

Message

From: Killian, Cole [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2D49BCB7ECD943178E281A7ADC7C635F-A3B37796-B8]
Sent: 2/12/2025 7:04:54 PM
To: EISD [EISD@epa.gov]
CC: Harvey, Teresa [harvey.teresa@epa.gov]
Subject: RE: SCTASK0782366 - QA Completion/User Signoff

Confirmed.

Thank you,
Cole

From: EISD <eisd@epa.gov>
Sent: Monday, February 10, 2025 3:24 PM
To: Killian, Cole <Killian.Cole@epa.gov>
Cc: Harvey, Teresa <harvey.teresa@epa.gov>
Subject: SCTASK0782366 - QA Completion/User Signoff

EPA VDI Access - RITM <insert RITM#> - RITM0200453 Your Response is needed

You were recently granted access to the EPA VDI / VDI PRO environment.

Please confirm, by responding to this e-mail, that you are able to successfully access the environment

.

If further assistance is needed in the future, our support information is below:

Enterprise IT Service Desk at 1-866-411-4372, Option 3 or e-mail your request to

EISD@EPA.GOV (<mailto:EISD@EPA.GOV>)

If you need additional software or permissions inside your virtual desktop, please contact your EPA Point of Contact or IMO for guidance.

Thank you,

Enterprise IT Service Desk

Ref:MSG24392432_HWCHdriTFNxgPO8VBP6