10/18/72
(Date)

NAPA SUPPLIERS - OPERATING POLICIES AND PROCEDURES

LINE NAME: American Brakeblok Division

A copy of the Returned Goods Notice (RGN) must accompany shipment and a copy mailed to our Winchester, Virginia plant.

All shipments when approved by our Manager of Customer Relations are to be shipped prepaid to our Winchester, Virginia plant.

8. PERSON TO CONTACT ABOUT RECLASS AND OTHER RETURNS:

Mr. Philip Grim
Manager - Customer Relations
Abex Corporation
American Brakeblok Division
P.O. Box 607
Winchester, Virginia 22601

9. JOBBER CHANGEOVER - POLICY & PROCEDURES:

Contact Philip Grim, Manager - Customer Relations, American Brakeblok Division, P.O. Box 607, Winchester, Va. 22601. Changeover boxes will be supplied to locations specified. ABB interchange will be indicated by part numbers.. Every effort will be made to supply manpower for changeover's when necessary.

SC1 01537