P.S. to Jack Fallon: Jack, please verify that the listings of Aroclor® and Therminol® in all letters are accurate, correct and complete. RAS

August 9, 1971

R. Harris
J.R. Fallon
E.P. Wheeler

CUSTOMER NOTIFICATION LETTERS -- PCB

John Mason

Enclosed are two copies each of the following customer notification letters relative to PCB:

1. Letter to All Therminol®FR Users
2. Letter to Customers of Aroclor® Containing PCB
3. Letter to Original Equipment Manufacturers Such As Manufacturers of Heaters and Heat Exchangers
4. Letter to Therminol®FR Users Not Changing to T-55 or T-66

The letter to all Therminol®FR users is the same as that which you reviewed last Friday. The letter refers to the publication, "How to Keep Your Therminol®FR System Leak-Free". To avoid undesirable inferences, I suggest that the last paragraph on the front page be deleted. In addition, we may want to consider revising the first paragraph to be consistent with our letter.

The letter to Therminol®FR users not changing to T-55 or T-66 is the same as that which you reviewed except that in the second paragraph the customer's need for a fire-resistant fluid has been further qualified to be a "special need". In addition, we have made specific reference to the products included in the Therminol® FR series and have made appropriate changes throughout the letter.

The third paragraph of the letter to the customers of Aroclor® has been modified in accordance with your suggestions and those of Jack Fallon. Jack indicates that since this letter will only go to manufacturers of electrical equipment, there should be no reference to Aroclor® 1262, 1268, 4465 or Montar®1; since these manufacturers are not involved in food products, it would seem that the further qualifications in the third paragraph should be limited to a reference that PCB-containing products should be used only in closed systems.

The third paragraph of the letter to original equipment manufacturers has been revised in accordance with our discussions.

If I can be of any further assistance, please contact me.

Richard A. Stohr

RAS:sah
enc.
P.S. Jack Fallon indicates that the Aroclor® letter should be considered a draft as it may need some further modification, especially to meet specific trademark requirements of the customers.

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