Monsanto - COMPLAINT INVESTIGATION • ORGANIC CHEMICALS DIVISION

DISTRICT	DATE	TIME	COMPLAINT NO.	ACCOUNT NO.
	9/20/66		Complaint No. S-79-K-66	

NAME & LOCATION
TO: W. E. Ault-WAULT

☐ QUALITY ☐ SERVICE COMPLAINT

PRODUCT
Pyranol

TYPE OF COMPLAINT
Unacceptable containers

CUSTOMER
Shipped To Puget Sound Naval Shipyard

LOCATION
At Bremerton, Washington

SHIPPER'S NO.	DATE SHIPPED	LOT NO.	QUANTITY
SN 540643	8/10/66		For 28-drums

CC: Messrs.
J.R. McClain
P.E. Heisler
W.E. Harris
G.E. Gibson-GGIBS
J. Kagan-JKAGA
D. Mayer

FINDINGS

The three drums have been examined and all show failure due to metal fatigue.

CONCLUSIONS

- ☐ NORMAL IN ALL RESPECTS
- ☐ MEETS SPECIFICATIONS BUT OUTSIDE NORMAL RANGE
- ☐ DOES NOT MEET SPECIFICATIONS
- ☐ SUBJECTIVE PROPERTIES INVOLVED
- ☐ DETERIORATED IN STORAGE
- ☐ JUSTIFIED
- ☐ NOT JUSTIFIED
- ☐ OTHER (SPECIFY)

RECOMMENDATIONS

- ☐ HAVE MATERIAL RETURNED
- ☐ ATTEMPT TO GET CUSTOMER TO KEEP SHIPMENT
- ☐ OTHER (SPECIFY)

CORRECTIVE ACTION TAKEN

The drum supplier has been contacted, and a claim for loss of material and other costs will be made.

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Int. 76 REV. 2-64	INVESTIGATED BY	DATE
	M.J. Smid	9/20/66

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