



DANA CORPORATION

O. E. SERVICE PARTS DIVISION
HAGERSTOWN DISTRIBUTION CTR.

INTRA-COMPANY COMMUNICATION

SUBJECT

DATE June 10, 1969

TO W. J. Sheehan

File

Dear Bill,

I want to thank you very much for the courtesies shown to Wayne Watkins, Dick Arthur, and myself during our recent visit to your operation and am looking forward to future visits between ourselves whether in Hagerstown or Chicago.

I am sending you under separate cover several gaskets which have been damaged in transit. I would appreciate it if you would take a look into your shipments as they leave the dock and see if you note any specific problems that may be causing gaskets to come to us in this condition. One problem that I can point out at this time is that wire bounds are being overloaded to the point where gaskets are either crushed in them, or fall out and are damaged by other merchandise while in transit.

Bill, I would also like to discuss further with you the possibility of you unit packaging all hard gaskets for service demands. Would you please furnish me with what information you feel is needed to make a proposal on this matter.

R. E. Hanson
Plant Manager

/pam

WJS
I will take appropriate action to correct

Bob D 6/17

Richard de

Cybernetic Volume

VPD-91-0000312