

Message

**From:** EISD [eisd@epa.gov]  
**Sent:** 2/10/2025 7:16:13 PM  
**To:** Killian, Cole [Killian.Cole@epa.gov]  
**Subject:** Your incident INC1583957 has been resolved

now

Hello Cole,

**Your ticket INC1583957 has been resolved!**

**Support requested for:** VDI Pro for Cole Killian

**Resolved by:** Gary Blake

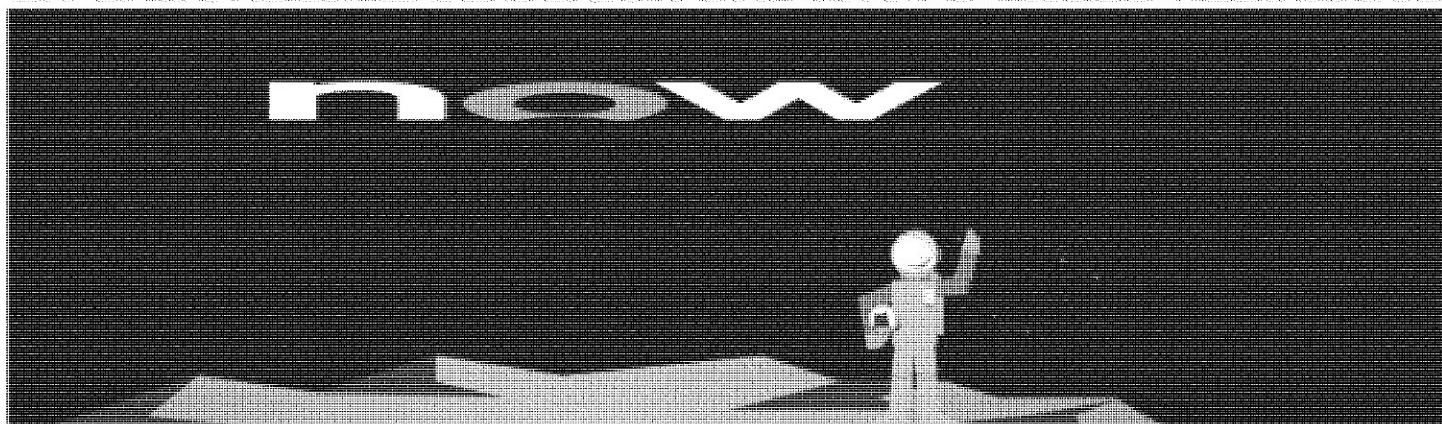
**Resolution notes:** walk thru complete

Feel like this was a mistake? Reopen the ticket by clicking the **blue** button.

Take a minute and give us feedback. We'd love to hear it.

Visit the [EISD Customer Portal](#) for additional services, or call the Enterprise Help Desk at 1-866-411-4372 for assistance

now



Ref:MSG24390440\_ZzKNKQhvbMhQj9rCi6z