

February 22, 1974

Mr. Richard Bengtson
Product Group Manager
Johns-Manville Sales Corporation
Residential Products Division
Greenwood Plaza
Denver, Colorado 80217

Dear Mr. Bengtson:

Enclosed you will find a copy of our complaint report #13-368-74-1 as well as a copy of the findings of Mr. Potter, the Chief Chemist at our Shreveport plant.

Copies of the complaint report and Mr. Potter's report will be enclosed with Mr. French's copy of this letter. If you have any questions, please let me know.

Very truly yours,

Carroll A. Roman
Quality Control Manager

CAH/rp
Enc.

cc: C.V. French
W.E. Smith
R. Potter

MEMORANDUM
SHREVEPORT

BBH- C. Zoman

In Reply to _____ Date 2-8-74 From PSL-Potter To Marsh
Larance
Subject LAB COMPLAINT #13-368-74-1 - KIRKWOOD SUPPLY CO., KIRKWOOD, MO.

Material: Firescreen Black

Date of Man.: 1973

No. of Sq.: 180

Complaint: Individual shingles in bundles have tabs bent under in bundle when opened.

Lab Comment: 3 shingles sent in. These showed bent and torn tabs. We have forwarded the samples and a copy of the complaint to P. M. Russell, Savannah, Ga.

RNP/ew RNP

BUILDING MATERIALS DIVISION COMPLAINT REPORT

DATE 2/2/74 Complaint No. 13-368-74-1

FOR OFFICE USE ONLY

TYPE SETTLE.

AMOUNT

DATE

SP ☐ DM ☐1. Wholesaler Kirkwood Supply Co.Street Box 3849City KirkwoodState Mo. No. 631222. Dealer Reger Rfg. & Sid. Co.

Street

City KirkwoodState Mo.3. Applicator Same

Street

City

State

4. Complainant Same — Kirkwood Meth. Church

Street

City

State

5. Location of Complaint — Street Lindberg & Adams City Kirkwood State Mo.6. Material used Firescreen Color Black Serial Number 72 Black Total No. Sqs. 1807. Invoice Number Dec. 73 Invoice Date Dec. 73 Shipping Plant Shreve.8. Date Material Delivered to Job How Stored Date Applied Jan 21, 19749. Reason for Complaint Unusable shingles in bundle Guarantee No.Sidewall ☐

Approx.

10. Roof ☐ Squares Affected 60 Sq. ft. How long has condition existed Noticed upon apply.

at this time

11. Type of building 2 story Church Roof pitch 10/12 Inside Inspection Yes ☐ No ☒12. Old or New building Old Type deck/Sidewall Reroof over exist. asphalt shingles13. Date of inspection 1/30/74 Inspected by E.P. Hennessey14. Have any repairs been made No If "Yes" Describe under Remarks15. Was material properly applied (nailing, etc.) Yes

16. Remarks: (Short descriptive paragraph of complaint)

Upon inspection of job, I found an average of three (3) shingles per bdl. unusable due to bent or broken tabs. These shingles were found in the center of the bundles and were not due to handling, pallet, or fork lift damage. The wrappers showed no visible evidence of mis-use.

17. Samples mailed to Laboratory Yes ☒ No ☐ Date mailed 2/3/7418. Recommendation of Bird Representative: Will adviseAmount of Material Will advise

Labor

Adjustment to Kirkwood Supply Co.

Signature of BIRD & Son, Inc., Representative

REC'D AT MAIL ROOM
74 FEB 13 AM 8:06
BIRD & SON, inc.

BIRD 013472