

Bill Daniel
Jerry Wilson 4/5/83 RX
February 25, 1983

TO: NAPA General Managers
FROM: Ted Bennett - Rayloc
SUBJECT: REBUILD AND RETURN ITEMS

Our customers are sometimes inconvenienced by excessive delays in rebuild and return items because these items are sent to the incorrect plant for processing.

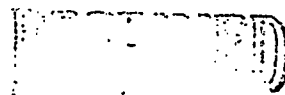
On the reverse side of this memorandum is a schedule broken down by product line, showing the plant or plants properly equipped to handle most items in the rebuild and return category. If you would pass this along to your Jobber Sales and Service Department, it would help them to give our Jobbers the correct serving plant when they have a rebuild and return item.

Best regards.

Ted
Ted Bennett

TB:jh

cc: Larry Prince
John Aderhold
Ed Kipling
Dan Childress
Joe Huff
Terry White
Hubert Maloney
Toby Moore



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