

To: Jackson, Ryan[jackson.ryan@epa.gov]
From: Chris McCloskey
Sent: Wed 7/26/2017 2:42:58 PM
Subject: Bring Decency to Every Interaction

Hi Ryan Jackson,

How do you model equanimity and leadership in the face of continued uncertainty in the Federal Government?

At Dale Carnegie, we work with federal leaders to help their teams rise above the churn, build courage and confidence, and achieve the unexpected. This email offers you the opportunity to learn more about a leadership tool that offers agency leaders and team members the “Secrets of Success.”

Over 100 years ago Dale Carnegie began helping professionals become better communicators and leaders using a core set of principles known as the Golden Book. We invite you to [download your digital copy](#) and spend a few minutes exploring how to:

1. Improve any relationship
2. Win people to your way of thinking
3. Become a better leader
4. Overcome worry

[Download your Golden Book](#)

These techniques have changed the lives of millions – and can help everyone overcome the challenges we face in the workplace.

If you'd like hard copies of the Golden Book, or would like to chat about Dale Carnegie learning solutions, please reach out to me.

I hope to speak with you more about how Dale Carnegie can help your agency thrive.

Chris McCloskey

Director of Government Solutions

Dale Carnegie & Associates

(301) 621-4161

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