

Firestone Synthetic Rubber & Latex Company

DIVISION OF THE FIRESTONE TIRE & RUBBER COMPANY

HARVEY S. FIRESTONE - FOUNDER

P. O. DRAWER 1381

LAKE CHARLES, LOUISIANA

October 1, 1970

PLAINTIFF'S
EXHIBIT
WCD-266

Mr. R. Boyd
Ribelin Distributors, Inc.
Warehouse 7
Houston, Texas 77002

Dear Sir:

As you requested in your appended memo to my letter of September 10, 1970, a report on the condition of the car load of SY-66 shipped 9/14/70 follows:

Box car IC 24258 containing 80,000 pounds SY-66 arrived on our tracks the evening of 9/24/70. Plans to unload were set for Friday, 9/25/70, but due to the chaotic condition of the car, unloading was postponed until Monday, 9/28/70 when additional help could be obtained. (Attached photographs are self explanatory.) Normal unloading calls for one fork lift truck driver and one clerk. To unload this car also required a laborer to restack fallen pallets before load could be handled. We have calculated that our costs in excess of normal unloading time added up to \$29.29. Needless to say, after our letter of September 10, 1970, complaining of the shipment of SY-66 on P.O. 70-4695 and your letter to Pioneer Talc, we had expected some improvement.

We would like to continue to do business with you, but we cannot justify the additional time, expense, and resulting damaged product. Unless you can assure us that positive action will be taken, we shall have to place our business elsewhere.

Sincerely,

R. C. SUBRA,
Purchasing Agent

K. A. Drake
by: K. A. DRAKE,
Buyer

RCS:KAD;sme
Attachments
of Quality
and Service

Firestone

October 5, 1970

Mr. R. G. Smith
Whittaker, Clark & Daniels, Inc.
100 Church Street
New York, New York 10007

Re: Firestone Synthetic Rubber & Latex Company, Lake Charles, La.
Car IC-24258

Dear Bob:

We are attaching a copy of subject company's report to us on the condition of the above car on arrival at their plant September 24. Also, we are enclosing two pictures showing close up and distant shots for you and two of the same pictures are going to Mac Minyard at Allamore.

This is the second report from Firestone regarding the condition of cars on arrival at their plant.

I feel the attached letter is self explanatory and certainly hope that Mac can devise a better loading method on future cars. We are sending copies to Woody Glenn also.

Yours very truly,

RIBELIN DISTRIBUTORS, INC.

Rex Boyd

RL/ar

cc- Mr. M. W. Glenn
Mr. Mack Minyard
Firestone Synthetic Rubber & Latex Co.
Ribelin Distrs. Inc., Dallas, Tx.

encls.