



PLAINTIFF'S EXHIBIT

BIR-302

Memo To: D. S. Burks - BBP

From: F. H. Clark - BBQ

Subject: SHREVEPORT BLISTERING COMPLAINTS

Date: March 5, 1984

I have checked with Pat Ladner regarding the frequency of blistering complaints on glass shingles. He feels that one of the contributing factors is that the filler is not mixed long enough in the coating asphalt and this is compounded by the higher filler percentages being run.

The following is the number of blistering complaints taken from the complaint summaries:

<u>Year</u>	<u>Organic</u>	<u>Glass</u>	<u>Type</u>
1979	36	0	-
1980	28	0	-
1981	22	0	-
1982	23	1	-
1983	28	13	6 T.B. + 7 Flat
Jan. 1984	4	0	-

FHC/cm

BIRD 011021