


GEORGIA-PACIFIC
INTERDEPARTMENTAL COMMUNICATION
DATE: May 22, 1973

TO: Mr. C. W. Lehnert

LOCATION: Tigard

FROM: W. N. Gettel

LOCATION: Tigard

SUBJECT: ASBESTOS-FREE ALL PURPOSE, MEMPHIS

cc: Mr. G. E. Burch - Portland
 Mr. R. D. Meyer - Portland
 Mr. K. W. Brown - Acme
 Mr. T. W. Richards - Tigard
 Mr. J. E. Hopkins - Memphis
 Mr. W. D. Brooks - Dallas
 Mr. L. E. Winter - Acme

PLAINTIFF'S EXHIBIT

GP-2014

THIS COPY FOR

During the week of May 14 I investigated a problem with the new asbestos-free All Purpose in Memphis. The mud was being used by Elston Wood. His applicators had the following complaints about use of the mud in taping. The tape slid when applied with a bazooka, the edges showed when the tape was wiped down, and the edges of the tape curled up as the mud dried.

The causes of the above problems may be attributed to three factors:

1. The change to the new formula coincided with the change to the new bags. The new bags made the applicators extremely aware of the formula change. This resulted in a very critical appraisal of the new product.

2. The open time of the new formula is possibly a little short. Because of fast drying conditions, the applicators used the mud at a very low consistency. This low consistency resulted in the tape slippage and contributed to the edges showing when the tape was wiped down.

3. The applicators were using a U.S.G. tape that we believe to be faulty. Tests in the lab on samples of this tape showed that the edges of the tape curl as it wets out. This is due to a grain separation of the paper. Duplicate tests of C-2 tape showed no curling of this problem. The low viscosity of the mud also aggravated the problem with the U.S.G. tape because the mud ran away from the curled edges as it dried.

Conclusions:

1. Jack Hopkins has temporarily switched Memphis back to the asbestos formula. This is also being supplied in the new bags.

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The applicators will have a chance to adjust to the new bags on a product that they are used to. Because the problem in Memphis has slowed the come change-over to asbestos-free bag products, we feel that Acme should begin stamping their asbestos products with warning labels.

2. We will modify the formula slightly in order to extend the open time.

3. Jack Hopkins has approximately 12,000 rolls of U.S.G. tape on order. The applicators in Memphis prefer U.S.G. tape because they feel our tape becomes too weak when it is wet. At this time I feel that the curled edge problem will not recur if the U.S.G. tape that Jack has ordered is of normal U.S.G. quality.

We have been shipping this asbestos-free formula exclusively into Oklahoma for several months. It is also being shipped into several other areas. All comments from these areas have been very favorable.

W. J. F.
V. N. G.

NG:elz