMEOWNERS WILL CONTACT A PLUMBER (DKG)
37781	06/25/19	PC	Water	1508	Euclid Ave	Sewer Call	Completed	HYDROVAC B-BOX FOR WATER DEPART (DKG)
37810	06/26/19	PC	Water		Craig Dr W	Sewer Call	Completed	STANDING WATER ON CHICAGO RD & EASEMENT NO DRAINAGE, DANIKA WILL FOLLOW UP (DKG)
37819	06/26/19	PC	Water	586	Ranger Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
37820	06/26/19	PC	Water	1420	Ashland Ave	Sewer Call	Completed	JETTED AND VAC STORM LINE FOR SMITH PARK (DKG)
37825	06/27/19	PC	Sewer	275	E 26th St	Sewer Call	Completed	COMPANY ON SOUTH SIDE OF 26TH STREET WAS FLOODED & PUMPING OUT WHICH SEEMS T HAVE CAUSED PROBLEM WITH RESIDENT (DKG)
37826	06/27/19	PC	Sewer	591	W 15th St	Sewer Call	Completed	SYSTEM DOWN & RUNNING SPOKE TO RESIDENT, CONTACT PLUMBER (DKG)

37829	06/27/19	PC	Water	521	W 16th St	Sewer Call	Completed	SYSTEM IS SURGING (DKG)
37830	06/27/19	PC	Water	2000	S Halsted St	Sewer Call	Completed	HAD STANDING WATER AFTER HEAVY RAIN FALL, WATER WAS DRAINING AS FAST AS IT COULD (DKG)
37831	06/27/19	PC	Water	200	W Highland Dr	Sewer Call	Completed	COLLAPSED PIPE AT JOINT, HYDRO VAC STORM MAIN, WENT UP TO 6 FEET, LINE IS 15 INCHES BEYOND OUR REPAIR, WILL CONTRACT OUT, FILL STREET BACK WITH STONE (DKG)
37837	06/27/19	PC	Water	32	W 24th St	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, PROBLEM WAS WITH TOILET TO BEGIN WITH (DKG)
37838	06/27/19	PC	Water	1215	Scott Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG)
37840	06/27/19	PC	Sewer	417	W 16th St	Sewer Call	Completed	JETTED LINE, 400 FOOT BACK, FLUSH SEWER LINE RUNNING PROPERLY (DKG)
37851	06/27/19	PC	Water	115	Broadway Ave	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
37867	06/28/19		Water	550	Winston Ln	Sewer Call	Completed	SYSTEM DOWN & RUNNING (DKG)
37873	06/28/19	PC	Water	181	Kathleen Ln	Sewer Call	Completed	JETTED CITY MAIN 490', CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO CUSTOMER (DKG)
37876	06/28/19	PC	Water	311	W 15th Pl	Sewer Call	Completed	SYSTEM SURGING DUE TO HEAVY RAIN FALL, ALSO CHECKED ON 4 OTHER LOCATIONS OF FLOODING STREETS DUE TO RAIN (DKG)
37877	06/28/19	PC	Water	410	W 15th Pl	Sewer Call	Completed	JETTED SYSTEM ONCE ONE IN THE MORNING AROUND 8:30, SYSTEM BLOCKED UP AGAIN AROUND 2:00 PM, REJETTED LINE MOVING GOOD NOW (DKG)
37928	07/02/19	PC	Water		Craig Dr	Sewer Call	Completed	NO LEAK FOUND (DKG)
37936	07/02/19	PC	Water	342	E 22nd St	Sewer Call	Completed	THIS IS NOT A SEWER ISSUE, THIS IS NOT A MAIN BREAK, NO LEAK FOUND (DKG)
37941	07/02/19	PC	Water		16TH STREET	Sewer Call	Completed	BARRICADES PLACE OVER SINK HOLE, WILL BE ADDRESSED ASAP (DKG)
37974	07/03/19	PC	Water	200	E 24th St	Sewer Call	Completed	DETECTED LEAK, CUSTOMER SHUT OFF TOILET, LEAK STOPPED. CHECK METER, INSIDE & OUTSIDE READ OF 1676 SERIAL # METER (DKG)

37980	07/05/19	PC	Sewer	586	Andover St	Sewer Call	Completed	JETTED CITY MAIN 250' 2 TIMES, DOWN AND RUNNING, HOME OWNER IS SATISFIED BAD SEWER SMELL (DKG)
37991	07/08/19	PC	Sewer	1945	Yale Ave	Sewer Call	Completed	CITY MAINS WERE DOWN & RUNNING PROPERLY (DKG)
38009	07/08/19	PC	Water	540	Winchester Rd	Sewer Call	Completed	CHECKED CITY MAINS, DOWN & RUNNING PROPERLY HOME OWNERS RESPONSIBILITY TALKED TO HOMEOWNER, THEY WILL CALL A PLUMBER (DKG)
38030	07/09/19	PC	Water	276	W 14th St	Sewer Call	Completed	LARGE POT HOLE IN STREET, COLD PATCH WAS SPREAD IN POT HOLE, NO SEWER ISSUE (DKG)
38036	07/09/19	PC	Sewer	182	Frederick Dr	Sewer Call	Completed	CATCH BASIN WERE CLEARED NO DEBRIS (DKG)
38050	07/10/19	PC	Sewer		W 16th Pl	Sewer Call	Completed	ALL 4 CORNERS OF STORM DRAINS WERE BLOCKED WITH GRASS CLIPPINGS FROM LAWN CUTTING COMPANY (CLEANED ALL 4 DRAINS) (DKG)
38051	07/10/19	PC	Water	90	E 15th St	Sewer Call	Completed	BARRICADED SINK HOLE (DKG)
38062	07/10/19	PC	Sewer	1330	Vincennes Ave	Sewer Call	Completed	CLEANED 2 STORM DRAINS, ONE LOOKS LIKE IN NEED OF REPAIR, BOTH NEED TO BE VACTORED & JETTED, WILL ADD TO REPAIR LIST (DKG)
38090	07/11/19	PC	Sewer	445	N Manchester Dr	Sewer Call	Completed	HYDROVAC FRINGE DRAIN (DKG)
38131	07/15/19	PC	Water	401	Normal Ave	Sewer Call	Completed	STORM DRAIN NEEDS 2" & DOWN STONE TO KEEP GROUND FROM ERODING, NOT AN EMERGENCY, POSSIBLE LANDSCAPE WORK (DKG)
38206	07/18/19	PC	Sewer	334	Standish St	Sewer Call	Completed	CITY MAIN IS DOWN & RUNNING PROPERLY (DKG)
38238	07/22/19	PC	Sewer	1104	Franklin Ave	Sewer Call	Completed	WILL HYDRO VAC AND JET STORM DRAIN TO REMOVE DEBRIS (DKG)
38258	07/22/19	PC	Water	16	E Greenbriar Ave	Sewer Call	Completed	CLEANED OUT CATCH BASIN, NO DEBRIS ON ALL THREE (DKG)
38266	07/23/19	PC	Sewer	212	Laura Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
38269	07/23/19	PC	Water		25TH STREET	Sewer Call	Completed	THIS APPEARS TO BE A SEWER BASIN POSSIBLE COLLAPSE, SEWER DEPT WAS NOTIFIED (DKG)

38305	07/24/19	PC	Water	210	Holbrook Rd	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING GOOD, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)
38331	07/25/19	PC	Water	108	Floyd Ln	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)
38333	07/25/19	PC	Water	162	W Glengate Ave	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, CITY MAIN IS DOWN & RUNNING (DKG)
38335	07/25/19	PC	Water	132	W Glengate Ave	Sewer Call	Completed	JETTED CITY MAIN 500 FEET, TWICE, CITY MAIN IS DOWN & RUNNING (DKG)
38336	07/25/19		Water	1200	Franklin Ave	Sewer Call	Planned	
38346	07/25/19	PC	Sewer	210	Holbrook Rd	Sewer Call	Completed	SEWER DOWN & RUNNING GOOD, RESIDENT NOT HOME LEFT DOOR KNOCKER, RESIDENT NEEDS TO CONTACT PLUMBER TO HAVE SERVICE RODDED OUT ALSO CALLED & LEFT MESSAGE (DKG)
38423	07/29/19	PC	Water	1248	Piacenti Ln	Sewer Call	Completed	CITY MAINS ARE DOWN & RUNNING PROPERLY. HOMEOWNER WILL CONTACT A PLUMBER (DKG)
38424	07/29/19	PC	Water	320	E 25th St	Sewer Call	Completed	MANUALLY CLEANED MANHOLE WITH FORKS & SCOOP, DEBRIS INCLUDED TILE, ROCKS, & ROOTS, PROBABLY A COLLAPSED LINE & ROOTS (DKG)
38425	07/29/19	PC	Water	1136	Emerald Ave	Sewer Call	Completed	THIS IS THE RESULT OF WATER MAIN BREAK. WILL FOLLOW UP IF NECESSARY (DKG)
38433	07/29/19	PC	Water	1134	Wallace Ct	Sewer Call	Completed	CHECKED CITY MAIN, CITY MAIN WAS DOWN & RUNNING PROPERLY. TALKED TO HOMEOWNER, THEY WILL CONTACT A PLUMBER (DKG)
38483	07/31/19	PC	Water	1142	Grant Ave	Sewer Call	Completed	DOWN & RUNNING PROPERLY, WILL DO A COURTESY FLUSH ON 08/01/19 (DKG)
38497	07/31/19	PC	Water	20703	Travers Ave	Sewer Call	Completed	THIS IS NOT A WATER ISSUE, NO WATER MAIN IN AREA, POSSIBLE SEWER PROBLEM ISSUE NO MAIN BREAK (DKG)
38507	08/01/19	PC	Water	134	Floyd Ln	Sewer Call	Completed	JETTED LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)
38531	08/02/19	PC	Water	1142	Grant Ave	Sewer Call	Completed	SEWER IS RUNNING FINE, WE WILL DO A COURTESY FLUSH JUST TO MAKE SURE (DKG)
38548	08/02/19	PC	Sewer	501	Andover St	Sewer Call	Completed	CHECK CITY SEWER, DOWN & RUNNING PROPERLY, (DKG)

38557	08/02/19	PC	Water	364	Iris Ln	Sewer Call	Completed	THIS IS A LOW SPOT IN PARKWAY FROM CARS DRIVING ON PARK WAY NO LEAK (DKG)
38558	08/02/19	PC	Water		Halsted St	Sewer Call	Completed	CHECKED , THIS IS A STORM INLET STRUCTURES COLLAPSE, WILL BE ADDED TO LIST (DKG)
38577	08/05/19	PC	Sewer		S Halsted St	Sewer Call	Completed	COLLAPSING SEWER, FILLED WITH COLD PATCH, NEED TO BE TELEVISED ASAP (DKG)
38617	08/06/19	PC	Water	81	E 25th St	Sewer Call	Completed	FOUND MANHOLE COVER, PLACED IT BACK ON MANHOLE AND SECURED WITH BRASS WEDGES. (DKG)
38638	08/06/19	PC	Water	89	W 23rd St	Sewer Call	Completed	DROVE COPPER WEDGES ON THE SIDE OF THE LID (DKG)
38686	08/08/19	PC	Water	348	Sandra Ln	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAINS (DKG)
38696	08/09/19	PC	Water	175	Thelma Ln	Sewer Call	Completed	DIG # A2210772 LOCATES CALLED IN FOR 8/12/19, EXCAVATION SCHEDULED FOR 8/12/19, NON EMERGENCY (DKG)
38697	08/09/19	PC	Water	1002	Schilling Ave	Sewer Call	Completed	CREW CLEANED UP AREA AFTER MAIN BREAK, CD
38721	08/12/19	PC	Water	111	E 23rd St	Sewer Call	Completed	MAIN BREAK, EMERGENCY LOCATES, CALLED IN FOR REPAIRS (DKG)
38727	08/12/19	PC	Water	161	Serena Dr	Sewer Call	Completed	CREW WAS UNABLE TO FIND ANY LEAK OR RUNNING WATER. NO LEAK FOUND. (DKG)
38728	08/12/19	PC	Water		W 14th St	Sewer Call	Completed	DIRT & SOD NEEDED 10 X 10 (DKG)
38743	08/13/19	PC	Water	342	E 22nd St	Sewer Call	Completed	THIS IS A B-BOX DIG, CREW FOUND LEAK AT ROUND WAY. CREW CUT IN AND REPLACED NEW ROUND WAY AND B-BOX (DKG)
38751	08/13/19	PC	Sewer	97	W 21st St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
38772	08/15/19	PC	Water	130	Greenbriar Ave	Sewer Call	Completed	NEEDS TO BE REPAIRED AND RESTORED, CREW WILL START ON 8/15/19 (DKG)
38795	08/15/19	PC	Water	106	E 25th St	Sewer Call	Completed	CHECKED CITY MAIN, DOWN & RUNNING PROPERLY, NO ONE HOME LEFT A DOOR KNOCKER (DKG)
38812	08/16/19	PC	Water	904	Highland Dr	Sewer Call	Completed	CREW DUG IN SIDEWALK TO REPAIR MAIN BREAK, CREW USED 6" X 12" SLEEVE FOR REPAIRS BACK FILLED WITH STONE (DKG)

38838	08/19/19	PC	Water	361	E Joe Orr Rd	Sewer Call	Completed	CONE WAS PLACED ON TOP OF SMALL SINK HOLE, WE WILL HAVE TO LOOK INTO FURTHER TO DETERMINE OF THIS IS A CITY ISSUE OR STATE ISSUE, CREW WILL HAVE AN ANSWER BY TOMORROW (DKG)
38845	08/19/19	PC	Water	406	W 16th St	Sewer Call	Completed	SEWER MAIN DOWN & RUNNING PROPERLY, SPOKE TO RESIDENT, EXPLAINED TO THE RESIDENT TO CONTACT A PLUMBER (DKG)
38912	08/21/19	PC	Water	1123	Ashland Ave	Sewer Call	Completed	STANDING WATER PROBLEM, LOW LYING AREA IN ALLEY AND POT HOLES, USED VACTOR TO SUCK UP STANDING WATER IN ALLEY, BUT THE COMPLAINT FROM RESIDENT WAS ABOUT THE POT HOLES AND WHEN THEY WOULD BE FIXED (DKG)
38918	08/22/19	PC	Water	361	E Joe Orr Rd	Sewer Call	Completed	CONTACTED STATE DEPARTMENT, THEY WILL CHECK INTO SINK HOLE, THIS IS NOT A CITY SEWER ACCORDING TO OUT ATLAS. (DKG)
38935	08/22/19	PC	Sewer	424	W 12th St	Sewer Call	Completed	STORM MANHOLE COLLAPSING DUE TO OLD BRICK AND CONCRETE (NEED TOTAL REBUILD VERY SOON, HEAVY TRAFFIC AREA) (DKG)
38963	08/22/19	PC	Water		E 25th St	Sewer Call	Completed	INSPECTED SINK HOLE, BARRICADED AND PUT ON REPAIR LIST (DKG)
38964	08/22/19	PC	Water	206	E 25th St	Sewer Call	Completed	INSPECTED SINK HOLE BY STORM DRAIN, BARRICADED & PUT ON REPAIR LIST (DKG)
38974	08/23/19	PC	Sewer		E 22nd St	Sewer Call	Completed	PREVIOUS REPAIR TO WATER MAIN SETTLED, ADDED MORE COLD PATCH (DKG)
39002	08/23/19	PC	Water	1100	Mckinley Ave	Sewer Call	Completed	INSTALLED STEEL PLATE OVER COLLAPSED MANHOLE UNTIL REPAIR IS COMPLETE (DKG)
39003	08/23/19	PC	Water	206	25TH STREET	Sewer Call	Completed	TEMPORARY REPAIR TO MANHOLE USING HYDRO PLUG & BRICK, BACK FILLED SINK HOLE WITH STONE & COLD PATCH (DKG)
39021	08/26/19	PC	Water	179	Martin Ln	Sewer Call	Completed	CHECKED CITY SEWER MAIN. DOWN & RUNNING PROPERLY, NO ONE HOME, WE DID LEAVE A DOOR KNOCKER (DKG)
39029	08/26/19	PC	Water	156	Thelma Ln	Sewer Call	Completed	THELMA & RANGER DO NOT CROSS EACH OTHER, THEY ARE NOT EVEN IN THE SAME AREA. 156 THELMA WAS DUG & COMPLETED ON 8/26/19 (DKG)
39037	08/26/19	PC	Water	1662	Thorn St	Sewer Call	Completed	ADVISED HOMEOWNER TO CONTACT A PLUMBER, CITY MAINS ARE NOT BLOCKED UP (DKG)

39071	08/27/19	PC	Water	737	Cedar Ln	Sewer Call	Completed	CLEANED CATCH BASIN WITH SHOVEL (DKG)
39115	08/29/19	PC	Water	402	Longwood Dr	Sewer Call	Completed	MADE ATTEMPT TO CLEAR LINE, THIS IS A PRIVATE STORM NOT THE CITY. THEY HAVE A 4" LINE THAT'S BLOCKED, WE COULD NOT OPEN IT, WE DID CLEAR THE LINE IN THE POND, PLEASE HAVE THEM CONTACT US AT 708-921-0835 TO DISCUSS (DKG)
39116	08/29/19	PC	Water	425	W 15th St	Sewer Call	Completed	SEWER CREW JETTED CITY MAIN 2X 197 FEET THE 1ST TIME & 100 FT THE 2ND TIME. CLEARED BLOCKAGE, CITY MAIN IS RUNNING PROPERLY (DKG)
39124	08/30/19	PC	Sewer	1210	Scott Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONTACT A PLUMBER (DKG)
39171	09/04/19	PC	Sewer	133	Elder Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39179	09/05/19	PC	Water	101	N Normandy Dr	Sewer Call	Completed	JETTED CITY MAIN 450 FEET DOWN & RUNNING PROPERLY. (DKG)
39195	09/06/19	PC	Water	1810	Aberdeen St	Sewer Call	Completed	JETTED CITY MAIN 500 FEET AS A COURTESY (DKG)
39196	09/06/19	PC	Water	308	E 25th St	Sewer Call	Completed	JETTED LINE 250 FEET, BACK FLUSHED SEWER LINE, DOWN & RUNNING PROPERLY. (DKG)
39210	09/06/19	PC	Water	268	Elmwood Dr	Sewer Call	Completed	NO VISIBLE SEWER COLLAPSE, NO ONE HERE, LEFT DOOR KNOCKER (DKG)
39211	09/06/19	PC	Water	14	Forest St	Sewer Call	Completed	JETTED CITY MAIN 400 FEET, CLEARED ALL DEBRIS FROM OUT MAIN (DKG)
39212	09/06/19	PC	Water	166	Pamela Dr N	Sewer Call	Completed	REMOVED DEBRIS FROM STORM DRAIN RUNNING PROPERLY (DKG)
39225	09/09/19	PC	Water	1618	Butler Cir	Sewer Call	Completed	FILL SINK HOLE WITH STONE AND BARRICADE (DKG)
39231	09/09/19	PC	Water	211	E Main St	Sewer Call	Completed	ADDED STONE TO SINK HOLE ON 9/6/19 ALSO BARRICADED (DKG)
39254	09/09/19	PC	Water	31	Charing Cross Rd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE, NO ONE HOME, NOT NOTED IF THEY CALLED HOMEOWNER AS STATED ON WORK ORDER (DKG)
39255	09/09/19	PC	Water	283	Ray Dr	Sewer Call	Completed	SINK HOLE ON PARKWAY, ADDED 3/4 STONE (DKG)

39269	09/10/19	PC	Water			Sewer Call	Completed	HYDRO EXCAVATED TO DETERMINE A COLLAPSE (DKG)
39275	09/10/19	PC	Sewer	316	Westgate Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
39283	09/11/19	PC	Water	305	W 16th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39343	09/16/19	PC	Water	407	Longwood Dr	Sewer Call	Completed	NEEDS TO BE REPAIRED AND WE WILL ADD TO REBUILD LIST (DKG)
39401	09/19/19	PC	Water	563	Andover St	Sewer Call	Completed	JETTED LINE 350', CLEARED DEBRIS AND LINE IS DOWN AND RUNNING PROPERLY, FOUND ISSUE DURING ROUTINE CHECK (DKG)
39402	09/19/19	PC	Water	116	Greenbriar Ave	Sewer Call	Completed	REPAIRED SANITARY MANHOLE, REPAIRED SIDEWALK TO DO THE REPAIR (DKG)
39422	09/19/19	PC	Water	760	S Halsted St	Sewer Call	Completed	HYDRO-VACUUMED 3 STORM MANHOLES, JETTED LINE 300', CLEARED 4" STORM LINES ALL THE WAY TO MAIN. SMALL PIPE CAN'T HANDLE WATER FLOW DURING HEAVY RAINS (DKG)
39433	09/20/19	PC	Sewer	438	Mayfair Pl S	Sewer Call	Completed	CREW DUG IN PARKWAY TO REPAIR BROKEN MUELLER B-BOX, CREW REPLACED WITH NEW B-BOX (DKG)
39440	09/20/19	PC	Sewer	65	W 23rd St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39441	09/23/19	PC	Water	350	Carey Ct	Sewer Call	Completed	VERY SMALL LEAK WILL BE CALLED IN FOR 9/24/19 (DKG)
39445	09/23/19	PC	Water	48	E Normandy Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39451	09/23/19	PC	Water	2300	S Halsted St	Sewer Call	Completed	DIDN'T LOOK AT SEWER, FOUND B-BOX OFF, TURNED B-BOX MORE OFF, (DKG)
39477	09/24/19	PC	Water	1631	Buena Vista Ave	Sewer Call	Completed	JETTED MAIN LINE 400 FEET, DOWN & RUNNING PROPERLY, ROUTINE MAINTENANCE, FOUND BACK UP (DKG)
39483	09/24/19	PC	Water	152	W 15th St	Sewer Call	Completed	LEAKING WATER VALVE THAT THE WATER DEPARTMENT SHUT DOWN (DKG)
39487	09/24/19	PC	Water	815	Grant Ave	Sewer Call	Completed	LEAKING WATER VALVE THAT THE WATER DEPARTMENT SHUT DOWN (DKG)
39490	09/24/19	PC	Water	414	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)

39498	09/25/19	PC	Water	404	HAMILTON WOOD	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39580	09/26/19	PC	Water	350	Carey Ct	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39587	09/26/19		Sewer	350	Carey Ct	Sewer Call	Planned	
39597	09/26/19		Water	34	E 16th St	Sewer Call	Completed	Hydro EXCAVATGE TO DETERMING ON COLLAPSE (DKG)
39616	09/27/19	PC	Water	1610	Shields Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER 1" OF RAINFALL (DKG)
39617	09/27/19	PC	Water	10	Dixie Hwy	Sewer Call	Completed	CLEARED INLET, DRAINING PROPERLY NOW, 5" RAINFALL (DKG) CLEANED CATCH BASIB , CD, DW PERFORMED WORK (DKG)
39618	09/27/19	PC	Water	1914	Ashland Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER 1" OF RAINFALL (DKG)
39635	09/30/19	PC	Water	1401	Otto Blvd	Sewer Call	Completed	CLEAN STORM DRAIN, ALSO CHECK CITY MAIN, WAS DOWN & RUNNING (DKG)
39637	09/30/19	PC	Water	358	Iris Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, RESIDENT STATED NO MORE WATER IN BASEMENT (DKG)
39638	09/30/19	PC	Water	506	Wood St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING (DKG)
39639	09/30/19	PC	Sewer	322	Mayfair Pl S	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING (DKG)
39640	09/30/19	PC	Sewer	449	Longwood Dr	Sewer Call	Completed	CLEAR STORM DRAINS (DKG)
39641	09/30/19	PC	Water	186	Maple Dr W	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING & CLEAN STORM BASIN (DKG)
39643	09/30/19	PC	Water	1020	State St	Sewer Call	Completed	REPLACED MANHOLE COVER, (DKG)
39654	09/30/19	PC	Sewer	1220	Damico Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39655	09/30/19	PC	Water	320	202nd St	Sewer Call	Completed	TIN WHISTLE DAMAGED BACKFILLED WITH 3/4" STONE 1/2 WAY UP TO PIPE. FILLED REMAINDER WITH CA6 GRADE 8 TO THE BOTTOM OF ASPHALT (DKG)

39657	09/30/19	PC	Water	392	W 16th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39660	09/30/19	PC	Water	2018	S Halsted St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, (DKG)
39662	09/30/19	PC	Water	200	E 24th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39665	09/30/19	PC	Water	269	E 23rd St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39667	09/30/19	PC	Water	249	E Joe Orr Rd	Sewer Call	Completed	CITY SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME. IEPA NOTIFIED ON 10/01/19 AT 8:00 AM BY D DADE (DKG)
39670	09/30/19	PC	Sewer	847	Campbell Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME 3" RAINFALL (DKG)
39671	09/30/19	PC	Sewer	129	Parkside Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED WATER RECEDED OVER TIME, RAINFALL 3" (DKG)
39672	09/30/19	PC	Sewer	108	Floyd Ln	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39673	09/30/19	PC	Sewer	1216	Sunnyside Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39674	09/30/19	PC	Sewer	738	Willow Dr	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39675	09/30/19	PC	Sewer	125	Floyd Ln	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL IEPA NOTIFIED 10/01/19 AY 8:00 BY D DADE COPY TO SUPERINTENDENT (DKG)
39683	09/30/19	PC	Sewer	90	Terry Ct	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING (DKG)
39684	09/30/19	PC	Water	1142	Grant Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING , ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39691	10/01/19	PC	Sewer	476	8th St	Sewer Call	Completed	CITY MAINS WERE INUNDATED, CITY MANHOLE WERE SURGING, & WATER RECEDED, 3" RAINFALL (DKG)
39692	10/01/19	PC	Sewer	251	Beacon Blvd	Sewer Call	Completed	CITY MAINS WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39693	10/01/19	PC	Sewer	272	Pleasant Dr	Sewer Call	Completed	CITY MAINS WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)

39695	10/01/19	PC	Sewer	191	Joyce Ln	Sewer Call	Completed	CITY MAINS WERE INUNDATED, WATER IN BASEMENT RECEDED OVER TIME, 3" RAINFALL (DKG)
39696	10/01/19	PC	Sewer	201	10TH STREET	Sewer Call	Completed	CITY MAINS WERE INUNDATED, WATER IN BASEMENT RECEDED OVER TIME, 3" RAINFALL (DKG)
39697	10/01/19	PC	Sewer	174	Emelia St	Sewer Call	Completed	CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39700	10/01/19	PC	Sewer	1235	Orchard Ave	Sewer Call	Completed	CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39701	10/01/19	PC	Sewer	140	Mildred Ln	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER LEVEL RECEDED, 3" RAINFALL (DKG)
39702	10/01/19	PC	Water	123	Strieff Ave	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING (DKG)
39705	10/01/19	PC	Sewer	132	W Glengate Ave	Sewer Call	Completed	CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39706	10/01/19	PC	Sewer	591	W 15th St	Sewer Call	Completed	NO WATER IN BASEMENT WHEN SEWER CREW ARRIVED PER RESIDENT. EXPLAINED TO RESIDENT THE SEWER SYSTEM WAS INUNDATED AND WATER IN BASEMENT RECEDED OVER TIME , 2" TO 3" RAINFALL, IEPA NOTIFIED ON 10-01-19 AT 8:00 AM BY D DADE COPY OF W/OR GIVEN TO SUPERINTENDENT (DKG)
39707	10/01/19	PC	Sewer	341	W 16th St	Sewer Call	Completed	SYSTEM WAS INUNDATED M WATER RECEDED IN DUE COURSE , 3" RAINFALL (DKG)
39708	10/01/19	PC	Sewer	506	Winston Ln	Sewer Call	Completed	CITY MANHOLES WERE SURGING BECAUSE THEY WERE INUNDATED, WATER IN HOUSE RECEDED OVER TIME , 3" RAINFALL (DKG)
39709	10/01/19	PC	Sewer	326	Iris Ln	Sewer Call	Completed	SEWER LINES WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39710	10/01/19		Sewer	326	Iris Ln	Sewer Call	Planned	
39711	10/01/19		Sewer	146	Kathleen Ln	Sewer Call	Planned	
39713	10/01/19	PC	Sewer	310	Roberta Ln	Sewer Call	Completed	CITY'S SYSTEM WAS INUNDATED, WATER RECEDED IN TIME, 3" RAINFALL (DKG)
39714	10/01/19	PC	Sewer	1232	Piacenti Ln	Sewer Call	Completed	MANHOLE SURGING DUE TO INUNDATED PIPES, WATER RECEDED 3' RAINFALL (DKG)

39715	10/01/19	PC	Sewer	250	Charles St	Sewer Call	Completed	CITY WAS INUNDATED , WATER RECEDED 3" RAINFALL (DKG)
39716	10/01/19	PC	Sewer	847	Campbell Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME 3" RAINFALL (DKG)
39717	10/01/19	PC	Sewer	129	Parkside Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED WATER RECEDED OVER TIME, RAINFALL 3" (DKG)
39718	10/01/19	PC	Sewer	108	Floyd Ln	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39719	10/01/19	PC	Sewer	1216	Sunnyside Ave	Sewer Call	Completed	SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)
39720	10/01/19	PC	Sewer	738	Willow Dr	Sewer Call	Completed	CITY'S SYSTEM WAS INUNDATED, WATER RECEDED IN TIME, 3" RAINFALL (DKG)
39721	10/01/19	PC	Sewer	1208	Peggy Ln	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH WATER RECEDED OVER TIME 200 GALLONS (DKG)
39722	10/01/19	PC	Sewer	521	W 16th St	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER 100 GALLONS FROM 6" RAINFALL (DKG)
39723	10/01/19	PC	Sewer	284	W 17th St	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 250 GALLONS(DKG)
39724	10/01/19	PC	Sewer	521	Winston Ln	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH WATER FROM 6" RAINFALL, RECEDED OVER TIME 150 GALL (DKG)
39725	10/01/19	PC	Sewer	424	Westgate Ave	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER 200 GALLONS 6" RAINFALL (DKG)
39726	10/01/19	PC	Sewer	185	Amy St	Sewer Call	Completed	CITY WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 300 GALLONS (DKG)
39727	10/01/19	PC	Sewer	1946	Beacon Blvd	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAIN, WATER RECEDED OVER TIME 6" RAINFALL (DKG)
39728	10/01/19	PC	Sewer	277	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)
39729	10/01/19	PC	Sewer	28	W 24th St	Sewer Call	Completed	CITY MAIN WAS SURGING & INUNDATED WITH 6" RAINFALL, WILL CHECK LATER 150 GALL (DKG)
39730	10/01/19	PC	Sewer	166	Pamela Dr N	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, 300 GALL RECEDED OVER TIME (DKG)

39731	10/01/19	PC	Sewer	156	Floyd Ln	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME IEPA NOTIFIED 10/1/19 AT 8:00 AM BY D DADE COPY TO D OWENS (DKG)
39732	10/01/19	PC	Sewer	98	Mayfair Pl	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 150 GALL (DKG)
39734	10/01/19	PC	Sewer	58	Arquilla Dr	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 300 GALL (DKG)
39735	10/01/19	PC	Sewer	165	Amy St	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)
39736	10/01/19	PC	Sewer	578	Ranger Dr	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 150 GALL (DKG)
39737	10/01/19	PC	Sewer	259	Lynn Ln	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)
39738	10/01/19	PC	Sewer	340	Homewood Ct	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAINS, WATER RECEDED FROM 6" RAINFALL (DKG)
39739	10/01/19	PC	Sewer	340	Homewood Ct	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 300 GALLONS (DKG)
39740	10/01/19	PC	Sewer	132	W Glengate Ave	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 250 GALLONS (DKG)
39741	10/01/19	PC	Sewer	585	Saratoga Dr	Sewer Call	Completed	CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 200 GALLONS (DKG)
39742	10/01/19	PC	Sewer	701	Lexington Dr	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)
39743	10/01/19	PC	Sewer	430	Westgate Ave	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)
39744	10/01/19	PC	Sewer	65	W 24th St	Sewer Call	Completed	ITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)
39745	10/01/19	PC	Sewer	253	Elmwood Dr	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)
39746	10/01/19	PC	Sewer	185	Elmwood Dr	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)
39747	10/01/19	PC	Sewer	163	Strieff Ave	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)

39748	10/01/19	PC	Sewer	255	W 15th Pl	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)
39749	10/01/19	PC	Sewer	1924	Dartmouth Dr	Sewer Call	Completed	CITY MAIN SURGING WILL CHECK LATER (BP)
39750	10/01/19	PC	Sewer	1624	Aberdeen St	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)
39751	10/01/19	PC	Sewer	852	Ashland Ave	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)
39752	10/01/19	PC	Sewer	159	W Normandy Dr	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)
39753	10/01/19	PC	Sewer	322	Mayfair Pl	Sewer Call	Completed	CITY MAIN SURGING WILL CHECK LATER FROM 6" RAINFALL (DKG)
39754	10/01/19	PC	Sewer	168	Frederick Dr	Sewer Call	Completed	CLEAN CATCH BASIN FROM 6" RAINFALL (DKG)
39755	10/01/19	PC	Sewer	169	W Raye Dr	Sewer Call	Completed	CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALLONS (DKG)
39756	10/01/19	PC	Sewer		8th St	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)
39757	10/01/19		Sewer		10TH STREET	Sewer Call	Planned	
39758	10/01/19	PC	Sewer		14TH STREET	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)
39759	10/01/19	PC	Sewer		Halsted St	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)
39760	10/01/19	PC	Sewer		25TH STREET	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)
39761	10/01/19	PC	Sewer		W 16th St	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)
39762	10/01/19	PC	Sewer		Dixie Hwy	Sewer Call	Completed	CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)
39778	10/01/19	PC	Sewer	277	W Raye Dr	Sewer Call	Completed	CHECKED CITY SEWER SYSTEM, SANITARY FLOW WAS RUNNING PROPERLY, SPOKE TO HOMEOWNER (DKG)
39782	10/02/19	PC	Water	320	202nd St	Sewer Call	Completed	TRENCHED FOR TIN WHISTLE CULVERT (DKG)

39784	10/02/19	PC	Water	819	Luther Ln	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING , ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39785	10/02/19	PC	Water	352	Sandra Ln	Sewer Call	Completed	RESIDENT STATED THAT RAIN WATER CAME DOWN HILL FROM PARK AREA INTO HIS BACKYARD AND FROM HIS NEIGHBOR DOWN SPOUTS INTO HIS BACKYARD (DKG)
39791	10/02/19	PC	Water	119	Mildred Ln	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAINS (DKG)
39792	10/02/19	PC	Water	530	N Manchester Dr	Sewer Call	Completed	JETTED CITY MAIN, RUNNING GOOD NOW, PIPES WERE INUNDATED AND CAUSED BLOCKAGE , 3" RAINFALL(DKG)
39796	10/02/19	PC	Water	146	Kathleen Ln	Sewer Call	Completed	JETTED CITY MAIN, AS A RESULT, SEWERS ARE FLOWING PROPERLY , 3" RAINFALL IEPA NOTIFIED 10/1/19 AT 8:00 AM BY D DADE, COPY TO SUPERINTENDENT (DKG)

39797	10/02/19	PC	Water	1508	Hanover St	Sewer Call	Completed	<p>TALKED TO RESIDENT, 3" RAINFALL IEPA NOT NOTIFIED ON 10/01/19 AT 8:00 BY D DADE (DKG). First Name <input type="checkbox"/> Vanda Last Name <input type="checkbox"/> Rodgers Address Where Flooding Occurred <input type="checkbox"/> 1508 HANOVER ST City <input type="checkbox"/> CHICAGO HEIGHTS State <input type="checkbox"/> String:IL Zip Code <input type="checkbox"/> 60411-3614 Email Address <input type="checkbox"/> vroddgers@chparkdistrict.net</p> <p>Phone Number <input type="checkbox"/> 7082126577 Is your Property: <input type="checkbox"/> Single Family Residence Do you have a: <input type="checkbox"/> Basement If you have a basement, how do you use it? <input type="checkbox"/> Field not completed. On September 27-28th, did you have flooding in your <input type="checkbox"/> Basement/Crawl Space? During the September 27-28th storm, what was the depth (in feet) of the water in your basement/crawl space? <input type="checkbox"/> 0 feet Flooding in your home occurs from what source? <input type="checkbox"/> Sanitary Sewer Backup If you selected "Other" in the previous question, please describe below. <input type="checkbox"/> Field not completed. Step Two Coverage Definitions: Flood Insurance - A separate policy typically purchased through the National Flood Insurance Program (NFIP). This covers losses from rising waters, or surface water, that enters through the natural openings in a home...doorways, windows, etc.</p>
39798	10/02/19	PC	Water	279	W 10th St	Sewer Call	Completed	<p>CITY MAINS WERE INUNDATED, CITY MANHOLE WERE SURGING, TALKED TO RESIDENT, 3" RAINFALL (DKG)</p>
39799	10/02/19	PC	Water	650	Dixie Hwy	Sewer Call	Completed	<p>ATTEMPTED TO CLEAR LOT AS A COURTESY, THIS IS A PRIVATE SEWER SYSTEM (DKG)</p>
39812	10/02/19	PC	Water	146	Kathleen Ln	Sewer Call	Completed	<p>JETTED CITY MAIN, AS A RESULT, SEWERS ARE FLOWING PROPERLY , 3" RAINFALL (DKG)</p>

39813	10/02/19	PC	Water	83	E 14th St	Sewer Call	Completed	CLEANED CATCH BASINS, WATER DRAINED, STREETS ARE CLEAR 2" RAINFALL (DKG)
39814	10/02/19	PC	Water	237	Hickory St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)
39815	10/02/19	PC	Sewer	343	Carey Ct	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39823	10/02/19	PC	Sewer	120	Constance Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39839	10/03/19	PC	Sewer	1630	Thorn St	Sewer Call	Completed	CLEANED CATCH BASINS (BP) 10/3/19 DD/DD CLEANED CATCH BASINS IN AREA (DKG)
39847	10/04/19	PC	Water	1420	Edgewood Ave	Sewer Call	Completed	PUT SEWER LID BACK ON (DKG)
39848	10/04/19	PC	Water	202	16TH STREET	Sewer Call	Completed	CATCH BASIN CHECKED & CLEANED (DKG)
39864	10/04/19	PC	Water	132	Main St	Sewer Call	Completed	CITY MAIN WAS DOWN AND RUNNING LEFT DOOR KNOCKER (BP)
39872	10/07/19	PC	Water	37	W 26th St	Sewer Call	Completed	CITY MAIN WILL BE TELEVISED LATER TODAY (DKG)
39873	10/07/19	PC	Water	159	Mildred Ln	Sewer Call	Completed	REPAIRED B-BOX , USED (1) 3/4 ROUNDWAY, (1) 3/4 COPPER, (1) 3/4 LEAD (1) NEW B-BOX NEEDS RESTORATION OF DIRT 10 X 10 & SEED 10 X 10 (DKG)
39874	10/07/19	PC	Water	1010	Dixie Hwy	Sewer Call	Completed	TESTED WATER NO CHLORINE WE KEEP EYE ON IT ALSO OUR WATER MAIN IS 30FT FROM THIS LOCATION (BP)
39877	10/07/19	PC	Water	484	Gregory Dr	Sewer Call	Completed	REPAIRED SERVICE LINE, USED (1) 3/4 ROUNDWAY, (1) 3/4 COPPER, (1) 3/4 LEAD (1) NEW B-BOX NEEDS RESTORATION OF CONCRETE 10 X 10 (DKG)
39878	10/07/19	PC	Water	804	Maple Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING (DKG)
39882	10/07/19	PC	Water	215	Serena Dr	Sewer Call	Completed	NO LEAK FOUND (DKG)
39891	10/08/19	PC	Water	221	Serena Dr	Sewer Call	Completed	NO LEAK FOUND WATER ON PARKWAY WAS FROM STREET CONTRACTOR (DKG)

39895	10/08/19	PC	Water	110	Pamela Dr S	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING FINE (DKG)
39905	10/08/19	PC	Sewer	1214	Damico Dr	Sewer Call	Completed	CITY MAIN DOWN AND RUNNING FINE, CITY MAIN DOWN AND RUNNING FINE. (BP)
39910	10/08/19	PC	Sewer	1220	Damico Dr	Sewer Call	Completed	CITY MAIN DOWN AND RUNNING FINE. BP
39929	10/09/19	PC	Water	121	N Normandy Dr	Sewer Call	Completed	CATCH BASIN WERE CLEARED (DKG)
39936	10/09/19	PC	Water	37	W 26th St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39937	10/09/19	PC	Water	134	Mildred Ln	Sewer Call	Completed	CATCH BASIN WERE CLEARED (DKG)
39941	10/09/19	PC	Water	330	Homewood Ct	Sewer Call	Completed	CITY MAIN WAS SURGING, NO WATER IN BASEMENT, FOLLOWED UP ON 10/3/19 AT 7:00AM (DKG)
39943	10/09/19	PC	Water	785	Alice St	Sewer Call	Completed	Possible collapse in sewer line needs to be televisc (DKG)
39944	10/09/19	PC	Water	142	10TH STREET	Sewer Call	Completed	POSSIBLE COLLAPSE IN SEWER LINE, NEEDS TO BE TELEVISED (DKG)
39945	10/09/19	PC	Water	1220	Damico Dr	Sewer Call	Completed	HOMEOWNER HAS PLUMBERS OUT, THEY COULD NOT GET CAMERA MORE THAN 15' THROUGH PRIVATE LATERAL, HOMEOWNER WILL FOLLOW UP WITH SEWER DEPT (DKG)
39946	10/09/19	PC	Water	37	W 26th St	Sewer Call	Completed	TELEVISED CITY MAIN, COLLAPSE IN MAIN, WILL BE REPAIRED IEPA NOTIFIED 10/8/19 BY DDADE SUPERINTENDENT NOTIFIED (DKG)
39947	10/09/19	PC	Water	272	Pleasant Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
39968	10/10/19		Sewer	213	Lynn Ln	Sewer Call	Planned	
39969	10/10/19	PC	Water	155	Elmwood Dr	Sewer Call	Completed	JETTED LINE 350 FEET, DOWN & RUNNING GOOD NOW (DKG)
39970	10/10/19	PC	Sewer	1220	Damico Dr	Sewer Call	Completed	SEWER CREW CLEANED CITY MAIN FOR AIRYS CCTV CITY MAIN WAS TELEVISED NO BLOCKAGE IN CITY MAIN APPROX 105' INTO CITY MAIL BEHIND 1220 THERE IS A FACTORY TAP THAT HAS BEEN CAPPED NO OTHER TAPS FOR THIS HOUSE (BP)

39992	10/11/19	PC	Water	179	Pamela Dr N	Sewer Call	Completed	HOMEOWNER HAD QUESTIONS ABOUT CALL IN PROTOCOL. ANSWERED ALL QUESTIONS, DEGREASED SEWER MAINS IN AREA (DKG)
39993	10/11/19	PC	Water	172	Pamela Dr N	Sewer Call	Completed	CLEARED DEBRIS FROM CATCH BASINS IN AREA (DKG)
40015	10/14/19	PC	Water	140	Mildred Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40040	10/15/19	PC	Water	66	E 13th St	Sewer Call	Completed	JETTED CITY MAIN 200 FEET, DOWN & RUNNING PROPERLY (DKG)
40057	10/16/19	PC	Water	411	Parnell Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
40059	10/16/19	PC	Water	201	Constance Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING FINE, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40064	10/16/19	PC	Water	1230	Schilling Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING FINE, LEFT DOOR KNOCKER (DKG)
40078	10/17/19	PC	Water	336	Carey Ct	Sewer Call	Completed	DRAIN PIPE INSIDE WINDOW WELLS ARE CLOGGED, HOMEOWNERS RESPONSIBILITY (DKG)
40108	10/19/19	PC	Water	1698	School St	Sewer Call	Completed	REPLACED BROKEN MANHOLE FRAME AND LID, INSTALLED A 9" FRAME WITH A 2" RISER AND A NEW LID, (DKG)
40109	10/19/19	PC	Water	1230	Schilling Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING FINE, LEFT DOOR KNOCKER (DKG)
40117	10/21/19	PC	Water	339	Homewood Ct	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT VIA TELEPHONE, EXPLAINED SITUATION, NEEDS TO CONTACT PLUMBER TO ROD FOR WORK ON SERVICE LINE (DKG)
40120	10/21/19	PC	Water	1720	Chicago Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED OWNER TO CONSULT WITH A PLUMBER (DKG)
40144	10/21/19	PC	Water	322	Avonelle Dr	Sewer Call	Completed	RESIDENT WAS CONCERNED ABOUT STORM DRAIN IN BACKYARD, WANTED TO MAKE SURE DRAIN WAS OPEN, RESIDENT FLOODED ON LAST BIG RAIN, TOLD RESIDENT THAT THERE WAS NOT ANYTHING WE COULD DO ABOUT THERE BASEMENT FLOODING (DKG)
40154	10/22/19	PC	Water	521	16TH STREET	Sewer Call	Completed	CHECKED CITY MAIN, CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)

40174	10/23/19	PC	Water	104	Mayfair Pl S	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, LEFT A DOOR KNOCKER (DKG)
40178	10/23/19	PC	Water	200	Sherry Ln	Sewer Call	Completed	TALKED TO RESIDENT, WILL CONTACT A PLUMBER FOR VIDEO FROM TELEVISION HE HAD DONE, WILL CONTACT DAMEIN WHEN HE RECEIVES IT, HOWEVER, SEWER MAIN WAS DOWN & RUNNING (DKG)
40245	10/25/19	PC	Water	109	W 24th St	Sewer Call	Completed	CHECKED CITY MAIN, CITY LINES ARE DOWN & RUNNING PROPERLY (DKG)
40265	10/28/19	PC	Water	1215	Scott Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40269	10/28/19	PC	Water	430	Westgate Ave	Sewer Call	Completed	JETTED CITY MAIN 200 FEET, DOWN & RUNNING, PROPERLY (DKG)
40270	10/28/19	PC	Water	309	W 17th St	Sewer Call	Completed	MAIN SURGING DUE TO 5" HEAVY RAINFALL, SPOKE TO RESIDENT AGAIN & EXPLAINED THE PROBLEM, SYSTEM HAD TO CATCH UP & GO DOWN BECAUSE OF THE RAIN WE HAD (DKG)
40283	10/29/19	PC	Water	172	Pamela Dr N	Sewer Call	Completed	STORM DRAINS CLOGGED, 5" RAINFALL, RAKED CLEAN & WAITED FOR WATER TO GO DOWN (DKG)
40285	10/29/19	PC	Water	100	Serena Dr	Sewer Call	Completed	CLEANED DRAINS FROM 5" RAINFALL, WATER WENT DOWN (DKG)
40286	10/29/19	PC	Water	100	Country Club Rd	Sewer Call	Completed	CREEK WAS FULL TO CAPACITY, 5" RAINFALL, WATER HAD NO WERE TO GO UNTIL CREEK WENT DOWN (DKG)
40287	10/29/19	PC	Water	170	N Normandy Dr	Sewer Call	Completed	CLEANED DEBRIS FROM STORM DRAINS (DKG)
40288	10/29/19	PC	Water	751	Cedar Ln	Sewer Call	Completed	CLEANED DRAINS & WAITED FOR WATER TO GO DOWN FROM 5" RAINFALL (DKG)
40289	10/29/19	PC	Water	1714	Campbell Ave	Sewer Call	Completed	CITY MAINS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & HAVE SERVICE RODDED (DKG)
40290	10/29/19	PC	Water	283	Lynn Ln	Sewer Call	Completed	SANITARY MAIN WAS SURGING, EXPLAINED CAUSE TO RESIDENT FROM 5" RAINFALL (DKG)
40291	10/29/19	PC	Water	1498	Campbell Ave	Sewer Call	Completed	SANITARY MAIN WAS SURGING, EXPLAINED CAUSE TO RESIDENT FROM 5" RAINFALL (DKG)
40292	10/29/19	PC	Water	120	Constance Ln	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAINS FROM 5" RAINFALL (DKG)

40293	10/29/19	PC	Water	155	Elmwood Dr	Sewer Call	Completed	MAIN WAS SURGING DUE TO RAINFALL, EXPLAINED TO RESIDENT AS TO WHAT WAS HAPPENING FROM 5" RAINFALL (DKG)
40294	10/29/19	PC	Water	322	Mayfair Pl S	Sewer Call	Completed	MAIN WAS SURGING DUE TO RAINFALL, EXPLAINED TO RESIDENT AS TO WHAT WAS HAPPENING FROM 5" RAINFALL (DKG)
40295	10/29/19	PC	Water	329	Mayfair Pl S	Sewer Call	Completed	CITY MAIN WAS SURGING DUE TO 5" RAINFALL (DKG)
40296	10/29/19	PC	Water	170	Constance Ln	Sewer Call	Completed	CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT SEWER SYSTEM WILL GO DOWN (DKG)
40297	10/29/19	PC	Water	311	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)
40298	10/29/19	PC	Water	309	W 17th St	Sewer Call	Completed	CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)
40299	10/29/19	PC	Water	348	Sandra Ln	Sewer Call	Completed	CLEANED STORM DRAINS & WAITED FOR WATER TO GO DOWN AFTER 5" RAINFALL (DKG)
40301	10/29/19	PC	Water	591	W 15th St	Sewer Call	Completed	MAIN WAS SURGING DUE TO 5" RAINFALL, EXPLAINED TO RESIDENT THE PROBLEM AND THEY UNDERSTOOD (DKG)
40305	10/29/19	PC	Water		Campbell Ave	Sewer Call	Completed	CLEANED DEBRIS FROM STORM DRAINS MADE CLEAR (DKG)
40308	10/29/19	PC	Water	472	W 17th St	Sewer Call	Completed	SANITARY MAIN WAS DOWN & RUNNING, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)
40310	10/30/19	PC	Water	870	Maple Dr	Sewer Call	Completed	CLEARED ALL CATCH BASINS CLEAR OF DEBRIS (LEAVES) DRAINING PROPERLY RAINFALL .08" (DKG)
40318	10/30/19	PC	Water	836	Highland Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40319	10/30/19	PC	Water	142	W Glengate Ave	Sewer Call	Completed	CHECKED CITY MAIN, CITY LINES WERE DOWN & RUNNING PROPERLY, NO ONE WAS HOME, LEFT DOOR KNOCKER 1" RAINFALL (DKG)
40328	10/30/19	PC	Water	591	W 15th St	Sewer Call	Completed	CITY WAS SURGING, EXPLAINED TO RESIDENT OUR SEWER MAIN WAS GOING DOWN. 1" RAINFALL (DKG)
40329	10/30/19	PC	Water	422	W 16th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER (DKG)
40335	10/31/19	PC	Water	501	Union Ave	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING, RESIDENT WAS NOT HOME LEFT DOOR KNOCKER (DKG)

40355	10/31/19	PC	Sewer	29	26TH STREET	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40390	11/01/19	PC	Sewer		Amy St	Sewer Call	Completed	CLEANED LEAVES OF OF E CATCH BASINS (DKG)
40396	11/04/19	PC	Water	316	Abbott Ave	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER TO ROD OUT SERVICE LINE (DKG)
40413	11/04/19	PC	Water	646	Chicago Rd	Sewer Call	Completed	JETTED LINE 500 FEET & FLUSHED SYSTEM, WAS GOING DOWN, WILL FOLLOW UP WITH AT & T IN THE MORNING OF 11-5-19 (DKG)
40427	11/05/19	PC	Sewer	134	W Normandy Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)
40453	11/06/19	PC	Sewer		Euclid Ave	Sewer Call	Completed	FILLED POT HOLE WITH STREET GRINDINGS & SMOOTHED OUT (DKG)
40454	11/06/19	PC	Water	842	Damico Dr	Sewer Call	Completed	THERE IS NO SANITARY ON THAT SIDE OF ROAD, SANITARY IS ON EASE SIDE OF ROAD, PERSONALLY, IT LOOKS LIKE SIDEWALK & GROUND SETTLING OVER THE YEARS (DKG)
40479	11/07/19	PC	Water	134	N Normandy Dr	Sewer Call	Completed	SPOKE TO RESIDENT ON PHONE, HE WAS CONCERNED ABOUT REMOVING SOME SIDEWALK, I TOLD HIM TO CONTACT RESIDENT SERVICES & CODE BEFORE HE MAKES HIS REPAIR (DKG)
40548	11/13/19	PC	Water	143	W 10th St	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)
40552	11/13/19	PC	Water	434	Emerald Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40578	11/14/19	PC	Water	15	Sunnyside Ave	Sewer Call	Completed	BARRICADED SINK HOLE, WILL ADD COLD PATCH TO FILL IN HOLE TEMPORARILY (DKG)
40588	11/15/19	PC	Water	1947	Lawrence St	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, EXPLAINED IT WAS AN INTERNAL PROBLEM & THEY NEED TO CONTACT A LICENSED PLUMBER (DKG)
40632	11/19/19	PC	Water		Macarthur Dr	Sewer Call	Completed	BARRICADED & PAINTED COLLAPSE, WILL ADD TO REPAIR LIST WILL REPAIR A.S.A.P. (DKG)
40638	11/19/19	PC	Water	167	N Normandy Dr	Sewer Call	Completed	CLEANED DEBRIS FROM STORM DRAIN (DKG)
40646	11/20/19	PC	Water	287	15TH STREET	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, SOWN & RUNNING PROPERLY (DKG)

40649	11/20/19	PC	Water		HAMILTON WOOD	Sewer Call	Completed	STORM DRAIN COLLAPSE, BARRICADED AND ITS ON A REPAIR LIST (DKG)
40652	11/20/19	PC	Sewer	255	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40658	11/20/19	PC	Water	210	Pleasant Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40659	11/20/19	PC	Sewer	200	Dixie Hwy	Sewer Call	Completed	TOILET TISSUE BUILD UP AT MOUTH OF SERVICE LINE, GOING TO MAIN, FORKED TISSUE OUT, ALL GOOD (DKG)
40669	11/21/19	PC	Water	68	W 14th Pl	Sewer Call	Completed	HOMEOWNER TOLD SEWER CREW THERE IS A WATER LEAK AT THE FOUNDATION UNDER WATER METER. SEWERS WERE DOWN & RUNNING PROPERLY, DAVE W TURNED WATER OFF AT B-BOX, WATER STILL COMING INTO HOME, POSSIBLE FOUNDATION ISSUE (DKG)
40670	11/21/19	PC	Water		Serena Dr	Sewer Call	Completed	CLEANED CATCH BASINS 2 TIMES IN THIS AREA .04 RANFALL (DKG)
40671	11/21/19	PC	Water	35	E 23rd St	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT A PLUMBER .05 RAINFALL (DKG)
40693	11/22/19	PC	Water	870	Damico Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)
40729	11/26/19	PC	Water	143	W 10th St	Sewer Call	Completed	JETTED CITY MAIN 200 FEET, COLLAPSE SEWER MAIN (DKG)
40730	11/26/19	PC	Water		Longwood Ct	Sewer Call	Completed	REPAIRED STORM COLLAPSE, WAS STONED & NEED COLD PATCH, RESTORATION TO FOLLOW,(DKG)
40747	11/27/19	PC	Water	483	W Joe Orr Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
40774	12/02/19	PC	Water	1133	Schilling Ave	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, LEFT A DOOR KNOCKER (DKG)
40775	12/02/19	PC	Water		Country Club Rd	Sewer Call	Completed	JETTED 2 STORM LINES ON SE, SW CORNERS OF INTERSECTION. ALSO VISUALLY CHECKED TO LOOK FOR BLOCKAGE, NO BLOCKAGE FOUND, WHEN IT RAINS HARD & CREEK RISES, IN INUNDATES THE PIPE (DKG)
40787	12/02/19	PC	Water	143	W 10th St	Sewer Call	Completed	JETTED SEWER LINE 350 FEET, DOWN & RUNNING PROPERLY (DKG)

40788	12/02/19	PC	Water	147	W 10th St	Sewer Call	Completed	JETTED CITY COLLECTION MAIN, UNABLE TO COMPLETELY CLEAR LINES, POSSIBLE COLLAPSE, CONTRACTOR WAS CALLED TO REPAIR ISSUE. (DKG)
40789	12/02/19	PC	Water	445	HAMILTON WOOD	Sewer Call	Completed	REPAIRED COLLAPSED & STONED, NEEDS COLD PATCH AND THEN BE RESTORED WITH ASPHALT (DKG)
40790	12/02/19	PC	Water	147	W 10th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER, SEWER LINE RUNNING SLOW (DKG)
40791	12/02/19	PC	Water	147	W 10th St	Sewer Call	Completed	JETTED LINE 250 FEET DOWN AND RUNNING PROPERLY (DKG)
40792	12/02/19	PC	Water	324	E 25th St	Sewer Call	Completed	SUMP PUMP IN ALLEY, NOT AN ISSUE, MAIN WAS JETTED THIS AFTERNOON BY SEWER CREW (DKG)
40797	12/02/19	PC	Water	134	Elder Ave	Sewer Call	Completed	JETTED SEWER LINE 300 FEET, DOWN & RUNNING PROPERLY (DKG)
40803	12/03/19	PC	Water	2497	Portland Ave	Sewer Call	Completed	CREW JETTED CITY COLLECTION MAIN, 300 FEET TO CLEAR BLOCKAGE, CITY MAIN IS NOW DOWN & RUNNING PROPERLY (DKG)
40807	12/03/19	PC	Water	1115	Ashland Ave	Sewer Call	Completed	CLEANED OUT DRAIN BASKET THAT WAS INSTALLED 2 MONTHS AGO (DKG)
40834	12/04/19	PC	Water	100		Sewer Call	Completed	BOTH AREAS WERE HYDRO- VACCED, WATER REMOVED NO DRAINAGE AT THESE LOCATIONS (DKG)
40872	12/09/19	PC	Sewer	324	E 25th St	Sewer Call	Completed	JETTED CITY MAIN 200' & BACK FLUSHED MAIN, PULLED OUT TREE ROOTS & RAGS (DKG)
40874	12/09/19	PC	Water	182	Frederick Dr	Sewer Call	Completed	CHECKED CITY MAIN DOWN & RUNNING PROPERLY (DKG)
40884	12/09/19	PC	Water	147	W 10th St	Sewer Call	Completed	CHECKED SEWER LIDS FOUND LOADED. JETTED LINE RUNS FINE (DKG)
40888	12/09/19	PC	Water	1631	Buena Vista Ave	Sewer Call	Completed	JETTED SEWER LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)
40889	12/09/19	PC	Water	1547	Aberdeen St	Sewer Call	Completed	CHECKED CITY COLLECTION MAINS, DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)
40908	12/10/19	PC	Water	213	Lynn Ln	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO HAVE SERVICE LINE RODDED (DKG)
40920	12/11/19	PC	Water	434	Emerald Ave	Sewer Call	Completed	CHECKED CITY COLLECTION MAINS, DOWN & RUNNING PROPERLY, CALLED HOMEOWNER (DKG)

40978	12/16/19	PC	Sewer	316	Abbott Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO ROD SERVICE LIND (DKG)
41023	12/18/19	PC	Water	1506	Hanover St	Sewer Call	Completed	SANITARY CHECK FOUND LOADED JETTED, JETTED LINE, RUNNING FINE (DKG)
41027	12/19/19	PC	Water	158	Elmwood Dr	Sewer Call	Completed	NOTHING WRITTEN ON WORK ORDER (DKG)
41037	12/19/19	PC	Water	500	W 13th St	Sewer Call	Completed	RECHECKED SYSTEM, STILL HOLDING, SHOT SYSTEM BACKWARD, BROKE THROUGH, SYSTEM DOWN & RUNNING GOOD (DKG)
41038	12/19/19	PC	Water	549	Andover St	Sewer Call	Completed	JETTED SEWER LINE 250', DOWN & RUNNING PROPERLY (DKG)
41054	12/20/19	PC	Sewer	250	E 12th St	Sewer Call	Completed	STORM SINKHOLE, BARRICADED PUT ON REPAIR LIST (DKG)
41086	12/26/19	PC	Water	343	N Bradley Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, MET WITH PLUMBER ON SITE & LET HIM & RESIDENT KNOW EVERYTHING ON OUR END IS GOOD (DKG)
41094	12/27/19	PC	Water	500	W 13th St	Sewer Call	Completed	JETTED LINE SEVERAL TIMES, COULD NOT GET THROUGH, GOT IT DOWN SO IT WAS OUT OF THERE BASEMENT (DKG)
41127	12/30/19	PC	Water	1303	Garden Ave	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
41128	12/30/19	PC	Water	274	Eddy St	Sewer Call	Completed	JETTED SEWER MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
41129	12/30/19	PC	Water	707	Travers Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41132	12/31/19	PC	Sewer	822	Maple Dr	Sewer Call	Completed	JETTED MAIN 200 FEET, REMOVED CLOG, SYSTEM DOWN & RUNNING GOOD (DKG)
41138	01/02/20	PC	Sewer	271	E Joe Orr Rd	Sewer Call	Completed	JETTED SEWER LINE 400 FT DOWN & RUNNING (DKG)
41145	01/02/20	PC	Sewer	822	Maple Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
41163	01/03/20	PC	Water	842	Damico Dr	Sewer Call	Completed	JETTED LINE ALL OK (DKG)
41184	01/06/20	PC	Water	433	N Manchester Dr	Sewer Call	Completed	CHECKED CITY SEWER, CITY SEWER MAIN IS DOWN & RUNNING, TALKED TO HOMEOWNER (DKG)

41190	01/07/20	PC	Water	644	Lowe Ave	Sewer Call	Completed	JETTED CITY MAIN 450', DOWN & RUNNING AS OF NOW. TALKED TO HOMEOWNER, HOMEOWNER SAYS HE HAS A ROD STUCK IN HIS PRIVATE LATERAL (DKG)
41214	01/08/20	PC	Sewer	401	Carey Ct	Sewer Call	Completed	NOT A CITY ISSUE (DKG)
41220	01/08/20	PC	Water	163	Strieff Ave	Sewer Call	Completed	CLEANED DEBRIS FROM CATCH BASIN (DKG)
41233	01/09/20	PC	Water	6	E 14th St	Sewer Call	Completed	CLEANED STORM DRAIN (DKG)
41257	01/10/20	PC	Water	301	Carey Ct	Sewer Call	Completed	REPAIRED STORM DRAIN AREA, READY FOR RESTORATION (DKG)
41258	01/10/20	PC	Water	815	Grant Ave	Sewer Call	Completed	CHECKED SEWER SYSTEM DOWN & RUNNING (DKG)
41284	01/13/20	PC	Sewer	1662	Thorn St	Sewer Call	Completed	SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER AND HAVE SERVICE LINE RODED (DKG)
41289	01/13/20	PC	Water		Sherry Ln	Sewer Call	Completed	LOW CORNER WITH NO STORM DRAIN, NO WHERE FOR WATER TO GO. WILL TAKE VACTOR AND VAC UP WATER UP, BUT DOES NOT FIX PROBLEM (DKG)
41308	01/14/20	PC	Water	439	Chicago Rd	Sewer Call	Completed	RETENTION POND, DISCHARGE LINE BLOCKED, JETTED 125 FT TO REMOVE BLOCKAGE, RETENTION POND DOW DRAINING (DKG)
41311	01/15/20	PC	Sewer	645	Emerald Ave	Sewer Call	Completed	JETTED LINE 1115 FT, REMOVED BLOCKAGE, RESIDENT BASEMENT WENT DOWN SYSTEM RUNNING GOOD (DKG)
41312	01/15/20	PC	Water	151	W 10th St	Sewer Call	Completed	SINK HOLE IS CLOSE TO MANHOLE, JETTED 20 FEET, NO OBSTRUCTION, SEWER DOWN & RUNNING, WILL HAVE TELEVISED (DKG)
41314	01/15/20	PC	Sewer	587	Yorktown Rd	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)
41336	01/16/20	PC	Water	176	11TH STREET	Sewer Call	Completed	HELPED JEFFERSON SCHOOL TRY TO FIGURE OUT SEWER SMELL, GREASE PIT FILL & SERVICE LINE NOT MOVING AT CLEAN OUT, INSTRUCTED RONNIE TO CONTACT PLUMBER TO SNAKE OUT PIT AND CLEAN SERVICE LINE (DKG)
41337	01/16/20	PC	Water	169	W 14th Pl	Sewer Call	Completed	SYSTEM DOWN & RUNNING, OWNER NOT AT HOME, LEFT DOOR KNOCKER, WILL TRY AGAIN TOMORROW (DKG)

41351	01/21/20	PC	Water	324	Homewood Ct	Sewer Call	Completed	CITY MAIN WAS SURCHARGING DUE TO HEAVY RAINFALL (DKG)
41352	01/21/20	PC	Water	54	Craig Dr	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER , 2" RAINFALL (DKG)
41356	01/21/20	PC	Water	241	W 16th St	Sewer Call	Completed	SYSTEM WAS SURGING DUE TO RAIN & SNOW MELT, SPOKE TO RESIDENT & EXPLAINED WHAT WAS HAPPENING (DKG)
41357	01/21/20	PC	Water	642	Union Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER (DKG)
41385	01/22/20	PC	Water	546	W 14th Pl	Sewer Call	Completed	SPOKE TO RESIDENT 1/22/20, LINE WAS DOWN & RUNNING, HE SAID HE HAD LINE TELEVISED, I SAID I WOULD JET THE LINE TO MAKE SURE, THERE WERE NO OBSTRUCTIONS, 1/23/20 AFTER THAT HE WOULD HAVE TO TALK TO THE OPERATIONS MANAGER (DKG)
41413	01/27/20	PC	Water	54	W Main St	Sewer Call	Completed	JETTING CITY SEWER. WATER IS MOVING SLOW PACE. (DKG)
41414	01/27/20	PC	Water	54	W Main St	Sewer Call	Completed	JETTED LINE 350 FEET, REMOVED CLOGG, TOOK SOME TIME TO CATCH UP, BUT EVERYTHING WENT, NOW RUNNING GOOD (DKG)
41416	01/27/20	PC	Water	398	W 17th St	Sewer Call	Completed	CITY LINES WERE SURGING WHEN CHECKED, TALKED TO HOMEOWNER (DKG)
41417	01/27/20	PC	Water	341	W 16th St	Sewer Call	Completed	CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)
41419	01/27/20	PC	Water	798	Cedar Ln	Sewer Call	Completed	CLEARED CATCH BASINS (DKG)
41420	01/27/20	PC	Water	35	E 23rd St	Sewer Call	Completed	CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)
41422	01/27/20	PC	Water	634	Lowe Ave	Sewer Call	Completed	CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)
41423	01/27/20	PC	Water	520	Deer Trail Rd	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
41424	01/27/20	PC	Water	32	Hickory St	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER , FROM 2' RAINFALL (DKG)
41426	01/27/20	PC	Water	332	Carey Ct	Sewer Call	Completed	SYSTEM WAS SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)

41427	01/27/20	PC	Water	136	W Glengate Ave	Sewer Call	Completed	SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)
41428	01/27/20	PC	Water	102	Pamela Dr S	Sewer Call	Completed	SYSTEM WAS DOWN & RUNNING, EXPLAINED TO RESIDENT, TO CONTACT A PLUMBER & HAVE LINE RODED POSSIBLE ROOT (DKG)
41429	01/27/20	PC	Water	309	W 17th St	Sewer Call	Completed	REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN (DKG)
41430	01/27/20	PC	Water	1600	Division St	Sewer Call	Completed	REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN 2" RAINFALL (DKG)
41431	01/27/20	PC	Water	1420	Campbell Ave	Sewer Call	Completed	REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN 2" RAINFALL (DKG)
41432	01/27/20	PC	Water	1324	Schilling Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER FOR SERVICE LINE (DKG)
41457	01/29/20	PC	Water	595	Beacon Blvd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41482	01/30/20	PC	Water	1021	Ashland Ave	Sewer Call	Completed	NO ACCESS TO LID FROM 1015 ASHLAND, 1021 WILL TALK TO RESIDENT SO WE CAN HAVE ACCESS TO LID 7 DETERMINE WHAT THAT PROBLEM IS, ON FURTHER EXPLORATION, FOUND LID ON 278 10TH STR W, IT WAS LOADED, FOUND POSSIBLE ROOTS & COLLAPSE, TRW JETTING COULD NOT GET PAS TREE ROOTS (DKG)
41501	01/31/20	PC	Water	644	Lowe Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41519	02/03/20	PC	Sewer	707	Union Ave	Sewer Call	Completed	EXPLAINED TO RESIDENT WORK HAD JUST COMPLETED ON SEWER MAIN, SMELL WILL DISSIPATE (DKG)
41546	02/05/20	PC	Water	510	W 17th St	Sewer Call	Completed	MAIN WAS LOADED, JETTED LINE 150 FEET, LINE WENT DOWN, RUNNING GOOD (DKG)
41573	02/07/20	PC	Sewer	638	De Angelis Ct	Sewer Call	Completed	CITY MAIN DOWN & RUNNING , SPOKE TO RESIDENT, SUGGESTED CONTACTING A PLUMBER TO ROD OUT SERVICE (DKG)
41603	02/11/20	PC	Water	652	Travers Ave	Sewer Call	Completed	SNOW NEEDS TO CLEAR FROM BACKYARD COMPLAINT ABOUT STANDING WATER IN BACKYARD WE HAVE SEWER MAIN BUT WATER WOULD COME UP IN BASEMENT THIS IS NOT THE CASE T MUCH SNOW ON THE GROUND WILL INVESTIGATE FURTHER WHEN SNOW MELTS (BP)
41626	02/13/20	PC	Water	320	E 25th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)

41628	02/13/20	PC	Water	383	Hickory St	Sewer Call	Completed	MAIN HAD BLOCKAGE, JETTED 300 FT, REMOVED BLOCKAGE, SYSTEM FLOWING GOOD, RESIDENT CLAIMED TO HAVE DAMAGE IN BASEMENT, ADVISED HER TO CONTACT CITY HALL (DKG)
41630	02/13/20	PC	Water	74	W Main St	Sewer Call	Completed	SEWER MAIN WAS DOWN & RUNNING, SPOKE TO RESIDENT, RECOMMENDED CONTACTING PLUMBER TO ROD SERVICE (DKG)
41651	02/14/20	PC	Water	1714	Campbell Ave	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING, SPOKE TO RESIDENT THAT THEIR SERVICE LINE NEEDS TO BE ROOT CUT & RODDED, THEY KNOW THIS, BECAUSE THE CITY DID IT AT THERE COST (DKG)
41695	02/19/20	PC	Water	401	N Manchester Dr	Sewer Call	Completed	RESIDENT ISSUE WASN'T SEWER PROBLEM, THEY HAD A LEAK ON THERE LEAD LINE FROM THE METER (DKG)
41701	02/20/20	PC	Water	1204	Emerald Ave	Sewer Call	Completed	REMOVED MANHOLE COVER, VERY STRONG GAS ORDER, GAS LINE GOES THROUGH MANHOLE, SPOKE TO RESIDENTS DAUGHTER, SUGGESTED CALLED NICOR GAS FOR ASSIST (EMERGENCY) (DKG)
41702	02/20/20	PC	Water	546	W 14th Pl	Sewer Call	Completed	SERVICE LINE COLLAPSED AT MAIN, SPOKE TO OWNER, TOLD HIM TO GET PERMIT FROM CITY HALL & CALL JULIE BEFORE HE STARTS TO DIG AND MAKE REPAIRS (DKG)
41721	02/24/20	PC	Sewer	27	W Main St	Sewer Call	Completed	VACTORED MANHOLE DOWN & JETTED BACKWARDS TO GET THROUGH CLOG, JETTED 300 FEET & DEGREASED LINE, DOWN & RUNNING GOOD (DKG)
41722	02/24/20	PC	Water	401	N Manchester Dr	Sewer Call	Completed	WATER WAS LEAKING INSIDE OF HOME, HOMEOWNERS RESPONSIBILITY (DKG)
41730	02/25/20	PC	Sewer	35	E 23rd St	Sewer Call	Completed	SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT TO CONTACT PLUMBER TO HAVE SERVICE LINE RODDED (DKG)
41732	02/25/20	PC	Sewer		E 14th St	Sewer Call	Completed	MAIN BREAK DIG NEEDS STONE NOT NOTED IF ADDED STONE OR NOT(DKG)
41751	02/26/20	PC	Water	306	W 15th Pl	Sewer Call	Completed	SEWER MAIN SURGING DUE TO RAIN & SNOW MELT, PHONED RESIDENT & EXPLAINED SITUATION (DKG)
41768	02/27/20	PC	Water	1241	Damico Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41794	03/02/20	PC	Water	1640	State St	Sewer Call	Completed	STORM DRAIN CLOGGED, JETTED LINE RUNNING SLOW (DKG)
41816	03/03/20	PC	Water	1713	Division St	Sewer Call	Completed	JETTED LINE 400 FEET, REMOVED CLOGGED AREA, LINE ALSO NEEDS TO BE DEGREASED (DKG)

41817	03/03/20	PC	Water	1630	Portland Ave	Sewer Call	Completed	SEWER MAIN DOWN & RUNNING GOOD, CONTACT PLUMBER TO ROD SERVICE LINE (DKG)
41831	03/05/20	PC	Water	431	Emerald Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO HAVE SERVICE LINE ROD (DKG)
41842	03/06/20	PC	Water	1225	Lincoln Ave	Sewer Call	Completed	CHECK SEWER MAIN, DOWN & RUNNING, CLEAR OF DEBRIS, SPOKE TO RESIDENT, ADVISED TO HAVE A PLUMBER ROD SERVICE LINE (DKG)
41855	03/06/20	PC	Water	607	Brookline St	Sewer Call	Completed	SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT AND EXPLAINED THAT THE PLUMBER WAS NOT RODDING FAR ENOUGH TO REACH MAIN (DKG)
41867	03/09/20	PC	Water	614	Travers Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41877	03/09/20	PC	Water	302	W 15th Pl	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)
41881	03/09/20	PC	Sewer	186	14TH PLACE	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)
41889	03/09/20	PC	Water	28	W 16th St	Sewer Call	Completed	WORK ORDER MISSING, NEVER TURNED IN
41893	03/10/20	PC	Water	398	W 17th St	Sewer Call	Completed	CITY MAIN DOWN RUNNING FINE (DKG)
41894	03/10/20	PC	Water	1029	Parkview Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
41903	03/10/20	PC	Water	258	Mayfair Pl S	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNNING FINE (DKG)
41913	03/10/20	PC	Water	149	Pamela Dr S	Sewer Call	Completed	JETTED LINE 275 FEET, REMOVED LARGE ROOT BALL, SYSTEM WENT DOWN, RUNNING FINE (DKG)
41932	03/11/20	PC	Water	331	Iris Ln	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING, NO ONE HOME, LEFT DOOR KNOCKER (DKG)
41960	03/13/20	PC	Sewer	435	Caldwell Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING FINE, RESIDENT NEEDS TO HAVE ROOTS CUT OUT OF SERVICE LINE (DKG)
41964	03/13/20	PC	Sewer	381	Iris Ln	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & HAVE SERVICE LINE RODDED. (DKG)
41994	03/18/20	PC	Sewer	1028	Scott Ave	Sewer Call	Completed	MANHOLE IS READY TO FALL OVER INTO CREEK, LOADS UP WITH WASTE, NEEDS MAJOR REPAIR WORK TO SYSTEM (DKG)

42012	03/19/20	PC	Water	120	W 16th St	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING GOOD, RESIDENT TRIED TO ROD SERVICE LINE, COULD NOT GET THROUGH, EXPLAINED TO RESIDENT HE HAS A COLLAPSED SERVICE LINE (DKG)
42014	03/19/20	PC	Water	435	Caldwell Ave	Sewer Call	Completed	TURNT WATER OFF, DID NOT STOP IN SEWER, HOMEOWNER REQUESTED WATER TURNED BACK ON, WATER IS ON AT HOME (DKG)
42017	03/19/20	PC	Water	1932	Campbell Ave	Sewer Call	Completed	TOO MUCH RAIN WATER (DKG)
42033	04/02/20	PC	Water	848	Memorial Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, EXPLAINED THAT THEY HAVE SERVICE LINE ISSUE TO CONTACT A PLUMBER (DKG)
42034	04/02/20	PC	Water	306	W 15th Pl	Sewer Call	Completed	SYSTEM LOADED, JETTED 300 FEET & BACK FLUSHED, REMOVED HAIR & GREASE CLOGG, SYSTEM DOWN & RUNNING GOOD (DKG)
42039	04/02/20	PC	Water	320	Westgate Ave	Sewer Call	Completed	SEWER DOWN & RUNNING, LOOKS GOOD, NEEDS TO CONTACT PLUMBER TO ROD ROOTS OUT OF SEWER (DKG)
42042	04/02/20	PC	Water	303	Country Club Rd	Sewer Call	Completed	SYSTEM MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)
42047	04/06/20	PC	Water	178	Country Club Rd	Sewer Call	Completed	JETTED & VACCUMED STORM (DKG)
42051	04/06/20	PC	Water	38	W Main St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
42052	04/06/20	PC	Water	54	W Main St	Sewer Call	Completed	RM/LL 10:00 - 11:00 CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG) JP MAIN DOWN & RUNNING, SPOKE TO RESIDENT EXPLAINED (DKG)
42053	04/06/20	PC	Water	302	W 15th Pl	Sewer Call	Completed	CITY MAIN WAS SURCHARGING (DKG)
42054	04/06/20	PC	Water	437	W 16th Pl	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)
42055	04/06/20	PC	Water	1223	Emerald Ave	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
42056	04/06/20	PC	Water	560	W 14th St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE , RUNS FINE (DKG)

42061	04/07/20	PC	Water	152	E 22nd St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE , W/O MARKED THAT THEY JETTED LINE (DKG)
42062	04/07/20	PC	Water	1912	Circle Ct	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42063	04/07/20	PC	Water	540	W 16th Pl	Sewer Call	Completed	JETTED CITY MAIN 500 FEET DOWN & RUNNING PROPERLY (DKG)
42068	04/07/20	PC	Water	1235	Peggy Ln	Sewer Call	Completed	CLEAN CATCH BASIN (DKG)
42069	04/07/20	PC	Water	398	W 17th St	Sewer Call	Completed	CITY MAIN LOADED JETTED LINE RUNS FINE (DKG)
42070	04/07/20	PC	Water	90	W 24th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42071	04/07/20	PC	Water	93	W 21st St	Sewer Call	Completed	JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)
42073	04/07/20	PC	Water	514	Fitch Rd	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH PLUMBER (DKG)
42079	04/13/20	PC	Water	102	Peyton Dr	Sewer Call	Completed	JETTED LINE 120 FEET, REMOVED CLOG, SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT EVERYTHING GOOD (DKG)
42080	04/13/20	PC	Water	1227	Emerald Ave	Sewer Call	Completed	JETTED LINE 120 FEET REMOVED CLOG, MAIN DOWN & RUNNING GOOD (DKG)
42082	04/13/20	PC	Water	38	Manchester Dr	Sewer Call	Completed	JETTED LINE 200 FT, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)
42092	04/13/20	PC	Water	377	W 16th Pl	Sewer Call	Completed	JETTED LINE 300 FEET TO DEAD END, RESIDENT STILL HAD SEWER IN BASEMENT. JETTED AGAIN 300 FEET, BACK FLUSHED STILL DIDN'T GO DOWN, RIED & PETERSON SAID THEY AREA GOING TO T.V. SERVICE LINE (DKG)
42097	04/13/20	PC	Water	1226	West End Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42098	04/13/20	PC	Water	1205	Emerald Ave	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
42099	04/13/20	PC	Water	446	Parnell Ave	Sewer Call	Completed	JETTED CITY MAIN 400 FEET DOWN & RUNNING PROPERLY (DKG)
42101	04/13/20	PC	Water	910	Highland Dr	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT A PLUMBER (DKG)

42102	04/13/20	PC	Water	540	W 16th Pl	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42103	04/13/20	PC	Water	237	Hickory St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42104	04/13/20	PC	Water	14	E 23rd St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42107	04/13/20	PC	Water	194	E 26th St	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, CONTACT PLUMBER & HAVE SERVICE RODDED. (DKG)
42116	04/15/20	PC	Water	237	Hickory St	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SHOWED HIM THE MANHOLE (DKG)
42117	04/15/20	PC	Water	306	W 15th Pl	Sewer Call	Completed	JETTED LINES 185 FT, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD, ALSO SPOKE TO RESIDENT & EXPLAINED WHAT HAPPENED (DKG)
42121	04/16/20	PC	Water	104	E 13th St	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT ON THE PHONE, EXPLAINED TO CONTACT PLUMBER AGAIN (DKG)
42122	04/16/20	PC	Water	170	Serena Dr	Sewer Call	Completed	THERE IS A LOW SPOT I THE PARKWAY FROM B-BOX REPAIR. SITE IS ON RESTORATION LIST, PLACED CONE OVER LOW SPOT (DKG)
42128	04/20/20	PC	Water	10	Craig Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, LEFT DOOR KNOCKER & ALSO CALL AND LEFT MESSAGE (DKG)
42139	04/20/20	PC	Water	1954	Adams St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
42148	04/22/20	PC	Water	158	Elmwood Dr	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNNING FINE (DKG)
42158	04/23/20	PC	Water	527	W 14th St	Sewer Call	Completed	REPLACE MANHOLE COVER (DKG)
42159	04/23/20	PC	Water	1900	Andover Ct	Sewer Call	Completed	CITY MAIN DOWN AND RUNNING FINE (DKG)
42168	04/23/20	PC	Water	233	W Joe Orr Rd	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE, SEWER LINE FULL OF BABY WIPES (DKG)
42180	04/27/20	PC	Water	1904	Chicago Rd	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE 1" RAINFALL (DKG)
42181	04/27/20	PC	Water	1208	Peggy Ln	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT A PLUMBER 1/2 " RAINFALL (DKG)

42182	04/27/20	PC	Water	1303	Garden Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42184	04/27/20	PC	Water	151	Serena Dr	Sewer Call	Completed	LOCATE FOR NICOR (DKG)
42191	04/28/20	PC	Sewer	848	Memorial Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, CONTACT PLUMBER AND HAVE SERVICE LINE ROD OUT(DKG)
42198	04/28/20	PC	Water	615	Andover St	Sewer Call	Completed	JETTED SYSTEM 200 FEET & HIT BLOCKAGE SYSTEM DOWN & RUNNING GOOD, ALSO BACK FLUSHED (DKG)
42206	04/28/20	PC	Water	177	Maple Dr W	Sewer Call	Completed	PROBLEM WAS HOUSE NEXT DOOR PUMPING OUT AND CAUSING WATER TO POOL & STAGNATE, SPOKE TO RESIDENT & SUGGESTED CONTACTING GARY MILLER CODE ENFORCEMENT (DKG)
42208	04/29/20	PC	Sewer	800	Willow Dr	Sewer Call	Completed	CLEANED DEBRIS FROM DRAIN (DKG)
42211	04/29/20	PC	Sewer	26	E Greenbriar Ave	Sewer Call	Completed	SHOT SEWER 185 FEET, BACK FLUSHED SYSTEM DRAINING GOOD (DKG)
42213	04/29/20	PC	Water	20606	Travers Ave	Sewer Call	Completed	UN INCORPORATED BLOOM TOWNSHIP WATER STANDING HAS NO WHERE TO GO, NEEDS DRAINAGE, WORK DONE IN FRONT OF HOMES (DKG)
42214	04/29/20	PC	Sewer	1522	Euclid Ave	Sewer Call	Completed	SEWER SURGING FROM 1522 EUCLID TO 14TH STREET. SPOKE WITH HOMEOWNER, EXPLAINED SITUATION (DKG)
42215	04/29/20	PC	Sewer	10	Craig Dr	Sewer Call	Completed	EXPLAINED TO RESIDENT THAT HIS PLUMBER WASN'T GOING FAR ENOUGH TO HIT CLOG IN SERVICE LINE, RETRY & CONTACT ME AFTER (DKG)
42220	04/30/20	PC	Water	1308	Franklin Ave	Sewer Call	Completed	COVID 19 SEWER MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)
42221	04/30/20	PC	Water	1223	Otto Blvd	Sewer Call	Completed	COVID 19 DUE TO RAIN SURGE NO ONE HOME TO TALK TO & EXPLAIN (DKG)
42224	04/30/20	PC	Sewer	536	W 16th St	Sewer Call	Completed	MAIN DOWN & RUNNING, CALLED RESIDENT & LEFT MESSAGE (DKG)
42225	04/30/20	PC	Water	1214	Franklin Ave	Sewer Call	Completed	USED BACKHOE TO REMOVE LARGE BRANCHES & DEBRIS FROM MOUTH OF CREEK (DKG)
42226	04/30/20	PC	Sewer	3	Manchester Dr	Sewer Call	Completed	JETTED LINE 150 FEET & BACK FLUSHED MAIN RUNNING GOOD (DKG)

42227	04/30/20	PC	Water	56	Peyton Dr	Sewer Call	Completed	COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)
42230	05/01/20	PC	Water	215	W 13th St	Sewer Call	Completed	COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)
42231	05/01/20	PC	Water	645	Emerald Ave	Sewer Call	Completed	COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT TO CONTACT PLUMBER (DKG)
42237	05/04/20	PC	Water	208	W Normandy Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42252	05/05/20		Sewer	615	Andover St	Sewer Call	Planned	
42254	05/05/20	PC	Sewer	615	Andover St	Sewer Call	Completed	SYSTEM DOWN & RUNNING NO ADULT HOME (DKG)
42255	05/05/20	PC	Sewer	341	16TH STREET	Sewer Call	Completed	SYSTEM SURGING, SPOKE TO RESIDENT & EXPLAINED WHAT WAS WRONG (DKG)
42261	05/05/20	PC	Sewer	530	N Manchester Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)
42263	05/05/20	PC	Sewer	169	Pleasant Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)
42282	05/06/20	PC	Water	647	Saratoga Dr	Sewer Call	Completed	FLOODED FROM ALL THE RAIN WE HAVE NO ISSUES HERE (DKG)
42288	05/06/20	PC	Water	1954	Adams St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42289	05/06/20	PC	Water	1954	Adams St	Sewer Call	Completed	CLEANED OUT BACK UP (DKG)
42294	05/07/20	PC	Water	134	Elder Ave	Sewer Call	Completed	NO ONE HOME, CITY MAIN DOWN & RUNNING FINE (DKG)
42296	05/07/20	PC	Water	134	Elder Ave	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
42299	05/07/20	PC	Water	30		Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42307	05/08/20	PC	Sewer	1950	Beacon Blvd	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
42339	05/12/20	PC	Water	180	W Raye Dr	Sewer Call	Completed	JETTED MAIN 300 FEET & BACK FILLED , SYSTEM DOWN & RUNNING GOOD (DKG)

42350	05/13/20	PC	Water	64	E Glengate Ave	Sewer Call	Completed	ROOT CUT SEWER MAIN FROM E GLENGATE TO MANCHESTER (DKG)
42369	05/15/20	PC	Sewer	148	Elmwood Dr	Sewer Call	Completed	DOWN & RUNNING, SPOKE TO RESIDENT T CONTACT A PLUMBER (DKG)
42377	05/18/20	PC	Sewer	284	W 17th St	Sewer Call	Completed	SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG)
42379	05/18/20	PC	Water	1328	Schilling Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42380	05/18/20	PC	Water	196	E 10TH St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE DOWN & RUNNING FINE (DKG)
42382	05/18/20	PC	Sewer	351	Iris Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42383	05/18/20	PC	Water	734	Campbell Ave	Sewer Call	Completed	WATER WENT DOWN (DKG)
42385	05/18/20	PC	Water	272	Shea Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42393	05/18/20	PC	Sewer	81	Hickory St	Sewer Call	Completed	SYSTEM DOWN & RUNNING (DKG)
42394	05/18/20	PC	Sewer	145	Dawn Ln	Sewer Call	Completed	STILL NOT CITY PROBLEM (DKG)
42395	05/18/20	PC	Sewer	536	Memorial Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, ALL GOOD (DKG)
42396	05/18/20	PC	Sewer	163	Strieff Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING, ALL GOOD, SPOKE TO RESIDENT (DKG)
42397	05/18/20	PC	Sewer	311	W 15th Pl	Sewer Call	Completed	SYSTEM DOWN & RUNNING, ALL GOOD, SPOKE TO RESIDENT (DKG)
42398	05/18/20	PC	Sewer	54	W Main St	Sewer Call	Completed	NEED LINE TO BE TELEVISED FOR COLLAPSES, DONE ALL WE CAN BY JETTING, MOST IMPORTANT AND AS SOON AS POSSIBLE (DKG)
42399	05/18/20	PC	Sewer	398	W 17th St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42400	05/18/20	PC	Sewer	476	8th St	Sewer Call	Completed	DOWN & RUNNING (DKG)
42401	05/18/20	PC	Sewer	635	W 15th Pl	Sewer Call	Completed	JETTED LINE 300 FT BACK FLUSHED ALL GOOD (DKG)

42402	05/18/20	PC	Sewer	81	W 21st St	Sewer Call	Completed	SYSTEM SURGE SPOKE TO RESIDENT (DKG)
42403	05/18/20	PC	Sewer	81	W 21st St	Sewer Call	Completed	SYSTEM SURGE (DKG)
42404	05/18/20	PC	Sewer	202	Frederick Dr	Sewer Call	Completed	JETTED LINE 245 FT, HIT BLOCKAGE, SYSTEM WENT DOWN ALL GOOD (DKG)
42405	05/18/20	PC	Sewer	158		Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42406	05/18/20	PC	Sewer	520	W 16th St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42407	05/18/20	PC	Sewer	264	W 16th St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42408	05/18/20	PC	Sewer	152	Floyd Ln	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42409	05/18/20	PC	Sewer	146	GLENGATE AVENUE	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
42410	05/18/20	PC	Sewer	455	W 16th Pl	Sewer Call	Completed	SEWER DOWN & RUNNING, SPOKE TO RESIDENT 3' RAINFALL (DKG)
42411	05/18/20	PC	Sewer	305	Concord Dr	Sewer Call	Completed	SEWER DOWN & RUNNING, SPOKE TO RESIDENT 3' RAINFALL (DKG)
42412	05/18/20	PC	Sewer	34	W 23rd St	Sewer Call	Completed	SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG)
42413	05/18/20		Sewer	223	E 24th St	Sewer Call	Planned	
42414	05/18/20	PC	Sewer	438	N Manchester Dr	Sewer Call	Completed	JETTED LINE 300 FEET, BACK FLUSHED , SPOKE TO RESIDENT (DKG)
42415	05/18/20	PC	Sewer	32	W 24th St	Sewer Call	Completed	NO LEAK: ITS A SUMP PUMP (DKG)
42416	05/18/20	PC	Sewer	1329	Park Ave	Sewer Call	Completed	PUT BARRICADE ON A SINKING STORM DRAIN (DKG)
42418	05/18/20	PC	Water	723	Grant Ave	Sewer Call	Completed	JETTED STORM RUNS FINE (DKG)
42421	05/19/20	PC	Water	81	W 21st St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)

42422	05/19/20	PC	Water	163	Strieff Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42423	05/19/20	PC	Water	1223	Emerald Ave	Sewer Call	Completed	SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG) CLEANED STORM DRAIN WITH SHOVEL (DKG)
42424	05/19/20	PC	Water	1308	Franklin Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42434	05/20/20	PC	Sewer	611	Willow Dr	Sewer Call	Completed	VACUUMED OUT STORM, WHICH IS A FRENCH DRAIN WITH NOW PIPES (DKG)
42435	05/20/20	PC	Sewer	754	Willow Dr	Sewer Call	Completed	9:00-9:30 JP/RM CATCH BASIN DRAINS SLOWLY DUE TO POSSIBLE COLLAPSE, WILL FOLLOW UP AND DETERMINE PROBLEM 9:50-10:00 RM/JP CLEAN CATCH BASIN WITH SHOVEL (DKG)
42440	05/20/20	PC	Water	223	E 23rd St	Sewer Call	Completed	SYSTEM SURGE, DOWN & RUNNING, BACKUP DUE TO PREVIOUS SURGE (DKG)
42443	05/20/20	PC	Water	187	7th Pl	Sewer Call	Completed	SYSTEM DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, MAY NEEDS TO CONTACT PLUMBER (DKG)
42451	05/21/20	PC	Sewer	333	Dixie Hwy	Sewer Call	Completed	STORM COLLAPSE, PUT MANHOLE COVER BACK ON (DKG)
42455	05/21/20	PC	Water	34	E Glengate Ave	Sewer Call	Completed	ALL 3 CATCH BASINS WERE CLEAR AND PIPE SHOWING (DKG)
42457	05/21/20	PC	Sewer	121	Floyd Ln	Sewer Call	Completed	JETTED CITY MAIN 350 FEET, DOWN & RUNNING PROPERLY (DKG)
42458	05/21/20	PC	Sewer	377	W 16th Pl	Sewer Call	Completed	CITY MAIN WAS DOWN & RUNNING (DKG)
42462	05/22/20	PC	Sewer	30	E Glengate Ave	Sewer Call	Completed	CHECKED CATCH BASINS, THEY WERE CLEAN (DKG)
42463	05/22/20	PC	Sewer	390	Coolidge St	Sewer Call	Completed	VACUUMED & JETTED STORM DRAIN, RUNNING PROPERLY (DKG)
42464	05/22/20	PC	Sewer	377	W 16th Pl	Sewer Call	Completed	JETTED LINE FOR SANITARY 100 FEET, PASS THE 377 16TH PL CHECK STORM IN THE FRONT, DOWN & RUNNING (DKG)
42481	05/26/20	PC	Sewer	203	Ray Dr	Sewer Call	Completed	10:30-10:45 CC/RM REMOVED DEBRIS FROM STORM DRAINS (DKG) 11:15-11:45 RM - CLEANED CATCH BASINS (DKG)
42484	05/26/20	PC	Water		W Joe Orr Rd	Sewer Call	Completed	MARIAN MAINTENANCE CREW IS RESPONSIBLE FOR REMOVING GRASS FROM STORM DRAINS (DKG)

42485	05/26/20	PC	Sewer	1242	Center Ave	Sewer Call	Completed	CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)
42486	05/26/20	PC	Sewer	383	Hickory St	Sewer Call	Completed	JETTED SEWER CITY MAIN 450 FT, DOWN & RUNNING PROPERLY (DKG)
42487	05/26/20	PC	Water	34	E Glengate Ave	Sewer Call	Completed	11:30-11:45 JP - CLEANED CATCH BASINS(DKG) 11:30-11:45 CC RM - WE HAVE NO MANHOLES IN HER BACKYARD, LEFT 3 DOOR KNOCKERS (DKG)
42488	05/26/20	PC	Sewer	219	Lynn Ln	Sewer Call	Completed	CITY MAIN SURGING (DKG)
42489	05/26/20	PC	Sewer	130	Elder Ave	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)
42490	05/26/20	PC	Sewer	81	W 21st St	Sewer Call	Completed	SEWER CITY MAIN WAS SURGING (DKG)
42491	05/26/20	PC	Sewer	1248	Piacenti Ln	Sewer Call	Completed	JETTED SEWER MAIN ABOUT 200 FEET DOWN & RUNNING PROPERLY (DKG)
42497	05/26/20	PC	Water	272	W 14th Pl	Sewer Call	Completed	JETTED AND VACUUMED LINE STORM RUNNING PROPERLY (DKG)
42498	05/26/20	PC	Sewer	739	Chicago Rd	Sewer Call	Completed	1:15-1:45 CC/RM REMOVED DEBRIS FROM STORM DRAINS 1:00-1:30 JP - CLEANED CATCH BASIN (DKG)
42517	05/27/20	PC	Water	263	Elmwood Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SHE WAS BACKED UP DURING THE STORM (DKG)
42542	05/29/20	PC	Water	93	E Main St	Sewer Call	Completed	CLEANED CATCH BASIN FROM FLOOD WATER (DKG)
42547	05/29/20	PC	Water		Campbell Ave	Sewer Call	Completed	CLEANED CATCH BASINS - ALL CORNERS (DKG)
42567	06/01/20	PC	Sewer	120	W 16th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42569	06/01/20	PC	Water	514	W 16th St	Sewer Call	Completed	DIRT SETTLED FROM PIPE REPAIR (DKG)
42584	06/02/20	PC	Sewer	364	Sherry Ln	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
42587	06/02/20	PC	Water	394	W 15th St	Sewer Call	Completed	FILLED HOLE WITH STONE MADE SAFE (DKG)

42589	06/02/20	PC	Water	298	Maple Dr W	Sewer Call	Completed	CATCH BASINS WERE CLEAN ON TH DAY BEFORE CHECKED STILL CLEAN (DKG)
42592	06/02/20	PC	Sewer		Chicago Rd	Sewer Call	Completed	NO SEWER COVER MISSING, POLICE MUST HAVE PUT IT BACK ON (DKG)
42597	06/03/20	PC	Water	501	Longwood Dr	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42598	06/03/20	PC	Water	535	W 14th St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42599	06/03/20	PC	Water	1010	Campbell Ave	Sewer Call	Completed	REMOVE DEBRIS FROM STORM DRAIN WITH SHOVEL (DKG)
42600	06/03/20	PC	Water		Sunnyside Ave	Sewer Call	Completed	ADDED STONE TO THE SINK HOLE ALSO BARRICADED THE AREA (DKG)
42612	06/05/20	PC	Sewer	11	Hickory St	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42624	06/08/20	PC	Water	146	W Glengate Ave	Sewer Call	Completed	CITY MAIN DOWN & RUNNING (DKG)
42629	06/08/20	PC	Water	737	Grant Ave	Sewer Call	Completed	RESIDENT HAS SEWER COMING UP IN HER DOWNSTAIRS KITCHEN SINK, THIS INCLUDED WOMEN FEMININE PRODUCTS & MORE. CITY MAINS ARE DOWN & RUNNING GOOD, CONTACT CODE ENFORCEMENT T HAVE PROPERTY MANAGER ROD SERVICE LINE ASAP (DKG)
42630	06/08/20	PC	Water		Otto Blvd	Sewer Call	Completed	STORM DRAINS WERE CLEAR AND LOOKING GOOD (DKG)
42645	06/09/20	PC	Water	210	Holbrook Rd	Sewer Call	Completed	THIS IS A SLOW LEAK WE WILL HAVE SIMPSON FIND IT FOR US (DKG)
42648	06/09/20	PC	Water	146	W Glengate Ave	Sewer Call	Completed	DOWN & RUNNING (DKG)
42657	06/09/20	PC	Water	329	E 24th St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
42671	06/10/20	PC	Sewer	1500	Shields Ave	Sewer Call	Completed	SEEN NO ACTIVITY AS DESCRIBED, CLEANED 2 STORM DRAINS, WILL FOLLOW UP ON LATER OCCASION (DKG)
42672	06/10/20	PC	Sewer	1500	Western Ave	Sewer Call	Completed	STATE PROBLEM, CONTACT THEM (DKG)

42673	06/10/20	PC	Water	1615	Division St	Sewer Call	Completed	CLEANED CATCH BASIN (DKG)
42680	06/10/20	PC	Water	1242	Center Ave	Sewer Call	Completed	CLEANED CATCH BASIN (DKG)
42703	06/10/20	PC	Water	75	Arquilla Dr	Sewer Call	Completed	CLEANED CATCH BASIN (DKG)
42751	06/12/20	PC	Water	255	Country Club Rd	Sewer Call	Completed	WHEN HEAVY RAINS HAPPEN, SOMETIMES SYSTEM WILL LOAD WITH RAIN SURGE, SPOKE TO RESIDENT (DKG)
42761	06/12/20	PC	Sewer	1045	Damico Dr	Sewer Call	Completed	SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG)
42778	06/15/20	PC	Water	1223	Emerald Ave	Sewer Call	Completed	THIS WAS DONE ON 6-5-20 THIS IS A REPEAT (DKG)
42787	06/15/20	PC	Water	1624	Thorn St	Sewer Call	Completed	CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)
42813	06/16/20	PC	Water	1400	Ashland Ave	Sewer Call	Completed	FILLED 3 COLLAPSES WITH STONE & RE-BARRICADED AREA, CULVERTS ON ASHLAND (DKG)
42878	06/18/20	PC	Water	131	Pamela Dr N	Sewer Call	Completed	CITY MAIN DOWN & RUNNING FINE (DKG)
42905	06/22/20	PC	Water	733	Chicago Rd	Sewer Call	Completed	FLUSHED HYDRANT (DKG)
42912	06/22/20	PC	Water		Otto Blvd	Sewer Call	Completed	THIS IS BECAUSE WE HAD TOO MUCH RAIN (CD) (DKG)
42924	06/23/20	PC	Sewer	287	W 15th Pl	Sewer Call	Completed	Sewer back up in the basement at 287 W. 15th Place.
42925	06/23/20		Sewer	1641	Buena Vista Ave	Sewer Call	Completed	Water in basement at 1641 Buena Vista Ave Kizzy Moore 773-876-0330
42926	06/23/20	PC	Sewer	1645	Buena Vista Ave	Sewer Call	Completed	Water in basement at 1645 Buena Vista Ave. Miguel 773-671-0996
42928	06/23/20	PC	Sewer	54	W Main St	Sewer Call	Planned	Water backing up in basement at 54 W. Main St.
42958	06/24/20	PC	Sewer	440	Parnell Ave	Sewer Call	Completed	Sewer back up at 440 Parnell. Caller says that sewer started backing up last night
42969	06/25/20	PC	Sewer	134	Floyd Ln	Sewer Call	Completed	Sewer back up in the basement at 134 S. Floyd.

42974	06/25/20	PC	Sewer	1630	Ashland Ave	Sewer Call	Completed	Water in basement at 1630 Ashland Ave. Juanita Sweatt 708-754-9054
42996	06/26/20	PC	Sewer	1223	Emerald Ave	Sewer Call	Planned	Sewer back up in home at 1223 Emerald Ave. Lisa Demps 708-754-5002. Would like to speak to sewer guy once line is checked
43051	06/30/20	PC	Sewer	156	Constance Ln	Sewer Call	Completed	Sewer backing up in the basement at 156 Constance.
43053	06/30/20	PC	Water	134	Elder Ave	Sewer Call	Completed	AT 130 ELDER, On call employee Ricky Munson, sewer dept. was notified of water coming up in basement at 134 Elder, Janet Smith 708-833-0235. Advised he will be responding to location. JETTED LINE, SYSTEM RUNNING GOOD (DKG)
43060	06/30/20	PC	Water	75		Sewer Call	Completed	CLEANED CATCH BASIN (DKG)
43068	07/01/20	PC	Water	1242	Scott Ave	Sewer Call	Completed	SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER HAVE SERVICE RODDED (DKG)
43070	07/01/20	PC	Water	652	Travers Ave	Sewer Call	Completed	SNOW NEEDS TO CLEAR FROM BACKYARD COMPLAINT ABOUT STANDING WATER IN BACKYARD WE HAVE SEWER MAIN BUT WATER WOULD COME UP IN BASEMENT THIS IS NOT THE CASE TOO MUCH SNOW ON THE GROUND WILL INVESTIGATE FURTHER WHEN SNOW MELTS (BP)
43075	07/01/20	PC	Sewer	404	HAMILTON WOOD	Sewer Call	Completed	Sewer backing up into the shower and from the laundry tub in the lower level of the home and also the sump pump is backing up at 404 Hamilton-Wood. Jeanette Little-Davis 708-491-0965
43076	07/01/20	PC	Water	120	W 16th St	Sewer Call	Completed	SYSTEM IS DOWN & RUNNING GOOD, RESIDENT TRIED TO ROD SERVICE LINE, COULD NOT GET THROUGH, EXPLAINED TO RESIDENT HE HAS A COLLAPSED SERVICE LINE (DKG)
43077	07/01/20	PC	Sewer	586	Ranger Dr	Sewer Call	Completed	Sewer backing up from the basement floor drain at 586 Ranger. Please contact Mrs. Sheppard and update at 708-747-5517
43078	07/01/20	PC	Sewer	598	Ranger Dr	Sewer Call	Completed	Sewer backing up at 598 Ranger. Please contact the resident Mr Steven Doyle 331-481-2965.
43079	07/01/20	PC	Sewer	250	Charles St	Sewer Call	Completed	Sewer backing up from the toilet on the main level at 250 Charles. Belinda Maxwell 708-228-6900
43080	07/01/20	PC	Water	303	Country Club Rd	Sewer Call	Completed	SYSTEM MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)

43082	07/01/20	PC	Water	81	W 21st St	Sewer Call	Completed	JETTED LIN 300 FEET, SYSTEM DOWN & RUNNING GOOD (DKG)
43083	07/01/20		Sewer	483	W Joe Orr Rd	Sewer Call	Completed	Experiencing back-flow causing flooding in basement and plumbing issues in house Zayra Campos 708-731-1905
43090	07/01/20	PC	Water	185	Elmwood Dr	Sewer Call	Completed	JETTED LINE 500 FEET, COULD NOT GET THROUGH TO CLOGGED AREA. REFILL, TRUCK, JETTED SYSTEM BACKWARD 500 FEET BACK, FLUSHED SYSTEM, WAS GOING DOWN (DKG)
43091	07/01/20	PC	Water	438	Mayfair Pl S	Sewer Call	Completed	JETTED LINE 300 FT & BACK FLUSHED, DOWN & RUNNING GOOD (DKG)
43093	07/01/20		Water	398	W 17th St	Sewer Call	Completed	SYSTEM SURGE, SPOKE TO RESIDENT (DKG)
43096	07/02/20	PC	Sewer	155	Sherry Ln	Sewer Call	Completed	Sewer back up at 155 Sherry.
43104	07/02/20	PC	Sewer	333	GLENGATE AVENUE	Sewer Call	Completed	Sewer backup in backyard at 333 W. Glengate Ave. Sewer is located in back of home Jessica Walker 773-679-2187
43105	07/02/20	PC	Sewer	301	Abbott Ave	Sewer Call	Completed	Sewer backup in basement at 301 Abbott Ave.
43117	07/06/20	PC	Sewer	1624	Thorn St	Sewer Call	Completed	Sewer backup at 1624 Thorn St. After heavy rain the problem has come back. Angelica Serrato 708-374-5037
43126	07/06/20	PC	Sewer	92	W 19th St	Sewer Call	Completed	Sewer backup from floor drain at 92 W. 19th St. Resident rodded residential line Eloisa Flores 708-986-9645
43138	07/06/20	PC	Sewer	651	Saratoga Dr	Sewer Call	Planned	Backup in toilet at 651 Saratoga Dr. Resident had plumber out 3 weeks ago. Would like city line checked. Evonne Sandifer 708-363-8597. Sewer dept waiting to have line televised. They believe line is collapsed
43159	07/07/20	PC	Sewer	155	Sherry Ln	Sewer Call	Planned	Sewer backup at 155 Sherry Ln. Plumber on site, states city main is holding water. Chris(Plumber) 847-878-6403
43170	07/08/20	PC	Sewer	347	W 14th St	Sewer Call	Completed	Sewer back up at 347 W. 14th Street. (La Michocana) in the bathroom.

43214	07/10/20	PC	Sewer	100	W 19th St	Sewer Call	Completed	Jetted line 220ft and backflushed. main went down and running. got called back 1 hr later and showed resident the 2 main lines cleared so he knew it was an insode problem. Sewer backup in basement at 100 W. 19th St. Please check City main line Mark Macall 219-314-5318
43302	07/17/20		Sewer	124	E Joe Orr Rd	Sewer Call	Completed	Sewer line blockage. Said he called a plumber to inspect and was told the city would need to come out and inspect. ** K.P. spoke with Mr Ellington on 7-17-20 and was told that "the line was down and running"
43389	07/27/20	PC	Sewer	371	W 17th St	Sewer Call	Completed	"water coming up from floor drain and bathtub" per message ("Jetaun") - JM Caller: JeTaun 708-986-2050
43405	07/27/20	PC	Sewer	525	Lowe Ave	Sewer Call	Completed	Sewer backing up from the laundry room floor at 527 Lowe in the basement. Contact Thelma Woolsey. 708-248-6122
43462	07/29/20	PC	Sewer	586	Ranger Dr	Sewer Call	Planned	Resident is getting repeated sewer back up at 586 Ranger. Looking for a call back about the investigation that was supposed to be done at this address. Yvonne Sheppard, 586 Ranger, 708-747-5517. Rick Munson states no one home left door knocker with his phone number on it.
43496	07/30/20		Sewer	158	Elmwood Dr	Sewer Call	Completed	
43499	07/30/20	PC	Sewer	81	E Normandy Dr	Sewer Call	Completed	Sewer backing up at 81 E Normandy.
43515	07/31/20	PC	Sewer	177	Craig Dr W	Sewer Call	Completed	Water not draining in the tub and also a sewer smell at 177 W. Craig Drive. Please update caller when this is looked at to update her. 708-921-5037

43545	08/03/20		Sewer	330	W Highland Dr	Sewer Call	Completed	St Pauls School getting back up from the window well area at the school building. Parking lot is also flooding at 330 W. Highland When the crew goes out please contact Jim Besjardins at 708-710-2061 or Dorothy Stelter at 708-212-3926. The are getting back up in the window well of the school building and then causes flooding into the basement of the school. Caller says it is doing this repeatedly over the past year.
43560	08/04/20	PC	Sewer	29	W 26th St	Sewer Call	Completed	Sewer back up at 29 West 26th Street: when it rains too much sewer back up in the basement shower only. Not a current backup but is a constant problem when rains heavy. PO would like crew to show PO where sewer line is and he'd like to install a trap in his line to prevent back up - JM Property Owner: Rafael Aceves 708-724-868
43565	08/04/20	PC	Sewer	842	Damico Dr	Sewer Call	Completed	Resident called in to the police dept last night for a sewer call. Was told my one of the city sewer guys that she needed to have a plumber out. She is calling because a plumber is coming out and was told one of the city sewer would be out to meet the plumber at 842 D'Amico. Caller: Alyssia Owens, 842 D'Amico, 708-309-2229. Please call asap. Plumber expected at her home soon and was told a city sewer guy would come out when a plumber was there. Service line issue not a city responsibility.
43574	08/05/20	PC	Sewer	54	Craig Dr	Sewer Call	Completed	Sewer backing up into the basement at 54 E. Craig Drive. Nicole Campbell. 54 E. Craig Drive. 708-654-2177. Please update owner when this is looked at. She has recently had a plumber out and plumber says this is a city issue.
43606	08/07/20	PC	Sewer	34	E 16th St	Sewer Call	Completed	Strong sewer smell and sewer backing up at 34 E. 16th Street
43719	08/12/20	PC	Sewer	73	W 19th St	Sewer Call	Completed	Sewer backing up at 73 W. 19th Street. Erica Esquivel 708-600-1917
43754	08/13/20	PC	Sewer	745	S Halsted St	Sewer Call	Completed	Sewer backing up in the basement at 745 S. Halsted

43916	08/20/20	PC	Sewer	82	Broadway Ave	Sewer Call	Completed	8-26-20 line jetted 265 ft and back flushed. Our line still down and running. Any backup is homeowner's responsibility
43938	08/20/20	PC	Sewer	60	W 15th St	Sewer Call	Completed	Sewage (?) coming up right from the ground near the street at 60 W. 15th Street Guiliano Cipolla 708-612-0258
44132	09/01/20	PC	Sewer	320	E 25th St	Sewer Call	Completed	Resident states sanitary sewer is plugged up near 320 E. 25th St. Phillip Leo 708-668-6343
44151	09/02/20	PC	Sewer	320	E 25th St	Sewer Call	Completed	Sewer in the alley behind 320 E. 25th Street needs to be jetted out. Resident saw one of the city sewer crew today and was told that city would be out first thing in the morning to do this
44234	09/08/20	PC	Sewer	525	W 12th St	Sewer Call	Completed	At 525 W 12th Street, water with bad smell coming into basement from floor drain. A previous request (R19954) was entered for a sinkhole behind garage near alley, and according to resident, he filled with bricks and dirt and now has the backup
44293	09/10/20	PC	Sewer	446	W 14th Pl	Sewer Call	Completed	Sewer back up at 446 W 14th Place" - JM Caller did not leave name or ohone number. Not a sewer backup, main break. Water dept notified about the issue
44357	09/15/20	Email	Sewer	495	Gregory Dr	Sewer Call	Completed	There is a manhole in rear yard of 495 Gregory holding water. Gary Miller
44358	09/15/20	PC	Sewer	555	8th St	Sewer Call	Completed	555 W 8th St. There is a water like substance coming from the yard, has a bad smell that is running onto the driveway into the street. Jacquilla Shephard-Foster 708-207-7728(Neighbor)
44374	09/17/20	PC	Sewer	468	W 17th St	Sewer Call	Completed	sewer back up at 468 W 17th St - JM Caller: Jayne Wells 773-606-624
44459	09/23/20	PC	Sewer	148	Elmwood Dr	Sewer Call	Completed	Dirt bottom crawl space at 148 W. Elmwood - has gotten water three times in the past two weeks. Thinks there is an blockage on the city part of the line and would like it checked.
44461	09/23/20	PC	Sewer	555	8th St	Sewer Call	Completed	Sewer backing up from the basement floor drain at 555 W. 8th Street

44582	09/30/20	PC	Sewer	1914	Ashland Ave	Sewer Call	Completed	At 1914 Ashland Ave, please rod main; resident has backups (not current) on a regular basis; per plumber city main may be clogged - JM Resident: Dorteon Shelton 708-747-8984 1914 Ashland Ave
44665	10/05/20	PC	Sewer	1942	Beacon Blvd	Sewer Call	Completed	Sewer backing up from the garage floor drain at 1942 Beacon Blvd. Mary Flemming 708-747-9066
44769	10/13/20	PC	Sewer	600	W 16th St	Sewer Call	Completed	Sewer backing up bathtub, toilet and backing up throughout the entire house at 600 W. 16th Street.
44874	10/20/20	PC	Sewer	209	E 16th St	Sewer Call	Completed	Water Dept reported sewer issue at 209 E. 16th St; standing water starting to smell; has been standing for 3weeks+ - JM Victor Ramirez 708-288-0013
44880	10/21/20	PC	Sewer	209	E 16th St	Sewer Call	Completed	Horrible animal smell coming from the manhole in front of 209 E. 16th Street and water is very high in the manhole also. Victor Ramierz 708-288-0013
44996	11/02/20	PC	Sewer	619	W 16th Pl	Sewer Call	Completed	Sewer backing up at 619 W. 16th Place.
44998	11/02/20	PC	Sewer	317	8th St	Sewer Call	Completed	Really bad smell coming from the basement floor drain at 317 8th Street. She has had the gas company out to check and she wants the city to check this out before she calls a plumber.
45000	11/02/20	PC	Sewer	322	Mayfair Pl S	Sewer Call	Completed	Water high and coming up from the basement indoor floor drain at 322 S. Mayfair Place. Christine Ceroli 708-646-5235
45002	11/02/20	Email	Sewer	1348	Scott Ave	Sewer Call	Completed	Sewer back up at 1348 Scott Ave.
45075	11/05/20	PC	Sewer	263	Beacon Blvd	Sewer Call	Completed	Sewer back up at 263 Beacon Blvd Brandon Mack 708-501-0003 Caller says there is feces coming up from the indoor floor drain.

45076	11/05/20	PC	Sewer	625	S Halsted St	Sewer Call	Completed	Sewer backing up and horrible smell at 625 S. Halsted in the basement floor drain. Marty Jenota 708-263-9594
45120	11/09/20	PC	Sewer	404	W 15th St	Sewer Call	Completed	Sewer backing up in the toilet and the tub at 404 W. 15th Street. Evan Battaglia 630-989-8215
45122	11/09/20	PC	Sewer	651	Saratoga Dr	Sewer Call	Completed	Sewer backing up at 651 Saratoga
45152	11/12/20	PC	Sewer	180	W Raye Dr	Sewer Call	Completed	Water overflowing from the manhole cover in the backyard at 180 W. Raye Drive. Backing up
45157	11/12/20	PC	Sewer	300	Holbrook Rd	Sewer Call	Completed	Laundry tub backing up. Manhole cover in the back of the house is full and backing up at 300 Holbrook Road. Paula Reeves 708-359-0506
45160	11/12/20	PC	Sewer	156	Floyd Ln	Sewer Call	Completed	Sewer back up at 156 N. Floyd Ln. Called in by Reid&Pederson . City main line is full
45167	11/12/20	PC	Sewer	253	E 24th St	Sewer Call	Completed	Sewer backing up at 253 E. 24th Street. Avelino Bravo 708-362-8974
45176	11/12/20	PC	Sewer	404	W 15th St	Sewer Call	Completed	Back up at 404 W. 15th Street. This was previously in #20723.
45201	11/16/20	PC	Sewer	34	16TH STREET	Sewer Call	Completed	Strong sewer smell and water high in the drain at CMT Teach Me Academy at 34 E. 16th Street. Latrice Hawkins 708-755-8110
45210	11/16/20	PC	Sewer	455	W 14th Pl	Sewer Call	Completed	Sewer backing up in the basement floor drain at 455 W. 14th Place. Victor Calderon 708-663-014

45224	11/17/20	PC	Sewer	112	E 25th St	Sewer Call	Completed	Water in basement at 112 E. 25th Street - per P/O, she had Reid & Peterson video line and found collapse at street/collapsed sinkhole possible - see street patch with standing water. - JM Isabel Cardenas (Spanish speaking) 708-473-5094
45225	11/17/20	PC	Sewer	1425	Western Ave	Sewer Call	Planned	Sewer backing up at 1425 Western Ave. (Big Apple). Sewer collapse behind 653 W. 15th St. Ongoing work
45248	11/19/20	PC	Sewer	406	W 16th St	Sewer Call	Completed	Sewer backing up in the basement and the outside drain at 406 W. 16th Street. Aleisa Brunson 773-614-9052
45258	11/20/20	PC	Sewer	1904	Boston St	Sewer Call	Completed	Black water coming up through the vents and the floor drain at 1904 Boston. Monique Lucas 312-446-1632
45272	11/20/20	PC	Sewer	442	Wallace St	Sewer Call	Completed	Sewer backing up into the home at 442 Wallace. Sandra Brieseno 442 Wallace 708-268-4455 Please update resident when this is looked at
45318	11/30/20	PC	Sewer	287	W 15th Pl	Sewer Call	Completed	Sewer back up at 287 W 15th Place - in basement; per P/O happens alot when alley city line is clogged - JM
45320	11/30/20	PC	Sewer	54	Arquilla Dr	Sewer Call	Completed	sewer back up in basement - JM (per Voice Message) * please note phone number left is incorrect - JM Caller: Michelle and Frank phone # left is incorrect: 708-404-9365 Called into police station 708-756-6401 and call was transfered to RS - JM
45322	11/30/20	Email	Sewer	1348	Scott Ave	Sewer Call	Completed	Flooded basement due to sewer back up - JM XClean cathc basin Caller: Demitrio Guerrero 708-228-3352 1340 Scott

Sewer Related Issues 1-1-19
to 12-14-20 (Backups Misc Issues)

45333	11/30/20	PC	Sewer	392	Hickory St	Sewer Call	Completed	Resident states a sewer backup at 392 Hickory #1E - started yesterday (Sunday 11/29) - with back up in her tub and sinks; she contacted landlord to report but has No Response; requesting city assistance - JM Ms. Fifer 708-539-4239
45374	12/03/20		Sewer	89	Hickory St	Sewer Call	Completed	Bad sewer smell and small back up in home at 89 Hickory St. Helen Hunter 708-769-4233
45487	12/10/20	PC	Sewer	625	S Halsted St	Sewer Call	Planned	At 625 Halsted ST: bad sewer smell coming from basement with light backup from floor drain. See previous request #20701 (11/4/2020) same issue - JM

T.V LINES

1. 142 Mayfair
2. 149 Pamela
3. 630 Lowe (Alley)
4. 123 Lerosé Dr
5. 1100 Campbell
6. 354 E. 24th St (Alley)
7. 517 West 12th St
8. 1319 Park Ave
9. 228 Avonelle Dr.

NOTES:

Calumet City Plumbing Co., Inc.

P.O. Box 150
Calumet City, Illinois 60409
PH: (708) 868-0074
FX: (708) 868-0102

TO:
Chicago Heights, City of M20E
1601 Chicago Road
Chicago Heights, IL 60411

PHONE 708-756-5309	DATE October 02, 2020
JOB NAME / LOCATION Sewer Televising & Cleaning Various Locations Chicago Heights, IL	
Proposal 160721	

We hereby submit specifications and estimates for:

We propose to provide labor, material, & equipment in order to perform the following on a pre-scheduled basis:

Main Line (8" & Larger) Sewer Televising, City of Chicago Heights* to provide Combo Truck with operator on-site for cleaning with CCP Camera Truck as required:

4 Hour Rate Minimum, Operator/Laborer/Main Line Camera Truck with Branch/Lateral Launch Camera: \$1,560.00
\$345.00/Hour after 4 Hours, plus \$45.00 Reporting Fee/Location

Main Line (8" & Larger) Sewer Televising & Cleaning with CCP Combo Truck, 2 operators:

4 Hour Rate Minimum, 2 Operators/Main Line Camera Truck with Branch/Lateral Launch Camera & Combination Truck: \$2,195.00
\$515.00/Hour after 4 Hours, plus \$45.00 Reporting Fee/Location

CCP To arrive On-Site with 1,300 Gallons fresh water for cleaning as required, additional water to be provided by City of Chicago Heights. Debris / waste to be dumped at a location of the site provided by the owner.

*NOTE: Lines may need Pre-Cleaning prior to televising. Any required root cutting will need to be done at same time as televising.

We Propose hereby to furnish material and labor - complete in accordance with the above specifications, for the sum of:

(\$ _____).

Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a professional manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders and will become an extra charge over and above the estimate. All agreements contingent upon delays beyond our control. Purchaser agrees to pay all costs of collection, including attorney's fees. This proposal may be withdrawn by us if not accepted by the above due date .

Authorized
Signature _____

Note: This proposal may be
withdrawn by us if not accepted within 30 days.

Acceptance of Proposal - The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.



3821 Indianapolis Blvd.
East Chicago, IN 46312
www.tierra-environmental.com

Office: 219-398-4000
Toll Free: 888-551-1998
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Call outs

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to accept all calls from the city regarding but no limited to blocked sewers, flooding, blocked basins etc.

Tierra acknowledges that calls are made due to residential problems and try to respond within 2 – 4 hours if not sooner.

Tierra will inform city of arrival time, work performed and completion time.

Combination truck/operator/technician....\$ 305.00 per hour
port to port 4 hour minimum (regular hours 7Am – 5 pm)

Emergency calls (after 5 pm).....\$ 365.00 per hour

All spoils to be dumped at designated site provided by city.

In the event of complications, roots, blocked lines etc., Tierra will notify the City and coordinate root cutting.

Any questions, please call me at (708) 774-5028

Respectfully,

Dave Zagorac
Estimating

*****If Accepted, please sign, date and return:



3821 Indianapolis Blvd.
East Chicago, IN 46312
www.tierra-environmental.com

Office: 219-398-4000
Toll Free: 888-551-1998
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Sanitary Maintenance

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to jet sanitary lines designated by city.

Provide details on condition of line (roots, grease, infiltration, collapse etc.)

Provide location, distances, bury depth.

Spoils to be dumped at designated site provided by city.

Combination truck/operator/technician....\$ 305.00 per hour

In the event of complications, roots, blocked lines etc., Tierra will notify the City and coordinate root cutting.

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac".

Dave Zagorac
Estimating

*****If Accepted, please sign, date and return:

City of Chicago Heights Sanitary Maintenance 070920DZ



3821 Indianapolis Blvd.
East Chicago, IN 46312
www.tierra-environmental.com

Office: 219-398-4000
Toll Free: 888-551-1998
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Storm Maintenance

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to jet storm lines designated by city.

Tierra will provide manhole inspections for any deficiencies.

Provide details on line condition (roots, breaks etc.)

Vacuum remove material from lines.

Provide location and distances.

Spoils to be dumped at designated site provided by city.

Combination truck/operator/technician....\$ 205.00 per hour

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "DZ", is written over a horizontal line.

Dave Zagorac
Estimating

*****If Accepted, please sign, date and return:

City of Chicago Heights Storm Maintenance 070920DZ



3821 Indianapolis Blvd.
East Chicago, IN 46312
www.tierra-environmental.com

Office: 219-398-4000
Toll Free: 888-551-1998
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Catch Basins

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to vacuum remove material from designated catch basins.

Jet lines to city main – report any deficiency.

Provide details on condition of manhole, (missing bricks, infiltration, sink holes, roots etc.

Spoils to be dumped at designated site provided by city.

Pricing per basin.....\$ 165.00

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac", written over a light blue horizontal line.

Dave Zagorac
Estimating

*****If Accepted, please sign, date and return:

City of Chicago Heights Catch Basins 070920DZ



Field Worker Task

Task ID	Activity	Asset Type
42657	Sewer Call	Non-Asset

Basic Information		Location	
Department	Water	Address Number	329
Estimated Start Date	6/9/2020	Street	E 24th St
Estimated Stop Date	6/9/2020	Intersecting Street	
Status	Completed	Location Description	Backup in backyard.

Assignment

Hours

David Wierzbicki

Resources

Notes

Backup in backyard. Resident said go to backyard, there is always running or standing water. Please let them know what the issue is. 06/05/20 11:00 MK/DKG CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)

Field Notes

Work Completed Date: 6/9/2020

Signed: ADelvalle

Field Worker Task

Task ID

Activity

Asset Type



Field Worker Task

Task ID	Activity	Asset Type
43090	Sewer Call	Non-Asset

Basic Information		Location	
Department	Water	Address Number	185
Estimated Start Date	7/1/2020	Street	Elmwood Dr
Estimated Stop Date	7/1/2020	Intersecting Street	
Status	Completed	Location Description	sewer in basement

Assignment

Hours

David Wierzbicki

Resources

Notes

JETTED LINE 500 FEET, COULD NOT GET THROUGH TO CLOGGED AREA. REFILL, TRUCK, JETTED SYSTEM BACKWARD 500 FEET BACK, FLUSHED SYSTEM, WAS GOING DOWN (DKG)

Field Notes

Work Completed Date: 7/21/2020

Signed: ADelvalle



Field Worker Task

Task ID	Activity	Asset Type
43093	Sewer Call	Non-Asset

Basic Information		Location	
Department	Water	Address Number	398
Estimated Start Date	7/1/2020	Street	W 17th St
Estimated Stop Date	7/1/2020	Intersecting Street	
Status	Completed	Location Description	SUNDAY SWER CALL ???? PM CD

Assignment

Hours

David Wierzbicki

Resources

Notes

SYSTEM SURGE, SPOKE TO RESIDENT (DKG)

Field Notes

Work Completed Date: 7/30/2020

Signed: kjohnson

