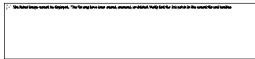


Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 7/25/2018 4:33:47 PM
To: elizabeth_bowman@ernst.senate.gov
Subject: Undeliverable: EPA Iowa Visit
Attachments: EPA Iowa Visit

Your message

To: Kozeny, Jill (Grassley); Goeas, Lisa (Ernst); jacob.olson@mail.house.gov; john.ferland@mail.house.gov; stephanie.groen@iowa.gov
CC: Frye, Tony (Robert); Palich, Christian; Cory, Preston (Katherine); Ringel, Aaron; Rodrick, Christian
Subject: EPA Iowa Visit
Sent: 7/25/2018 4:33:40 PM



Your message to elizabeth_bowman@ernst.senate.gov couldn't be delivered.

elizabeth_bowman wasn't found at ernst.senate.gov.

lyons.troy	Office 365	elizabeth_bowman
Action Required		Recipient
Unknown To address		

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.1 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 550 5.1.1 in Office 365.](#)

Original Message Details

Created Date: 7/25/2018 4:33:40 PM
Sender Address: lyons.troy@epa.gov
Recipient Address: elizabeth_bowman@ernst.senate.gov
Subject: EPA Iowa Visit

Error Details

Reported error: 550 5.1.1 User Unknown
DSN generated by: BL2PR09MB1059.namprd09.prod.outlook.com
Remote server: a-ess-ppmx3.senate.gov

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	7/25/2018 4:33:40 PM	SN6PR09MB2910.namprd09.prod.outlook.com	SN6PR09MB2910.namprd09.prod.outlook.com	map

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com; s=selector1-epa-gov; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=SRjd8AG3slV2f+2q058iExejWoIFztVHR7eX6cBKhAc=;

b=JGZ7C/LqglVgcOjbj8mQ9HvNQpueTRaPSZX45hCQ5P1CPw691SIMkuvNhwN6x5DsKLM+V/6G2oJfNRjGDr911ra kgzLqCRMv+3HnQlGZS2EbPrH0TJgpOMfsqSYI0xKRDWIGlpvUEg7gRSk2kl+h/clV779QKTnHiZj6vDk0SrM=

Received: from SN6PR09MB2910.namprd09.prod.outlook.com (52.135.90.150) by BL2PR09MB1059.namprd09.prod.outlook.com (10.167.102.135) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.973.16; Wed, 25 Jul 2018 16:33:42 +0000

Received: from SN6PR09MB2910.namprd09.prod.outlook.com ([fe80::f09e:433c:d263:2284]) by SN6PR09MB2910.namprd09.prod.outlook.com ([fe80::f09e:433c:d263:2284]) with mapi id 15.20.0995.014; Wed, 25 Jul 2018 16:33:40 +0000

From: "Lyons, Troy" <lyons.troy@epa.gov>

To: "Kozeny, Jill (Grassley)" <Jill_Kozeny@grassley.senate.gov>, "Goeas, Lisa (Ernst)" <Lisa_Goeas@ernst.senate.gov>, "jacob.olson@mail.house.gov" <jacob.olson@mail.house.gov>, "john.ferland@mail.house.gov" <john.ferland@mail.house.gov>, "stephanie.groen@iowa.gov" <stephanie.groen@iowa.gov>

CC: "Frye, Tony (Robert)" <frye.robert@epa.gov>, "Palich, Christian" <palich.christian@epa.gov>, "Cory, Preston (Katherine)" <Cory.Preston@epa.gov>, "Ringel, Aaron" <ringel.aaron@epa.gov>, "Rodrick, Christian" <rodrick.christian@epa.gov>

Subject: EPA Iowa Visit

Thread-Topic: EPA Iowa Visit

Thread-Index: AdQkNOMY2JdreZ+5TxWxvFUzOfNuEg==

Importance: high

X-Priority: 1

Date: Wed, 25 Jul 2018 16:33:40 +0000

Message-ID: <SN6PR09MB291079654E798CBEL9F0AE5787540@SN6PR09MB2910.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach:

X-MS-TNEF-Correlator:

authentication-results: spf=none (sender IP is) smtp.mailfrom=lyons.troy@epa.gov;

x-originating-ip: [161.80.88.190]

x-ms-publictraffictype: Email

x-microsoft-exchange-diagnostics: 1;BL2PR09MB1059;6;b53jBWYwXDB7tj4Qzhzlx7obmvNjid+DLUwLCFTt3rX6J8vKwmPXwOMUWHVjBI/oLy08oJY A/piI70XgECMKcJM1IW+S5ogZER0ffMYOmGvBns7W/C/BTa3UP2nprXX8EwnCJIgL3cF4WNSYUSH/w3I/vH+ZC3Yyf

0sULS2s9rlaFpFmVn5E6homKs7OeC9Gla4UFu3WIylWGd4219bBowelttGc+zY+LJ+jBeODs+zCFCvA6ixKiY7gRr
3Ald9nX/TU9TOMtvWH/HleEcrRnmClKTDLaM4PR3ks+YTy9jNBBj424WJOLAfp1qznbjegAbE59Yu47AV/KOjBWeJ
WnPWAEz2OXD+sekpcMUj48nr8XnrpdFr6Hw2HUPj9OZHS3u3eRFI45yop6Pn4WcTpfw+CuNHSfYUOyB+gLYXDoUT5
WYYJhkvjZg+pXlv2f5rC0gSa0MEWsjTU9OyhoOaJh/w==;5:u2UAoUFTK321EgJAnwpiLkkTy0gIQfnUZpqFemEgg
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VZDeB2YwarELBoEjXVXZRpRb35aX7sRryg7+Q0UJc=;7:swKWPwY2FZWmysHz9zLcf+1PVSRA7H9su3rq+MvNm9oja
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bEiRZgidLwrUMP0t50IOymwt6Mqlb8GBcr

x-ms-exchange-antispam-srfa-diagnostics: SOS;SOR;

x-forefront-antispam-report: SFV;SKI;SCL:-

1;SFV:NSPM,SFS:(10019020)(376002)(39860400002)(366004)(136003)(346002)(396003)(30594003)(
199004)(189003)(8676002)(4326008)(81166006)(2906002)(2501003)(3846002)(5250100002)(893600
2)(81156014)(74316002)(66066001)(478600001)(9686003)(105586002)(54896002)(55016002)(14454
004)(106356001)(53936002)(33656002)(5660300001)(7116003)(7736002)(3480700004)(256004)(257
86009)(486006)(6506007)(476003)(81686011)(99286004)(110136005)(6116002)(790700001)(549060
03)(316002)(97736004)(68736007)(2900100001)(2201001)(7696005)(86362001)(6436002)(186003)(
26005)(102836004)(6306002);DIR:OUT;SFP:1102;SCL:1;SRVR:BL2PR09MB1059;H:SN6PR09MB2910.nampr
rd09.prod.outlook.com;FPR:;SPF:None;LANG:en;PTR:InfoNoRecords;A:1;MX:1;

x-ms-office365-filtering-correlation-id: 64ccadf0-9d50-40dc-76d9-08d5f24c6164

x-microsoft-antispam:

BCL:0;PCL:0;RULEID:(7020095)(4652040)(8989117)(5600073)(711020)(4534165)(4627221)(2017030
31133081)(201702281549075)(8990107)(2017052603328)(7153060)(7193020);SRVR:BL2PR09MB1059;

x-ms-trafficTypediagnostic: BL2PR09MB1059;

x-microsoft-antispam-prvs:

<BL2PR09MB10592FDE602B1A0E1BBF893587540@BL2PR09MB1059.namprd09.prod.outlook.com>

x-exchange-antispam-report-test: UriScan:(28532068793085)(21748063052155);

x-ms-exchange-senderadcheck: 1

x-exchange-antispam-report-cfa-test:

BCL:0;PCL:0;RULEID:(6040522)(2401047)(8121501046)(5005006)(3231311)(944501410)(52105095)(
93006095)(93001095)(10201501046)(3002001)(149027)(150027)(6041310)(201703131423095)(20170
2281528075)(20161123555045)(201703061421075)(201703061406153)(20161123560045)(20161123564
045)(20161123562045)(20161123558120)(6072148)(201708071742011)(7699016);SRVR:BL2PR09MB105
9;BCL:0;PCL:0;RULEID:;SRVR:BL2PR09MB1059;

x-forefront-prvs: 0744CFB5E8

received-spf: None (protection.outlook.com: epa.gov does not designate
permitted sender hosts)

x-microsoft-antispam-message-info:

RY4PseyDTAowmpvQX6inULHj4u4tlV04WYjg06ZWiy+7f4rdovv822gYcQinn6AmoszS40D0iISbzfvZdJ7qhVUv
kaNH7ZKPCmpw9PMujLzQFTEGLs50SndXaoYQ8gD5H/HvkLsTLuLl8BJOVNAMC5kavvSECLx9pFtwzRFLE3remnU7H
kYOL5ofFJRM4EmmWd4l2iQZ7aPEBcpLSbFDLWp5epXLFrZKCSA64uX8nIQIzLOWjF3l0Yrse9NiZlEnjSnE9e0V2q
ly7Bcz9jV0RfaWx9qXtdYPNVn1xPFQ0NAY6X9vZRLJ+GJ0PSoid2tp2rDWLzxsx22R7tpK2gmiLObF/v959MJFL0zH
qE2nHsE=

spandiagnosticsoutput: 1:99

spandiagnosticsmetadata: NSPM

Content-Type: multipart/alternative;

boundary="000_SN6PR09MB291079654E798CBE19F0AB5787540SN6PR09MB2910nampr_"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-Network-Message-Id: 64ccadf0-9d50-40dc-76d9-08d5f24c6164

X-MS-Exchange-CrossTenant-originalarrivaltime: 25 Jul 2018 16:33:40.7072

(UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acc9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: BL2PR09MB1059