

**CWA COMPLIANCE EVALUATION INSPECTION REPORT  
U.S. ENVIRONMENTAL PROTECTION AGENCY, REGION 5**

**Purpose:**

Compliance Evaluation Inspection

**Facility:**

City of Chicago Heights  
1601 Chicago Road  
Chicago Heights, IL 60411  
Cook County  
41.502160, -87.639860

**NPDES Permit Number:**

N/A

**Date of Inspection:**

December 15, 2020

**EPA Representatives:**

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**State Representatives:**

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Gizelle Garcia, Engineer 847-294-4043  
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**Facility Representatives:**

Aaron Delvalle, Director of Public Works 312-804-3508  
Adelvalle@chicagoheights.net

Jesse Propst, Sewer Department Foreman

John Caruso, Christopher Burke Engineering, City Contractor  
Jcaruso@cbbel.com

847-823-0500

**Report Prepared by:**

Ted Flatebo, Environmental Engineer

**Inspector Signature:** JOAN ROGERS Digitally signed by JOAN ROGERS  
Date: 2021.02.08 14:16:08 -06'00'

**Approver Name and Title:** Ryan Bahr, Chief, Section 2, WECAB

**Approver Signature/Date:** RYAN BAHR Digitally signed by RYAN BAHR  
Date: 2021.02.09 17:06:12 -06'00'

**1. BACKGROUND**

The purpose of this report is to describe, evaluate, and document the City of Chicago Heights compliance with the Clean Water Act (CWA) and its administrative order (AO) on December 15, 2020. This inspection was performed pursuant to Section 308(a) of the Federal Water Pollution Control Act, as amended.

United States Environmental Protection Agency (EPA) issued the City of Chicago Heights an AO in September 2012, docket number V-W-12-AO-26, to correct the City's history of sanitary sewer overflows (SSO). Subsequently, the City took corrective actions to address the overflows their system was experiencing. An inspection was planned and conducted to determine the effectiveness of the previous corrective actions and status of AO implementation.

The City does not operate a sewage treatment plant and therefore does not have an NPDES permit. The sewer collection system is a tributary to Thorn Creek Basin Sanitary District (IL0027723).

The inspection included the following activities:

1. Inspection opening conference at 9:00 AM with introduction of inspection team and presentation of EPA Inspector credentials, followed by a discussion of the intended scope of the inspection.
2. Discussion between EPA, Illinois Environmental Protection Agency (IEPA), and City of Chicago Heights representative concerning their current SSO status, the City's relationship with Thorn Creek Basin Sanitary District, and the City's sewer maintenance program.
3. Dialogue between Chicago Heights and EPA concerning the City's SSO reporting procedures and MS4 permit requirements.
4. Field inspection of maintenance equipment, two lift stations (Joe Orr and Winston Lane and Holbrook Lift Station), and two storm sewer discharge locations.
5. Brief closing conference with inspectors leaving the site at approximately 2:30 PM.

## 2. SITE INSPECTION

**Table 1: Site Entry and Opening Conference**

|                                                                                                                              |                                           |
|------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|
| <b>Arrival Time:</b>                                                                                                         | 9:00 AM.                                  |
| <b>Temperature:</b>                                                                                                          | 32°F.                                     |
| <b>Precipitation:</b>                                                                                                        | None.                                     |
| <b>Presented credentials?</b>                                                                                                | Yes.                                      |
| <b>Credentials presented to whom and at what time?</b>                                                                       | Aaron Delvalle, 9:02AM.                   |
| <b>Was an opening conference held? With whom?</b>                                                                            | Yes, with Aaron Delvalle and John Caruso. |
| <b>If photographs or documents were taken, does the facility consider any to be Confidential Business Information (CBI)?</b> | No.                                       |
| <b>Which information does the facility consider to be CBI?</b>                                                               | N/A.                                      |
| <b>EPA vehicle parked in approved location?</b>                                                                              | Yes.                                      |
| <b>Location where EPA vehicle was parked?</b>                                                                                | City Hall parking lot.                    |

Upon entering the City of Chicago Heights City Hall, EPA inspector Joan Rogers presented her USEPA inspector credentials and Ted Flatebo, Jake Berger, and Matthew Schulte presented their temporary letters of authorization. The two IEPA inspectors, Jayashree Jayaraj and Gizelle Garcia, also introduced themselves. After briefly discussing the goal of the inspection and the steps to be taken during the inspection, the EPA team began their series of questioning. Two weeks prior to the inspection, Ms. Rogers provided the City with a list of documents that the inspection team wished to review. Upon arrival, none of the requested documents had been gathered. Mr. Delvalle stated that the City was still experiencing SSO events but was unable to estimate the number in the past 5 years. He stated that he was recently promoted to his current role as Director of Public Works and did not discuss the frequency of SSOs with the previous director. At 9:16 AM, Mr. Delvalle called the previous Public Works Director, Mr. Gilbert Ayala, and placed him on speaker phone to join the meeting. Mr. Ayala was also unable to provide an estimate of the number of SSO events in the previous 5 years.

Mr. Delvalle stated that the City was no longer pumping sanitary waste out of the sewer system. He explained that the 433 gallon per minute (GPM) pumps and larger 1,400 GPM pump that the City was using to alleviate SSO events prior to being issued their AO are still located in the City's maintenance yard but that they have not been used in years.

The inspection team began discussing the City's SSO reporting procedures. Mr. Delvalle was unable to determine the last time the City reported an SSO event to IEPA, or to list the steps the City would take to make such a report. Ms. Jayaraj stated that the IEPA last received an SSO report from the City in 2017.

At approximately 9:55 AM, Jesse Propst, sewer foreman, joined the meeting in person. Mr. Propst estimated that the City experienced 5-6 SSO events in the past year. He stated that he did not believe these were concentrated in a particular geographic area of the city and that they were all basement back-ups.

The City uses a software called Cartograph to log all sewer complaints. When a complaint phone call comes in during working hours, it is logged by the phone operator, a work order is generated, and a sewer department employee is immediately dispatched. When a call comes in after hours, the police department dispatch takes the call, and an employee is dispatched within 24 hours. For all overflow events, the City dispatches its vactor truck to clean up residual sewerage and sanitize the area. For root related blockages, the City contracts out the work. All televising of sewer lines is contracted out and is conducted on an as needed basis. For grease related blockages, Mr. Propst indicated that a granular biodegradable degreaser call “Hot Shot” was used. A bi-weekly degreasing program is used for problem areas.

The City has an active Municipal Separate Storm Sewer System permit (MS4). Mr. Delvalle stated he was unaware the City had this permit. The permit’s current expiration date is February 28, 2021 but the City had not yet begun the application process to renew the permit. EPA asked Mr. Delvalle about stormwater outfall locations. Mr. Delvalle was unable to provide the locations of the system’s stormwater outfalls. Mr. Caruso referenced the engineering reports his firm wrote and provided this information.

## **2.1 Records Review**

**Table 2: Documents**

| <b>Facility Documents Reviewed:</b>                                             |
|---------------------------------------------------------------------------------|
| Sewer complaint software export: 1/1/19 – 12/15/20                              |
| List of sewer lines to be televised                                             |
| Blank daily sewer log worksheet                                                 |
| Calumet City Plumbing Quote – Sewer Televising and Cleaning (10/2/20)           |
| Tierra Quotes – Call Outs, Sanitary Maintenance, and Storm Maintenance (7/9/20) |
| Field Work Order – Backup in yard (6/9/20)                                      |
| Field Work Order – Sewage in Basement (7/1/20)                                  |
| Field Work Order – System Surge (7/1/20)                                        |

Mr. Delvalle provided the inspection team with an export (Attachment B) from the Cartograph complaint logging software for all sewer related complaints from January 1, 2019 through December 15, 2020. This data shows the date and location of each complaint and a section for notes. The city uses the notes section to capture work completed on the maintenance call. The notes do not indicate clearly if a complaint is an SSO, and if it is, whether the City or a resident is the responsible party, or details about the overflow volume and disposition. IEPA advised the City that it should report all SSOs. After the inspection, on January 28, 2021, IEPA sent the reporting form to Mr. Delvalle.

EPA asked Mr. Delvalle about the City's future maintenance plans. Mr. Delvalle provided a series of quotes he had received from outside vendors for sewer related services including line televising and cleaning, call outs, and maintenance work. Additionally, he provided three examples of work orders he uses to provide his employees with their daily assignments.

## **2.2 Field Inspection**

The inspection team began their facility walk through at the sewer department maintenance yard, a shared facility with the streets department. The yard was organized and followed good housekeeping procedures. The City's 2005 vactor truck (Photo 2) was parked inside and appeared to be in good working order. Mr. Propst indicated that when the truck is out for maintenance, that all emergency sewer maintenance activities would have to be contracted out. The City also has an old tank truck which is no longer used (Photo 1).

The inspection team then headed to the Joe Orr Road and Winston Lane lift station (Photos 3-8). This lift station is directly across the street from a storm water retention basin. There is a small structure in front of the retention basis that contains a back-up generator powered by natural gas and the SCADA system to control the lift station. According to City personnel, there have been no recent issues operating this lift station. Each lift station is checked daily for any problems and logged in a binder onsite. Any mechanical problems are contracted out.

Next, the team inspected the Holbrook lift station (Photos 9-13). This lift station is located across from 284 Holbrook Road on the north side of the street. This lift station also appeared to be in good working order. In the event of a power failure, this pump would require a generator to be brought to the site and be plugged into the pump control system.

The inspectors then drove to the listed location for a storm water outfall located near 1000 Holbrook Road; however, the outfall could not be located. The team next drove to a second listed storm water outfall located approximately 400 yards east of East Glengate Avenue and Normal Avenue. The area between the street and the outfall was heavily wooded with lots of debris. An unidentified uncovered manhole was observed in the vegetation (Photo 17). This storm outfall was visually inspected and appeared to be in good working order with no issues detected (Photos 14-16).

A closing conference was conducted near the intersection of East Glengate Avenue and Normal Avenue. The inspection team described tentative areas of concern and told the City representatives that they would receive a copy of the inspection report when it was completed. The inspection team left the site at approximately 2:30 PM.

### **2.3 Closing Conference and Post-Inspection**

A closing conference was conducted and areas of concern were discussed with Aaron Delvalle, John Caruso, and Jesse Propst. EPA exited the facility at 2:30 PM.

### **3. AREAS OF CONCERN**

1. The City did not have a documented procedure to report SSOs and property backups from its sewage collection system as required by paragraph 53.a. of the AO.
2. The City has not been submitting quarterly SSO and property backup logs to USEPA as required by paragraph 54 of the AO.
3. The City's 1/1/19 to 12/14/20 spreadsheet of "Sewer Related Issues" did not clearly identify SSOs, the cause, their volume and final disposition.
4. The MS4 Permit renewal application was not submitted as required 6 months before permit expiration.
5. The City has not followed or included all the information required by IEPA SSO reporting procedures.

### **4. LIST OF DOCUMENTS RECEIVED FROM FACILITY**

Sewer complaint software export: 1/1/19 – 12/15/20.

List of sewer lines to be televised.

Blank daily sewer log worksheet.

Calumet City Plumbing Quote – Sewer televising and cleaning (10/2/20).

Tierra Quotes – Call outs, sanitary maintenance, and storm maintenance (7/9/20).

Field work order – back up in yard (6/9/20).

Field work order – sewage in basement (7/1/20).

Field work order – system surge (7/1/20).

### **5. LIST OF ATTACHMENTS**

- A) Photograph Log of Photos taken during the 12/15/21 inspection at the City of Chicago Heights.
- B) Sewer complaint software export: 1/1/19 – 12/15/20.
- C) List of sewer lines to be televised.
- D) Blank daily sewer log worksheet.
- E) Calumet City Plumbing Quote – Sewer televising and cleaning (10/2/20).
- F) Tierra Quotes – Call outs, sanitary maintenance, and storm maintenance (7/9/20).
- G) Field work order – back up in yard (6/9/20).
- H) Field work order – sewage in basement (7/1/20).
- I) Field work order – system surge (7/1/20).

**Attachment A**  
**City of Chicago Heights**  
**EPA Inspection December 15, 2020**  
**All photos taken by Jake Berger, Physical Scientist, U.S. EPA**  
**Camera: Olympus TG-4**



1: PC150001

Description: Old jetting truck is used for parts and cleaning in the garage.

Location: Municipal Garage.

Camera Direction: Northwest

Date/Time: December 15, 2020/12:58 P.M.



2: PC150002

Description: 2005 Vactor Truck that is currently used by the city for vactoring or jetting.

Location: Municipal Garage.

Camera Direction: Northwest

Date/Time: December 15, 2020/1:04 P.M.



3: PC150003

Description: Sanitary sewer lift station at Joe Orr Road and Winston Lane.

Location: Joe Orr Road and Winston Lane.

Camera Direction: Down

Date/Time: December 15, 2020/1:22 P.M.



4: PC150004

Description: Sanitary sewer lift station at Joe Orr Road and Winston Lane.

Location: Joe Orr Road and Winston Lane.

Camera Direction: Northeast

Date/Time: December 15, 2020/1:23 P.M.



5: PC150005

Description: The display screen of the SCADA system for the lift station at Joe Orr Road and Winston Lane.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:29 P.M.



6: PC150006

Description: Automatic Transfer Switch (ATS) for power to the lift station.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:30 P.M.



7: PC150007

Description: Back-up generator for the lift station is wired to natural gas line.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:31 P.M.



8: PC150008

Description: Plaque on the control box for the lift station.

Location: Control box for lift station at Joe Orr Road and Winston Lane.

Camera Direction: South

Date/Time: December 15, 2020/1:32 P.M.



9: PC150009

Description: Wet well at the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: Down

Date/Time: December 15, 2020/1:48 P.M.



10: PC150010

Description: Wet well at the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: South

Date/Time: December 15, 2020/1:49 P.M.



11: PC150011

Description: Battery Backup and SCADA system controls for the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: East

Date/Time: December 15, 2020/1:51 P.M.



12: PC150012

Description: Generator plug for backup power to the Holbrook Lift Station.

Location: Holbrook Lift Station.

Camera Direction: East

Date/Time: December 15, 2020/1:52 P.M.



13: PC150013

Description: Valve Vault for the Holbrook Lift Station in case water needs to be diverted.

Location: Holbrook Lift Station.

Camera Direction: Down

Date/Time: December 15, 2020/1:54 P.M.



14: PC150014

Description: Storm sewer outfall into Thorn Creek. Water from the outfall pipe appeared clear and free from debris.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: Down

Date/Time: December 15, 2020/2:34 P.M.



15: PC150015

Description: Storm sewer outfall into Thorn Creek. City personnel didn't know about this outfall. City of Chicago Heights has an MS4 Permit that permits the storm sewer outfalls.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: South

Date/Time: December 15, 2020/2:35 P.M.



16: PC150016

Description: Storm sewer outfall into Thorn Creek. There was debris in the creek that the City personnel stated that they intended to remove.

Location: Near East Glengate Avenue and Normal Avenue.

Camera Direction: South

Date/Time: December 15, 2020/2:35 P.M.



17: PC150017

Description: An uncovered manhole was observed en route to the storm sewer outfall. Trees were growing out of the manhole and there was debris at the bottom.

Location: En route to Thorn Creek.

Camera Direction: Down

Date/Time: December 15, 2020/2:40 P.M.

| ID    | Entry Date | Type | Dept  | Add  | Street        | Activity   | Status    | Notes                                                                                                                        |
|-------|------------|------|-------|------|---------------|------------|-----------|------------------------------------------------------------------------------------------------------------------------------|
| 34064 | 01/02/19   | PC   | Sewer | 713  | Enterprise Rd | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                               |
| 34073 | 01/02/19   | PC   | Sewer | 206  | Pleasant Dr   | Sewer Call | Completed | JETTED LINE 400 FEET OF MAIN, BACK FLUSHED, STILL MOVING SLOW, REJETTED LINE AND REMOVED BLOCKAGE AFTER 2ND BACK FLUSH (DKG) |
| 34075 | 01/02/19   | PC   | Sewer | 279  | Beacon Blvd   | Sewer Call | Completed | CITY MAIN DOWN AND RUNNING FINE. NO ONE ANSWERED DOOR. (DKG)                                                                 |
| 34081 | 01/02/19   | PC   | Sewer | 210  | Pleasant Dr   | Sewer Call | Completed | THIS WAS FOR THE 206 & 210 PLEASANT DR LINE. IT IS NOW DOWN & RUNNING (DKG)                                                  |
| 34082 | 01/02/19   | PC   | Sewer | 1529 | Euclid Ave    | Sewer Call | Completed | DISREGARD PER DANIKA OWENS (DKG)                                                                                             |
| 34083 | 01/02/19   | PC   | Sewer | 121  | Floyd Ln      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, KNOCK ON DOOR NO ANSWER (DKG)                                                                  |
| 34086 | 01/02/19   | PC   | Sewer | 1417 | Portland Ave  | Sewer Call | Completed | JETTED 150 FEET, BACK FLUSHED LINE, WENT DOWN, RUNNING GOOD (DKG)                                                            |
| 34112 | 01/03/19   | PC   | Water | 1214 | Piacenti Ln   | Sewer Call | Completed | CHECK CITY MAINS DOWN & RUNNING FINE (DKG)                                                                                   |
| 34121 | 01/04/19   | PC   | Water | 520  | W 16th St     | Sewer Call | Completed | CLEAN OUT STORM SEWER (DKG)                                                                                                  |
| 34122 | 01/04/19   | PC   | Water | 34   | E 16th St     | Sewer Call | Completed | JETTED CITY MAIN 500 FEET RUNNING PROPERLY NOW, ALSO DEGREASE ENTIRE LINE (DKG)                                              |
| 34126 | 01/04/19   | PC   | Water | 190  | Craig Dr W    | Sewer Call | Completed | CLEANED STORM DRAIN (DKG)                                                                                                    |
| 34137 | 01/04/19   | PC   | Sewer | 188  | E 24th St     | Sewer Call | Completed | JETTED CITY MAIN 300 FEET DOWN & RUNNING PROPERLY (DKG)                                                                      |
| 34139 | 01/04/19   | PC   | Water | 210  | Pleasant Dr   | Sewer Call | Completed | CITY MAIN LOADED. JETTED LINE RUNS FINE (DKG)                                                                                |
| 34140 | 01/04/19   | PC   | Water | 320  | E 25th St     | Sewer Call | Completed | ETTED LINE 400 FEET CITY MAIN DOWN & RUNNING AND FLOWING PROPERLY (DKG)                                                      |
| 34141 | 01/04/19   | PC   | Water | 498  | W 17th St     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                |
| 34142 | 01/04/19   | PC   | Water | 258  | N Boston St   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                |

|       |          |    |       |      |                 |            |           |                                                                                                                                      |
|-------|----------|----|-------|------|-----------------|------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------|
| 34199 | 01/09/19 | PC | Water | 1606 | Ingrid Ln       | Sewer Call | Completed | JETTED LINE 350 FEET TWO TIMES AND RECOVERED RAGS AND OTHER DEBRIS. LINE IS NOW CLEAR AND RUNNING PROPERLY (DKG)                     |
| 34200 | 01/09/19 | PC | Sewer | 1657 | Buena Vista Ave | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING GOOD, CLEANED OFF 3 STORM DRAINS (DKG)                                                                  |
| 34225 | 01/10/19 | PC | Sewer | 320  | Homewood Ct     | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING GOOD. RESIDENT NOT HOME TO SPEAK TO (DKG)                                                               |
| 34257 | 01/11/19 | PC | Sewer | 424  | 8th St          | Sewer Call | Completed | SANITARY DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO HAVE SERVICE LINE RODDED (DKG)                                                  |
| 34259 | 01/11/19 | PC | Water | 131  | Halsted St      | Sewer Call | Completed | VACONED OUT BASIN, THEN JETTED LINE (DKG)                                                                                            |
| 34260 | 01/11/19 | PC | Water | 282  | E 14th St       | Sewer Call | Completed | HYDROVAC TO EXPOSE WATER MAIN (DKG)                                                                                                  |
| 34261 | 01/11/19 | PC | Water | 1600 | State St        | Sewer Call | Completed | SPRAYED & VACONED VALVE OUT FOR WATER DEPT (DKG)                                                                                     |
| 34277 | 01/14/19 | PC | Water | 2200 | Butler Cir      | Sewer Call | Completed | FOUND IS SPOT ON THE SE CORNER OF INTERSECTION, NO WATER RUNNING (DKG)                                                               |
| 34302 | 01/15/19 | PC | Water | 1914 | S Halsted St    | Sewer Call | Completed | REMOVED DEBRIS BY HAND AND JETTED MANHOLE 100 FEET DOWN & RUNNING (DKG)                                                              |
| 34408 | 01/22/19 | PC | Water | 1658 | Thorn St        | Sewer Call | Completed | THIS IS A SMALL LEAK AT THE B-BOX REPAIRS WILL BE MADE ASAP (DKG)                                                                    |
| 34420 | 01/23/19 | PC | Water | 90   | W 24th St       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                           |
| 34423 | 01/23/19 | PC | Water | 74   | E 23rd St       | Sewer Call | Completed | MANHOLE COVER WAS REMOVED BY SNOWPLOW (DKG)                                                                                          |
| 34436 | 01/23/19 | PC | Water | 312  | Avonelle Dr     | Sewer Call | Completed | THIS IS A MAIN BREAK... THIS IS NOT A SEWER ISSUE: NOTE DKG: NOTHING ELSE ON WORK ORDER WAS MAKED THAT PERTAINED TO SEWER CALLS(DKG) |
| 34450 | 01/24/19 | PC | Water | 277  | W 15th St       | Sewer Call | Completed | SEWER BACK UP, JETTED 300 FEET, BACK FLUSHED, REMOVED SHOP RAGS & OTHER DEBRIS, NOW MAIN DOWN & RUNNING, (DKG)                       |
| 34451 | 01/24/19 | PC | Water | 452  | Gail Ln         | Sewer Call | Completed | UPON DOING LOCATES, FOUND BACK UP JETTED LINE 200 FEET BACK FLUSHED LINE, DOWN & RUNNING (DKG)                                       |

|       |          |    |       |      |                 |            |           |                                                                                                                                                                                                                         |
|-------|----------|----|-------|------|-----------------|------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 34487 | 01/28/19 | PC | Water | 491  | W Joe Orr Rd    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                           |
| 34488 | 01/28/19 | PC | Water | 491  | W Joe Orr Rd    | Sewer Call | Completed | COURTESY FLUSH JUST TO BE SAFE. RESIDENT WAS PERSISTENT. (DKG)                                                                                                                                                          |
| 34489 | 01/28/19 | PC | Water | 501  | N Manchester Dr | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING. ADVISED RESIDENT TO CONSULT WITH PLUMBER (DKG)                                                                                                                                            |
| 34490 | 01/28/19 | PC | Water | 1232 | Piacenti Ln     | Sewer Call | Completed | JETTED AND FLUSHED SYSTEM, MAIN WENT DOWN, RUNNING GOOD. (DKG)                                                                                                                                                          |
| 34491 | 01/28/19 | PC | Water | 202  | Frederick Dr    | Sewer Call | Completed | JETTED MAIN 350 FEET BACK FLUSHED SYSTEM, CLEANED, RUNNING GOOD (DKG)                                                                                                                                                   |
| 34492 | 01/28/19 | PC | Water | 1301 | Scott Ave       | Sewer Call | Completed | SPOKE TO HOMEOWNER. SHE IS IN CONTACT WITH CITY HALL ABOUT THIS ISSUE. JETTED CITY SANITARY COLLECTION MAIN APPROX 200 FEET. CITY MAIN DOWN & RUNNING. THIS WAS A COURTESY JUST TO MAKE SURE CITY MAIN WAS CLEAR. (DKG) |
| 34554 | 01/31/19 | PC | Water | 1248 | Piacenti Ln     | Sewer Call | Completed | CHECKED CITY MAIN, DOWN AND RUNNING PROPERLY. ADVISED HOME OWNER TO CONSULT WITH PLUMBER (DKG)                                                                                                                          |
| 34603 | 02/04/19 | PC | Sewer |      | Mason Ct        | Sewer Call | Completed | NO CLOGGED DRAINS, ALSO DRAINS ON PRIVATE PROPERTY (DKG)                                                                                                                                                                |
| 34604 | 02/04/19 | PC | Water | 195  | W Joe Orr Rd    | Sewer Call | Completed | THIS IS OLD SECOND BANK. CREW JETTED CITY MAIN 300', CITY MAIN WAS CLEARED FROM DEBRIS AND DOWN & RUNNING PROPERLY (DKG)                                                                                                |
| 34605 | 02/04/19 | PC | Water | 364  | Hickory St      | Sewer Call | Completed | CREW JETTED CITY MAIN 250', CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                     |
| 34611 | 02/04/19 | PC | Water | 1223 | Emerald Ave     | Sewer Call | Completed | WHILE CHECKING CITY MAIN, WE FOUND THAT THE LINE ON HALSTED WAS BACKED UP. JETTED LINE AT 12TH AT HALSTED 500 FEET. ALSO JETTTED LINE FROM 12TH AT WEST END 450 FEET. ALL LINES ARE DOWN & RUNNING (DKG)                |
| 34714 | 02/05/19 | PC | Water | 88   | W 19th St       | Sewer Call | Completed | OUR CITY MAIN WAS DOWN AND RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                    |
| 34721 | 02/05/19 |    | Sewer | 275  | 10TH STREET     | Sewer Call | Planned   |                                                                                                                                                                                                                         |
| 34740 | 02/05/19 | PC | Water | 228  | Avonelle Dr     | Sewer Call | Completed | JETTED CITY MAIN 290 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                      |

|       |          |    |       |      |                 |            |           |                                                                                                                                                                 |
|-------|----------|----|-------|------|-----------------|------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 34782 | 02/06/19 | PC | Water | 636  | Union Ave       | Sewer Call | Completed | FOUND HOLE PATCH (DKG)                                                                                                                                          |
| 34783 | 02/06/19 | PC | Water | 1204 | Ashland Ave     | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER, ADVISED TO SEE A PLUMBER (DKG)                                                                 |
| 34788 | 02/06/19 | PC | Sewer | 25   | E 25th St       | Sewer Call | Completed | JETTED CITY MAIN 400' AS A COURTESY, TALKED TO HOMEOWNER. THEY WILL CONTACT A PLUMBER. CITY MAIN IS DOWN AND RUNNING PROPERLY. HOMEOWNERS RESPONSIBILITY. (DKG) |
| 34797 | 02/06/19 | PC | Water | 298  | E 21st St       | Sewer Call | Completed | JETTED LINE 300 FEET 3 TIMES, CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                           |
| 34801 | 02/07/19 | PC | Sewer | 533  | Minette Ln      | Sewer Call | Completed | CITY SANITARY LINE WAS DOWN AND RUNNING PROPERLY, ADVISED HOMEOWNER TO CONSULT WITH A PLUMBER (DKG)                                                             |
| 34808 | 02/07/19 | PC | Water | 415  | W 15th St       | Sewer Call | Completed | JETTED LINE 300 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                                   |
| 34814 | 02/07/19 | PC | Water | 114  | Serena Dr       | Sewer Call | Completed | CLEANED CATCH BASIN OF DEBRIS (DKG)                                                                                                                             |
| 34816 | 02/07/19 | PC | Sewer | 254  | Southgate Ave   | Sewer Call | Completed | CITY LINE WAS FLOWING, ALECK PLUMBING WILL TAKE CARE OF ISSUE (DKG)                                                                                             |
| 34821 | 02/08/19 | PC | Sewer | 1240 | Edgewood Ave    | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING PROPERLY. NO ONE HOME TALKED TO BARB AND TOLD TO NOTIFY HOMEOWNER OF THEIR ISSUE (DKG)                                        |
| 34822 | 02/08/19 | PC | Water | 444  | N Manchester Dr | Sewer Call | Completed | CHECKED CITY SANITARY LINE. CITY SEWER IS FUNCTIONING PROPERLY. HOMEOWNER HAS A PLUMBER COMING OUT (DKG)                                                        |
| 34866 | 02/11/19 | PC | Sewer | 187  | 24TH STREET     | Sewer Call | Completed | JETTED CITY LINE TWICE, APPROX 600 FEET, BACK FLUSHED, CITY MAIN IS DOWN & RUNNING PROPERLY. (DKG)                                                              |
| 34872 | 02/11/19 | PC | Water | 847  | Campbell Ave    | Sewer Call | Completed | SMALL LEAK UNABLE TO TELL WHERE ITS COMING FROM, JUST LIKE SAT WITH GIL, KEEP EYE ON IT (DKG)                                                                   |
| 34873 | 02/11/19 | PC | Water | 135  | Kathleen Ln     | Sewer Call | Completed | SHOVEL & HOOK WERE LEFT BEHIND BY CONTRACTOR, CITY CREW PICKED THEM UP (DKG)                                                                                    |
| 34876 | 02/11/19 | PC | Water | 6    | W Joe Orr Rd    | Sewer Call | Completed | 11:20-12:30 & 3:00 - 3:40 PM JETTED CITY LINE TWICE, 1ST TIME 75 FEET, 2ND TIME 500 FEET BECAUSE STORM BACKED UP AGAIN, DOWN & RUNNING PROPERLY NOW. (DKG)      |

|       |          |    |       |      |              |            |           |                                                                                                                                                                                                                                                                                                    |
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| 34890 | 02/12/19 | PC | Water | 1248 | Center Ave   | Sewer Call | Completed | CD/LK/JL/AL: 33:30-5:00 REPAIRED MAIN BREAK IN ALLEY, RESTORATION NEEDED TO STREET BY ALLEY : ASPHALT WATER LOSS 84,000 GALL EST USED: (1) 6 X 24 SLEEVE (DKG)<br>10:15-:45 EE CHECKED MAIN BREAK, CALLED IN LOCATES TO USIC, FAXED IN LOCATED TO MEADE, LINE LOCATED AND PAINTED WATER MAIN (DKG) |
| 34910 | 02/13/19 | PC | Water | 336  | Iris Ln      | Sewer Call | Completed | REPAIRED MAIN BREAK , RESTORATION NEEDED( ASPHALT) FOR DRIVE WAY WATER LOSS 91,200 GAL 1 HYDRANT RAN FOR 3 HOURS 8,000 USED: (10 6 X 24 CORP SLEEVE; (10 TAIL PIPE; (1) REDUCER; 2 FEET COPPER PIPE; (1) 3/4 COPPER LEAD; COMPRESSION. (DKG)                                                       |
| 34920 | 02/14/19 | PC | Water | 40   | W 15th St    | Sewer Call | Completed | JETTED SEWER LINE 500 FEET BACK FLUSHED 100 FEET, FOUND OLD PLUMBING EQUIPMENT IN SEWER LINE. LINE IS CLEAR DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                          |
| 34926 | 02/14/19 | PC | Water | 158  | Broadway Ave | Sewer Call | Completed | JETTED LINE 600 FEET, CITY MAIN DOWN & RUNNING PROPERLY. (DKG)                                                                                                                                                                                                                                     |
| 34927 | 02/14/19 | PC | Water | 187  | E 24th St    | Sewer Call | Completed | JETTED CITY MAIN 200 FEET, SEWER LINES WAS SURCHARGED (DKG)                                                                                                                                                                                                                                        |
| 34937 | 02/14/19 | PC | Water | 187  | E 24th St    | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                                                                                           |
| 34938 | 02/14/19 | PC | Water | 186  | E 24th St    | Sewer Call | Completed | JETTED LINE 25 FEET AND HYDRO VAC MANHOLE. STORM IS FUNCTIONING PROPERLY (DKG)                                                                                                                                                                                                                     |
| 34941 | 02/15/19 | PC | Water | 70   | Rosewood Ln  | Sewer Call | Completed | REPAIRED MAIN BREAK ON 6 INCH WATER MAIN. USED (1) 6 X 8 SLEEVE, RESTORATION NEEDED TO PARKWAY OF DIRT & SEED WATER LOSS CAL 12,000 GALS (DKG)                                                                                                                                                     |
| 34942 | 02/15/19 | PC | Water | 582  | Yorktown Rd  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, FLOWING PROPERLY, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)                                                                                                                                                                                                  |
| 34968 | 02/19/19 | PC | Water |      | Chicago Rd   | Sewer Call | Completed | JETTED CITY MAIN 600 FEET DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                                                                                            |
| 34990 | 02/20/19 | PC | Water | 1530 | Wilson Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING, ADVISE RESIDENT TO CONSULT WITH AN PLUMBER. (DKG)                                                                                                                                                                                                                  |
| 35003 | 02/20/19 | PC | Water | 97   | W 21st St    | Sewer Call | Completed | JETTED CITY COLLECTION MAIN 500 FEET, CLEARED BLOCKAGE. SEWER LINE FLOWING PROPERLY. TALKED TO HOMEOWNER, EVERYTHING IS OK NOW (DKG)                                                                                                                                                               |

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| 35005 | 02/20/19 | PC | Water | 1937 | Lawrence St   | Sewer Call | Completed | CITY SEWER SANITARY MAINS WERE DOWN & FLOWING PROPERLY. ADVISED HOMEOWNER TO CONTACT A PLUMBER. (DKG)                                                                           |
| 35032 | 02/21/19 | PC | Water | 530  | Normal Ave    | Sewer Call | Completed | JETTED CITY MAIN 200 FEET PASS BUILDINGS CLEAN OUT. TALKED TO PLUMBER AND HE DISCOVERED THAT IT WAS THE OWNERS RESPONSIBILITY (DKG)                                             |
| 35059 | 02/25/19 | PC | Sewer | 1216 | Sunnyside Ave | Sewer Call | Completed | CHECKED CITY MAIN. DOWN & RUNNING PROPERLY. HOMEOWNER SAYS HIS BASEMENT IS OK NOW. (DKG)                                                                                        |
| 35060 | 02/25/19 | PC | Water | 1714 | Campbell Ave  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                             |
| 35061 | 02/25/19 | PC | Water | 1624 | Aberdeen St   | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNNING FINE (DKG)                                                                                                                                |
| 35062 | 02/25/19 | PC | Water | 586  | Ranger Dr     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                             |
| 35063 | 02/25/19 | PC | Water | 582  | Andover St    | Sewer Call | Completed | STORM SURGING (DKG)                                                                                                                                                             |
| 35064 | 02/25/19 | PC | Water | 1227 | Orchard Ave   | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                                                                                   |
| 35118 | 02/26/19 | PC | Water | 208  | N Arquilla Dr | Sewer Call | Completed | JETTED SEWER LINE 200 FEET DOWN & RUNNING AND WORKING PROPERLY. (DKG)                                                                                                           |
| 35123 | 02/26/19 | PC | Water | 254  | 10TH STREET   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                             |
| 35146 | 02/28/19 | PC | Water | 1227 | Orchard Ave   | Sewer Call | Completed | JETTED LINE & VACTORED OUT MAN HOLE WILL REVISIT. COULD BE POSSIBLE ROOT INTRUSION, MUST BE TELEVISED, MANHOLE ON MAP IS NOT VISIBLE, NEEDS TO BE FOUND DURING TELEVISING (DKG) |
| 35156 | 02/28/19 | PC | Water | 324  | E 24th St     | Sewer Call | Completed | SANITARY LINES APPEAR TO BE OK. NEEDS TO BE CAMERA-ED TO SEE FOR SURE IF WORK NEEDS TO BE DONE OR NOT ON SEWER LINE (DKG)                                                       |
| 35175 | 03/01/19 | PC | Water | 203  | W 14th Pl     | Sewer Call | Completed | SEWER MAIN DOWN & RUNNING, RESIDENT WAS NOT HOME (DKG)                                                                                                                          |
| 35181 | 03/01/19 | PC | Water |      |               | Sewer Call | Completed | JETTED CITY LINE 250 FEET DOWN & RUNNING PROPERLY (DKG)                                                                                                                         |

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| 35185 | 03/04/19 | PC | Water | 97   | W 21st St     | Sewer Call | Completed | JETTED LINE 500 FEET, DOWN & RUNNING PROPERLY, NEED TO INVESTIGATE THIS LINE, FOUND BRICKS IN LINE AND REMOVED (DKG)            |
| 35186 | 03/04/19 | PC | Water | 19   | W 23rd St     | Sewer Call | Completed | CISTERN IS LOADED WITH SANITARY DEBRIS, MAIN DOWN & RUNNING PROPERLY. PROPERTY OWNER ISSUE (DKG)                                |
| 35190 | 03/04/19 | PC | Water | 285  | E Joe Orr Rd  | Sewer Call | Completed | JETTED CITY LINE 150 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                        |
| 35198 | 03/04/19 | PC | Water | 1350 | Garden Ave    | Sewer Call | Completed | POSSIBLE COLLAPSE , THIS IS POSSIBLY A STORM COLLAPSE ON A 30" LINE. NEED FURTHER INVESTIGATION (DKG)                           |
| 35263 | 03/05/19 | PC | Water | 21   | Euclid Ave    | Sewer Call | Completed | JETTED LINE 600 FEET, SLOWLY BACK FLUSHED, BROUGHT BACK DEBRIS & GREASE CHUNKS, SYSTEM RUNNING GOOD, (DKG)                      |
| 35270 | 03/06/19 | PC | Water | 1601 | Chicago Rd    | Sewer Call | Completed | MANHOLE COVER POPPED UP DUE TO TRAFFIC. PUT MANHOLE COVER BACK ON MANHOLE, USED TAR STRIP & BRASS WEDGES TO KEEP IN PLACE (DKG) |
| 35271 | 03/06/19 | PC | Sewer | 405  | Parnell Ave   | Sewer Call | Completed | JETTED CITY MAIN 400 FEET, DOWN & RUNNING & WORKING PROPERLY (DKG)                                                              |
| 35286 | 03/06/19 | PC | Water | 1914 | Euclid Ave    | Sewer Call | Completed | NOT A SEWER ISSUE, PROPERTY MANAGER WILL CALL FOR WATER (DKG)                                                                   |
| 35287 | 03/06/19 | PC | Water | 706  | Lexington Dr  | Sewer Call | Completed | VERY SMALL MAIN BREAK IT WILL BE ADDRESSED (DKG)                                                                                |
| 35295 | 03/06/19 | PC | Water | 14   | Ashland Ave   | Sewer Call | Completed | WORK ORDER NEVER TURNED IN (BP)                                                                                                 |
| 35323 | 03/08/19 | PC | Sewer | 1236 | Otto Blvd     | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT RECOMMENDED CALLING A LICENSED PLUMBER (DKG)                                    |
| 35331 | 03/08/19 | PC | Water | 238  | Avonelle Dr   | Sewer Call | Completed | MAIN DOWN & RUNNING, SPOKE TO RESIDENT, SHE HAS DRY PIPE AND TO POUR LAUNDRY SOAP DOWN FLOOR DRAIN (DKG)                        |
| 35335 | 03/08/19 | PC | Sewer | 402  | W 14th St     | Sewer Call | Completed | SANITARY DOWN & RUNNING, SPOKE TO OWNER, NEED PLUMBER TO ROD OUT SERVICE LINE (DKG)                                             |
| 35381 | 03/12/19 | PC | Water | 246  | Constance Ln  | Sewer Call | Completed | JETTED LINE 500 FEET & BACK FLUSHED SYSTEM RUNNING GOOD (DKG)                                                                   |
| 35384 | 03/12/19 | PC | Water | 320  | E 25th St     | Sewer Call | Completed | JETTED CITY MAIN 400 FEET, THREE TIMES, ALSO BACK FLUSHED LINE, DOWN & RUNNING PROPERLY (DKG)                                   |
| 35385 | 03/12/19 | PC | Water | 159  | W Normandy Dr | Sewer Call | Completed | SYSTEM DOWN & RUNNING, CALLED MRS WILCOX SUGGESTED CALLING A PLUMBER (DKG)                                                      |

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| 35387 | 03/12/19 | PC | Sewer | 529 | W 15th Pl       | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING SPOKE TO RESIDENT SHE WILL CONTACT PLUMBER (DKG)                                                                 |
| 35413 | 03/13/19 | PC | Water | 650 | W 15th St       | Sewer Call | Completed | CALL FROM RESIDENT TO CLEAN OF STORM INLET, JOB COMPLETED RAKED &* SHOVELED (DKG)                                                             |
| 35453 | 03/14/19 | PC | Sewer | 638 | Union Ave       | Sewer Call | Completed | STEP CLEANED CITY MAIN 500 FEET, HYDRO-VACONED MANHOLE COLLAPSE IN CITY MAIN, WILL BE FIXED ASAP (DKG)                                        |
| 35460 | 03/14/19 | PC | Water | 354 | E 24th St       | Sewer Call | Completed | JETTED LINE 500 FEET, DRAINING SLOWLY. WE WILL ADDRESS THIS (DKG)                                                                             |
| 35465 | 03/14/19 | PC | Water | 253 | E 25th St       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                           |
| 35473 | 03/15/19 | PC | Water | 412 | Wood St         | Sewer Call | Completed | CAN NOT TELL IF RAIN WATER OR B-BOX LEAK, WILL CHECK NEXT WEEK, CALLED OWNER, NO ANSWER (DKG)                                                 |
| 35476 | 03/15/19 | PC | Water | 190 | Craig Dr W      | Sewer Call | Completed | CATCH BASIN LOADED (DKG)                                                                                                                      |
| 35487 | 03/15/19 | PC | Water | 229 | Campbell Ave    | Sewer Call | Completed | CATCH BASIN LOADED (DKG)                                                                                                                      |
| 35494 | 03/15/19 | PC | Water | 414 | W 16th St       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                           |
| 35501 | 03/15/19 | PC | Water | 385 | W 14th Pl       | Sewer Call | Completed | CITY MAIN IS DOWN & RUNNING PROPERLY (DKG)                                                                                                    |
| 35610 | 03/20/19 | PC | Water | 174 | Country Club Rd | Sewer Call | Completed | HYDRO-VACUUMED STORM INLET, REMOVED ALL DEBRIS FROM INLET & DRAIN (DKG)                                                                       |
| 35611 | 03/20/19 | PC | Water | 186 | 10TH STREET     | Sewer Call | Completed | CLEAN CATCH BASIN                                                                                                                             |
| 35617 | 03/21/19 | PC | Water | 471 | W 12th St       | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING ADVISE RESIDENT TO CONSULT WITH AN PLUMBER                                                                     |
| 35630 | 03/21/19 | PC | Water | 326 | Roberta Ln      | Sewer Call | Completed | CATCH BASIN IS CLEARED IF DEBRIS (DKG)                                                                                                        |
| 35648 | 03/21/19 | PC | Water | 230 | E 21st St       | Sewer Call | Completed | SPOKE TO RESIDENT AND RESIDENT WAS UNAWARE OF ANY SINK HOLE AND DID NOT CALL FOR ONE, ALSO SEWER DEPT DID NOT SEE ANY SINK HOLE IN AREA (DKG) |
| 35650 | 03/21/19 | PC | Water | 252 | E 23rd St       | Sewer Call | Completed | SMALL AMOUNT OF DIRT & SEED NEEDED FOR HOLE (DKG)                                                                                             |

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| 35651 | 03/21/19 | PC | Water | 642  | W 15th Pl      | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING COULD NOT SPEAK TO RESIDENT WAS NOT HOME (DKG)                                                                                                                                                                                                                                                                      |
| 35658 | 03/21/19 |    | Water | 1698 | School St      | Sewer Call | Planned   |                                                                                                                                                                                                                                                                                                                                                  |
| 35659 | 03/21/19 |    | Water | 1698 | School St      | Sewer Call | Planned   |                                                                                                                                                                                                                                                                                                                                                  |
| 35662 | 03/21/19 | PC | Water | 130  | Broadway Ave   | Sewer Call | Completed | CREW FOUND WATER COMING FROM CRACK IN DRIVEWAY, THIS IS NOT A MAIN BREAK. BOTH WATER MAINS ARE ON OPPOSITE SIDES OF THE STREET, CREW WAS ABLE TO LINE LOCATE HOMES SERVICE LINE AND THE SERVICE COMES OUT OF HOME TO THE EASE AND LINES UP WITH LEAK. THIS IS NOT A CITY ISSUE, FOREMAN INFORMED HOMEOWNER THAT THIS IS HER RESPONSIBILITY (DKG) |
| 35681 | 03/22/19 | PC | Water | 155  | Elmwood Dr     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING PROPERLY, HOMEOWNERS ISSUE, (DKG)                                                                                                                                                                                                                                                                                       |
| 35684 | 03/22/19 | PC | Water | 180  | Craig Dr W     | Sewer Call | Completed | MAIN DOWN & RUNNING, SPOKE TO RESIDENT, GOING TO CONTACT PLUMBER (DKG)                                                                                                                                                                                                                                                                           |
| 35685 | 03/22/19 | PC | Water | 131  | W Main St      | Sewer Call | Completed | COLLAPSED SANITARY LINE DUE FOR REPAIR ON CBDG PROJECT LINE IS FLOWING GOOD, SPOKE TO RESIDENT AND EXPLAINED SITUATION (DKG)                                                                                                                                                                                                                     |
| 35722 | 03/25/19 | PC | Water | 156  | Greenbriar Ave | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                                                                                          |
| 35737 | 03/25/19 | PC | Water | 380  | Lerose Dr      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                                                                                                                                                   |
| 35738 | 03/25/19 | PC | Water | 309  | Concord Dr     | Sewer Call | Completed | THE CORRECT ADDRESS IS 310 CONCORD. THIS IS AN EMPTY HOUSE. ROUNDWAY IS REVERSED. SHUT OFF WATER AT B-BOX, WILL REASSESS IN MORNING. F.Y.I. BUT I THINK WE GOT IT (DKG)                                                                                                                                                                          |
| 35745 | 03/25/19 | PC | Water | 323  | Serena Dr      | Sewer Call | Completed | VERY SMALL LEAK IN PARKWAY UNABLE TO DETERMINE WHERE WATER IS COMING FROM, LOCATES CALL IN (DKG)                                                                                                                                                                                                                                                 |
| 35758 | 03/26/19 | PC | Water | 380  | Lerose Dr      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                                                                                                                                                   |
| 35763 | 03/26/19 | PC | Water | 745  | S Halsted St   | Sewer Call | Completed | JETTED CITY SANITARY MAIN 500 FT, CITY MAIN IS NOW DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                                                                                                                 |

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| 35838 | 03/29/19 | PC | Sewer | 429  | Lawrence St    | Sewer Call | Completed | JETTED MAIN 300 FEET & BACK FLUSHED SYSTEM SPOKE TO RESIDENT ALL IS GOOD (DKG)                                                                                     |
| 35867 | 04/01/19 | PC | Water | 84   | Isa Ave        | Sewer Call | Completed | JETTED CITY MAIN 200 FEET, ALSO BACK FLUSHED LINE DOWN AND RUNNING PROPERLY (DKG)                                                                                  |
| 35868 | 04/01/19 | PC | Water | 246  | Meadow Ln      | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                    |
| 35875 | 04/01/19 | PC | Water | 613  | Chicago Rd     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                                                                                     |
| 35905 | 04/02/19 | PC | Water | 84   | Isa Ave        | Sewer Call | Completed | EXPLAINED TO RESIDENT THAT SEWERS ARE OUT BACK IN ALLEY, THEY WERE RODDING OUT FRONT (DKG)                                                                         |
| 35907 | 04/02/19 | PC | Water | 438  | Mayfair Pl S   | Sewer Call | Completed | JETTED MAIN 400 FEET, BACK FLUSHED, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)                                                                             |
| 35955 | 04/04/19 | PC | Water | 1102 | Wallace Ct     | Sewer Call | Completed | JETTED CITY MAIN ABOUT 400 FT, CLEAN LINE DOWN & RUNNING PROPERLY (DKG)                                                                                            |
| 35968 | 04/04/19 | PC | Water | 330  | Homewood Ct    | Sewer Call | Completed | JETTED CITY MAIN 500 FEET, BACK FLUSHED LINE 300 FEET, CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)                                                                 |
| 35974 | 04/04/19 | PC | Water | 1895 | Andover Ct     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT , SHE CLAIMED SHE HAD SOMEBODY ROD SERVICE LINE, WE EXPLAINED THEY PROBABLY DIDN'T GO FAR ENOUGH TO GET TO OUR MAIN (DKG) |
| 35998 | 04/06/19 | PC | Water | 119  | Broadway Ave   | Sewer Call | Completed | JETTED CITY MAIN 600 FT ALSO BACK FLUSH LINE DOWN & RUNNING WORKING PROPERLY (DKG)                                                                                 |
| 35999 | 04/06/19 | PC | Water | 124  | W 16th St      | Sewer Call | Completed | THIS MANHOLE IS ON THE LIST TO BE REPAIRED AND REBUILD (DKG)                                                                                                       |
| 36005 | 04/06/19 | PC | Water | 1720 | Campbell Ave   | Sewer Call | Completed | SEWER FOUND LOADED, JETTED LINE & MAINTENANCE CLEANED (DKG)                                                                                                        |
| 36006 | 04/06/19 | PC | Water | 67   | E Glengate Ave | Sewer Call | Completed | 600 FEET MAINTENANCE CLEANING (DKG)                                                                                                                                |
| 36007 | 04/06/19 | PC | Water | 804  | Peoria St      | Sewer Call | Completed | JETTED & VACONED CITY MAIN 450 FT, CLEAN LINE DOWN & RUNNING, WORKING PROPERLY (DKG)                                                                               |
| 36008 | 04/06/19 | PC | Water | 186  | 10TH STREET    | Sewer Call | Completed | VACONED & JETTED STORM DRAIN LINE OPENED UP LOOKING GOOD (DKG)                                                                                                     |
| 36009 | 04/06/19 | PC | Water | 202  | Frederick Dr   | Sewer Call | Completed | JETTED LINE 45 FT CLEANED LINE OF DEBRIS DOWN & RUNNING PROPERLY (DKG)                                                                                             |

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| 36010 | 04/06/19 | PC | Water | 36   | E Greenbriar Ave | Sewer Call | Completed | USED SEWER FORKS TO UNCLOG PIPES , SEWER MAIN WAS LUGGED AT THE MOUTH OF PIPE, WATER IS FLOWINF AND BACK UP HAS GONE DOWN (DKG)        |
| 36011 | 04/06/19 | PC | Water | 147  | W Glengate Ave   | Sewer Call | Completed | CHECKED CITY MAIN AND IT WAS DOWN & RUNNING PROPERLY HOME OWNER WILL CALL A PLUMBER (DKG)                                              |
| 36015 | 04/08/19 | PC | Water | 1931 | Revere St        | Sewer Call | Completed | HOMEOWNERS RESPONSABILITY, HOMEOWNER WILL CONTACT A PLUMBER (DKG)                                                                      |
| 36057 | 04/08/19 | PC | Water | 598  | 8th St           | Sewer Call | Completed | CLEANED CATCH BASIN, NO DEBRIS ON CATCH BASIN (DKG)                                                                                    |
| 36058 | 04/08/19 | PC | Water | 1300 | Donovan Dr       | Sewer Call | Completed | DID NOT FIND OPEN LID, TALKED TO EMPLOYEE AT GRAND PRAIRIE, HE WAS UNAWARE OF THE SITUATION (DKG)                                      |
| 36092 | 04/09/19 | PC | Water | 475  | E 16th St        | Sewer Call | Completed | WATER MAIN BREAK LOCATED SEWER MAIN (DKG)                                                                                              |
| 36108 | 04/10/19 | PC | Water | 1614 | Thorn St         | Sewer Call | Completed | JETTED CITY MAIN 300' CLEARED BACK UP DOWN & RUNNING PROPERLY, POSSIBLE COLLAPSE IN LINE (DKG)                                         |
| 36120 | 04/10/19 | PC | Water | 1232 | Emerald Ave      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE, SPOKE TO RESIDENT, EXPLAINED IT WAS INTERNAL PROBLEM, CONTACT PLUMBER (DKG)                             |
| 36127 | 04/11/19 | PC | Water | 415  | Parnell Ave      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                    |
| 36158 | 04/12/19 | PC | Water | 745  | S Halsted St     | Sewer Call | Completed | JETTED LINE 600 FEET, DOWN & RUNNING (DKG)                                                                                             |
| 36181 | 04/15/19 | PC | Water | 745  | S Halsted St     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                                                         |
| 36182 | 04/15/19 | PC | Water | 429  | W 16th St        | Sewer Call | Completed | JETTED LINE 500 FEET, WENT PAST RESIDENT HOME. SHE STATED STILL WATER IN BASEMENT, TOLD THEM TO CONTACT PLUMBER AND ROD SERVICE. (DKG) |
| 36189 | 04/15/19 | PC | Water | 201  | W 15th Pl        | Sewer Call | Completed | JETTED CITY MAIN 100 FT, DOWN & RUNNING (DKG)                                                                                          |
| 36203 | 04/15/19 | PC | Water | 275  | W Highland Dr    | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SUGGESTED CONTACTING PLUMBER TO ROD SERVICE LINE (DKG)                                  |

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| 36219 | 04/16/19 | PC | Sewer | 600  | Emerald Ave   | Sewer Call | Completed | RESCHEDULED FOR TOMORROW 4-18-19<br>4/18/19 DD/CC TALKED TO HOMEOWNER, PROPERTY HAS AN OLD CHECK VALVE DEVICE THAT WAS REMOVED OR DAMAGED. WILL FORWARD ISSUE TO DANIKA (DKG)                                          |
| 36230 | 04/16/19 | PC | Sewer | 1931 | Revere St     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, RESIDENT EXPLAINED PLUMBERS COULDN'T GET PAST CERTAIN POINT IN SERVICE LINE, WE EXPLAINED THAT THEIR RESPONSIBLE FOR THEIR SERVICE UPTO AND INCLUDING TAP INTO OUR MAIN. THEY UNDERSTOOD. (DKG) |
| 36235 | 04/17/19 | PC | Water | 6    | E 16th St     | Sewer Call | Completed | VACTORED STORM WATER TO GET TO STORM DRAIN, VACTORED MUD DEBRIS & STONE OUT OF DRAIN, THEN JETTED STORM LINE TO CLEAR IT FROM DEBRIS (DKG)                                                                             |
| 36236 | 04/17/19 | PC | Water | 53   | W 14th Pl     | Sewer Call | Completed | CHECKED MAIN SLIGHTLY HOLDING IN SECOND MANHOLE GOING TO GIVE COURTESY FLUSH 4/17/19, SHOULD BE GOOD AFTER THAT (DKG)                                                                                                  |
| 36244 | 04/17/19 |    | Sewer | 1836 | Euclid Ave    | Sewer Call | Planned   |                                                                                                                                                                                                                        |
| 36251 | 04/18/19 | PC | Water | 556  | W 16th Pl     | Sewer Call | Completed | TALKED TO RESIDENT, THEY WILL CONTACT PLUMBER, HOMEOWNER HAS ROOTS AND GREASE BLOCKAGE AT THE TOP OF THEIR PRIVATE LATERAL, CITY MAIN IS DOWN & RUNNING GOOD, (DKG)                                                    |
| 36252 | 04/18/19 | PC | Water |      | Chicago Rd    | Sewer Call | Completed | NO STANDING WATER, CHECKED VOLLMER, JOE ORR & CHICAGO RD (DKG)                                                                                                                                                         |
| 36256 | 04/18/19 | PC | Water | 1836 | Euclid Ave    | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SHE HAD A FRIEND RODING SERVICE LINE BUT WASN'T GOING FAR ENOUGH (DKG)                                                                                                  |
| 36259 | 04/18/19 | PC | Water | 198  | W 14th St     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, HOME OWNER WANTED TO KNOW BROKEN SERVICE LINE THAT IS IN ROUTE 30, TOLD RESIDENT TO CONTACT OUR SUPERINTENDENT (DKG)                                                                         |
| 36261 | 04/18/19 | PC | Water | 906  | Memorial Dr   | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                        |
| 36276 | 04/22/19 | PC | Sewer | 713  | Enterprise Rd | Sewer Call | Completed | MISSING WORK ORDER (BP)                                                                                                                                                                                                |
| 36279 | 04/22/19 | PC | Water | 745  | S Halsted St  | Sewer Call | Completed | USED HIGH LIFT TO PULL STUCK HOSE OUT OF SEWER MAIN (DKG)                                                                                                                                                              |

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| 36287 | 04/23/19 | PC | Sewer | 556  | W 16th Pl        | Sewer Call | Completed | ROOT BLOCKAGE ON HOMEOWNER PRIVATE LINE. HOMEOWNERS RESPONSIBILITY NO ONE HOME TALKED TO WATER BILLING (BARB PENA) WILL NOTIFY HOMEOWNER.                                                                          |
| 36298 | 04/23/19 | PC | Water | 1637 | Euclid Ave       | Sewer Call | Completed | CHECKED SYSTEM, DOWN & RUNNING GOOD, EXPLAINED TO RESIDENT HIS FLOOR DRAIN WAS CLOGGED & SUMP PUMP WAS NOT WORKING (DKG)                                                                                           |
| 36299 | 04/23/19 | PC | Water | 1438 | Wallace St       | Sewer Call | Completed | PROBLEM APPEARED TO BE DUE TO A COLLAPSE REPAIR DONE BY CAL CITY PLUMBING, CALLED CAL CITY TO COME OUT & FIX PROBLEM (DKG)                                                                                         |
| 36300 | 04/23/19 | PC | Water | 1438 | Wallace St       | Sewer Call | Completed | RETURNED TO SITE TO MAKE SURE PROBLEM WAS RESOLVED & WHO WAS RESPONSIBLE FOR REPAIR, RESIDENT, CAL CITY OR USS, CAL CITY WAS RESPONSIBLE, THEY CUT THE SERVICE LINE AND PLUGGED IT THINKING IT WAS ABANDONED (DKG) |
| 36321 | 04/24/19 | PC | Water | 1613 | Hilltop Ave      | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER AND HAVE SERVICE RODDED (DKG)                                                                                                            |
| 36322 | 04/24/19 | PC | Sewer | 420  | 16TH PLACE       | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & ROD SERVICE LINE TO MAIN (DKG)                                                                                                            |
| 36365 | 04/26/19 | PC | Water | 185  | Elmwood Dr       | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                                                                                                                      |
| 36367 | 04/26/19 | PC | Water | 53   | W 14th Pl        | Sewer Call | Completed | CAL CITY TELEVISED CITY MAIN & DISCOVERED A CRACK IN OUR LINE, THIS NEEDS TO BE ADDRESSED IN THE NEAR FUTURE, SERVICE CREW HYDROVAC CITY LINE AND JETTED 250 FEET (DKG)                                            |
| 36381 | 04/26/19 | PC | Water | 548  | Andover St       | Sewer Call | Completed | JETTED & VACTORED STORM LINE, WORKING GOOD, STORM WATER EMPTIED OUT (DKG)                                                                                                                                          |
| 36386 | 04/29/19 | PC | Water | 330  | Homewood Ct      | Sewer Call | Completed | CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)                                                                                                                                       |
| 36387 | 04/29/19 | PC | Sewer | 60   | E Greenbriar Ave | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL OF THE RAINFALL (DKG)                                                                                                                                   |
| 36388 | 04/29/19 | PC | Sewer | 146  | W Glengate Ave   | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL OF THE RAINFALL (DKG)                                                                                                                                   |
| 36389 | 04/29/19 | PC | Water | 82   | W 24th St        | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                      |
| 36391 | 04/29/19 | PC | Water | 520  | W 16th St        | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)                                                                                                                                      |

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| 36392 | 04/29/19 | PC | Water | 224  | Irving Blvd  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                 |
| 36393 | 04/29/19 | PC | Water | 586  | Yorktown Rd  | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH ALL THE RAINFALL (DKG)                 |
| 36394 | 04/29/19 | PC | Water | 536  | 16TH STREET  | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH THE RAINFALL (DKG)                     |
| 36395 | 04/29/19 | PC | Water | 635  | 8th St       | Sewer Call | Completed | CITY MAIN WAS SURGING, EXPLAINED SITUATION TO RESIDENT (DKG)                                  |
| 36397 | 04/29/19 | PC | Water |      | Ashland Ave  | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAIN (DKG)                                                          |
| 36398 | 04/29/19 | PC | Water | 319  | W 15th Pl    | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED WITH THE RAINFALL (DKG)                     |
| 36400 | 04/29/19 | PC | Sewer | 1943 | Beacon Blvd  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)                   |
| 36401 | 04/29/19 | PC | Sewer | 311  | W 15th Pl    | Sewer Call | Completed | CITY MAIN SURGING, EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)                             |
| 36402 | 04/29/19 | PC | Water | 341  | W 16th St    | Sewer Call | Completed | CITY MAIN SURGING EXPLAINED SITUATION TO RESIDENT (DKG)                                       |
| 36403 | 04/29/19 | PC | Sewer | 283  | Lynn Ln      | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, WILL KEEP A CLOSE EYE ON SEWER SYSTEM (DKG)                        |
| 36404 | 04/29/19 | PC | Sewer | 1142 | Stirling Ave | Sewer Call | Completed | CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED WITH THE AMOUNT OF RAINFALL (DKG)            |
| 36405 | 04/29/19 | PC | Sewer | 269  | E Joe Orr Rd | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING PROPERLY (DKG)                                                 |
| 36406 | 04/29/19 | PC | Sewer | 1212 | Peggy Ln     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                |
| 36407 | 04/29/19 | PC | Sewer | 208  | E 23rd St    | Sewer Call | Completed | CITY MAIN SURGING DUE TO RAIN, RESIDENT NOT HOME (DKG)                                        |
| 36408 | 04/29/19 | PC | Sewer | 1224 | Peggy Ln     | Sewer Call | Completed | MAIN WAS SURGING, BUT WAS DOWN & RUNNING BY TIME WE ARRIVED (DKG)                             |
| 36409 | 04/29/19 | PC | Sewer | 449  | S Halsted St | Sewer Call | Completed | CITY MAIN DOWN & RUNNING WORKING PROPERLY (DKG)                                               |
| 36410 | 04/29/19 | PC | Water | 404  | W 17th St    | Sewer Call | Completed | THIS WAS A PART OF 398 17TH STREET W AFTER JETTING THAT LINE THEIR PROBLEM WAS RESOLVED (DKG) |

|       |          |    |       |      |              |            |           |                                                                                                  |
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| 36411 | 04/29/19 | PC | Sewer | 220  | Westgate Ave | Sewer Call | Completed | CITY MAIN WAS SURCHARGING, SEWER SYSTEM INUNDATED CAUSED BY HEAVY RAINFALL (DKG)                 |
| 36413 | 04/29/19 | PC | Water | 104  | E 13th St    | Sewer Call | Completed | CITY MAIN WAS SURGING FROM HEAVY RAIN, WILL KEEP CHECKING (DKG)                                  |
| 36414 | 04/29/19 | PC | Water | 398  | W 17th St    | Sewer Call | Completed | JETTED LINE 300 FEET TO REMOVE BLOCKAGE, MAIN WAS GOING DOWN (DKG)                               |
| 36415 | 04/29/19 | PC | Water |      | Division St  | Sewer Call | Completed | BY THE TIME WE ARRIVED, WATER HAD ALREADY WENT DOWN (DKG)                                        |
| 36417 | 04/29/19 | PC | Water | 523  | Gregory Dr   | Sewer Call | Completed | CHECKED CITY MAINS, DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)                                   |
| 36418 | 04/29/19 | PC | Water | 147  | Emelia St    | Sewer Call | Completed | CITY MAIN SURGING WILL KEEP CLOSE EYE ON IT (DKG)                                                |
| 36423 | 04/29/19 | PC | Water | 342  | E 25th St    | Sewer Call | Completed | JETTED CITY MAIN 300 FEET DOWN & RUNNING PROPERLY (DKG)                                          |
| 36424 | 04/29/19 | PC | Water | 550  | Brookline St | Sewer Call | Completed | CLEANED OFF CATCH BASIN (DKG)                                                                    |
| 36425 | 04/29/19 | PC | Water | 1208 | Peggy Ln     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)                |
| 36426 | 04/29/19 | PC | Water | 135  | Elmwood Dr   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER ROD SERVICE LINE (DKG) |
| 36427 | 04/29/19 | PC | Water | 135  | Elmwood Dr   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER ROD SERVICE LINE (DKG) |
| 36429 | 04/30/19 | PC | Sewer | 332  | Carey Ct     | Sewer Call | Completed | CHECKED CITY LINE, DOWN & RUNNING PROPER, TALKED TO HOMEOWNER (DKG)                              |
| 36430 | 04/30/19 | PC | Sewer | 742  | Campbell Ave | Sewer Call | Completed | CHECK CITY MAIN, SEWER LINE IS DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)                        |
| 36433 | 04/30/19 | PC | Water | 576  | Saratoga Dr  | Sewer Call | Completed | SYSTEM SURGING EXPLAINED SITUATION TO RESIDENT (DKG)                                             |
| 36434 | 04/30/19 | PC | Water | 540  | W 16th St    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                     |
| 36435 | 04/30/19 | PC | Sewer | 544  | W 16th St    | Sewer Call | Completed | CHECKED CITY LINE,DOWN & RUNNING, TALKED TO HOMEOWNER (dkg)                                      |
| 36436 | 04/30/19 | PC | Water | 567  | Shelley Ln   | Sewer Call | Completed | CREW JETTED LINE 400 FEET, CITY MAIN IS RUNNING PROPERLY (DKG)                                   |

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| 36437 | 04/30/19 | PC | Water | 77   | Craig Dr        | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                        |
| 36438 | 04/30/19 | PC | Water | 1645 | Buena Vista Ave | Sewer Call | Completed | JETTED CITY MAIN 500 FT DOWN & RUNNING PROPERLY (DKG)                                                                               |
| 36440 | 04/30/19 | PC | Water | 1641 | Buena Vista Ave | Sewer Call | Completed | JETTED LINE 500 FT CITY MAIN DOWN & RUNNING (DKG)                                                                                   |
| 36441 | 04/30/19 | PC | Sewer | 552  | W 15th St       | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING, NO ONE HOME(DKG)                                                                                 |
| 36442 | 04/30/19 | PC | Sewer | 290  | Holbrook Rd     | Sewer Call | Completed | CITY MAINS ARE SURGING IN THE AREA, EXPLAINED TO HOMEOWNER (DKG)                                                                    |
| 36443 | 04/30/19 | PC | Sewer | 54   | W Main St       | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING, NO ONE HOME(DKG)                                                                                 |
| 36444 | 04/30/19 | PC | Sewer | 1333 | Prairie Ave     | Sewer Call | Completed | CHECKED CITY MAINS, DOWN & RUNNING PROPERLY, NO ONE HOME (DKG)                                                                      |
| 36448 | 04/30/19 | PC | Sewer | 2521 | State St        | Sewer Call | Completed | MISSING WORK ORDER (BP)                                                                                                             |
| 36449 | 04/30/19 | PC | Sewer | 424  | 8th St          | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                       |
| 36451 | 04/30/19 | PC | Sewer | 560  | W 15th Pl       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                       |
| 36452 | 04/30/19 | PC | Sewer | 1220 | Damico Dr       | Sewer Call | Completed | CHECK CITY MAIN, DOWN & RUNNING PROPERLY TALKED TO WORKERS AT THE HOME (DKG)                                                        |
| 36455 | 04/30/19 | PC | Water | 264  | W 16th St       | Sewer Call | Completed | CITY MAIN SURGING, TALKED TO HOMEOWNER (DKG)                                                                                        |
| 36466 | 04/30/19 | PC | Water | 115  | Broadway Ave    | Sewer Call | Completed | JETTED LINE 500 FT DOWN & RUNNING PROPERLY, (DKG)                                                                                   |
| 36468 | 04/30/19 | PC | Water | 636  | Ranger Dr       | Sewer Call | Completed | MANHOLE - STORM DRAIN, CLEAN OFF STORM DRAIN FLOWING PROPERLY (DKG)                                                                 |
| 36469 | 04/30/19 | PC | Sewer |      | Serena Dr       | Sewer Call | Completed | CLEAN DEBRIS FROM STORM DRAIN FLOWING PROPERLY (DKG)                                                                                |
| 36470 | 04/30/19 | PC | Water | 591  | Brookline St    | Sewer Call | Completed | SOME BLOCKAGE IN DRAIN WILL CLEAN LINE AS SOON AS POSSIBLE, SEWER LINES ARE BCKING UP, RESIDENTS BASEMENTS DUE TO HEAVY RAINS (DKG) |

|       |          |    |       |      |              |            |           |                                                                                                                                                                  |
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| 36471 | 04/30/19 | PC | Sewer | 142  | Hickory St   | Sewer Call | Completed | THIS IS AN ALLEY WAY, NO STORM OR SANITARY. COULD BE POOR DRAINAGE WHICH WOULD BE DUE TO LOW SPOTS. CALL STREET DEPT (DKG)                                       |
| 36472 | 04/30/19 | PC | Water | 320  | W 15th Pl    | Sewer Call | Completed | CITY MAIN SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION, WE WERE HAVING WITH OUR SYSTEM (DKG)                                                              |
| 36473 | 04/30/19 | PC | Sewer | 1223 | Emerald Ave  | Sewer Call | Completed | CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)                                                                   |
| 36474 | 04/30/19 | PC | Water | 311  | W 15th Pl    | Sewer Call | Completed | CITY MAIN SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)                                                                                              |
| 36475 | 04/30/19 | PC | Sewer | 417  | W 16th St    | Sewer Call | Completed | CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)                                                                   |
| 36476 | 04/30/19 | PC | Water | 47   | Craig Dr     | Sewer Call | Completed | CATCH BASIN COULD NOT KEEP UP WITH HEAVY RAIN, BY THE TIME WE THERE IT HAD ALL WENT DOWN (DKG)                                                                   |
| 36477 | 04/30/19 | PC | Water | 586  | Ranger Dr    | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)                                                                                           |
| 36480 | 05/01/19 | PC | Water | 724  | Peoria St    | Sewer Call | Completed | JETTED LINE 500 FT DOWN & RUNNING PROPERLY (DKG)                                                                                                                 |
| 36481 | 05/01/19 | PC | Sewer | 351  | W 16th St    | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, NOBODY HOME CREW WILL FOLLOW UP (DKG)                                                                                               |
| 36482 | 05/01/19 | PC | Water | 701  | Lexington Dr | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)                                                                                           |
| 36483 | 05/01/19 | PC | Water | 330  | Coolidge St  | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)                                                                                           |
| 36484 | 05/01/19 | PC | Water | 61   | W 19th St    | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT, EXPLAINED SITUATION TO RESIDENT (DKG)                                                                                           |
| 36485 | 05/01/19 | PC | Water | 1231 | Wilson Ave   | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SUGGESTED CONTACTING A PLUMBER (DKG)<br>DD/JP 2ND TIME: CITY MAIN IS DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG) |
| 36486 | 05/01/19 | PC | Water | 290  | Holbrook Rd  | Sewer Call | Completed | SYSTEM SURGING, SPOKE TO RESIDENT, EXPLAINED TO RESIDENT (DKG)                                                                                                   |

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| 36487 | 05/01/19 | PC | Sewer | 1333 | Prairie Ave    | Sewer Call | Completed | SYSTEM SURGING, EXPLAINED SITUATION TO RESIDENT (DKG)<br><br>DD/JP 2ND : CITY MAIN LINES ARE SURGING TALKED TO HOMEOWNER, CREW WILL FOLLOW UP (DKG)                                                             |
| 36488 | 05/01/19 | PC | Water | 1326 | Lincoln Ave    | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, NO ONE HOME CREW WILL RECHECK LATER (DKG)<br><br>JP/DD 2ND: SYSTEM WAS SURGING NO ONE HOME (DKG)                                                                                   |
| 36489 | 05/01/19 | PC | Sewer | 544  | W 16th St      | Sewer Call | Completed | CREW HAS CHECKED CITY MAIN SEVERAL TIMES, SPOKE WITH HOMEOWNER & EXPLAINED THAT OUR MAIN IS RUNNING PROPERLY, CONSULT WITH A PLUMBER (DKG)<br><br>JP/DD 2ND : SYSTEM IS DOWN & RUNNING, SPOKE TO RESIDENT (DKG) |
| 36490 | 05/01/19 | PC | Water | 330  | Patricia Dr    | Sewer Call | Completed | SYSTEM SURGING, SPOKE TO RESIDENT EXPLAINED THE SITUATION(DKG)                                                                                                                                                  |
| 36491 | 05/01/19 | PC | Sewer | 540  | W 16th St      | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING, RESIDENT STILL THINKS ITS OUR PROBLEM (DKG)                                                                                                                                           |
| 36492 | 05/01/19 | PC | Sewer | 14   | Forest St      | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING, RESIDENT STILL THINKS ITS OUR PROBLEM (DKG)                                                                                                                                           |
| 36493 | 05/01/19 | PC | Sewer | 156  | Greenbriar Ave | Sewer Call | Completed | JETTED MAIN 120 FEET, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)                                                                                                                                        |
| 36494 | 05/01/19 | PC | Water | 1133 | Schilling Ave  | Sewer Call | Completed | SYSTEM SURGING, WILL FOLLOW UP SPOKE TO RESIDENT (DKG)                                                                                                                                                          |
| 36495 | 05/01/19 | PC | Sewer | 224  | Irving Blvd    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING TALKED TO HOMEOWNERS PLUMBER (DKG)                                                                                                                                                     |
| 36496 | 05/01/19 | PC | Water | 1215 | Sunnyside Ave  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING PROPERLY NOBODY HOME (DKG)                                                                                                                                                         |
| 36498 | 05/01/19 | PC | Water | 224  | Coolidge St    | Sewer Call | Completed | DOWN & RUNNING ON 5/2. CHECKED ON 05/1 CITY LINE WAS SURGING, NOBODY HOME (DKG)                                                                                                                                 |
| 36500 | 05/01/19 | PC | Water | 340  | Sandra Ln      | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG)                                                                                                                                             |

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| 36502 | 05/01/19 | PC | Water | 622  | Emerald Ave      | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG)<br><br>DD/RM 2ND: CITY MAIN LINES ARE SURGING, NOBODY HOME, CREW WILL FOLLOW UP (DKG)                                             |
| 36507 | 05/01/19 | PC | Water | 1203 | Wilson Ave       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)<br><br>DD/JP 2ND : DOWN & RUNNING TALKED TO HOMEOWNER (DKG)                                                                          |
| 36508 | 05/01/19 | PC | Water | 400  | Parnell Ave      | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER, CREW WILL FOLLOW UP (DKG)<br><br>W/O #101126 5/1/19 CC/JP CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL SIGNED BY CHRIS COOK |
| 36514 | 05/01/19 | PC | Water | 2521 | State St         | Sewer Call | Completed | JETTED LINE 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                   |
| 36516 | 05/01/19 | PC | Water | 1224 | Wilson Ave       | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT WHO STATE IT WAS OK, IT WENT DOWN IN BASEMENT (DKG)                                                                                                     |
| 36518 | 05/02/19 | PC | Water | 40   | E Greenbriar Ave | Sewer Call | Completed | CITY MAIN LINES ARE DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNERS (DKG)                                                                                                                               |
| 36519 | 05/02/19 | PC | Water | 224  | Irving Blvd      | Sewer Call | Completed | NOTIFIED D. OWENS HOMEOWNER HAS A COLLAPSE OR BROKEN TAP AT CITY MAIN, EXPLAINED HOMEOWNERS RESPONSIBILITY AND THEY WILL TAKE THE NEXT STEPS (DKG)                                                    |
| 36520 | 05/02/19 | PC | Water | 331  | W 16th St        | Sewer Call | Completed | CITY SEWER LINES ARE SURGING, TALKED TO HOMEOWNER (DKG)                                                                                                                                               |
| 36521 | 05/02/19 | PC | Sewer | 214  | W 15th St        | Sewer Call | Completed | CITY SEWER MAIN LINES ARE SURGING CREW WILL FOLLOW UP (DKG)                                                                                                                                           |
| 36528 | 05/02/19 | PC | Water | 75   | W 15th St        | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER CREW WILL FOLLOW UP (DKG)                                                                                                                            |
| 36529 | 05/02/19 | PC | Water | 265  | E Joe Orr Rd     | Sewer Call | Completed | CITY MAIN LINES ARE SURGING, TALKED TO HOMEOWNER CREW WILL FOLLOW UP (DKG)                                                                                                                            |

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| 36533 | 05/02/19 | PC | Water | 1530 | Vincennes Ave | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO PERSON AT AUNT MARTHA'S CLINIC, EXPLAINED TO THEM TO CONTACT A PLUMBER (DKG)                                                                  |
| 36553 | 05/03/19 | PC | Water | 1133 | Schilling Ave | Sewer Call | Completed | JETTED CITY MAIN LINE 300 FEET CLEARED BLOCKAGE CITY MAIN DOWN & RUNNING PROPERLY, NO ON HOME (DKG)                                                                           |
| 36598 | 05/06/19 | PC | Water | 292  | Sherry Ln     | Sewer Call | Completed | CHECKED CITY SANITARY MAIN LINE. DOWN & RUNNING PROPERLY, NOBODY AT HOME (DKG)                                                                                                |
| 36600 | 05/06/19 | PC | Water | 417  | W 12th St     | Sewer Call | Completed | HYDROVAC STORM DRAIN (DKG)                                                                                                                                                    |
| 36612 | 05/06/19 | PC | Water | 311  | W 15th Pl     | Sewer Call | Completed | CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL (DKG)                                                                                                    |
| 36613 | 05/06/19 | PC | Water | 311  | W 15th Pl     | Sewer Call | Completed | CITY MAIN WAS SURCHARGING SEWER SYSTEM INUNDATED BECAUSE OF RAINFALL (DKG)                                                                                                    |
| 36614 | 05/06/19 | PC | Sewer | 417  | W 16th St     | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING TALKED TO HOMEOWNER (DKG)                                                                                                                   |
| 36620 | 05/06/19 | PC | Water | 199  | Martin Ln     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                     |
| 36623 | 05/07/19 | PC | Water | 224  | Irving Blvd   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING PROPERLY. HOMEOWNER HAS AN ISSUE WITH THEIR PRIVATE LATERAL (DKG)<br><br>DD/RM 2ND: CITY MAIN DOWN & RUNNING, TALKED TO HOMEOWNERS PLUMBER (DKG) |
| 36624 | 05/07/19 | PC | Water | 1200 | Wilson Ave    | Sewer Call | Completed | USED VACTOR TO VACUUM UP STORM WATER FROM STREET TO MAKE IT PASSABLE FOR VEHICLES (DKG)                                                                                       |
| 36627 | 05/07/19 | PC | Water | 1224 | Wilson Ave    | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING SPOKE TO RESIDENT (DKG)                                                                                                                              |
| 36633 | 05/07/19 | PC | Water | 1215 | Sunnyside Ave | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                |
| 36646 | 05/08/19 | PC | Water | 423  | W 12th St     | Sewer Call | Completed | JETTED STORM DRAIN 65 FEET ALSO HYDROVAC DOWN THE WATER IN THE STORM DRAIN (DKG)                                                                                              |
| 36650 | 05/08/19 | PC | Water | 290  | Holbrook Rd   | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, INFORMED HER THAT SHE NEEDS TO CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG)                                              |

|       |          |    |       |      |               |            |           |                                                                                                                                                                                                                                             |
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| 36657 | 05/08/19 | PC | Water | 307  | N Boston St   | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, SUGGESTED TO CONTACT PLUMBER AND ROD SERVICE LINE (DKG)                                                                                                                                      |
| 36662 | 05/08/19 | PC | Water | 101  | Broadway Ave  | Sewer Call | Completed | SINK HOLE MAY BE FROM OLD METAL CULVERT FOR A DRAINAGE DITCH ON NORTH SIDE OF BROADWAY, ALSO IS BELIEVED TO BELONG TO "IDOT". NOT SURE BUT WE ARE CHECKING INTO THAT (DKG)                                                                  |
| 36694 | 05/09/19 | PC | Water | 591  | Brookline St  | Sewer Call | Completed | JETTED STORM DRAIN 65 FT, DRAINING PROPERLY (DKG)                                                                                                                                                                                           |
| 36696 | 05/09/19 | PC | Water | 738  | Campbell Ave  | Sewer Call | Completed | CHECKED SANITARY MANHOLE NEXT DOOR. DOWN & RUNNING PROPERLY. THERE IS NO MANHOLE INSIDE THE YARD AT 738 CAMPBELL, NOBODY HOME AT THE TIME. BACKYARD ISSUE COULD BE RAIN WATER (DKG)                                                         |
| 36724 | 05/10/19 | PC | Water | 1220 | Damico Dr     | Sewer Call | Completed | TALKED TO PLUMBER, PLUMBER SAID THEY WILL COME OUT NEXT WEEK TO SHOW VIDEO WHERE THEY BELIEVE ITS A COLLAPSE ON A CITY LINE. NOTHING APPEARS TO BE WRONG WITH CITY LINE AT THIS POINT, HOUSE WAS RODDED UT AD NO ISSUES AT THE MOMENT (DKG) |
| 36731 | 05/10/19 | PC | Water |      | E 14th St     | Sewer Call | Completed | TALKED TO PERSON IN CHARGE AT DICCCCO, THEY WILL RESOLVE PROBLEM. STORM IS BACKED UP PRIVATE ISSUE WE WILL FOLLOW UP WITH DICICCO (DKG)                                                                                                     |
| 36741 | 05/10/19 | PC | Sewer | 28   | Mceldowney St | Sewer Call | Completed | CHECKED CITY LINE, DOWN & RUNNING NOBODY HOME (DKG)                                                                                                                                                                                         |
| 36790 | 05/14/19 | PC | Water | 1608 | Union Ave     | Sewer Call | Completed | REPLACE 2 MANHOLE COVERS (DKG)                                                                                                                                                                                                              |
| 36885 | 05/16/19 | PC | Sewer | 1443 | Otto Blvd     | Sewer Call | Completed | JETTED CITY MAIN 200 FEET DOWN AND RUNNING PROPERLY (DKG)                                                                                                                                                                                   |
| 36899 | 05/16/19 | PC | Water | 417  | W 16th St     | Sewer Call | Completed | CITY LINES ARE DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)                                                                                                                                                                            |
| 36909 | 05/16/19 | PC | Water | 815  | Highland Dr   | Sewer Call | Completed | OWNER SAID HE HAS SEEPAGE, EXPLAINED TO HOMEOWNER THEIR IS WIDESPREAD FLOODING, SANITARY IS SURGING ALSO STORM LINES (DKG)                                                                                                                  |
| 36924 | 05/16/19 | PC | Sewer | 656  | W 14th Pl     | Sewer Call | Completed | JETTED CITY MAIN 500 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                                    |

|       |          |    |       |      |                |            |           |                                                                                                        |
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| 36928 | 05/16/19 | PC | Water | 1030 | Schilling Ave  | Sewer Call | Completed | REMOVED DEBRIS FROM STORM DRAINS WORKING PROPERLY (DKG)                                                |
| 36930 | 05/16/19 | PC | Water | 544  | Minette Ln     | Sewer Call | Completed | CLEARED 2 CATCH BASINS (DKG)                                                                           |
| 36931 | 05/16/19 | PC | Water | 1500 | Shields Ave    | Sewer Call | Completed | REMOVED DEBRIS FROM STORM DRAINS WORKING PROPERLY (DKG)                                                |
| 36932 | 05/16/19 | PC | Water | 115  | Broadway Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                          |
| 36933 | 05/16/19 | PC | Water | 14   | Forest St      | Sewer Call | Completed | CITY LINE SURGING SPOKE WITH HOMEOWNER (DKG)                                                           |
| 36934 | 05/16/19 | PC | Water | 590  | Minette Ln     | Sewer Call | Completed | CLEARED 2 CATCH BASIN LIDS WATER IN STREET GONE (DKG)                                                  |
| 36936 | 05/16/19 | PC | Water | 493  | Longwood Ct    | Sewer Call | Completed | CLEARED 2 CATCH BASINS IN AREA (DKG)                                                                   |
| 36937 | 05/16/19 | PC | Water | 10   | Campbell Ave   | Sewer Call | Completed | CLEANED CATCH BASIN (DKG)                                                                              |
| 36938 | 05/16/19 | PC | Water | 190  | Craig Dr W     | Sewer Call | Completed | CLEANED CATCH BASIN (2) WATER IS GONE (DKG)                                                            |
| 36941 | 05/16/19 | PC | Water | 586  | Ranger Dr      | Sewer Call | Completed | CLEANED CATCH BASIN (2) WATER IS GONE(DKG)                                                             |
| 36956 | 05/17/19 | PC | Water | 1035 | Campbell Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                         |
| 36959 | 05/17/19 | PC | Water |      | Campbell Ave   | Sewer Call | Completed | "FRENCH STORM DRAIN" HAS NO PIPES TO DRAIN THE WATER (DKG)                                             |
| 36961 | 05/17/19 | PC | Water | 417  | W 16th St      | Sewer Call | Completed | JETTED LINE 300 FEET, DOWN & RUNNING PROPERLY, ALSO SPOKE TO RESIDENT (DKG)                            |
| 36993 | 05/17/19 | PC | Water | 1240 | Park Ave       | Sewer Call | Completed | CHECKED CITY LINE, DOWN & RUNNING PROPERLY (DKG)                                                       |
| 37011 | 05/20/19 | PC | Sewer | 156  | Greenbriar Ave | Sewer Call | Completed | JETTED CITY MAIN 150 FEET, SEWER IS NOW OWN & RUNNING, TALKED TO HOMEOWNER(DKG)                        |
| 37020 | 05/20/19 | PC | Water | 420  | Carey Ct       | Sewer Call | Completed | CHECKED CITY LINES. DOWN & RUNNING PROPERLY, NO ONE HOME, LEFT DOOR KNOCKER (DKG)                      |
| 37021 | 05/20/19 | PC | Sewer | 1200 | Scott Ave      | Sewer Call | Completed | SANITARY DOWN & RUNNING, SPOKE TO RESIDENT, SUGGESTED CONTACTING PLUMBER TO ROD OUT SERVICE LINE (DKG) |

|       |          |    |       |      |              |            |           |                                                                                                                             |
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| 37057 | 05/21/19 | PC | Water | 1200 | Scott Ave    | Sewer Call | Completed | CHECKED CITY LINE, DOWN & RUNNING, JETTED CITY MAIN 300' AS A COURTESY (DKG)                                                |
| 37063 | 05/21/19 | PC | Sewer | 1238 | Center Ave   | Sewer Call | Completed | SUMP PUMP SHOOTING WATER ACROSS CURB (DKG)                                                                                  |
| 37065 | 05/21/19 | PC | Sewer | 404  | W 17th St    | Sewer Call | Completed | JETTED LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)                                                                          |
| 37073 | 05/21/19 | PC | Sewer |      | Minette Ln   | Sewer Call | Completed | CLEARED 2 CATCH BASIN LIDS WATER IN STREET GONE (DKG)                                                                       |
| 37079 | 05/21/19 | PC | Sewer | 231  | Frederick Dr | Sewer Call | Completed | HOMEOWNER HAS A SEWER SMELL IN HOME, TOLD OWNER WE WILL DEGREASE CITY LINE TO SEE IF IT HELPS, NOTHING ELSE WE CAN DO (DKG) |
| 37080 | 05/21/19 | PC | Sewer | 203  |              | Sewer Call | Completed | USED VACTOR TO REMOVE POOLS OF RAIN WATER AT LOW PUMP STATION SO THE AREA CAN DRY OUT. GRASS NEEDS TO BE CUT (DKG)          |
| 37081 | 05/21/19 | PC | Sewer | 203  |              | Sewer Call | Completed | USED VACTOR TO REMOVE POOLS OF RAIN WATER AT LOW PUMP STATION SO THE AREA CAN DRY OUT. GRASS NEEDS TO BE CUT (DKG)          |
| 37092 | 05/22/19 | PC | Water | 548  | W 16th St    | Sewer Call | Completed | JETTED SANITARY LINE 200 FEET, REMOVED BLOCKAGE SYSTEM IS NOW DOWN & RUNNING (DKG)                                          |
| 37110 | 05/23/19 | PC | Water | 35   | E 23rd St    | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)                                                        |
| 37168 | 05/24/19 | PC | Water | 398  | W 17th St    | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING TALKED TO HOMEOWNER (DKG)                                                                 |
| 37190 | 05/28/19 | PC | Sewer | 466  | W 17th St    | Sewer Call | Completed | CHECKED CITY MAIN DOWN & RUNNING (DKG)                                                                                      |
| 37202 | 05/28/19 | PC | Sewer | 371  | W 17th St    | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                    |
| 37203 | 05/28/19 | PC | Sewer | 187  | 7th Pl       | Sewer Call | Completed | NO CATCH BASIN, NO ONE HOME SEWERS ARE DOWN AND RUNNING, LEFT DOOR KNOCKERS (DKG)                                           |
| 37207 | 05/28/19 | PC | Sewer | 512  | Gregory Dr   | Sewer Call | Completed | THE ABOVE ADDRESS IS ON THE SEWER CREW REPAIR LIST (DKG)                                                                    |
| 37213 | 05/28/19 | PC | Sewer | 241  | W Joe Orr Rd | Sewer Call | Completed | RESIDENT CLAIMS THEY NEVER CALLED (DKG)                                                                                     |

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| 37214 | 05/28/19 | PC | Sewer | 1226 | West End Ave | Sewer Call | Completed | CITY DOWN & RUNNING FINE (DKG)                                                                                        |
| 37233 | 05/29/19 | PC | Sewer | 198  | W 15th Pl    | Sewer Call | Completed | CITY MAIN WAS SURCHARGING (DKG)                                                                                       |
| 37236 | 05/29/19 | PC | Sewer | 6    | E 14th St    | Sewer Call | Completed | THE MISSING COVERS ARE FOR THE GAS DEPOSITS ON VACANT PROPERTY. NO MISSING SEWER COVERS. SENT PICTURES TO MARIA (DKG) |
| 37256 | 05/30/19 | PC | Sewer | 198  | W 15th Pl    | Sewer Call | Completed | CITY MAIN SURCHARGE UNABLE TO JETTED CITY LINE (DKG)                                                                  |
| 37306 | 05/31/19 | PC | Water | 545  | Andover St   | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE DOWN & RUNNING FINE (DKG)                                                               |
| 37325 | 06/03/19 | PC | Sewer | 570  | Yorktown Rd  | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, NO ONE HOME, LEFT DOOR KNOCKER (DKG)                                                      |
| 37327 | 06/03/19 | PC | Sewer | 158  | Elmwood Dr   | Sewer Call | Completed | JETTED LINE 25 FEET, BACK FLUSHED SYSTEM NOW DOWN & RUNNING GOOD (DKG)                                                |
| 37397 | 06/05/19 | PC | Water | 1106 | Franklin Ave | Sewer Call | Completed | RAKED & SHOVELED DEBRIS FROM STORM INLET (DKG)                                                                        |
| 37418 | 06/05/19 | PC | Water | 152  | Mayfair Pl S | Sewer Call | Completed | CHECKED CITY MAIN DOWN & RUNNING (DKG)                                                                                |
| 37425 | 06/05/19 | PC | Water | 243  | E Joe Orr Rd | Sewer Call | Completed | RESIDENT CLAIMS THEY NEVER CALLED (DKG)                                                                               |
| 37427 | 06/05/19 | PC | Water | 245  | E Joe Orr Rd | Sewer Call | Completed | RESIDENT CLAIMS THEY NEVER CALLED (DKG)                                                                               |
| 37430 | 06/05/19 | PC | Water | 1106 | Franklin Ave | Sewer Call | Completed | VACONED STREET FOR STANDING WATER (DKG)                                                                               |
| 37431 | 06/05/19 | PC | Water | 11   | Halsted St   | Sewer Call | Completed | VACTOR & JETTED STORM DRAIN RUNNING PROPERLY (DKG)                                                                    |
| 37434 | 06/05/19 | PC | Water | 1600 | State St     | Sewer Call | Completed | STORM DRAIN IS ON FIRE DEPT PROPERTY, CONTACT JASEN ZURISK, THIS FALLS UNDER HIS JURISDICTION (DKG)                   |
| 37440 | 06/06/19 | PC | Water |      | 10TH STREET  | Sewer Call | Completed | SHOVELED DEBRIS FROM STORM DRAIN (DKG)                                                                                |
| 37444 | 06/06/19 | PC | Water |      | 10TH STREET  | Sewer Call | Completed | SINK HOLE DEVELOPING DUE TO COLLAPSE, PUT ON LIST REPAIR BARRICADED FOR NOW.(DKG)                                     |

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| 37494 | 06/07/19 | PC | Water | 55  | Craig Dr        | Sewer Call | Completed | CHECKED CITY MAIN, CITY LINE DOWN & RUNNING PROPERLY TALKED TO HOMEOWNER (DKG)                                                                                                                                                                                                                                                                          |
| 37496 | 06/07/19 | PC | Water | 421 | Parnell Ave     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                                                                                                     |
| 37527 | 06/10/19 | PC | Water | 763 | 195TH STREET    | Sewer Call | Completed | RESIDENT IS UN-INCORPORATED, BLOOM, NO ACTION TAKEN (DKG)                                                                                                                                                                                                                                                                                               |
| 37541 | 06/11/19 | PC | Sewer | 220 | Westgate Ave    | Sewer Call | Completed | JETTED SEWER LINE 250 FEET, DOWN & RUNNING (DKG)                                                                                                                                                                                                                                                                                                        |
| 37543 | 06/11/19 | PC | Sewer |     | Highland Dr     | Sewer Call | Completed | COLAPSED STORM DRAIN BARRICADED AND PUT ON REPAIR LIST (DKG)                                                                                                                                                                                                                                                                                            |
| 37584 | 06/13/19 | PC | Water | 151 | Country Club Rd | Sewer Call | Completed | REMOVE DEBRIS FROM CATCH BASINS (DKG)                                                                                                                                                                                                                                                                                                                   |
| 37586 | 06/13/19 | PC | Water | 253 | Leonard St      | Sewer Call | Completed | RAIN WATER RUNNING DOWN THE CURB (DKG)                                                                                                                                                                                                                                                                                                                  |
| 37604 | 06/13/19 | PC | Water | 220 | W 15th St       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                                                                                                     |
| 37626 | 06/14/19 | PC | Water | 438 |                 | Sewer Call | Completed | RESIDENT HAD COMPLAINT ABOUT WATER DAMAGE BACK IN APRIL, NO BACK UP SYSTEM, DOWN & RUNNING GOOD, (DKG)                                                                                                                                                                                                                                                  |
| 37643 | 06/17/19 | PC | Water | 169 | Martin Ln       | Sewer Call | Completed | Not a sinkhole, transferred to Street Dept for pothole repair 6-17-19 THIS WAS NOT A WATER OR SEWER ISSUE, IN FACT IT WAS A STREET ISSUE, CONTACTED CATHY STONE AT CITY HALL TO TELL HER IT WAS A STREET ISSUE AREA NEEDS COLD PATCHING OR HAVE STREET GRINDINGS TO FILL IN AREA THAT IS HOLDING WATER IN FRONT OF MANHOLE & ALSO THE GARAGE AREA (DKG) |
| 37654 | 06/17/19 | PC | Water | 120 | Constance Ln    | Sewer Call | Completed | CHECKED SYSTEM, SOME TOILET PAPER ISSUES WERE IN DEAD END MANHOLE, BUT NO BACK UP. SYSTEM WAS DOWN , RESIDENT PRIVATE LATERAL RUNS IN TO THIS DEAD END MANHOLE, REMOVED SOME BUILD UP, BUT THIS WASN'T THE CAUSE (DKG)                                                                                                                                  |
| 37655 | 06/17/19 | PC | Water | 120 | Constance Ln    | Sewer Call | Completed | RETURNED TO RESIDENT, CHECKED MAIN, CHECKED DEAD END IN BACK YARD, ALL DOWN & RUNNING, INFORMED RESIDENT TO CONTACT A PLUMBER & HAVE PRIVATE LATERAL RODDED, RESIDENT AGREED (DKG)                                                                                                                                                                      |

|       |          |    |       |      |              |            |           |                                                                                                                                                                                                                                                                   |
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| 37661 | 06/17/19 | PC | Water |      | Campbell Ave | Sewer Call | Completed | CLEANED OF CATCH BASIN DRAIN (DKG)                                                                                                                                                                                                                                |
| 37682 | 06/18/19 | PC | Sewer | 742  | Campbell Ave | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                               |
| 37706 | 06/19/19 | PC | Water | 210  | Leonard St   | Sewer Call | Completed | FOUND SINK HOLE, BARRICADED, PUT ON REPAIR LIST (DKG)                                                                                                                                                                                                             |
| 37708 | 06/19/19 | PC | Sewer | 171  | Floyd Ln     | Sewer Call | Completed | CHECKED CITY MAIN, CITY MAIN DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)                                                                                                                                                                                   |
| 37727 | 06/20/19 | PC | Sewer | 294  | N Boston St  | Sewer Call | Completed | UNCLOGGED DRAIN, EVERYTHING OK AS OF NOW (DKG)                                                                                                                                                                                                                    |
| 37729 | 06/20/19 | PC | Sewer | 156  | Pamela Dr N  | Sewer Call | Completed | CHECKED STORM MANHOLES BEHIND THE TWO LOCATIONS IN NOTES, APPEARS TO BE FINE, NO DEBRIS ON TOP OF MANHOLE & STORM DRAINS ARE DRAINING PROPERLY. WILL NEED MORE DETAIL & CONTACT WITH RESIDENT THAT CALLED IN COMPLAINT IN ORDER TO FURTHER ACCESS SITUATION (DKG) |
| 37752 | 06/21/19 | PC | Sewer | 417  | W 16th St    | Sewer Call | Completed | JETTED CITY MAIN 400', CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO CUSTOMER (DKG)                                                                                                                                                                             |
| 37753 | 06/24/19 | PC | Sewer | 205  | W 16th Pl    | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)                                                                                                                                                                                          |
| 37762 | 06/24/19 | PC | Water | 155  | Elmwood Dr   | Sewer Call | Completed | CITY MAINS ARE OK. DOWN & RUNNING PROPERLY, HOMEOWNERS WILL CONTACT A PLUMBER (DKG)                                                                                                                                                                               |
| 37781 | 06/25/19 | PC | Water | 1508 | Euclid Ave   | Sewer Call | Completed | HYDROVAC B-BOX FOR WATER DEPART (DKG)                                                                                                                                                                                                                             |
| 37810 | 06/26/19 | PC | Water |      | Craig Dr W   | Sewer Call | Completed | STANDING WATER ON CHICAGO RD & EASEMENT NO DRAINAGE, DANIKA WILL FOLLOW UP (DKG)                                                                                                                                                                                  |
| 37819 | 06/26/19 | PC | Water | 586  | Ranger Dr    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                               |
| 37820 | 06/26/19 | PC | Water | 1420 | Ashland Ave  | Sewer Call | Completed | JETTED AND VAC STORM LINE FOR SMITH PARK (DKG)                                                                                                                                                                                                                    |
| 37825 | 06/27/19 | PC | Sewer | 275  | E 26th St    | Sewer Call | Completed | COMPANY ON SOUTH SIDE OF 26TH STREET WAS FLOODED & PUMPING OUT WHICH SEEMS T HAVE CAUSED PROBLEM WITH RESIDENT (DKG)                                                                                                                                              |
| 37826 | 06/27/19 | PC | Sewer | 591  | W 15th St    | Sewer Call | Completed | SYSTEM DOWN & RUNNING SPOKE TO RESIDENT, CONTACT PLUMBER (DKG)                                                                                                                                                                                                    |

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| 37829 | 06/27/19 | PC | Water | 521  | W 16th St     | Sewer Call | Completed | SYSTEM IS SURGING (DKG)                                                                                                                                     |
| 37830 | 06/27/19 | PC | Water | 2000 | S Halsted St  | Sewer Call | Completed | HAD STANDING WATER AFTER HEAVY RAIN FALL, WATER WAS DRAINING AS FAST AS IT COULD (DKG)                                                                      |
| 37831 | 06/27/19 | PC | Water | 200  | W Highland Dr | Sewer Call | Completed | COLLAPSED PIPE AT JOINT, HYDRO VAC STORM MAIN, WENT UP TO 6 FEET, LINE IS 15 INCHES BEYOND OUR REPAIR, WILL CONTRACT OUT, FILL STREET BACK WITH STONE (DKG) |
| 37837 | 06/27/19 | PC | Water | 32   | W 24th St     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, PROBLEM WAS WITH TOILET TO BEGIN WITH (DKG)                                                                       |
| 37838 | 06/27/19 | PC | Water | 1215 | Scott Ave     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG)                                                          |
| 37840 | 06/27/19 | PC | Sewer | 417  | W 16th St     | Sewer Call | Completed | JETTED LINE, 400 FOOT BACK, FLUSH SEWER LINE RUNNING PROPERLY (DKG)                                                                                         |
| 37851 | 06/27/19 | PC | Water | 115  | Broadway Ave  | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                    |
| 37867 | 06/28/19 |    | Water | 550  | Winston Ln    | Sewer Call | Completed | SYSTEM DOWN & RUNNING (DKG)                                                                                                                                 |
| 37873 | 06/28/19 | PC | Water | 181  | Kathleen Ln   | Sewer Call | Completed | JETTED CITY MAIN 490', CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO CUSTOMER (DKG)                                                                       |
| 37876 | 06/28/19 | PC | Water | 311  | W 15th Pl     | Sewer Call | Completed | SYSTEM SURGING DUE TO HEAVY RAIN FALL, ALSO CHECKED ON 4 OTHER LOCATIONS OF FLOODING STREETS DUE TO RAIN (DKG)                                              |
| 37877 | 06/28/19 | PC | Water | 410  | W 15th Pl     | Sewer Call | Completed | JETTED SYSTEM ONCE ONE IN THE MORNING AROUND 8:30, SYSTEM BLOCKED UP AGAIN AROUND 2:00 PM, REJETTED LINE MOVING GOOD NOW (DKG)                              |
| 37928 | 07/02/19 | PC | Water |      | Craig Dr      | Sewer Call | Completed | NO LEAK FOUND (DKG)                                                                                                                                         |
| 37936 | 07/02/19 | PC | Water | 342  | E 22nd St     | Sewer Call | Completed | THIS IS NOT A SEWER ISSUE, THIS IS NOT A MAIN BREAK, NO LEAK FOUND (DKG)                                                                                    |
| 37941 | 07/02/19 | PC | Water |      | 16TH STREET   | Sewer Call | Completed | BARRICADES PLACE OVER SINK HOLE, WILL BE ADDRESSED ASAP (DKG)                                                                                               |
| 37974 | 07/03/19 | PC | Water | 200  | E 24th St     | Sewer Call | Completed | DETECTED LEAK, CUSTOMER SHUT OFF TOILET, LEAK STOPPED. CHECK METER, INSIDE & OUTSIDE READ OF 1676 SERIAL # METER (DKG)                                      |

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| 37980 | 07/05/19 | PC | Sewer | 586  | Andover St       | Sewer Call | Completed | JETTED CITY MAIN 250' 2 TIMES, DOWN AND RUNNING, HOME OWNER IS SATISFIED BAD SEWER SMELL (DKG)                             |
| 37991 | 07/08/19 | PC | Sewer | 1945 | Yale Ave         | Sewer Call | Completed | CITY MAINS WERE DOWN & RUNNING PROPERLY (DKG)                                                                              |
| 38009 | 07/08/19 | PC | Water | 540  | Winchester Rd    | Sewer Call | Completed | CHECKED CITY MAINS, DOWN & RUNNING PROPERLY HOME OWNERS RESPONSIBILITY TALKED TO HOMEOWNER, THEY WILL CALL A PLUMBER (DKG) |
| 38030 | 07/09/19 | PC | Water | 276  | W 14th St        | Sewer Call | Completed | LARGE POT HOLE IN STREET, COLD PATCH WAS SPREAD IN POT HOLE, NO SEWER ISSUE (DKG)                                          |
| 38036 | 07/09/19 | PC | Sewer | 182  | Frederick Dr     | Sewer Call | Completed | CATCH BASIN WERE CLEARED NO DEBRIS (DKG)                                                                                   |
| 38050 | 07/10/19 | PC | Sewer |      | W 16th Pl        | Sewer Call | Completed | ALL 4 CORNERS OF STORM DRAINS WERE BLOCKED WITH GRASS CLIPPINGS FROM LAWN CUTTING COMPANY (CLEANED ALL 4 DRAINS) (DKG)     |
| 38051 | 07/10/19 | PC | Water | 90   | E 15th St        | Sewer Call | Completed | BARRICADED SINK HOLE (DKG)                                                                                                 |
| 38062 | 07/10/19 | PC | Sewer | 1330 | Vincennes Ave    | Sewer Call | Completed | CLEANED 2 STORM DRAINS, ONE LOOKS LIKE IN NEED OF REPAIR, BOTH NEED TO BE VACTORED & JETTED, WILL ADD TO REPAIR LIST (DKG) |
| 38090 | 07/11/19 | PC | Sewer | 445  | N Manchester Dr  | Sewer Call | Completed | HYDROVAC FRINGE DRAIN (DKG)                                                                                                |
| 38131 | 07/15/19 | PC | Water | 401  | Normal Ave       | Sewer Call | Completed | STORM DRAIN NEEDS 2" & DOWN STONE TO KEEP GROUND FROM ERODING, NOT AN EMERGENCY, POSSIBLE LANDSCAPE WORK (DKG)             |
| 38206 | 07/18/19 | PC | Sewer | 334  | Standish St      | Sewer Call | Completed | CITY MAIN IS DOWN & RUNNING PROPERLY (DKG)                                                                                 |
| 38238 | 07/22/19 | PC | Sewer | 1104 | Franklin Ave     | Sewer Call | Completed | WILL HYDRO VAC AND JET STORM DRAIN TO REMOVE DEBRIS (DKG)                                                                  |
| 38258 | 07/22/19 | PC | Water | 16   | E Greenbriar Ave | Sewer Call | Completed | CLEANED OUT CATCH BASIN, NO DEBRIS ON ALL THREE (DKG)                                                                      |
| 38266 | 07/23/19 | PC | Sewer | 212  | Laura Ln         | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                        |
| 38269 | 07/23/19 | PC | Water |      | 25TH STREET      | Sewer Call | Completed | THIS APPEARS TO BE A SEWER BASIN POSSIBLE COLLAPSE, SEWER DEPT WAS NOTIFIED (DKG)                                          |

|       |          |    |       |       |                |            |           |                                                                                                                                                               |
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| 38305 | 07/24/19 | PC | Water | 210   | Holbrook Rd    | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING GOOD, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)                                                                                 |
| 38331 | 07/25/19 | PC | Water | 108   | Floyd Ln       | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                            |
| 38333 | 07/25/19 | PC | Water | 162   | W Glengate Ave | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, CITY MAIN IS DOWN & RUNNING (DKG)                                                                                                  |
| 38335 | 07/25/19 | PC | Water | 132   | W Glengate Ave | Sewer Call | Completed | JETTED CITY MAIN 500 FEET, TWICE, CITY MAIN IS DOWN & RUNNING (DKG)                                                                                           |
| 38336 | 07/25/19 |    | Water | 1200  | Franklin Ave   | Sewer Call | Planned   |                                                                                                                                                               |
| 38346 | 07/25/19 | PC | Sewer | 210   | Holbrook Rd    | Sewer Call | Completed | SEWER DOWN & RUNNING GOOD, RESIDENT NOT HOME LEFT DOOR KNOCKER, RESIDENT NEEDS TO CONTACT PLUMBER TO HAVE SERVICE RODDED OUT ALSO CALLED & LEFT MESSAGE (DKG) |
| 38423 | 07/29/19 | PC | Water | 1248  | Piacenti Ln    | Sewer Call | Completed | CITY MAINS ARE DOWN & RUNNING PROPERLY. HOMEOWNER WILL CONTACT A PLUMBER (DKG)                                                                                |
| 38424 | 07/29/19 | PC | Water | 320   | E 25th St      | Sewer Call | Completed | MANUALLY CLEANED MANHOLE WITH FORKS & SCOOP, DEBRIS INCLUDED TILE, ROCKS, & ROOTS, PROBABLY A COLLAPSED LINE & ROOTS (DKG)                                    |
| 38425 | 07/29/19 | PC | Water | 1136  | Emerald Ave    | Sewer Call | Completed | THIS IS THE RESULT OF WATER MAIN BREAK. WILL FOLLOW UP IF NECESSARY (DKG)                                                                                     |
| 38433 | 07/29/19 | PC | Water | 1134  | Wallace Ct     | Sewer Call | Completed | CHECKED CITY MAIN, CITY MAIN WAS DOWN & RUNNING PROPERLY. TALKED TO HOMEOWNER, THEY WILL CONTACT A PLUMBER (DKG)                                              |
| 38483 | 07/31/19 | PC | Water | 1142  | Grant Ave      | Sewer Call | Completed | DOWN & RUNNING PROPERLY, WILL DO A COURTESY FLUSH ON 08/01/19 (DKG)                                                                                           |
| 38497 | 07/31/19 | PC | Water | 20703 | Travers Ave    | Sewer Call | Completed | THIS IS NOT A WATER ISSUE, NO WATER MAIN IN AREA, POSSIBLE SEWER PROBLEM ISSUE NO MAIN BREAK (DKG)                                                            |
| 38507 | 08/01/19 | PC | Water | 134   | Floyd Ln       | Sewer Call | Completed | JETTED LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)                                                                                                            |
| 38531 | 08/02/19 | PC | Water | 1142  | Grant Ave      | Sewer Call | Completed | SEWER IS RUNNING FINE, WE WILL DO A COURTESY FLUSH JUST TO MAKE SURE (DKG)                                                                                    |
| 38548 | 08/02/19 | PC | Sewer | 501   | Andover St     | Sewer Call | Completed | CHECK CITY SEWER, DOWN & RUNNING PROPERLY, (DKG)                                                                                                              |

|       |          |    |       |      |                |            |           |                                                                                                               |
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| 38557 | 08/02/19 | PC | Water | 364  | Iris Ln        | Sewer Call | Completed | THIS IS A LOW SPOT IN PARKWAY FROM CARS DRIVING ON PARK WAY NO LEAK (DKG)                                     |
| 38558 | 08/02/19 | PC | Water |      | Halsted St     | Sewer Call | Completed | CHECKED , THIS IS A STORM INLET STRUCTURES COLLAPSE, WILL BE ADDED TO LIST (DKG)                              |
| 38577 | 08/05/19 | PC | Sewer |      | S Halsted St   | Sewer Call | Completed | COLLAPSING SEWER, FILLED WITH COLD PATCH, NEED TO BE TELEVISED ASAP (DKG)                                     |
| 38617 | 08/06/19 | PC | Water | 81   | E 25th St      | Sewer Call | Completed | FOUND MANHOLE COVER, PLACED IT BACK ON MANHOLE AND SECURED WITH BRASS WEDGES. (DKG)                           |
| 38638 | 08/06/19 | PC | Water | 89   | W 23rd St      | Sewer Call | Completed | DROVE COPPER WEDGES ON THE SIDE OF THE LID (DKG)                                                              |
| 38686 | 08/08/19 | PC | Water | 348  | Sandra Ln      | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAINS (DKG)                                                                         |
| 38696 | 08/09/19 | PC | Water | 175  | Thelma Ln      | Sewer Call | Completed | DIG # A2210772 LOCATES CALLED IN FOR 8/12/19, EXCAVATION SCHEDULED FOR 8/12/19, NON EMERGENCY (DKG)           |
| 38697 | 08/09/19 | PC | Water | 1002 | Schilling Ave  | Sewer Call | Completed | CREW CLEANED UP AREA AFTER MAIN BREAK, CD                                                                     |
| 38721 | 08/12/19 | PC | Water | 111  | E 23rd St      | Sewer Call | Completed | MAIN BREAK, EMERGENCY LOCATES, CALLED IN FOR REPAIRS (DKG)                                                    |
| 38727 | 08/12/19 | PC | Water | 161  | Serena Dr      | Sewer Call | Completed | CREW WAS UNABLE TO FIND ANY LEAK OR RUNNING WATER. NO LEAK FOUND. (DKG)                                       |
| 38728 | 08/12/19 | PC | Water |      | W 14th St      | Sewer Call | Completed | DIRT & SOD NEEDED 10 X 10 (DKG)                                                                               |
| 38743 | 08/13/19 | PC | Water | 342  | E 22nd St      | Sewer Call | Completed | THIS IS A B-BOX DIG, CREW FOUND LEAK AT ROUND WAY. CREW CUT IN AND REPLACED NEW ROUND WAY AND B-BOX (DKG)     |
| 38751 | 08/13/19 | PC | Sewer | 97   | W 21st St      | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                 |
| 38772 | 08/15/19 | PC | Water | 130  | Greenbriar Ave | Sewer Call | Completed | NEEDS TO BE REPAIRED AND RESTORED, CREW WILL START ON 8/15/19 (DKG)                                           |
| 38795 | 08/15/19 | PC | Water | 106  | E 25th St      | Sewer Call | Completed | CHECKED CITY MAIN, DOWN & RUNNING PROPERLY, NO ONE HOME LEFT A DOOR KNOCKER (DKG)                             |
| 38812 | 08/16/19 | PC | Water | 904  | Highland Dr    | Sewer Call | Completed | CREW DUG IN SIDEWALK TO REPAIR MAIN BREAK, CREW USED 6" X 12" SLEEVE FOR REPAIRS BACK FILLED WITH STONE (DKG) |

|       |          |    |       |      |              |            |           |                                                                                                                                                                                                           |
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| 38838 | 08/19/19 | PC | Water | 361  | E Joe Orr Rd | Sewer Call | Completed | CONE WAS PLACED ON TOP OF SMALL SINK HOLE, WE WILL HAVE TO LOOK INTO FURTHER TO DETERMINE OF THIS IS A CITY ISSUE OR STATE ISSUE, CREW WILL HAVE AN ANSWER BY TOMORROW (DKG)                              |
| 38845 | 08/19/19 | PC | Water | 406  | W 16th St    | Sewer Call | Completed | SEWER MAIN DOWN & RUNNING PROPERLY, SPOKE TO RESIDENT, EXPLAINED TO THE RESIDENT TO CONTACT A PLUMBER (DKG)                                                                                               |
| 38912 | 08/21/19 | PC | Water | 1123 | Ashland Ave  | Sewer Call | Completed | STANDING WATER PROBLEM, LOW LYING AREA IN ALLEY AND POT HOLES, USED VACTOR TO SUCK UP STANDING WATER IN ALLEY, BUT THE COMPLAINT FROM RESIDENT WAS ABOUT THE POT HOLES AND WHEN THEY WOULD BE FIXED (DKG) |
| 38918 | 08/22/19 | PC | Water | 361  | E Joe Orr Rd | Sewer Call | Completed | CONTACTED STATE DEPARTMENT, THEY WILL CHECK INTO SINK HOLE, THIS IS NOT A CITY SEWER ACCORDING TO OUT ATLAS. (DKG)                                                                                        |
| 38935 | 08/22/19 | PC | Sewer | 424  | W 12th St    | Sewer Call | Completed | STORM MANHOLE COLLAPSING DUE TO OLD BRICK AND CONCRETE (NEED TOTAL REBUILD VERY SOON, HEAVY TRAFFIC AREA) (DKG)                                                                                           |
| 38963 | 08/22/19 | PC | Water |      | E 25th St    | Sewer Call | Completed | INSPECTED SINK HOLE, BARRICADED AND PUT ON REPAIR LIST (DKG)                                                                                                                                              |
| 38964 | 08/22/19 | PC | Water | 206  | E 25th St    | Sewer Call | Completed | INSPECTED SINK HOLE BY STORM DRAIN, BARRICADED & PUT ON REPAIR LIST (DKG)                                                                                                                                 |
| 38974 | 08/23/19 | PC | Sewer |      | E 22nd St    | Sewer Call | Completed | PREVIOUS REPAIR TO WATER MAIN SETTLED, ADDED MORE COLD PATCH (DKG)                                                                                                                                        |
| 39002 | 08/23/19 | PC | Water | 1100 | Mckinley Ave | Sewer Call | Completed | INSTALLED STEEL PLATE OVER COLLAPSED MANHOLE UNTIL REPAIR IS COMPLETE (DKG)                                                                                                                               |
| 39003 | 08/23/19 | PC | Water | 206  | 25TH STREET  | Sewer Call | Completed | TEMPORARY REPAIR TO MANHOLE USING HYDRO PLUG & BRICK, BACK FILLED SINK HOLE WITH STONE & COLD PATCH (DKG)                                                                                                 |
| 39021 | 08/26/19 | PC | Water | 179  | Martin Ln    | Sewer Call | Completed | CHECKED CITY SEWER MAIN. DOWN & RUNNING PROPERLY, NO ONE HOME, WE DID LEAVE A DOOR KNOCKER (DKG)                                                                                                          |
| 39029 | 08/26/19 | PC | Water | 156  | Thelma Ln    | Sewer Call | Completed | THELMA & RANGER DO NOT CROSS EACH OTHER, THEY ARE NOT EVEN IN THE SAME AREA. 156 THELMA WAS DUG & COMPLETED ON 8/26/19 (DKG)                                                                              |
| 39037 | 08/26/19 | PC | Water | 1662 | Thorn St     | Sewer Call | Completed | ADVISED HOMEOWNER TO CONTACT A PLUMBER, CITY MAINS ARE NOT BLOCKED UP (DKG)                                                                                                                               |

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| 39071 | 08/27/19 | PC | Water | 737  | Cedar Ln         | Sewer Call | Completed | CLEANED CATCH BASIN WITH SHOVEL (DKG)                                                                                                                                                                                       |
| 39115 | 08/29/19 | PC | Water | 402  | Longwood Dr      | Sewer Call | Completed | MADE ATTEMPT TO CLEAR LINE, THIS IS A PRIVATE STORM NOT THE CITY. THEY HAVE A 4" LINE THAT'S BLOCKED, WE COULD NOT OPEN IT, WE DID CLEAR THE LINE IN THE POND, PLEASE HAVE THEM CONTACT US AT 708-921-0835 TO DISCUSS (DKG) |
| 39116 | 08/29/19 | PC | Water | 425  | W 15th St        | Sewer Call | Completed | SEWER CREW JETTED CITY MAIN 2X 197 FEET THE 1ST TIME & 100 FT THE 2ND TIME. CLEARED BLOCKAGE, CITY MAIN IS RUNNING PROPERLY (DKG)                                                                                           |
| 39124 | 08/30/19 | PC | Sewer | 1210 | Scott Ave        | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONTACT A PLUMBER (DKG)                                                                                                                                                       |
| 39171 | 09/04/19 | PC | Sewer | 133  | Elder Ave        | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                              |
| 39179 | 09/05/19 | PC | Water | 101  | N Normandy Dr    | Sewer Call | Completed | JETTED CITY MAIN 450 FEET DOWN & RUNNING PROPERLY. (DKG)                                                                                                                                                                    |
| 39195 | 09/06/19 | PC | Water | 1810 | Aberdeen St      | Sewer Call | Completed | JETTED CITY MAIN 500 FEET AS A COURTESY (DKG)                                                                                                                                                                               |
| 39196 | 09/06/19 | PC | Water | 308  | E 25th St        | Sewer Call | Completed | JETTED LINE 250 FEET, BACK FLUSHED SEWER LINE, DOWN & RUNNING PROPERLY. (DKG)                                                                                                                                               |
| 39210 | 09/06/19 | PC | Water | 268  | Elmwood Dr       | Sewer Call | Completed | NO VISIBLE SEWER COLLAPSE, NO ONE HERE, LEFT DOOR KNOCKER (DKG)                                                                                                                                                             |
| 39211 | 09/06/19 | PC | Water | 14   | Forest St        | Sewer Call | Completed | JETTED CITY MAIN 400 FEET, CLEARED ALL DEBRIS FROM OUT MAIN (DKG)                                                                                                                                                           |
| 39212 | 09/06/19 | PC | Water | 166  | Pamela Dr N      | Sewer Call | Completed | REMOVED DEBRIS FROM STORM DRAIN RUNNING PROPERLY (DKG)                                                                                                                                                                      |
| 39225 | 09/09/19 | PC | Water | 1618 | Butler Cir       | Sewer Call | Completed | FILL SINK HOLE WITH STONE AND BARRICADE (DKG)                                                                                                                                                                               |
| 39231 | 09/09/19 | PC | Water | 211  | E Main St        | Sewer Call | Completed | ADDED STONE TO SINK HOLE ON 9/6/19 ALSO BARRICADED (DKG)                                                                                                                                                                    |
| 39254 | 09/09/19 | PC | Water | 31   | Charing Cross Rd | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE, NO ONE HOME, NOT NOTED IF THEY CALLED HOMEOWNER AS STATED ON WORK ORDER (DKG)                                                                                                                |
| 39255 | 09/09/19 | PC | Water | 283  | Ray Dr           | Sewer Call | Completed | SINK HOLE ON PARKWAY, ADDED 3/4 STONE (DKG)                                                                                                                                                                                 |

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| 39269 | 09/10/19 | PC | Water |      |                 | Sewer Call | Completed | HYDRO EXCAVATED TO DETERMINE A COLLAPSE (DKG)                                                                                                              |
| 39275 | 09/10/19 | PC | Sewer | 316  | Westgate Ave    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                        |
| 39283 | 09/11/19 | PC | Water | 305  | W 16th St       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                             |
| 39343 | 09/16/19 | PC | Water | 407  | Longwood Dr     | Sewer Call | Completed | NEEDS TO BE REPAIRED AND WE WILL ADD TO REBUILD LIST (DKG)                                                                                                 |
| 39401 | 09/19/19 | PC | Water | 563  | Andover St      | Sewer Call | Completed | JETTED LINE 350', CLEARED DEBRIS AND LINE IS DOWN AND RUNNING PROPERLY, FOUND ISSUE DURING ROUTINE CHECK (DKG)                                             |
| 39402 | 09/19/19 | PC | Water | 116  | Greenbriar Ave  | Sewer Call | Completed | REPAIRED SANITARY MANHOLE, REPAIRED SIDEWALK TO DO THE REPAIR (DKG)                                                                                        |
| 39422 | 09/19/19 | PC | Water | 760  | S Halsted St    | Sewer Call | Completed | HYDRO-VACUUMED 3 STORM MANHOLES, JETTED LINE 300', CLEARED 4" STORM LINES ALL THE WAY TO MAIN. SMALL PIPE CAN'T HANDLE WATER FLOW DURING HEAVY RAINS (DKG) |
| 39433 | 09/20/19 | PC | Sewer | 438  | Mayfair Pl S    | Sewer Call | Completed | CREW DUG IN PARKWAY TO REPAIR BROKEN MUELLER B-BOX, CREW REPLACED WITH NEW B-BOX (DKG)                                                                     |
| 39440 | 09/20/19 | PC | Sewer | 65   | W 23rd St       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                               |
| 39441 | 09/23/19 | PC | Water | 350  | Carey Ct        | Sewer Call | Completed | VERY SMALL LEAK WILL BE CALLED IN FOR 9/24/19 (DKG)                                                                                                        |
| 39445 | 09/23/19 | PC | Water | 48   | E Normandy Dr   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                             |
| 39451 | 09/23/19 | PC | Water | 2300 | S Halsted St    | Sewer Call | Completed | DIDN'T LOOK AT SEWER, FOUND B-BOX OFF, TURNED B-BOX MORE OFF, (DKG)                                                                                        |
| 39477 | 09/24/19 | PC | Water | 1631 | Buena Vista Ave | Sewer Call | Completed | JETTED MAIN LINE 400 FEET, DOWN & RUNNING PROPERLY, ROUTINE MAINTENANCE, FOUND BACK UP (DKG)                                                               |
| 39483 | 09/24/19 | PC | Water | 152  | W 15th St       | Sewer Call | Completed | LEAKING WATER VALVE THAT THE WATER DEPARTMENT SHUT DOWN (DKG)                                                                                              |
| 39487 | 09/24/19 | PC | Water | 815  | Grant Ave       | Sewer Call | Completed | LEAKING WATER VALVE THAT THE WATER DEPARTMENT SHUT DOWN (DKG)                                                                                              |
| 39490 | 09/24/19 | PC | Water | 414  | W 15th Pl       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                             |

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| 39498 | 09/25/19 | PC | Water | 404  | HAMILTON WOOD | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                      |
| 39580 | 09/26/19 | PC | Water | 350  | Carey Ct      | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                            |
| 39587 | 09/26/19 |    | Sewer | 350  | Carey Ct      | Sewer Call | Planned   |                                                                                                                                     |
| 39597 | 09/26/19 |    | Water | 34   | E 16th St     | Sewer Call | Completed | Hydro EXCAVATGE TO DETERMING ON COLLAPSE (DKG)                                                                                      |
| 39616 | 09/27/19 | PC | Water | 1610 | Shields Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER 1" OF RAINFALL (DKG)                                       |
| 39617 | 09/27/19 | PC | Water | 10   | Dixie Hwy     | Sewer Call | Completed | CLEARED INLET, DRAINING PROPERLY NOW, 5" RAINFALL (DKG)<br>CLEANED CATCH BASIN , CD, DW PERFORMED WORK (DKG)                        |
| 39618 | 09/27/19 | PC | Water | 1914 | Ashland Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER 1" OF RAINFALL (DKG)                                       |
| 39635 | 09/30/19 | PC | Water | 1401 | Otto Blvd     | Sewer Call | Completed | CLEAN STORM DRAIN, ALSO CHECK CITY MAIN, WAS DOWN & RUNNING (DKG)                                                                   |
| 39637 | 09/30/19 | PC | Water | 358  | Iris Ln       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, RESIDENT STATED NO MORE WATER IN BASEMENT (DKG)                                                       |
| 39638 | 09/30/19 | PC | Water | 506  | Wood St       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING (DKG)                                                                                                  |
| 39639 | 09/30/19 | PC | Sewer | 322  | Mayfair Pl S  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING (DKG)                                                                                                  |
| 39640 | 09/30/19 | PC | Sewer | 449  | Longwood Dr   | Sewer Call | Completed | CLEAR STORM DRAINS (DKG)                                                                                                            |
| 39641 | 09/30/19 | PC | Water | 186  | Maple Dr W    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING & CLEAN STORM BASIN (DKG)                                                                              |
| 39643 | 09/30/19 | PC | Water | 1020 | State St      | Sewer Call | Completed | REPLACED MANHOLE COVER, (DKG)                                                                                                       |
| 39654 | 09/30/19 | PC | Sewer | 1220 | Damico Dr     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                      |
| 39655 | 09/30/19 | PC | Water | 320  | 202nd St      | Sewer Call | Completed | TIN WHISTLE DAMAGED BACKFILLED WITH 3/4" STONE 1/2 WAY UP TO PIPE. FILLED REMAINDER WITH CA6 GRADE 8 TO THE BOTTOM OF ASPHALT (DKG) |

|       |          |    |       |      |               |            |           |                                                                                                                                   |
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| 39657 | 09/30/19 | PC | Water | 392  | W 16th St     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                    |
| 39660 | 09/30/19 | PC | Water | 2018 | S Halsted St  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, (DKG)                                                                                               |
| 39662 | 09/30/19 | PC | Water | 200  | E 24th St     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                    |
| 39665 | 09/30/19 | PC | Water | 269  | E 23rd St     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                    |
| 39667 | 09/30/19 | PC | Water | 249  | E Joe Orr Rd  | Sewer Call | Completed | CITY SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME. IEPA NOTIFIED ON 10/01/19 AT 8:00 AM BY D DADE (DKG)                          |
| 39670 | 09/30/19 | PC | Sewer | 847  | Campbell Ave  | Sewer Call | Completed | SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME 3" RAINFALL (DKG)                                                                   |
| 39671 | 09/30/19 | PC | Sewer | 129  | Parkside Ave  | Sewer Call | Completed | SYSTEM WAS INUNDATED WATER RECEDED OVER TIME, RAINFALL 3" (DKG)                                                                   |
| 39672 | 09/30/19 | PC | Sewer | 108  | Floyd Ln      | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                 |
| 39673 | 09/30/19 | PC | Sewer | 1216 | Sunnyside Ave | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                 |
| 39674 | 09/30/19 | PC | Sewer | 738  | Willow Dr     | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                 |
| 39675 | 09/30/19 | PC | Sewer | 125  | Floyd Ln      | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL IEPA NOTIFIED 10/01/19 AY 8:00 BY D DADE COPY TO SUPERINTENDENT (DKG) |
| 39683 | 09/30/19 | PC | Sewer | 90   | Terry Ct      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING (DKG)                                                                                                |
| 39684 | 09/30/19 | PC | Water | 1142 | Grant Ave     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING , ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                   |
| 39691 | 10/01/19 | PC | Sewer | 476  | 8th St        | Sewer Call | Completed | CITY MAINS WERE INUNDATED, CITY MANHOLE WERE SURGING, & WATER RECEDED, 3" RAINFALL (DKG)                                          |
| 39692 | 10/01/19 | PC | Sewer | 251  | Beacon Blvd   | Sewer Call | Completed | CITY MAINS WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                             |
| 39693 | 10/01/19 | PC | Sewer | 272  | Pleasant Dr   | Sewer Call | Completed | CITY MAINS WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                             |

|       |          |    |       |      |                |            |           |                                                                                                                                                                                                                                                                        |
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| 39695 | 10/01/19 | PC | Sewer | 191  | Joyce Ln       | Sewer Call | Completed | CITY MAINS WERE INUNDATED, WATER IN BASEMENT RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                      |
| 39696 | 10/01/19 | PC | Sewer | 201  | 10TH STREET    | Sewer Call | Completed | CITY MAINS WERE INUNDATED, WATER IN BASEMENT RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                      |
| 39697 | 10/01/19 | PC | Sewer | 174  | Emelia St      | Sewer Call | Completed | CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                            |
| 39700 | 10/01/19 | PC | Sewer | 1235 | Orchard Ave    | Sewer Call | Completed | CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                            |
| 39701 | 10/01/19 | PC | Sewer | 140  | Mildred Ln     | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER LEVEL RECEDED, 3" RAINFALL (DKG)                                                                                                                                                                                                          |
| 39702 | 10/01/19 | PC | Water | 123  | Strieff Ave    | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING (DKG)                                                                                                                                                                                                                                   |
| 39705 | 10/01/19 | PC | Sewer | 132  | W Glengate Ave | Sewer Call | Completed | CITY SEWER SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                            |
| 39706 | 10/01/19 | PC | Sewer | 591  | W 15th St      | Sewer Call | Completed | NO WATER IN BASEMENT WHEN SEWER CREW ARRIVED PER RESIDENT. EXPLAINED TO RESIDENT THE SEWER SYSTEM WAS INUNDATED AND WATER IN BASEMENT RECEDED OVER TIME , 2" TO 3" RAINFALL, IEPA NOTIFIED ON 10-01-19 AT 8:00 AM BY D DADE COPY OF W/OR GIVEN TO SUPERINTENDENT (DKG) |
| 39707 | 10/01/19 | PC | Sewer | 341  | W 16th St      | Sewer Call | Completed | SYSTEM WAS INUNDATED M WATER RECEDED IN DUE COURSE , 3" RAINFALL (DKG)                                                                                                                                                                                                 |
| 39708 | 10/01/19 | PC | Sewer | 506  | Winston Ln     | Sewer Call | Completed | CITY MANHOLES WERE SURGING BECAUSE THEY WERE INUNDATED, WATER IN HOUSE RECEDED OVER TIME , 3" RAINFALL (DKG)                                                                                                                                                           |
| 39709 | 10/01/19 | PC | Sewer | 326  | Iris Ln        | Sewer Call | Completed | SEWER LINES WERE INUNDATED, WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                                                                                                                                                                                                 |
| 39710 | 10/01/19 |    | Sewer | 326  | Iris Ln        | Sewer Call | Planned   |                                                                                                                                                                                                                                                                        |
| 39711 | 10/01/19 |    | Sewer | 146  | Kathleen Ln    | Sewer Call | Planned   |                                                                                                                                                                                                                                                                        |
| 39713 | 10/01/19 | PC | Sewer | 310  | Roberta Ln     | Sewer Call | Completed | CITY'S SYSTEM WAS INUNDATED, WATER RECEDED IN TIME, 3" RAINFALL (DKG)                                                                                                                                                                                                  |
| 39714 | 10/01/19 | PC | Sewer | 1232 | Piacenti Ln    | Sewer Call | Completed | MANHOLE SURGING DUE TO INUNDATED PIPES, WATER RECEDED 3' RAINFALL (DKG)                                                                                                                                                                                                |

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| 39715 | 10/01/19 | PC | Sewer | 250  | Charles St    | Sewer Call | Completed | CITY WAS INUNDATED , WATER RECEDED 3" RAINFALL (DKG)                                  |
| 39716 | 10/01/19 | PC | Sewer | 847  | Campbell Ave  | Sewer Call | Completed | SYSTEM WAS INUNDATED, WATER RECEDED OVER TIME 3" RAINFALL (DKG)                       |
| 39717 | 10/01/19 | PC | Sewer | 129  | Parkside Ave  | Sewer Call | Completed | SYSTEM WAS INUNDATED WATER RECEDED OVER TIME, RAINFALL 3" (DKG)                       |
| 39718 | 10/01/19 | PC | Sewer | 108  | Floyd Ln      | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                     |
| 39719 | 10/01/19 | PC | Sewer | 1216 | Sunnyside Ave | Sewer Call | Completed | SYSTEM WAS INUNDATED , WATER RECEDED OVER TIME, 3" RAINFALL (DKG)                     |
| 39720 | 10/01/19 | PC | Sewer | 738  | Willow Dr     | Sewer Call | Completed | CITY'S SYSTEM WAS INUNDATED, WATER RECEDED IN TIME, 3" RAINFALL (DKG)                 |
| 39721 | 10/01/19 | PC | Sewer | 1208 | Peggy Ln      | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH WATER RECEDED OVER TIME 200 GALLONS (DKG)                |
| 39722 | 10/01/19 | PC | Sewer | 521  | W 16th St     | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER 100 GALLONS FROM 6" RAINFALL (DKG)                |
| 39723 | 10/01/19 | PC | Sewer | 284  | W 17th St     | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 250 GALLONS(DKG)          |
| 39724 | 10/01/19 | PC | Sewer | 521  | Winston Ln    | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH WATER FROM 6" RAINFALL, RECEDED OVER TIME 150 GALL (DKG) |
| 39725 | 10/01/19 | PC | Sewer | 424  | Westgate Ave  | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER 200 GALLONS 6" RAINFALL (DKG)                     |
| 39726 | 10/01/19 | PC | Sewer | 185  | Amy St        | Sewer Call | Completed | CITY WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 300 GALLONS (DKG)              |
| 39727 | 10/01/19 | PC | Sewer | 1946 | Beacon Blvd   | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAIN, WATER RECEDED OVER TIME 6" RAINFALL (DKG)             |
| 39728 | 10/01/19 | PC | Sewer | 277  | W 15th Pl     | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)      |
| 39729 | 10/01/19 | PC | Sewer | 28   | W 24th St     | Sewer Call | Completed | CITY MAIN WAS SURGING & INUNDATED WITH 6" RAINFALL, WILL CHECK LATER 150 GALL (DKG)   |
| 39730 | 10/01/19 | PC | Sewer | 166  | Pamela Dr N   | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, 300 GALL RECEDED OVER TIME (DKG)            |

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| 39731 | 10/01/19 | PC | Sewer | 156 | Floyd Ln       | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME IEPA NOTIFIED 10/1/19 AT 8:00 AM BY D DADE COPY TO D OWENS (DKG) |
| 39732 | 10/01/19 | PC | Sewer | 98  | Mayfair Pl     | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 150 GALL (DKG)                                                   |
| 39734 | 10/01/19 | PC | Sewer | 58  | Arquilla Dr    | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 300 GALL (DKG)                                                   |
| 39735 | 10/01/19 | PC | Sewer | 165 | Amy St         | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)                                                   |
| 39736 | 10/01/19 | PC | Sewer | 578 | Ranger Dr      | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 150 GALL (DKG)                                                   |
| 39737 | 10/01/19 | PC | Sewer | 259 | Lynn Ln        | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, WATER RECEDED OVER TIME 250 GALL (DKG)                                                   |
| 39738 | 10/01/19 | PC | Sewer | 340 | Homewood Ct    | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAINS, WATER RECEDED FROM 6" RAINFALL (DKG)                                                              |
| 39739 | 10/01/19 | PC | Sewer | 340 | Homewood Ct    | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 300 GALLONS (DKG)                                                      |
| 39740 | 10/01/19 | PC | Sewer | 132 | W Glengate Ave | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 250 GALLONS (DKG)                                                      |
| 39741 | 10/01/19 | PC | Sewer | 585 | Saratoga Dr    | Sewer Call | Completed | CITY MAIN WAS INUNDATED WITH 6" RAINFALL, RECEDED OVER TIME 200 GALLONS (DKG)                                                      |
| 39742 | 10/01/19 | PC | Sewer | 701 | Lexington Dr   | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)                                                                |
| 39743 | 10/01/19 | PC | Sewer | 430 | Westgate Ave   | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)                                                                |
| 39744 | 10/01/19 | PC | Sewer | 65  | W 24th St      | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)                                                                |
| 39745 | 10/01/19 | PC | Sewer | 253 | Elmwood Dr     | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 300 GALL (DKG)                                                                |
| 39746 | 10/01/19 | PC | Sewer | 185 | Elmwood Dr     | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)                                                                |
| 39747 | 10/01/19 | PC | Sewer | 163 | Strieff Ave    | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALL (DKG)                                                                |

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| 39748 | 10/01/19 | PC | Sewer | 255  | W 15th Pl     | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)                     |
| 39749 | 10/01/19 | PC | Sewer | 1924 | Dartmouth Dr  | Sewer Call | Completed | CITY MAIN SURGING WILL CHECK LATER (BP)                                                 |
| 39750 | 10/01/19 | PC | Sewer | 1624 | Aberdeen St   | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)                     |
| 39751 | 10/01/19 | PC | Sewer | 852  | Ashland Ave   | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)                     |
| 39752 | 10/01/19 | PC | Sewer | 159  | W Normandy Dr | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 250 GALL (DKG)                     |
| 39753 | 10/01/19 | PC | Sewer | 322  | Mayfair Pl    | Sewer Call | Completed | CITY MAIN SURGING WILL CHECK LATER FROM 6" RAINFALL (DKG)                               |
| 39754 | 10/01/19 | PC | Sewer | 168  | Frederick Dr  | Sewer Call | Completed | CLEAN CATCH BASIN FROM 6" RAINFALL (DKG)                                                |
| 39755 | 10/01/19 | PC | Sewer | 169  | W Raye Dr     | Sewer Call | Completed | CITY MAIN SURGING, WILL CHECK LATER FROM 6" RAINFALL 200 GALLONS (DKG)                  |
| 39756 | 10/01/19 | PC | Sewer |      | 8th St        | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)                                        |
| 39757 | 10/01/19 |    | Sewer |      | 10TH STREET   | Sewer Call | Planned   |                                                                                         |
| 39758 | 10/01/19 | PC | Sewer |      | 14TH STREET   | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)                                        |
| 39759 | 10/01/19 | PC | Sewer |      | Halsted St    | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)                            |
| 39760 | 10/01/19 | PC | Sewer |      | 25TH STREET   | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK (DKG)                                        |
| 39761 | 10/01/19 | PC | Sewer |      | W 16th St     | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)                            |
| 39762 | 10/01/19 | PC | Sewer |      | Dixie Hwy     | Sewer Call | Completed | CLEANED CATCH BASINS CD, DW PERFORMED WORK 3" RAINFALL (DKG)                            |
| 39778 | 10/01/19 | PC | Sewer | 277  | W Raye Dr     | Sewer Call | Completed | CHECKED CITY SEWER SYSTEM, SANITARY FLOW WAS RUNNING PROPERLY, SPOKE TO HOMEOWNER (DKG) |
| 39782 | 10/02/19 | PC | Water | 320  | 202nd St      | Sewer Call | Completed | TRENCHED FOR TIN WHISTLE CULVERT (DKG)                                                  |

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| 39784 | 10/02/19 | PC | Water | 819 | Luther Ln       | Sewer<br>Call | Completed | CITY MAIN WAS DOWN AND RUNNING , ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                 |
| 39785 | 10/02/19 | PC | Water | 352 | Sandra Ln       | Sewer<br>Call | Completed | RESIDENT STATED THAT RAIN WATER CAME DOWN HILL FROM PARK AREA INTO HIS BACKYARD AND FROM HIS NEIGHBOR DOWN SPOUTS INTO HIS BACKYARD (DKG)         |
| 39791 | 10/02/19 | PC | Water | 119 | Mildred Ln      | Sewer<br>Call | Completed | REMOVE DEBRIS FROM STORM DRAINS (DKG)                                                                                                             |
| 39792 | 10/02/19 | PC | Water | 530 | N Manchester Dr | Sewer<br>Call | Completed | JETTED CITY MAIN, RUNNING GOOD NOW, PIPES WERE INUNDATED AND CAUSED BLOCKAGE , 3" RAINFALL(DKG)                                                   |
| 39796 | 10/02/19 | PC | Water | 146 | Kathleen Ln     | Sewer<br>Call | Completed | JETTED CITY MAIN, AS A RESULT, SEWERS ARE FLOWING PROPERLY , 3" RAINFALL IEPA NOTIFIED 10/1/19 AT 8:00 AM BY D DADE, COPY TO SUPERINTENDENT (DKG) |

|       |          |    |       |      |             |               |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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| 39797 | 10/02/19 | PC | Water | 1508 | Hanover St  | Sewer<br>Call | Completed | <p>TALKED TO RESIDENT, 3" RAINFALL IEPA NOT NOTIFIED ON 10/01/19 AT 8:00 BY D DADE (DKG). First Name <b>Wanda</b><br/>Last Name <b>Rodgers</b><br/>Address Where Flooding Occurred <b>1508 HANOVER ST</b><br/>City <b>CHICAGO HEIGHTS</b><br/>State String: <b>IL</b><br/>Zip Code <b>60411-3614</b><br/>Email Address <b>wrodgers@chparkdistrict.net</b></p> <p>Phone Number <b>7082126577</b><br/>Is your Property: <b>Single Family Residence</b><br/>Do you have a: <b>Basement</b><br/>If you have a basement, how do you use it? <b>Field not completed.</b><br/>On September 27-28th, did you have flooding in your <b>Basement/Crawl Space?</b><br/>During the September 27-28th storm, what was the depth (in feet) of the water in your basement/crawl space? <b>8 feet</b><br/>Flooding in your home occurs from what source? <b>Sanitary Sewer Backup</b><br/>If you selected "Other" in the previous question, please describe below. <b>Field not completed.</b><br/>Step Two<br/>Coverage Definitions:<br/>Flood Insurance - A separate policy typically purchased through the National Flood Insurance Program (NFIP). This covers losses from rising waters, or surface water, that enters through the natural openings in a home...doorways, windows, etc.</p> |
| 39798 | 10/02/19 | PC | Water | 279  | W 10th St   | Sewer<br>Call | Completed | <p>CITY MAINS WERE INUNDATED, CITY MANHOLE WERE SURGING, TALKED TO RESIDENT, 3" RAINFALL (DKG)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 39799 | 10/02/19 | PC | Water | 650  | Dixie Hwy   | Sewer<br>Call | Completed | <p>ATTEMPTED TO CLEAR LOT AS A COURTESY, THIS IS A PRIVATE SEWER SYSTEM (DKG)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 39812 | 10/02/19 | PC | Water | 146  | Kathleen Ln | Sewer<br>Call | Completed | <p>JETTED CITY MAIN, AS A RESULT, SEWERS ARE FLOWING PROPERLY , 3" RAINFALL (DKG)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

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| 39813 | 10/02/19 | PC | Water | 83   | E 14th St    | Sewer Call | Completed | CLEANED CATCH BASINS, WATER DRAINED, STREETS ARE CLEAR 2" RAINFALL (DKG)                                                                  |
| 39814 | 10/02/19 | PC | Water | 237  | Hickory St   | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)                                                                                            |
| 39815 | 10/02/19 | PC | Sewer | 343  | Carey Ct     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                            |
| 39823 | 10/02/19 | PC | Sewer | 120  | Constance Ln | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                            |
| 39839 | 10/03/19 | PC | Sewer | 1630 | Thorn St     | Sewer Call | Completed | CLEANED CATCH BASINS (BP)<br>10/3/19 DD/DD CLEANED CATCH BASINS IN AREA (DKG)                                                             |
| 39847 | 10/04/19 | PC | Water | 1420 | Edgewood Ave | Sewer Call | Completed | PUT SEWER LID BACK ON (DKG)                                                                                                               |
| 39848 | 10/04/19 | PC | Water | 202  | 16TH STREET  | Sewer Call | Completed | CATCH BASIN CHECKED & CLEANED (DKG)                                                                                                       |
| 39864 | 10/04/19 | PC | Water | 132  | Main St      | Sewer Call | Completed | CITY MAIN WAS DOWN AND RUNNING LEFT DOOR KNOCKER (BP)                                                                                     |
| 39872 | 10/07/19 | PC | Water | 37   | W 26th St    | Sewer Call | Completed | CITY MAIN WILL BE TELEVISED LATER TODAY (DKG)                                                                                             |
| 39873 | 10/07/19 | PC | Water | 159  | Mildred Ln   | Sewer Call | Completed | REPAIRED B-BOX , USED (1) 3/4 ROUNDWAY, (1) 3/4 COPPER, (1) 3/4 LEAD (1) NEW B-BOX NEEDS RESTORATION OF DIRT 10 X 10 & SEED 10 X 10 (DKG) |
| 39874 | 10/07/19 | PC | Water | 1010 | Dixie Hwy    | Sewer Call | Completed | TESTED WATER NO CHLORINE WE KEEP EYE ON IT ALSO OUR WATER MAIN IS 30FT FROM THIS LOCATION (BP)                                            |
| 39877 | 10/07/19 | PC | Water | 484  | Gregory Dr   | Sewer Call | Completed | REPAIRED SERVICE LINE, USED (1) 3/4 ROUNDWAY, (1) 3/4 COPPER, (1) 3/4 LEAD (1) NEW B-BOX NEEDS RESTORATION OF CONCRETE 10 X 10 (DKG)      |
| 39878 | 10/07/19 | PC | Water | 804  | Maple Dr     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING (DKG)                                                                                                        |
| 39882 | 10/07/19 | PC | Water | 215  | Serena Dr    | Sewer Call | Completed | NO LEAK FOUND (DKG)                                                                                                                       |
| 39891 | 10/08/19 | PC | Water | 221  | Serena Dr    | Sewer Call | Completed | NO LEAK FOUND WATER ON PARKWAY WAS FROM STREET CONTRACTOR (DKG)                                                                           |

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| 39895 | 10/08/19 | PC | Water | 110  | Pamela Dr S   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING FINE (DKG)                                                                                                                                                                           |
| 39905 | 10/08/19 | PC | Sewer | 1214 | Damico Dr     | Sewer Call | Completed | CITY MAIN DOWN AND RUNNING FINE, CITY MAIN DOWN AND RUNNING FINE. (BP)                                                                                                                                            |
| 39910 | 10/08/19 | PC | Sewer | 1220 | Damico Dr     | Sewer Call | Completed | CITY MAIN DOWN AND RUNNING FINE. BP                                                                                                                                                                               |
| 39929 | 10/09/19 | PC | Water | 121  | N Normandy Dr | Sewer Call | Completed | CATCH BASIN WERE CLEARED (DKG)                                                                                                                                                                                    |
| 39936 | 10/09/19 | PC | Water | 37   | W 26th St     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                    |
| 39937 | 10/09/19 | PC | Water | 134  | Mildred Ln    | Sewer Call | Completed | CATCH BASIN WERE CLEARED (DKG)                                                                                                                                                                                    |
| 39941 | 10/09/19 | PC | Water | 330  | Homewood Ct   | Sewer Call | Completed | CITY MAIN WAS SURGING, NO WATER IN BASEMENT, FOLLOWED UP ON 10/3/19 AT 7:00AM (DKG)                                                                                                                               |
| 39943 | 10/09/19 | PC | Water | 785  | Alice St      | Sewer Call | Completed | Possible collapse in sewer line needs to be televisc (DKG)                                                                                                                                                        |
| 39944 | 10/09/19 | PC | Water | 142  | 10TH STREET   | Sewer Call | Completed | POSSIBLE COLLAPSE IN SEWER LINE, NEEDS TO BE TELEVISED (DKG)                                                                                                                                                      |
| 39945 | 10/09/19 | PC | Water | 1220 | Damico Dr     | Sewer Call | Completed | HOMEOWNER HAS PLUMBERS OUT, THEY COULD NOT GET CAMERA MORE THAN 15' THROUGH PRIVATE LATERAL, HOMEOWNER WILL FOLLOW UP WITH SEWER DEPT (DKG)                                                                       |
| 39946 | 10/09/19 | PC | Water | 37   | W 26th St     | Sewer Call | Completed | TELEVISED CITY MAIN, COLLAPSE IN MAIN, WILL BE REPAIRED IEPA NOTIFIED 10/8/19 BY DDADE SUPERINTENDENT NOTIFIED (DKG)                                                                                              |
| 39947 | 10/09/19 | PC | Water | 272  | Pleasant Dr   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                    |
| 39968 | 10/10/19 |    | Sewer | 213  | Lynn Ln       | Sewer Call | Planned   |                                                                                                                                                                                                                   |
| 39969 | 10/10/19 | PC | Water | 155  | Elmwood Dr    | Sewer Call | Completed | JETTED LINE 350 FEET, DOWN & RUNNING GOOD NOW (DKG)                                                                                                                                                               |
| 39970 | 10/10/19 | PC | Sewer | 1220 | Damico Dr     | Sewer Call | Completed | SEWER CREW CLEANED CITY MAIN FOR AIRYS CCTV CITY MAIN WAS TELEVISED NO BLOCKAGE IN CITY MAIN APPROX 105' INTO CITY MAIL BEHIND 1220 THERE IS A FACTORY TAP THAT HAS BEEN CAPPED NO OTHER TAPS FOR THIS HOUSE (BP) |

|       |          |    |       |      |               |            |           |                                                                                                                                                                                                                        |
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| 39992 | 10/11/19 | PC | Water | 179  | Pamela Dr N   | Sewer Call | Completed | HOMEOWNER HAD QUESTIONS ABOUT CALL IN PROTOCOL. ANSWERED ALL QUESTIONS, DEGREASED SEWER MAINS IN AREA (DKG)                                                                                                            |
| 39993 | 10/11/19 | PC | Water | 172  | Pamela Dr N   | Sewer Call | Completed | CLEARED DEBRIS FROM CATCH BASINS IN AREA (DKG)                                                                                                                                                                         |
| 40015 | 10/14/19 | PC | Water | 140  | Mildred Ln    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                         |
| 40040 | 10/15/19 | PC | Water | 66   | E 13th St     | Sewer Call | Completed | JETTED CITY MAIN 200 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                               |
| 40057 | 10/16/19 | PC | Water | 411  | Parnell Ave   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                    |
| 40059 | 10/16/19 | PC | Water | 201  | Constance Ln  | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING FINE, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                    |
| 40064 | 10/16/19 | PC | Water | 1230 | Schilling Ave | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING FINE, LEFT DOOR KNOCKER (DKG)                                                                                                                                                             |
| 40078 | 10/17/19 | PC | Water | 336  | Carey Ct      | Sewer Call | Completed | DRAIN PIPE INSIDE WINDOW WELLS ARE CLOGGED, HOMEOWNERS RESPONSIBILITY (DKG)                                                                                                                                            |
| 40108 | 10/19/19 | PC | Water | 1698 | School St     | Sewer Call | Completed | REPLACED BROKEN MANHOLE FRAME AND LID, INSTALLED A 9" FRAME WITH A 2" RISER AND A NEW LID, (DKG)                                                                                                                       |
| 40109 | 10/19/19 | PC | Water | 1230 | Schilling Ave | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING FINE, LEFT DOOR KNOCKER (DKG)                                                                                                                                                             |
| 40117 | 10/21/19 | PC | Water | 339  | Homewood Ct   | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT VIA TELEPHONE, EXPLAINED SITUATION, NEEDS TO CONTACT PLUMBER TO ROD FOR WORK ON SERVICE LINE (DKG)                                                                            |
| 40120 | 10/21/19 | PC | Water | 1720 | Chicago Rd    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED OWNER TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                            |
| 40144 | 10/21/19 | PC | Water | 322  | Avonelle Dr   | Sewer Call | Completed | RESIDENT WAS CONCERNED ABOUT STORM DRAIN IN BACKYARD, WANTED TO MAKE SURE DRAIN WAS OPEN, RESIDENT FLOODED ON LAST BIG RAIN, TOLD RESIDENT THAT THERE WAS NOT ANYTHING WE COULD DO ABOUT THERE BASEMENT FLOODING (DKG) |
| 40154 | 10/22/19 | PC | Water | 521  | 16TH STREET   | Sewer Call | Completed | CHECKED CITY MAIN, CITY MAIN IS DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)                                                                                                                                     |

|       |          |    |       |      |                 |            |           |                                                                                                                                                                         |
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| 40174 | 10/23/19 | PC | Water | 104  | Mayfair Pl S    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, LEFT A DOOR KNOCKER (DKG)                                                                                                                 |
| 40178 | 10/23/19 | PC | Water | 200  | Sherry Ln       | Sewer Call | Completed | TALKED TO RESIDENT, WILL CONTACT A PLUMBER FOR VIDEO FROM TELEVISION HE HAD DONE, WILL CONTACT DAMEIN WHEN HE RECEIVES IT, HOWEVER, SEWER MAIN WAS DOWN & RUNNING (DKG) |
| 40245 | 10/25/19 | PC | Water | 109  | W 24th St       | Sewer Call | Completed | CHECKED CITY MAIN, CITY LINES ARE DOWN & RUNNING PROPERLY (DKG)                                                                                                         |
| 40265 | 10/28/19 | PC | Water | 1215 | Scott Ave       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                              |
| 40269 | 10/28/19 | PC | Water | 430  | Westgate Ave    | Sewer Call | Completed | JETTED CITY MAIN 200 FEET, DOWN & RUNNING, PROPERLY (DKG)                                                                                                               |
| 40270 | 10/28/19 | PC | Water | 309  | W 17th St       | Sewer Call | Completed | MAIN SURGING DUE TO 5" HEAVY RAINFALL, SPOKE TO RESIDENT AGAIN & EXPLAINED THE PROBLEM, SYSTEM HAD TO CATCH UP & GO DOWN BECAUSE OF THE RAIN WE HAD (DKG)               |
| 40283 | 10/29/19 | PC | Water | 172  | Pamela Dr N     | Sewer Call | Completed | STORM DRAINS CLOGGED, 5" RAINFALL, RAKED CLEAN & WAITED FOR WATER TO GO DOWN (DKG)                                                                                      |
| 40285 | 10/29/19 | PC | Water | 100  | Serena Dr       | Sewer Call | Completed | CLEANED DRAINS FROM 5" RAINFALL, WATER WENT DOWN (DKG)                                                                                                                  |
| 40286 | 10/29/19 | PC | Water | 100  | Country Club Rd | Sewer Call | Completed | CREEK WAS FULL TO CAPACITY, 5" RAINFALL, WATER HAD NO WHERE TO GO UNTIL CREEK WENT DOWN (DKG)                                                                           |
| 40287 | 10/29/19 | PC | Water | 170  | N Normandy Dr   | Sewer Call | Completed | CLEANED DEBRIS FROM STORM DRAINS (DKG)                                                                                                                                  |
| 40288 | 10/29/19 | PC | Water | 751  | Cedar Ln        | Sewer Call | Completed | CLEANED DRAINS & WAITED FOR WATER TO GO DOWN FROM 5" RAINFALL (DKG)                                                                                                     |
| 40289 | 10/29/19 | PC | Water | 1714 | Campbell Ave    | Sewer Call | Completed | CITY MAINS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & HAVE SERVICE RODDED (DKG)                                                                  |
| 40290 | 10/29/19 | PC | Water | 283  | Lynn Ln         | Sewer Call | Completed | SANITARY MAIN WAS SURGING, EXPLAINED CAUSE TO RESIDENT FROM 5" RAINFALL (DKG)                                                                                           |
| 40291 | 10/29/19 | PC | Water | 1498 | Campbell Ave    | Sewer Call | Completed | SANITARY MAIN WAS SURGING, EXPLAINED CAUSE TO RESIDENT FROM 5" RAINFALL (DKG)                                                                                           |
| 40292 | 10/29/19 | PC | Water | 120  | Constance Ln    | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAINS FROM 5" RAINFALL (DKG)                                                                                                                  |

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| 40293 | 10/29/19 | PC | Water | 155 | Elmwood Dr     | Sewer Call | Completed | MAIN WAS SURGING DUE TO RAINFALL, EXPLAINED TO RESIDENT AS TO WHAT WAS HAPPENING FROM 5" RAINFALL (DKG)          |
| 40294 | 10/29/19 | PC | Water | 322 | Mayfair Pl S   | Sewer Call | Completed | MAIN WAS SURGING DUE TO RAINFALL, EXPLAINED TO RESIDENT AS TO WHAT WAS HAPPENING FROM 5" RAINFALL (DKG)          |
| 40295 | 10/29/19 | PC | Water | 329 | Mayfair Pl S   | Sewer Call | Completed | CITY MAIN WAS SURGING DUE TO 5" RAINFALL (DKG)                                                                   |
| 40296 | 10/29/19 | PC | Water | 170 | Constance Ln   | Sewer Call | Completed | CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT SEWER SYSTEM WILL GO DOWN (DKG)                   |
| 40297 | 10/29/19 | PC | Water | 311 | W 15th Pl      | Sewer Call | Completed | CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)                          |
| 40298 | 10/29/19 | PC | Water | 309 | W 17th St      | Sewer Call | Completed | CITY MAIN WAS SURGING DUE TO 5" RAINFALL EXPLAINED TO RESIDENT WHAT WAS HAPPENING (DKG)                          |
| 40299 | 10/29/19 | PC | Water | 348 | Sandra Ln      | Sewer Call | Completed | CLEANED STORM DRAINS & WAITED FOR WATER TO GO DOWN AFTER 5" RAINFALL (DKG)                                       |
| 40301 | 10/29/19 | PC | Water | 591 | W 15th St      | Sewer Call | Completed | MAIN WAS SURGING DUE TO 5" RAINFALL, EXPLAINED TO RESIDENT THE PROBLEM AND THEY UNDERSTOOD (DKG)                 |
| 40305 | 10/29/19 | PC | Water |     | Campbell Ave   | Sewer Call | Completed | CLEANED DEBRIS FROM STORM DRAINS MADE CLEAR (DKG)                                                                |
| 40308 | 10/29/19 | PC | Water | 472 | W 17th St      | Sewer Call | Completed | SANITARY MAIN WAS DOWN & RUNNING, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)                                     |
| 40310 | 10/30/19 | PC | Water | 870 | Maple Dr       | Sewer Call | Completed | CLEARED ALL CATCH BASINS CLEAR OF DEBRIS (LEAVES) DRAINING PROPERLY RAINFALL .08" (DKG)                          |
| 40318 | 10/30/19 | PC | Water | 836 | Highland Dr    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                   |
| 40319 | 10/30/19 | PC | Water | 142 | W Glengate Ave | Sewer Call | Completed | CHECKED CITY MAIN, CITY LINES WERE DOWN & RUNNING PROPERLY, NO ONE WAS HOME, LEFT DOOR KNOCKER 1" RAINFALL (DKG) |
| 40328 | 10/30/19 | PC | Water | 591 | W 15th St      | Sewer Call | Completed | CITY WAS SURGING, EXPLAINED TO RESIDENT OUR SEWER MAIN WAS GOING DOWN. 1" RAINFALL (DKG)                         |
| 40329 | 10/30/19 | PC | Water | 422 | W 16th St      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER (DKG)                                       |
| 40335 | 10/31/19 | PC | Water | 501 | Union Ave      | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING, RESIDENT WAS NOT HOME LEFT DOOR KNOCKER (DKG)                                      |

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| 40355 | 10/31/19 | PC | Sewer | 29   | 26TH STREET   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISE RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                              |
| 40390 | 11/01/19 | PC | Sewer |      | Amy St        | Sewer Call | Completed | CLEANED LEAVES OF OF E CATCH BASINS (DKG)                                                                                                                  |
| 40396 | 11/04/19 | PC | Water | 316  | Abbott Ave    | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER TO ROD OUT SERVICE LINE (DKG)                                                    |
| 40413 | 11/04/19 | PC | Water | 646  | Chicago Rd    | Sewer Call | Completed | JETTED LINE 500 FEET & FLUSHED SYSTEM, WAS GOING DOWN, WILL FOLLOW UP WITH AT & T IN THE MORNING OF 11-5-19 (DKG)                                          |
| 40427 | 11/05/19 | PC | Sewer | 134  | W Normandy Dr | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, RESIDENT NOT HOME, LEFT DOOR KNOCKER (DKG)                                                                                     |
| 40453 | 11/06/19 | PC | Sewer |      | Euclid Ave    | Sewer Call | Completed | FILLED POT HOLE WITH STREET GRINDINGS & SMOOTHED OUT (DKG)                                                                                                 |
| 40454 | 11/06/19 | PC | Water | 842  | Damico Dr     | Sewer Call | Completed | THERE IS NO SANITARY ON THAT SIDE OF ROAD, SANITARY IS ON EASE SIDE OF ROAD, PERSONALLY, IT LOOKS LIKE SIDEWALK & GROUND SETTLING OVER THE YEARS (DKG)     |
| 40479 | 11/07/19 | PC | Water | 134  | N Normandy Dr | Sewer Call | Completed | SPOKE TO RESIDENT ON PHONE, HE WAS CONCERNED ABOUT REMOVING SOME SIDEWALK, I TOLD HIM TO CONTACT RESIDENT SERVICES & CODE BEFORE HE MAKES HIS REPAIR (DKG) |
| 40548 | 11/13/19 | PC | Water | 143  | W 10th St     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)                                                               |
| 40552 | 11/13/19 | PC | Water | 434  | Emerald Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                             |
| 40578 | 11/14/19 | PC | Water | 15   | Sunnyside Ave | Sewer Call | Completed | BARRICADED SINK HOLE, WILL ADD COLD PATCH TO FILL IN HOLE TEMPORARILY (DKG)                                                                                |
| 40588 | 11/15/19 | PC | Water | 1947 | Lawrence St   | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, EXPLAINED IT WAS AN INTERNAL PROBLEM & THEY NEED TO CONTACT A LICENSED PLUMBER (DKG)                             |
| 40632 | 11/19/19 | PC | Water |      | Macarthur Dr  | Sewer Call | Completed | BARRICADED & PAINTED COLLAPSE, WILL ADD TO REPAIR LIST WILL REPAIR A.S.A.P. (DKG)                                                                          |
| 40638 | 11/19/19 | PC | Water | 167  | N Normandy Dr | Sewer Call | Completed | CLEANED DEBRIS FROM STORM DRAIN (DKG)                                                                                                                      |
| 40646 | 11/20/19 | PC | Water | 287  | 15TH STREET   | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, SOWN & RUNNING PROPERLY (DKG)                                                                                                   |

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| 40649 | 11/20/19 | PC | Water |      | HAMILTON WOOD   | Sewer Call | Completed | STORM DRAIN COLLAPSE, BARRICADED AND ITS ON A REPAIR LIST (DKG)                                                                                                                                                           |
| 40652 | 11/20/19 | PC | Sewer | 255  | W 15th Pl       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                            |
| 40658 | 11/20/19 | PC | Water | 210  | Pleasant Dr     | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                            |
| 40659 | 11/20/19 | PC | Sewer | 200  | Dixie Hwy       | Sewer Call | Completed | TOILET TISSUE BUILD UP AT MOUTH OF SERVICE LINE, GOING TO MAIN, FORKED TISSUE OUT, ALL GOOD (DKG)                                                                                                                         |
| 40669 | 11/21/19 | PC | Water | 68   | W 14th Pl       | Sewer Call | Completed | HOMEOWNER TOLD SEWER CREW THERE IS A WATER LEAK AT THE FOUNDATION UNDER WATER METER. SEWERS WERE DOWN & RUNNING PROPERLY, DAVE W TURNED WATER OFF AT B-BOX, WATER STILL COMING INTO HOME, POSSIBLE FOUNDATION ISSUE (DKG) |
| 40670 | 11/21/19 | PC | Water |      | Serena Dr       | Sewer Call | Completed | CLEANED CATCH BASINS 2 TIMES IN THIS AREA .04 RANFALL (DKG)                                                                                                                                                               |
| 40671 | 11/21/19 | PC | Water | 35   | E 23rd St       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT A PLUMBER .05 RAINFALL (DKG)                                                                                                                                    |
| 40693 | 11/22/19 | PC | Water | 870  | Damico Dr       | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)                                                                                                                                           |
| 40729 | 11/26/19 | PC | Water | 143  | W 10th St       | Sewer Call | Completed | JETTED CITY MAIN 200 FEET, COLLAPSE SEWER MAIN (DKG)                                                                                                                                                                      |
| 40730 | 11/26/19 | PC | Water |      | Longwood Ct     | Sewer Call | Completed | REPAIRED STORM COLLAPSE, WAS STONED & NEED COLD PATCH, RESTORATION TO FOLLOW,(DKG)                                                                                                                                        |
| 40747 | 11/27/19 | PC | Water | 483  | W Joe Orr Rd    | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                            |
| 40774 | 12/02/19 | PC | Water | 1133 | Schilling Ave   | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, LEFT A DOOR KNOCKER (DKG)                                                                                                                                                                   |
| 40775 | 12/02/19 | PC | Water |      | Country Club Rd | Sewer Call | Completed | JETTED 2 STORM LINES ON SE, SW CORNERS OF INTERSECTION. ALSO VISUALLY CHECKED TO LOOK FOR BLOCKAGE, NO BLOCKAGE FOUND, WHEN IT RAINS HARD & CREEK RISES, IN INUNDATES THE PIPE (DKG)                                      |
| 40787 | 12/02/19 | PC | Water | 143  | W 10th St       | Sewer Call | Completed | JETTED SEWER LINE 350 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                 |

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| 40788 | 12/02/19 | PC | Water | 147  | W 10th St       | Sewer<br>Call | Completed | JETTED CITY COLLECTION MAIN, UNABLE TO COMPLETELY CLEAR LINES, POSSIBLE COLLAPSE, CONTRACTOR WAS CALLED TO REPAIR ISSUE. (DKG) |
| 40789 | 12/02/19 | PC | Water | 445  | HAMILTON WOOD   | Sewer<br>Call | Completed | REPAIRED COLLAPSED & STONED, NEEDS COLD PATCH AND THEN BE RESTORED WITH ASPHALT (DKG)                                          |
| 40790 | 12/02/19 | PC | Water | 147  | W 10th St       | Sewer<br>Call | Completed | CITY MAIN DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER, SEWER LINE RUNNING SLOW (DKG)                            |
| 40791 | 12/02/19 | PC | Water | 147  | W 10th St       | Sewer<br>Call | Completed | JETTED LINE 250 FEET DOWN AND RUNNING PROPERLY (DKG)                                                                           |
| 40792 | 12/02/19 | PC | Water | 324  | E 25th St       | Sewer<br>Call | Completed | SUMP PUMP IN ALLEY, NOT AN ISSUE, MAIN WAS JETTED THIS AFTERNOON BY SEWER CREW (DKG)                                           |
| 40797 | 12/02/19 | PC | Water | 134  | Elder Ave       | Sewer<br>Call | Completed | JETTED SEWER LINE 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                      |
| 40803 | 12/03/19 | PC | Water | 2497 | Portland Ave    | Sewer<br>Call | Completed | CREW JETTED CITY COLLECTION MAIN, 300 FEET TO CLEAR BLOCKAGE, CITY MAIN IS NOW DOWN & RUNNING PROPERLY (DKG)                   |
| 40807 | 12/03/19 | PC | Water | 1115 | Ashland Ave     | Sewer<br>Call | Completed | CLEANED OUT DRAIN BASKET THAT WAS INSTALLED 2 MONTHS AGO (DKG)                                                                 |
| 40834 | 12/04/19 | PC | Water | 100  |                 | Sewer<br>Call | Completed | BOTH AREAS WERE HYDRO- VACCED, WATER REMOVED NO DRAINAGE AT THESE LOCATIONS (DKG)                                              |
| 40872 | 12/09/19 | PC | Sewer | 324  | E 25th St       | Sewer<br>Call | Completed | JETTED CITY MAIN 200' & BACK FLUSHED MAIN, PULLED OUT TREE ROOTS & RAGS (DKG)                                                  |
| 40874 | 12/09/19 | PC | Water | 182  | Frederick Dr    | Sewer<br>Call | Completed | CHECKED CITY MAIN DOWN & RUNNING PROPERLY (DKG)                                                                                |
| 40884 | 12/09/19 | PC | Water | 147  | W 10th St       | Sewer<br>Call | Completed | CHECKED SEWER LIDS FOUND LOADED. JETTED LINE RUNS FINE (DKG)                                                                   |
| 40888 | 12/09/19 | PC | Water | 1631 | Buena Vista Ave | Sewer<br>Call | Completed | JETTED SEWER LINE 300 FEET DOWN & RUNNING PROPERLY (DKG)                                                                       |
| 40889 | 12/09/19 | PC | Water | 1547 | Aberdeen St     | Sewer<br>Call | Completed | CHECKED CITY COLLECTION MAINS, DOWN & RUNNING PROPERLY, TALKED TO HOMEOWNER (DKG)                                              |
| 40908 | 12/10/19 | PC | Water | 213  | Lynn Ln         | Sewer<br>Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO HAVE SERVICE LINE RODDED (DKG)                         |
| 40920 | 12/11/19 | PC | Water | 434  | Emerald Ave     | Sewer<br>Call | Completed | CHECKED CITY COLLECTION MAINS, DOWN & RUNNING PROPERLY, CALLED HOMEOWNER (DKG)                                                 |

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| 40978 | 12/16/19 | PC | Sewer | 316  | Abbott Ave      | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO ROD SERVICE LIND (DKG)                     |
| 41023 | 12/18/19 | PC | Water | 1506 | Hanover St      | Sewer Call | Completed | SANITARY CHECK FOUND LOADED JETTED, JETTED LINE, RUNNING FINE (DKG)                                                |
| 41027 | 12/19/19 | PC | Water | 158  | Elmwood Dr      | Sewer Call | Completed | NOTHING WRITTEN ON WORK ORDER (DKG)                                                                                |
| 41037 | 12/19/19 | PC | Water | 500  | W 13th St       | Sewer Call | Completed | RECHECKED SYSTEM, STILL HOLDING, SHOT SYSTEM BACKWARD, BROKE THROUGH, SYSTEM DOWN & RUNNING GOOD (DKG)             |
| 41038 | 12/19/19 | PC | Water | 549  | Andover St      | Sewer Call | Completed | JETTED SEWER LINE 250', DOWN & RUNNING PROPERLY (DKG)                                                              |
| 41054 | 12/20/19 | PC | Sewer | 250  | E 12th St       | Sewer Call | Completed | STORM SINKHOLE, BARRICADED PUT ON REPAIR LIST (DKG)                                                                |
| 41086 | 12/26/19 | PC | Water | 343  | N Bradley Dr    | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, MET WITH PLUMBER ON SITE & LET HIM & RESIDENT KNOW EVERYTHING ON OUR END IS GOOD (DKG) |
| 41094 | 12/27/19 | PC | Water | 500  | W 13th St       | Sewer Call | Completed | JETTED LINE SEVERAL TIMES, COULD NOT GET THROUGH, GOT IT DOWN SO IT WAS OUT OF THERE BASEMENT (DKG)                |
| 41127 | 12/30/19 | PC | Water | 1303 | Garden Ave      | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                               |
| 41128 | 12/30/19 | PC | Water | 274  | Eddy St         | Sewer Call | Completed | JETTED SEWER MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                          |
| 41129 | 12/30/19 | PC | Water | 707  | Travers Ave     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                |
| 41132 | 12/31/19 | PC | Sewer | 822  | Maple Dr        | Sewer Call | Completed | JETTED MAIN 200 FEET, REMOVED CLOG, SYSTEM DOWN & RUNNING GOOD (DKG)                                               |
| 41138 | 01/02/20 | PC | Sewer | 271  | E Joe Orr Rd    | Sewer Call | Completed | JETTED SEWER LINE 400 FT DOWN & RUNNING (DKG)                                                                      |
| 41145 | 01/02/20 | PC | Sewer | 822  | Maple Dr        | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                                     |
| 41163 | 01/03/20 | PC | Water | 842  | Damico Dr       | Sewer Call | Completed | JETTED LINE ALL OK (DKG)                                                                                           |
| 41184 | 01/06/20 | PC | Water | 433  | N Manchester Dr | Sewer Call | Completed | CHECKED CITY SEWER, CITY SEWER MAIN IS DOWN & RUNNING, TALKED TO HOMEOWNER (DKG)                                   |

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| 41190 | 01/07/20 | PC | Water | 644  | Lowe Ave    | Sewer Call | Completed | JETTED CITY MAIN 450', DOWN & RUNNING AS OF NOW. TALKED TO HOMEOWNER, HOMEOWNER SAYS HE HAS A ROD STUCK IN HIS PRIVATE LATERAL (DKG)                                                              |
| 41214 | 01/08/20 | PC | Sewer | 401  | Carey Ct    | Sewer Call | Completed | NOT A CITY ISSUE (DKG)                                                                                                                                                                            |
| 41220 | 01/08/20 | PC | Water | 163  | Strieff Ave | Sewer Call | Completed | CLEANED DEBRIS FROM CATCH BASIN (DKG)                                                                                                                                                             |
| 41233 | 01/09/20 | PC | Water | 6    | E 14th St   | Sewer Call | Completed | CLEANED STORM DRAIN (DKG)                                                                                                                                                                         |
| 41257 | 01/10/20 | PC | Water | 301  | Carey Ct    | Sewer Call | Completed | REPAIRED STORM DRAIN AREA, READY FOR RESTORATION (DKG)                                                                                                                                            |
| 41258 | 01/10/20 | PC | Water | 815  | Grant Ave   | Sewer Call | Completed | CHECKED SEWER SYSTEM DOWN & RUNNING (DKG)                                                                                                                                                         |
| 41284 | 01/13/20 | PC | Sewer | 1662 | Thorn St    | Sewer Call | Completed | SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER AND HAVE SERVICE LINE RODED (DKG)                                                                                        |
| 41289 | 01/13/20 | PC | Water |      | Sherry Ln   | Sewer Call | Completed | LOW CORNER WITH NO STORM DRAIN, NO WHERE FOR WATER TO GO. WILL TAKE VACTOR AND VAC UP WATER UP, BUT DOES NOT FIX PROBLEM (DKG)                                                                    |
| 41308 | 01/14/20 | PC | Water | 439  | Chicago Rd  | Sewer Call | Completed | RETENTION POND, DISCHARGE LINE BLOCKED, JETTED 125 FT TO REMOVE BLOCKAGE, RETENTION POND DOW DRAINING (DKG)                                                                                       |
| 41311 | 01/15/20 | PC | Sewer | 645  | Emerald Ave | Sewer Call | Completed | JETTED LINE 1115 FT, REMOVED BLOCKAGE, RESIDENT BASEMENT WENT DOWN SYSTEM RUNNING GOOD (DKG)                                                                                                      |
| 41312 | 01/15/20 | PC | Water | 151  | W 10th St   | Sewer Call | Completed | SINK HOLE IS CLOSE TO MANHOLE, JETTED 20 FEET, NO OBSTRUCTION, SEWER DOWN & RUNNING, WILL HAVE TELEVISED (DKG)                                                                                    |
| 41314 | 01/15/20 | PC | Sewer | 587  | Yorktown Rd | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH AN PLUMBER (DKG)                                                                                                             |
| 41336 | 01/16/20 | PC | Water | 176  | 11TH STREET | Sewer Call | Completed | HELPED JEFFERSON SCHOOL TRY TO FIGURE OUT SEWER SMELL, GREASE PIT FILL & SERVICE LINE NOT MOVING AT CLEAN OUT, INSTRUCTED RONNIE TO CONTACT PLUMBER TO SNAKE OUT PIT AND CLEAN SERVICE LINE (DKG) |
| 41337 | 01/16/20 | PC | Water | 169  | W 14th Pl   | Sewer Call | Completed | SYSTEM DOWN & RUNNING, OWNER NOT AT HOME, LEFT DOOR KNOCKER, WILL TRY AGAIN TOMORROW (DKG)                                                                                                        |

|       |          |    |       |     |               |            |           |                                                                                                                                                                                                                                   |
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| 41351 | 01/21/20 | PC | Water | 324 | Homewood Ct   | Sewer Call | Completed | CITY MAIN WAS SURCHARGING DUE TO HEAVY RAINFALL (DKG)                                                                                                                                                                             |
| 41352 | 01/21/20 | PC | Water | 54  | Craig Dr      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER , 2" RAINFALL (DKG)                                                                                                                                       |
| 41356 | 01/21/20 | PC | Water | 241 | W 16th St     | Sewer Call | Completed | SYSTEM WAS SURGING DUE TO RAIN & SNOW MELT, SPOKE TO RESIDENT & EXPLAINED WHAT WAS HAPPENING (DKG)                                                                                                                                |
| 41357 | 01/21/20 | PC | Water | 642 | Union Ave     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER (DKG)                                                                                                                                                        |
| 41385 | 01/22/20 | PC | Water | 546 | W 14th Pl     | Sewer Call | Completed | SPOKE TO RESIDENT 1/22/20, LINE WAS DOWN & RUNNING, HE SAID HE HAD LINE TELEVISED, I SAID I WOULD JET THE LINE TO MAKE SURE, THERE WERE NO OBSTRUCTIONS, 1/23/20 AFTER THAT HE WOULD HAVE TO TALK TO THE OPERATIONS MANAGER (DKG) |
| 41413 | 01/27/20 | PC | Water | 54  | W Main St     | Sewer Call | Completed | JETTING CITY SEWER. WATER IS MOVING SLOW PACE. (DKG)                                                                                                                                                                              |
| 41414 | 01/27/20 | PC | Water | 54  | W Main St     | Sewer Call | Completed | JETTED LINE 350 FEET, REMOVED CLOGG, TOOK SOME TIME TO CATCH UP, BUT EVERYTHING WENT, NOW RUNNING GOOD (DKG)                                                                                                                      |
| 41416 | 01/27/20 | PC | Water | 398 | W 17th St     | Sewer Call | Completed | CITY LINES WERE SURGING WHEN CHECKED, TALKED TO HOMEOWNER (DKG)                                                                                                                                                                   |
| 41417 | 01/27/20 | PC | Water | 341 | W 16th St     | Sewer Call | Completed | CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                               |
| 41419 | 01/27/20 | PC | Water | 798 | Cedar Ln      | Sewer Call | Completed | CLEARED CATCH BASINS (DKG)                                                                                                                                                                                                        |
| 41420 | 01/27/20 | PC | Water | 35  | E 23rd St     | Sewer Call | Completed | CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                               |
| 41422 | 01/27/20 | PC | Water | 634 | Lowe Ave      | Sewer Call | Completed | CHECKED CITY MAIN WAS DOWN & RUNNING PROPERLY (DKG)                                                                                                                                                                               |
| 41423 | 01/27/20 | PC | Water | 520 | Deer Trail Rd | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                                                                    |
| 41424 | 01/27/20 | PC | Water | 32  | Hickory St    | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER , FROM 2' RAINFALL (DKG)                                                                                                                           |
| 41426 | 01/27/20 | PC | Water | 332 | Carey Ct      | Sewer Call | Completed | SYSTEM WAS SURGING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)                                                                                                                                                              |

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| 41427 | 01/27/20 | PC | Water | 136  | W Glengate Ave | Sewer Call | Completed | SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT, EXPLAINED THE SITUATION (DKG)                                                                                                                                                                                                       |
| 41428 | 01/27/20 | PC | Water | 102  | Pamela Dr S    | Sewer Call | Completed | SYSTEM WAS DOWN & RUNNING, EXPLAINED TO RESIDENT, TO CONTACT A PLUMBER & HAVE LINE RODED POSSIBLE ROOT (DKG)                                                                                                                                                                      |
| 41429 | 01/27/20 | PC | Water | 309  | W 17th St      | Sewer Call | Completed | REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN (DKG)                                                                                                                                                                                                                                    |
| 41430 | 01/27/20 | PC | Water | 1600 | Division St    | Sewer Call | Completed | REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN 2" RAINFALL (DKG)                                                                                                                                                                                                                        |
| 41431 | 01/27/20 | PC | Water | 1420 | Campbell Ave   | Sewer Call | Completed | REMOVED DEBRIS BLOCKAGE FROM STORM DRAIN 2" RAINFALL (DKG)                                                                                                                                                                                                                        |
| 41432 | 01/27/20 | PC | Water | 1324 | Schilling Ave  | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER FOR SERVICE LINE (DKG)                                                                                                                                                                                  |
| 41457 | 01/29/20 | PC | Water | 595  | Beacon Blvd    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                               |
| 41482 | 01/30/20 | PC | Water | 1021 | Ashland Ave    | Sewer Call | Completed | NO ACCESS TO LID FROM 1015 ASHLAND, 1021 WILL TALK TO RESIDENT SO WE CAN HAVE ACCESS TO LID 7 DETERMINE WHAT THAT PROBLEM IS, ON FURTHER EXPLORATION, FOUND LID ON 278 10TH STR W, IT WAS LOADED, FOUND POSSIBLE ROOTS & COLLAPSE, TRW JETTING COULD NOT GET PAS TREE ROOTS (DKG) |
| 41501 | 01/31/20 | PC | Water | 644  | Lowe Ave       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                               |
| 41519 | 02/03/20 | PC | Sewer | 707  | Union Ave      | Sewer Call | Completed | EXPLAINED TO RESIDENT WORK HAD JUST COMPLETED ON SEWER MAIN, SMELL WILL DISSIPATE (DKG)                                                                                                                                                                                           |
| 41546 | 02/05/20 | PC | Water | 510  | W 17th St      | Sewer Call | Completed | MAIN WAS LOADED, JETTED LINE 150 FEET, LINE WENT DOWN, RUNNING GOOD (DKG)                                                                                                                                                                                                         |
| 41573 | 02/07/20 | PC | Sewer | 638  | De Angelis Ct  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING , SPOKE TO RESIDENT, SUGGESTED CONTACTING A PLUMBER TO ROD OUT SERVICE (DKG)                                                                                                                                                                             |
| 41603 | 02/11/20 | PC | Water | 652  | Travers Ave    | Sewer Call | Completed | SNOW NEEDS TO CLEAR FROM BACKYARD COMPLAINT ABOUT STANDING WATER IN BACKYARD WE HAVE SEWER MAIN BUT WATER WOULD COME UP IN BASEMENT THIS IS NOT THE CASE T MUCH SNOW ON THE GROUND WILL INVESTIGATE FURTHER WHEN SNOW MELTS (BP)                                                  |
| 41626 | 02/13/20 | PC | Water | 320  | E 25th St      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                                                                               |

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| 41628 | 02/13/20 | PC | Water | 383  | Hickory St      | Sewer Call | Completed | MAIN HAD BLOCKAGE, JETTED 300 FT, REMOVED BLOCKAGE, SYSTEM FLOWING GOOD, RESIDENT CLAIMED TO HAVE DAMAGE IN BASEMENT, ADVISED HER TO CONTACT CITY HALL (DKG)      |
| 41630 | 02/13/20 | PC | Water | 74   | W Main St       | Sewer Call | Completed | SEWER MAIN WAS DOWN & RUNNING, SPOKE TO RESIDENT, RECOMMENDED CONTACTING PLUMBER TO ROD SERVICE (DKG)                                                             |
| 41651 | 02/14/20 | PC | Water | 1714 | Campbell Ave    | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING, SPOKE TO RESIDENT THAT THEIR SERVICE LINE NEEDS TO BE ROOT CUT & RODDED, THEY KNOW THIS, BECAUSE THE CITY DID IT AT THERE COST (DKG)    |
| 41695 | 02/19/20 | PC | Water | 401  | N Manchester Dr | Sewer Call | Completed | RESIDENT ISSUE WASN'T SEWER PROBLEM, THEY HAD A LEAK ON THERE LEAD LINE FROM THE METER (DKG)                                                                      |
| 41701 | 02/20/20 | PC | Water | 1204 | Emerald Ave     | Sewer Call | Completed | REMOVED MANHOLE COVER, VERY STRONG GAS ORDER, GAS LINE GOES THROUGH MANHOLE, SPOKE TO RESIDENTS DAUGHTER, SUGGESTED CALLED NICOR GAS FOR ASSIST (EMERGENCY) (DKG) |
| 41702 | 02/20/20 | PC | Water | 546  | W 14th Pl       | Sewer Call | Completed | SERVICE LINE COLLAPSED AT MAIN, SPOKE TO OWNER, TOLD HIM TO GET PERMIT FROM CITY HALL & CALL JULIE BEFORE HE STARTS TO DIG AND MAKE REPAIRS (DKG)                 |
| 41721 | 02/24/20 | PC | Sewer | 27   | W Main St       | Sewer Call | Completed | VACTORED MANHOLE DOWN & JETTED BACKWARDS TO GET THROUGH CLOG, JETTED 300 FEET & DEGREASED LINE, DOWN & RUNNING GOOD (DKG)                                         |
| 41722 | 02/24/20 | PC | Water | 401  | N Manchester Dr | Sewer Call | Completed | WATER WAS LEAKING INSIDE OF HOME, HOMEOWNERS RESPONSIBILITY (DKG)                                                                                                 |
| 41730 | 02/25/20 | PC | Sewer | 35   | E 23rd St       | Sewer Call | Completed | SANITARY MAIN DOWN & RUNNING, SPOKE TO RESIDENT TO CONTACT PLUMBER TO HAVE SERVICE LINE RODDED (DKG)                                                              |
| 41732 | 02/25/20 | PC | Sewer |      | E 14th St       | Sewer Call | Completed | MAIN BREAK DIG NEEDS STONE NOT NOTED IF ADDED STONE OR NOT(DKG)                                                                                                   |
| 41751 | 02/26/20 | PC | Water | 306  | W 15th Pl       | Sewer Call | Completed | SEWER MAIN SURGING DUE TO RAIN & SNOW MELT, PHONED RESIDENT & EXPLAINED SITUATION (DKG)                                                                           |
| 41768 | 02/27/20 | PC | Water | 1241 | Damico Dr       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                               |
| 41794 | 03/02/20 | PC | Water | 1640 | State St        | Sewer Call | Completed | STORM DRAIN CLOGGED, JETTED LINE RUNNING SLOW (DKG)                                                                                                               |
| 41816 | 03/03/20 | PC | Water | 1713 | Division St     | Sewer Call | Completed | JETTED LINE 400 FEET, REMOVED CLOGGED AREA, LINE ALSO NEEDS TO BE DEGREASED (DKG)                                                                                 |

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| 41817 | 03/03/20 | PC | Water | 1630 | Portland Ave | Sewer Call | Completed | SEWER MAIN DOWN & RUNNING GOOD, CONTACT PLUMBER TO ROD SERVICE LINE (DKG)                                                  |
| 41831 | 03/05/20 | PC | Water | 431  | Emerald Ave  | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, ADVISED TO CONTACT PLUMBER TO HAVE SERVICE LINE ROD (DKG)                        |
| 41842 | 03/06/20 | PC | Water | 1225 | Lincoln Ave  | Sewer Call | Completed | CHECK SEWER MAIN, DOWN & RUNNING, CLEAR OF DEBRIS, SPOKE TO RESIDENT, ADVISED TO HAVE A PLUMBER ROD SERVICE LINE (DKG)     |
| 41855 | 03/06/20 | PC | Water | 607  | Brookline St | Sewer Call | Completed | SYSTEM WAS DOWN & RUNNING, SPOKE TO RESIDENT AND EXPLAINED THAT THE PLUMBER WAS NOT RODDING FAR ENOUGH TO REACH MAIN (DKG) |
| 41867 | 03/09/20 | PC | Water | 614  | Travers Ave  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                        |
| 41877 | 03/09/20 | PC | Water | 302  | W 15th Pl    | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)                                                                             |
| 41881 | 03/09/20 | PC | Sewer | 186  | 14TH PLACE   | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)                                                                             |
| 41889 | 03/09/20 | PC | Water | 28   | W 16th St    | Sewer Call | Completed | WORK ORDER MISSING, NEVER TURNED IN                                                                                        |
| 41893 | 03/10/20 | PC | Water | 398  | W 17th St    | Sewer Call | Completed | CITY MAIN DOWN RUNNING FINE (DKG)                                                                                          |
| 41894 | 03/10/20 | PC | Water | 1029 | Parkview Ave | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                        |
| 41903 | 03/10/20 | PC | Water | 258  | Mayfair Pl S | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNNING FINE (DKG)                                                                           |
| 41913 | 03/10/20 | PC | Water | 149  | Pamela Dr S  | Sewer Call | Completed | JETTED LINE 275 FEET, REMOVED LARGE ROOT BALL, SYSTEM WENT DOWN, RUNNING FINE (DKG)                                        |
| 41932 | 03/11/20 | PC | Water | 331  | Iris Ln      | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING, NO ONE HOME, LEFT DOOR KNOCKER (DKG)                                                             |
| 41960 | 03/13/20 | PC | Sewer | 435  | Caldwell Ave | Sewer Call | Completed | SYSTEM DOWN & RUNNING FINE, RESIDENT NEEDS TO HAVE ROOTS CUT OUT OF SERVICE LINE (DKG)                                     |
| 41964 | 03/13/20 | PC | Sewer | 381  | Iris Ln      | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER & HAVE SERVICE LINE RODDED. (DKG)                |
| 41994 | 03/18/20 | PC | Sewer | 1028 | Scott Ave    | Sewer Call | Completed | MANHOLE IS READY TO FALL OVER INTO CREEK, LOADS UP WITH WASTE, NEEDS MAJOR REPAIR WORK TO SYSTEM (DKG)                     |

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| 42012 | 03/19/20 | PC | Water | 120  | W 16th St       | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING GOOD, RESIDENT TRIED TO ROD SERVICE LINE, COULD NOT GET THROUGH, EXPLAINED TO RESIDENT HE HAS A COLLAPSED SERVICE LINE (DKG) |
| 42014 | 03/19/20 | PC | Water | 435  | Caldwell Ave    | Sewer Call | Completed | TURNT WATER OFF, DID NOT STOP IN SEWER, HOMEOWNER REQUESTED WATER TURNED BACK ON, WATER IS ON AT HOME (DKG)                                           |
| 42017 | 03/19/20 | PC | Water | 1932 | Campbell Ave    | Sewer Call | Completed | TOO MUCH RAIN WATER (DKG)                                                                                                                             |
| 42033 | 04/02/20 | PC | Water | 848  | Memorial Dr     | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, EXPLAINED THAT THEY HAVE SERVICE LINE ISSUE TO CONTACT A PLUMBER (DKG)                                 |
| 42034 | 04/02/20 | PC | Water | 306  | W 15th Pl       | Sewer Call | Completed | SYSTEM LOADED, JETTED 300 FEET & BACK FLUSHED, REMOVED HAIR & GREASE CLOGG, SYSTEM DOWN & RUNNING GOOD (DKG)                                          |
| 42039 | 04/02/20 | PC | Water | 320  | Westgate Ave    | Sewer Call | Completed | SEWER DOWN & RUNNING, LOOKS GOOD, NEEDS TO CONTACT PLUMBER TO ROD ROOTS OUT OF SEWER (DKG)                                                            |
| 42042 | 04/02/20 | PC | Water | 303  | Country Club Rd | Sewer Call | Completed | SYSTEM MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)                                                       |
| 42047 | 04/06/20 | PC | Water | 178  | Country Club Rd | Sewer Call | Completed | JETTED & VACCUMED STORM (DKG)                                                                                                                         |
| 42051 | 04/06/20 | PC | Water | 38   | W Main St       | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                                                         |
| 42052 | 04/06/20 | PC | Water | 54   | W Main St       | Sewer Call | Completed | RM/LL 10:00 - 11:00 CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)<br>JP MAIN DOWN & RUNNING, SPOKE TO RESIDENT EXPLAINED (DKG)                        |
| 42053 | 04/06/20 | PC | Water | 302  | W 15th Pl       | Sewer Call | Completed | CITY MAIN WAS SURCHARGING (DKG)                                                                                                                       |
| 42054 | 04/06/20 | PC | Water | 437  | W 16th Pl       | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)                                                                                                        |
| 42055 | 04/06/20 | PC | Water | 1223 | Emerald Ave     | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                              |
| 42056 | 04/06/20 | PC | Water | 560  | W 14th St       | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE , RUNS FINE (DKG)                                                                                                       |

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| 42061 | 04/07/20 | PC | Water | 152  | E 22nd St     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE , W/O MARKED THAT THEY JETTED LINE (DKG)                                                                                                                            |
| 42062 | 04/07/20 | PC | Water | 1912 | Circle Ct     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                               |
| 42063 | 04/07/20 | PC | Water | 540  | W 16th Pl     | Sewer Call | Completed | JETTED CITY MAIN 500 FEET DOWN & RUNNING PROPERLY (DKG)                                                                                                                                           |
| 42068 | 04/07/20 | PC | Water | 1235 | Peggy Ln      | Sewer Call | Completed | CLEAN CATCH BASIN (DKG)                                                                                                                                                                           |
| 42069 | 04/07/20 | PC | Water | 398  | W 17th St     | Sewer Call | Completed | CITY MAIN LOADED JETTED LINE RUNS FINE (DKG)                                                                                                                                                      |
| 42070 | 04/07/20 | PC | Water | 90   | W 24th St     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                               |
| 42071 | 04/07/20 | PC | Water | 93   | W 21st St     | Sewer Call | Completed | JETTED CITY MAIN 300 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                                                          |
| 42073 | 04/07/20 | PC | Water | 514  | Fitch Rd      | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH PLUMBER (DKG)                                                                                                                 |
| 42079 | 04/13/20 | PC | Water | 102  | Peyton Dr     | Sewer Call | Completed | JETTED LINE 120 FEET, REMOVED CLOG, SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT EVERYTHING GOOD (DKG)                                                                                           |
| 42080 | 04/13/20 | PC | Water | 1227 | Emerald Ave   | Sewer Call | Completed | JETTED LINE 120 FEET REMOVED CLOG, MAIN DOWN & RUNNING GOOD (DKG)                                                                                                                                 |
| 42082 | 04/13/20 | PC | Water | 38   | Manchester Dr | Sewer Call | Completed | JETTED LINE 200 FT, REMOVED BLOCKAGE, SYSTEM DOWN & RUNNING GOOD (DKG)                                                                                                                            |
| 42092 | 04/13/20 | PC | Water | 377  | W 16th Pl     | Sewer Call | Completed | JETTED LINE 300 FEET TO DEAD END, RESIDENT STILL HAD SEWER IN BASEMENT. JETTED AGAIN 300 FEET, BACK FLUSHED STILL DIDN'T GO DOWN, RIED & PETERSON SAID THEY AREA GOING TO T.V. SERVICE LINE (DKG) |
| 42097 | 04/13/20 | PC | Water | 1226 | West End Ave  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                               |
| 42098 | 04/13/20 | PC | Water | 1205 | Emerald Ave   | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                                                                                              |
| 42099 | 04/13/20 | PC | Water | 446  | Parnell Ave   | Sewer Call | Completed | JETTED CITY MAIN 400 FEET DOWN & RUNNING PROPERLY (DKG)                                                                                                                                           |
| 42101 | 04/13/20 | PC | Water | 910  | Highland Dr   | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT A PLUMBER (DKG)                                                                                                                    |

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| 42102 | 04/13/20 | PC | Water | 540  | W 16th Pl    | Sewer<br>Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                             |
| 42103 | 04/13/20 | PC | Water | 237  | Hickory St   | Sewer<br>Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                             |
| 42104 | 04/13/20 | PC | Water | 14   | E 23rd St    | Sewer<br>Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                             |
| 42107 | 04/13/20 | PC | Water | 194  | E 26th St    | Sewer<br>Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, CONTACT<br>PLUMBER & HAVE SERVICE RODDED. (DKG)                                  |
| 42116 | 04/15/20 | PC | Water | 237  | Hickory St   | Sewer<br>Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SHOWED HIM THE<br>MANHOLE (DKG)                                                       |
| 42117 | 04/15/20 | PC | Water | 306  | W 15th Pl    | Sewer<br>Call | Completed | JETTED LINES 185 FT, REMOVED BLOCKAGE, SYSTEM DOWN &<br>RUNNING GOOD, ALSO SPOKE TO RESIDENT & EXPLAINED WHAT<br>HAPPENED (DKG) |
| 42121 | 04/16/20 | PC | Water | 104  | E 13th St    | Sewer<br>Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT ON THE<br>PHONE, EXPLAINED TO CONTACT PLUMBER AGAIN (DKG)                         |
| 42122 | 04/16/20 | PC | Water | 170  | Serena Dr    | Sewer<br>Call | Completed | THERE IS A LOW SPOT I THE PARKWAY FROM B-BOX REPAIR. SITE IS<br>ON RESTORATION LIST, PLACED CONE OVER LOW SPOT (DKG)            |
| 42128 | 04/20/20 | PC | Water | 10   | Craig Dr     | Sewer<br>Call | Completed | SYSTEM DOWN & RUNNING, LEFT DOOR KNOCKER & ALSO CALL AND<br>LEFT MESSAGE (DKG)                                                  |
| 42139 | 04/20/20 | PC | Water | 1954 | Adams St     | Sewer<br>Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                                   |
| 42148 | 04/22/20 | PC | Water | 158  | Elmwood Dr   | Sewer<br>Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNNING FINE (DKG)                                                                               |
| 42158 | 04/23/20 | PC | Water | 527  | W 14th St    | Sewer<br>Call | Completed | REPLACE MANHOLE COVER (DKG)                                                                                                     |
| 42159 | 04/23/20 | PC | Water | 1900 | Andover Ct   | Sewer<br>Call | Completed | CITY MAIN DOWN AND RUNNING FINE (DKG)                                                                                           |
| 42168 | 04/23/20 | PC | Water | 233  | W Joe Orr Rd | Sewer<br>Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE, SEWER LINE FULL OF<br>BABY WIPES (DKG)                                                |
| 42180 | 04/27/20 | PC | Water | 1904 | Chicago Rd   | Sewer<br>Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE 1" RAINFALL (DKG)                                                                       |
| 42181 | 04/27/20 | PC | Water | 1208 | Peggy Ln     | Sewer<br>Call | Completed | CITY MAIN WAS DOWN & RUNNING, ADVISED RESIDENT TO CONSULT<br>A PLUMBER 1/2 " RAINFALL (DKG)                                     |

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| 42182 | 04/27/20 | PC | Water | 1303  | Garden Ave       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                       |
| 42184 | 04/27/20 | PC | Water | 151   | Serena Dr        | Sewer Call | Completed | LOCATE FOR NICOR (DKG)                                                                                                                                    |
| 42191 | 04/28/20 | PC | Sewer | 848   | Memorial Dr      | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, CONTACT PLUMBER AND HAVE SERVICE LINE ROD OUT(DKG)                                                              |
| 42198 | 04/28/20 | PC | Water | 615   | Andover St       | Sewer Call | Completed | JETTED SYSTEM 200 FEET & HIT BLOCKAGE SYSTEM DOWN & RUNNING GOOD, ALSO BACK FLUSHED (DKG)                                                                 |
| 42206 | 04/28/20 | PC | Water | 177   | Maple Dr W       | Sewer Call | Completed | PROBLEM WAS HOUSE NEXT DOOR PUMPING OUT AND CAUSING WATER TO POOL & STAGNATE, SPOKE TO RESIDENT & SUGGESTED CONTACTING GARY MILLER CODE ENFORCEMENT (DKG) |
| 42208 | 04/29/20 | PC | Sewer | 800   | Willow Dr        | Sewer Call | Completed | CLEANED DEBRIS FROM DRAIN (DKG)                                                                                                                           |
| 42211 | 04/29/20 | PC | Sewer | 26    | E Greenbriar Ave | Sewer Call | Completed | SHOT SEWER 185 FEET, BACK FLUSHED SYSTEM DRAINING GOOD (DKG)                                                                                              |
| 42213 | 04/29/20 | PC | Water | 20606 | Travers Ave      | Sewer Call | Completed | UN INCORPORATED BLOOM TOWNSHIP WATER STANDING HAS NO WHERE TO GO, NEEDS DRAINAGE, WORK DONE IN FRONT OF HOMES (DKG)                                       |
| 42214 | 04/29/20 | PC | Sewer | 1522  | Euclid Ave       | Sewer Call | Completed | SEWER SURGING FROM 1522 EUCLID TO 14TH STREET. SPOKE WITH HOMEOWNER, EXPLAINED SITUATION (DKG)                                                            |
| 42215 | 04/29/20 | PC | Sewer | 10    | Craig Dr         | Sewer Call | Completed | EXPLAINED TO RESIDENT THAT HIS PLUMBER WASN'T GOING FAR ENOUGH TO HIT CLOG IN SERVICE LINE, RETRY & CONTACT ME AFTER (DKG)                                |
| 42220 | 04/30/20 | PC | Water | 1308  | Franklin Ave     | Sewer Call | Completed | COVID 19 SEWER MAIN DOWN & RUNNING, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER (DKG)                                                                     |
| 42221 | 04/30/20 | PC | Water | 1223  | Otto Blvd        | Sewer Call | Completed | COVID 19 DUE TO RAIN SURGE NO ONE HOME TO TALK TO & EXPLAIN (DKG)                                                                                         |
| 42224 | 04/30/20 | PC | Sewer | 536   | W 16th St        | Sewer Call | Completed | MAIN DOWN & RUNNING, CALLED RESIDENT & LEFT MESSAGE (DKG)                                                                                                 |
| 42225 | 04/30/20 | PC | Water | 1214  | Franklin Ave     | Sewer Call | Completed | USED BACKHOE TO REMOVE LARGE BRANCHES & DEBRIS FROM MOUTH OF CREEK (DKG)                                                                                  |
| 42226 | 04/30/20 | PC | Sewer | 3     | Manchester Dr    | Sewer Call | Completed | JETTED LINE 150 FEET & BACK FLUSHED MAIN RUNNING GOOD (DKG)                                                                                               |

|       |          |    |       |      |                 |            |           |                                                                            |
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| 42227 | 04/30/20 | PC | Water | 56   | Peyton Dr       | Sewer Call | Completed | COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)                    |
| 42230 | 05/01/20 | PC | Water | 215  | W 13th St       | Sewer Call | Completed | COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)                    |
| 42231 | 05/01/20 | PC | Water | 645  | Emerald Ave     | Sewer Call | Completed | COVID 19 SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT TO CONTACT PLUMBER (DKG) |
| 42237 | 05/04/20 | PC | Water | 208  | W Normandy Dr   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                        |
| 42252 | 05/05/20 |    | Sewer | 615  | Andover St      | Sewer Call | Planned   |                                                                            |
| 42254 | 05/05/20 | PC | Sewer | 615  | Andover St      | Sewer Call | Completed | SYSTEM DOWN & RUNNING NO ADULT HOME (DKG)                                  |
| 42255 | 05/05/20 | PC | Sewer | 341  | 16TH STREET     | Sewer Call | Completed | SYSTEM SURGING, SPOKE TO RESIDENT & EXPLAINED WHAT WAS WRONG (DKG)         |
| 42261 | 05/05/20 | PC | Sewer | 530  | N Manchester Dr | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)                             |
| 42263 | 05/05/20 | PC | Sewer | 169  | Pleasant Dr     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT (DKG)                             |
| 42282 | 05/06/20 | PC | Water | 647  | Saratoga Dr     | Sewer Call | Completed | FLOODED FROM ALL THE RAIN WE HAVE NO ISSUES HERE (DKG)                     |
| 42288 | 05/06/20 | PC | Water | 1954 | Adams St        | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                        |
| 42289 | 05/06/20 | PC | Water | 1954 | Adams St        | Sewer Call | Completed | CLEANED OUT BACK UP (DKG)                                                  |
| 42294 | 05/07/20 | PC | Water | 134  | Elder Ave       | Sewer Call | Completed | NO ONE HOME, CITY MAIN DOWN & RUNNING FINE (DKG)                           |
| 42296 | 05/07/20 | PC | Water | 134  | Elder Ave       | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                              |
| 42299 | 05/07/20 | PC | Water | 30   |                 | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                        |
| 42307 | 05/08/20 | PC | Sewer | 1950 | Beacon Blvd     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                             |
| 42339 | 05/12/20 | PC | Water | 180  | W Raye Dr       | Sewer Call | Completed | JETTED MAIN 300 FEET & BACK FILLED , SYSTEM DOWN & RUNNING GOOD (DKG)      |

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| 42350 | 05/13/20 | PC | Water | 64   | E Glengate Ave | Sewer Call | Completed | ROOT CUT SEWER MAIN FROM E GLENGATE TO MANCHESTER (DKG)                                                           |
| 42369 | 05/15/20 | PC | Sewer | 148  | Elmwood Dr     | Sewer Call | Completed | DOWN & RUNNING, SPOKE TO RESIDENT T CONTACT A PLUMBER (DKG)                                                       |
| 42377 | 05/18/20 | PC | Sewer | 284  | W 17th St      | Sewer Call | Completed | SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG)                                                                        |
| 42379 | 05/18/20 | PC | Water | 1328 | Schilling Ave  | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                               |
| 42380 | 05/18/20 | PC | Water | 196  | E 10TH St      | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE DOWN & RUNNING FINE (DKG)                                                           |
| 42382 | 05/18/20 | PC | Sewer | 351  | Iris Ln        | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                               |
| 42383 | 05/18/20 | PC | Water | 734  | Campbell Ave   | Sewer Call | Completed | WATER WENT DOWN (DKG)                                                                                             |
| 42385 | 05/18/20 | PC | Water | 272  | Shea Dr        | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                               |
| 42393 | 05/18/20 | PC | Sewer | 81   | Hickory St     | Sewer Call | Completed | SYSTEM DOWN & RUNNING (DKG)                                                                                       |
| 42394 | 05/18/20 | PC | Sewer | 145  | Dawn Ln        | Sewer Call | Completed | STILL NOT CITY PROBLEM (DKG)                                                                                      |
| 42395 | 05/18/20 | PC | Sewer | 536  | Memorial Dr    | Sewer Call | Completed | SYSTEM DOWN & RUNNING, ALL GOOD (DKG)                                                                             |
| 42396 | 05/18/20 | PC | Sewer | 163  | Strieff Ave    | Sewer Call | Completed | SYSTEM DOWN & RUNNING, ALL GOOD, SPOKE TO RESIDENT (DKG)                                                          |
| 42397 | 05/18/20 | PC | Sewer | 311  | W 15th Pl      | Sewer Call | Completed | SYSTEM DOWN & RUNNING, ALL GOOD, SPOKE TO RESIDENT (DKG)                                                          |
| 42398 | 05/18/20 | PC | Sewer | 54   | W Main St      | Sewer Call | Completed | NEED LINE TO BE TELEVISED FOR COLLAPSES, DONE ALL WE CAN BY JETTING, MOST IMPORTANT AND AS SOON AS POSSIBLE (DKG) |
| 42399 | 05/18/20 | PC | Sewer | 398  | W 17th St      | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                                                                             |
| 42400 | 05/18/20 | PC | Sewer | 476  | 8th St         | Sewer Call | Completed | DOWN & RUNNING (DKG)                                                                                              |
| 42401 | 05/18/20 | PC | Sewer | 635  | W 15th Pl      | Sewer Call | Completed | JETTED LINE 300 FT BACK FLUSHED ALL GOOD (DKG)                                                                    |

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| 42402 | 05/18/20 | PC | Sewer | 81   | W 21st St       | Sewer Call | Completed | SYSTEM SURGE SPOKE TO RESIDENT (DKG)                              |
| 42403 | 05/18/20 | PC | Sewer | 81   | W 21st St       | Sewer Call | Completed | SYSTEM SURGE (DKG)                                                |
| 42404 | 05/18/20 | PC | Sewer | 202  | Frederick Dr    | Sewer Call | Completed | JETTED LINE 245 FT, HIT BLOCKAGE, SYSTEM WENT DOWN ALL GOOD (DKG) |
| 42405 | 05/18/20 | PC | Sewer | 158  |                 | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                             |
| 42406 | 05/18/20 | PC | Sewer | 520  | W 16th St       | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                             |
| 42407 | 05/18/20 | PC | Sewer | 264  | W 16th St       | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                             |
| 42408 | 05/18/20 | PC | Sewer | 152  | Floyd Ln        | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                             |
| 42409 | 05/18/20 | PC | Sewer | 146  | GLENGATE AVENUE | Sewer Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                             |
| 42410 | 05/18/20 | PC | Sewer | 455  | W 16th Pl       | Sewer Call | Completed | SEWER DOWN & RUNNING, SPOKE TO RESIDENT 3' RAINFALL (DKG)         |
| 42411 | 05/18/20 | PC | Sewer | 305  | Concord Dr      | Sewer Call | Completed | SEWER DOWN & RUNNING, SPOKE TO RESIDENT 3' RAINFALL (DKG)         |
| 42412 | 05/18/20 | PC | Sewer | 34   | W 23rd St       | Sewer Call | Completed | SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG)                        |
| 42413 | 05/18/20 |    | Sewer | 223  | E 24th St       | Sewer Call | Planned   |                                                                   |
| 42414 | 05/18/20 | PC | Sewer | 438  | N Manchester Dr | Sewer Call | Completed | JETTED LINE 300 FEET, BACK FLUSHED , SPOKE TO RESIDENT (DKG)      |
| 42415 | 05/18/20 | PC | Sewer | 32   | W 24th St       | Sewer Call | Completed | NO LEAK: ITS A SUMP PUMP (DKG)                                    |
| 42416 | 05/18/20 | PC | Sewer | 1329 | Park Ave        | Sewer Call | Completed | PUT BARRICADE ON A SINKING STORM DRAIN (DKG)                      |
| 42418 | 05/18/20 | PC | Water | 723  | Grant Ave       | Sewer Call | Completed | JETTED STORM RUNS FINE (DKG)                                      |
| 42421 | 05/19/20 | PC | Water | 81   | W 21st St       | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                               |

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| 42422 | 05/19/20 | PC | Water | 163  | Strieff Ave    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                              |
| 42423 | 05/19/20 | PC | Water | 1223 | Emerald Ave    | Sewer Call | Completed | SURGE DUE TO RAIN, SPOKE TO RESIDENT (DKG) CLEANED STORM DRAIN WITH SHOVEL (DKG)                                                                                 |
| 42424 | 05/19/20 | PC | Water | 1308 | Franklin Ave   | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                              |
| 42434 | 05/20/20 | PC | Sewer | 611  | Willow Dr      | Sewer Call | Completed | VACUUMED OUT STORM, WHICH IS A FRENCH DRAIN WITH NOW PIPES (DKG)                                                                                                 |
| 42435 | 05/20/20 | PC | Sewer | 754  | Willow Dr      | Sewer Call | Completed | 9:00-9:30 JP/RM CATCH BASIN DRAINS SLOWLY DUE TO POSSIBLE COLLAPSE, WILL FOLLOW UP AND DETERMINE PROBLEM<br>9:50-10:00 RM/JP CLEAN CATCH BASIN WITH SHOVEL (DKG) |
| 42440 | 05/20/20 | PC | Water | 223  | E 23rd St      | Sewer Call | Completed | SYSTEM SURGE, DOWN & RUNNING, BACKUP DUE TO PREVIOUS SURGE (DKG)                                                                                                 |
| 42443 | 05/20/20 | PC | Water | 187  | 7th Pl         | Sewer Call | Completed | SYSTEM DOWN & RUNNING, GOOD, SPOKE TO RESIDENT, MAY NEEDS TO CONTACT PLUMBER (DKG)                                                                               |
| 42451 | 05/21/20 | PC | Sewer | 333  | Dixie Hwy      | Sewer Call | Completed | STORM COLLAPSE, PUT MANHOLE COVER BACK ON (DKG)                                                                                                                  |
| 42455 | 05/21/20 | PC | Water | 34   | E Glengate Ave | Sewer Call | Completed | ALL 3 CATCH BASINS WERE CLEAR AND PIPE SHOWING (DKG)                                                                                                             |
| 42457 | 05/21/20 | PC | Sewer | 121  | Floyd Ln       | Sewer Call | Completed | JETTED CITY MAIN 350 FEET, DOWN & RUNNING PROPERLY (DKG)                                                                                                         |
| 42458 | 05/21/20 | PC | Sewer | 377  | W 16th Pl      | Sewer Call | Completed | CITY MAIN WAS DOWN & RUNNING (DKG)                                                                                                                               |
| 42462 | 05/22/20 | PC | Sewer | 30   | E Glengate Ave | Sewer Call | Completed | CHECKED CATCH BASINS, THEY WERE CLEAN (DKG)                                                                                                                      |
| 42463 | 05/22/20 | PC | Sewer | 390  | Coolidge St    | Sewer Call | Completed | VACUUMED & JETTED STORM DRAIN, RUNNING PROPERLY (DKG)                                                                                                            |
| 42464 | 05/22/20 | PC | Sewer | 377  | W 16th Pl      | Sewer Call | Completed | JETTED LINE FOR SANITARY 100 FEET, PASS THE 377 16TH PL CHECK STORM IN THE FRONT, DOWN & RUNNING (DKG)                                                           |
| 42481 | 05/26/20 | PC | Sewer | 203  | Ray Dr         | Sewer Call | Completed | 10:30-10:45 CC/RM REMOVED DEBRIS FROM STORM DRAINS (DKG)<br>11:15-11:45 RM - CLEANED CATCH BASINS (DKG)                                                          |
| 42484 | 05/26/20 | PC | Water |      | W Joe Orr Rd   | Sewer Call | Completed | MARIAN MAINTENANCE CREW IS RESPONSIBLE FOR REMOVING GRASS FROM STORM DRAINS (DKG)                                                                                |

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| 42485 | 05/26/20 | PC | Sewer | 1242 | Center Ave     | Sewer Call | Completed | CITY SEWER MAIN WAS DOWN & RUNNING ADVISED RESIDENT TO CONSULT WITH A PLUMBER (DKG)                                               |
| 42486 | 05/26/20 | PC | Sewer | 383  | Hickory St     | Sewer Call | Completed | JETTED SEWER CITY MAIN 450 FT, DOWN & RUNNING PROPERLY (DKG)                                                                      |
| 42487 | 05/26/20 | PC | Water | 34   | E Glengate Ave | Sewer Call | Completed | 11:30-11:45 JP - CLEANED CATCH BASINS(DKG)<br>11:30-11:45 CC RM - WE HAVE NO MANHOLES IN HER BACKYARD, LEFT 3 DOOR KNOCKERS (DKG) |
| 42488 | 05/26/20 | PC | Sewer | 219  | Lynn Ln        | Sewer Call | Completed | CITY MAIN SURGING (DKG)                                                                                                           |
| 42489 | 05/26/20 | PC | Sewer | 130  | Elder Ave      | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE, RUNS FINE (DKG)                                                                                    |
| 42490 | 05/26/20 | PC | Sewer | 81   | W 21st St      | Sewer Call | Completed | SEWER CITY MAIN WAS SURGING (DKG)                                                                                                 |
| 42491 | 05/26/20 | PC | Sewer | 1248 | Piacenti Ln    | Sewer Call | Completed | JETTED SEWER MAIN ABOUT 200 FEET DOWN & RUNNING PROPERLY (DKG)                                                                    |
| 42497 | 05/26/20 | PC | Water | 272  | W 14th Pl      | Sewer Call | Completed | JETTED AND VACUUMED LINE STORM RUNNING PROPERLY (DKG)                                                                             |
| 42498 | 05/26/20 | PC | Sewer | 739  | Chicago Rd     | Sewer Call | Completed | 1:15-1:45 CC/RM REMOVED DEBRIS FROM STORM DRAINS<br>1:00-1:30 JP - CLEANED CATCH BASIN (DKG)                                      |
| 42517 | 05/27/20 | PC | Water | 263  | Elmwood Dr     | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, SHE WAS BACKED UP DURING THE STORM (DKG)                                                |
| 42542 | 05/29/20 | PC | Water | 93   | E Main St      | Sewer Call | Completed | CLEANED CATCH BASIN FROM FLOOD WATER (DKG)                                                                                        |
| 42547 | 05/29/20 | PC | Water |      | Campbell Ave   | Sewer Call | Completed | CLEANED CATCH BASINS - ALL CORNERS (DKG)                                                                                          |
| 42567 | 06/01/20 | PC | Sewer | 120  | W 16th St      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                               |
| 42569 | 06/01/20 | PC | Water | 514  | W 16th St      | Sewer Call | Completed | DIRT SETTLED FROM PIPE REPAIR (DKG)                                                                                               |
| 42584 | 06/02/20 | PC | Sewer | 364  | Sherry Ln      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                                                    |
| 42587 | 06/02/20 | PC | Water | 394  | W 15th St      | Sewer Call | Completed | FILLED HOLE WITH STONE MADE SAFE (DKG)                                                                                            |

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| 42589 | 06/02/20 | PC | Water | 298  | Maple Dr W     | Sewer Call | Completed | CATCH BASINS WERE CLEAN ON TH DAY BEFORE CHECKED STILL CLEAN (DKG)                                                                                                                                                          |
| 42592 | 06/02/20 | PC | Sewer |      | Chicago Rd     | Sewer Call | Completed | NO SEWER COVER MISSING, POLICE MUST HAVE PUT IT BACK ON (DKG)                                                                                                                                                               |
| 42597 | 06/03/20 | PC | Water | 501  | Longwood Dr    | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                         |
| 42598 | 06/03/20 | PC | Water | 535  | W 14th St      | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                         |
| 42599 | 06/03/20 | PC | Water | 1010 | Campbell Ave   | Sewer Call | Completed | REMOVE DEBRIS FROM STORM DRAIN WITH SHOVEL (DKG)                                                                                                                                                                            |
| 42600 | 06/03/20 | PC | Water |      | Sunnyside Ave  | Sewer Call | Completed | ADDED STONE TO THE SINK HOLE ALSO BARRICADED THE AREA (DKG)                                                                                                                                                                 |
| 42612 | 06/05/20 | PC | Sewer | 11   | Hickory St     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                                                                                                                                         |
| 42624 | 06/08/20 | PC | Water | 146  | W Glengate Ave | Sewer Call | Completed | CITY MAIN DOWN & RUNNING (DKG)                                                                                                                                                                                              |
| 42629 | 06/08/20 | PC | Water | 737  | Grant Ave      | Sewer Call | Completed | RESIDENT HAS SEWER COMING UP IN HER DOWNSTAIRS KITCHEN SINK, THIS INCLUDED WOMEN FEMININE PRODUCTS & MORE. CITY MAINS ARE DOWN & RUNNING GOOD, CONTACT CODE ENFORCEMENT T HAVE PROPERTY MANAGER ROD SERVICE LINE ASAP (DKG) |
| 42630 | 06/08/20 | PC | Water |      | Otto Blvd      | Sewer Call | Completed | STORM DRAINS WERE CLEAR AND LOOKING GOOD (DKG)                                                                                                                                                                              |
| 42645 | 06/09/20 | PC | Water | 210  | Holbrook Rd    | Sewer Call | Completed | THIS IS A SLOW LEAK WE WILL HAVE SIMPSON FIND IT FOR US (DKG)                                                                                                                                                               |
| 42648 | 06/09/20 | PC | Water | 146  | W Glengate Ave | Sewer Call | Completed | DOWN & RUNNING (DKG)                                                                                                                                                                                                        |
| 42657 | 06/09/20 | PC | Water | 329  | E 24th St      | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                                                                                                                                               |
| 42671 | 06/10/20 | PC | Sewer | 1500 | Shields Ave    | Sewer Call | Completed | SEEN NO ACTIVITY AS DESCRIBED, CLEANED 2 STORM DRAINS, WILL FOLLOW UP ON LATER OCCASION (DKG)                                                                                                                               |
| 42672 | 06/10/20 | PC | Sewer | 1500 | Western Ave    | Sewer Call | Completed | STATE PROBLEM, CONTACT THEM (DKG)                                                                                                                                                                                           |

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| 42673 | 06/10/20 | PC | Water | 1615 | Division St     | Sewer Call | Completed | CLEANED CATCH BASIN (DKG)                                                                            |
| 42680 | 06/10/20 | PC | Water | 1242 | Center Ave      | Sewer Call | Completed | CLEANED CATCH BASIN (DKG)                                                                            |
| 42703 | 06/10/20 | PC | Water | 75   | Arquilla Dr     | Sewer Call | Completed | CLEANED CATCH BASIN (DKG)                                                                            |
| 42751 | 06/12/20 | PC | Water | 255  | Country Club Rd | Sewer Call | Completed | WHEN HEAVY RAINS HAPPEN, SOMETIMES SYSTEM WILL LOAD WITH RAIN SURGE, SPOKE TO RESIDENT (DKG)         |
| 42761 | 06/12/20 | PC | Sewer | 1045 | Damico Dr       | Sewer Call | Completed | SYSTEM DOWN & RUNNING, SPOKE TO RESIDENT, NEED TO CONTACT PLUMBER AND HAVE SERVICE LINE RODDED (DKG) |
| 42778 | 06/15/20 | PC | Water | 1223 | Emerald Ave     | Sewer Call | Completed | THIS WAS DONE ON 6-5-20 THIS IS A REPEAT (DKG)                                                       |
| 42787 | 06/15/20 | PC | Water | 1624 | Thorn St        | Sewer Call | Completed | CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)                                                        |
| 42813 | 06/16/20 | PC | Water | 1400 | Ashland Ave     | Sewer Call | Completed | FILLED 3 COLLAPSES WITH STONE & RE-BARRICADED AREA, CULVERTS ON ASHLAND (DKG)                        |
| 42878 | 06/18/20 | PC | Water | 131  | Pamela Dr N     | Sewer Call | Completed | CITY MAIN DOWN & RUNNING FINE (DKG)                                                                  |
| 42905 | 06/22/20 | PC | Water | 733  | Chicago Rd      | Sewer Call | Completed | FLUSHED HYDRANT (DKG)                                                                                |
| 42912 | 06/22/20 | PC | Water |      | Otto Blvd       | Sewer Call | Completed | THIS IS BECAUSE WE HAD TOO MUCH RAIN (CD) (DKG)                                                      |
| 42924 | 06/23/20 | PC | Sewer | 287  | W 15th Pl       | Sewer Call | Completed | Sewer back up in the basement at 287 W. 15th Place.                                                  |
| 42925 | 06/23/20 |    | Sewer | 1641 | Buena Vista Ave | Sewer Call | Completed | Water in basement at 1641 Buena Vista Ave<br>Kizzy Moore 773-876-0330                                |
| 42926 | 06/23/20 | PC | Sewer | 1645 | Buena Vista Ave | Sewer Call | Completed | Water in basement at 1645 Buena Vista Ave.<br>Miguel 773-671-0996                                    |
| 42928 | 06/23/20 | PC | Sewer | 54   | W Main St       | Sewer Call | Planned   | Water backing up in basement at 54 W. Main St.                                                       |
| 42958 | 06/24/20 | PC | Sewer | 440  | Parnell Ave     | Sewer Call | Completed | Sewer back up at 440 Parnell.<br>Caller says that sewer started backing up last night                |
| 42969 | 06/25/20 | PC | Sewer | 134  | Floyd Ln        | Sewer Call | Completed | Sewer back up in the basement at 134 S. Floyd.                                                       |

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| 42974 | 06/25/20 | PC | Sewer | 1630 | Ashland Ave     | Sewer Call | Completed | Water in basement at 1630 Ashland Ave. Juanita Sweatt 708-754-9054                                                                                                                                                                 |
| 42996 | 06/26/20 | PC | Sewer | 1223 | Emerald Ave     | Sewer Call | Planned   | Sewer back up in home at 1223 Emerald Ave. Lisa Demps 708-754-5002. Would like to speak to sewer guy once line is checked                                                                                                          |
| 43051 | 06/30/20 | PC | Sewer | 156  | Constance Ln    | Sewer Call | Completed | Sewer backing up in the basement at 156 Constance.                                                                                                                                                                                 |
| 43053 | 06/30/20 | PC | Water | 134  | Elder Ave       | Sewer Call | Completed | AT 130 ELDER, On call employee Ricky Munson, sewer dept. was notified of water coming up in basement at 134 Elder, Janet Smith 708-833-0235. Advised he will be responding to location. JETTED LINE, SYSTEM RUNNING GOOD (DKG)     |
| 43060 | 06/30/20 | PC | Water | 75   |                 | Sewer Call | Completed | CLEANED CATCH BASIN (DKG)                                                                                                                                                                                                          |
| 43068 | 07/01/20 | PC | Water | 1242 | Scott Ave       | Sewer Call | Completed | SYSTEM DOWN & RUNNING GOOD, SPOKE TO RESIDENT, NEEDS TO CONTACT PLUMBER HAVE SERVICE RODDED (DKG)                                                                                                                                  |
| 43070 | 07/01/20 | PC | Water | 652  | Travers Ave     | Sewer Call | Completed | SNOW NEEDS TO CLEAR FROM BACKYARD COMPLAINT ABOUT STANDING WATER IN BACKYARD WE HAVE SEWER MAIN BUT WATER WOULD COME UP IN BASEMENT THIS IS NOT THE CASE TOO MUCH SNOW ON THE GROUND WILL INVESTIGATE FURTHER WHEN SNOW MELTS (BP) |
| 43075 | 07/01/20 | PC | Sewer | 404  | HAMILTON WOOD   | Sewer Call | Completed | Sewer backing up into the shower and from the laundry tub in the lower level of the home and also the sump pump is backing up at 404 Hamilton-Wood. Jeanette Little-Davis 708-491-0965                                             |
| 43076 | 07/01/20 | PC | Water | 120  | W 16th St       | Sewer Call | Completed | SYSTEM IS DOWN & RUNNING GOOD, RESIDENT TRIED TO ROD SERVICE LINE, COULD NOT GET THROUGH, EXPLAINED TO RESIDENT HE HAS A COLLAPSED SERVICE LINE (DKG)                                                                              |
| 43077 | 07/01/20 | PC | Sewer | 586  | Ranger Dr       | Sewer Call | Completed | Sewer backing up from the basement floor drain at 586 Ranger. Please contact Mrs. Sheppard and update at 708-747-5517                                                                                                              |
| 43078 | 07/01/20 | PC | Sewer | 598  | Ranger Dr       | Sewer Call | Completed | Sewer backing up at 598 Ranger. Please contact the resident Mr Steven Doyle 331-481-2965.                                                                                                                                          |
| 43079 | 07/01/20 | PC | Sewer | 250  | Charles St      | Sewer Call | Completed | Sewer backing up from the toilet on the main level at 250 Charles. Belinda Maxwell 708-228-6900                                                                                                                                    |
| 43080 | 07/01/20 | PC | Water | 303  | Country Club Rd | Sewer Call | Completed | SYSTEM MAIN DOWN & RUNNING GOOD, SPOKE TO RESIDENT TO CONTACT PLUMBER TO ROD SERVICE LINE (DKG)                                                                                                                                    |

|       |          |    |       |      |                    |               |           |                                                                                                                                                                                                                     |
|-------|----------|----|-------|------|--------------------|---------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 43082 | 07/01/20 | PC | Water | 81   | W 21st St          | Sewer<br>Call | Completed | JETTED LIN 300 FEET, SYSTEM DOWN & RUNNING GOOD (DKG)                                                                                                                                                               |
| 43083 | 07/01/20 |    | Sewer | 483  | W Joe Orr Rd       | Sewer<br>Call | Completed | Experiencing back-flow causing flooding in basement and plumbing issues in house<br>Zayra Campos 708-731-1905                                                                                                       |
| 43090 | 07/01/20 | PC | Water | 185  | Elmwood Dr         | Sewer<br>Call | Completed | JETTED LINE 500 FEET, COULD NOT GET THROUGH TO CLOGGED AREA. REFILL, TRUCK, JETTED SYSTEM BACKWARD 500 FEET BACK, FLUSHED SYSTEM, WAS GOING DOWN (DKG)                                                              |
| 43091 | 07/01/20 | PC | Water | 438  | Mayfair Pl S       | Sewer<br>Call | Completed | JETTED LINE 300 FT & BACK FLUSHED, DOWN & RUNNING GOOD (DKG)                                                                                                                                                        |
| 43093 | 07/01/20 |    | Water | 398  | W 17th St          | Sewer<br>Call | Completed | SYSTEM SURGE, SPOKE TO RESIDENT (DKG)                                                                                                                                                                               |
| 43096 | 07/02/20 | PC | Sewer | 155  | Sherry Ln          | Sewer<br>Call | Completed | Sewer back up at 155 Sherry.                                                                                                                                                                                        |
| 43104 | 07/02/20 | PC | Sewer | 333  | GLENGATE<br>AVENUE | Sewer<br>Call | Completed | Sewer backup in backyard at 333 W. Glengate Ave.<br>Sewer is located in back of home<br>Jessica Walker 773-679-2187                                                                                                 |
| 43105 | 07/02/20 | PC | Sewer | 301  | Abbott Ave         | Sewer<br>Call | Completed | Sewer backup in basement at 301 Abbott Ave.                                                                                                                                                                         |
| 43117 | 07/06/20 | PC | Sewer | 1624 | Thorn St           | Sewer<br>Call | Completed | Sewer backup at 1624 Thorn St. After heavy rain the problem has come back.<br>Angelica Serrato 708-374-5037                                                                                                         |
| 43126 | 07/06/20 | PC | Sewer | 92   | W 19th St          | Sewer<br>Call | Completed | Sewer backup from floor drain at 92 W. 19th St. Resident rodded residential line<br>Eloisa Flores 708-986-9645                                                                                                      |
| 43138 | 07/06/20 | PC | Sewer | 651  | Saratoga Dr        | Sewer<br>Call | Planned   | Backup in toilet at 651 Saratoga Dr. Resident had plumber out 3 weeks ago. Would like city line checked.<br>Evonne Sandifer 708-363-8597. Sewer dept waiting to have line televised. They believe line is collapsed |
| 43159 | 07/07/20 | PC | Sewer | 155  | Sherry Ln          | Sewer<br>Call | Planned   | Sewer backup at 155 Sherry Ln. Plumber on site, states city main is holding water.<br>Chris(Plumber) 847-878-6403                                                                                                   |
| 43170 | 07/08/20 | PC | Sewer | 347  | W 14th St          | Sewer<br>Call | Completed | Sewer back up at 347 W. 14th Street. (La Michocana) in the bathroom.                                                                                                                                                |

|       |          |    |       |     |               |               |           |                                                                                                                                                                                                                                                                                     |
|-------|----------|----|-------|-----|---------------|---------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 43214 | 07/10/20 | PC | Sewer | 100 | W 19th St     | Sewer<br>Call | Completed | Jettied line 220ft and backflushed. main went down and running. got called back 1 hr later and showed resident the 2 main lines cleared so he knew it was an inside problem. Sewer backup in basement at 100 W. 19th St. Please check City main line<br>Mark Macall 219-314-5318    |
| 43302 | 07/17/20 |    | Sewer | 124 | E Joe Orr Rd  | Sewer<br>Call | Completed | Sewer line blockage. Said he called a plumber to inspect and was told the city would need to come out and inspect.<br><br>** K.P. spoke with Mr Ellington on 7-17-20 and was told that "the line was down and running"                                                              |
| 43389 | 07/27/20 | PC | Sewer | 371 | W 17th St     | Sewer<br>Call | Completed | "water coming up from floor drain and bathtub"<br>per message ("Jetaun") - JM<br>Caller: JeTaun 708-986-2050                                                                                                                                                                        |
| 43405 | 07/27/20 | PC | Sewer | 525 | Lowe Ave      | Sewer<br>Call | Completed | Sewer backing up from the laundry room floor at 527 Lowe in the basement. Contact Thelma Woolsey. 708-248-6122                                                                                                                                                                      |
| 43462 | 07/29/20 | PC | Sewer | 586 | Ranger Dr     | Sewer<br>Call | Planned   | Resident is getting repeated sewer back up at 586 Ranger. Looking for a call back about the investigation that was supposed to be done at this address.<br>Yvonne Sheppard, 586 Ranger, 708-747-5517. Rick Munson states no one home left door knocker with his phone number on it. |
| 43496 | 07/30/20 |    | Sewer | 158 | Elmwood Dr    | Sewer<br>Call | Completed |                                                                                                                                                                                                                                                                                     |
| 43499 | 07/30/20 | PC | Sewer | 81  | E Normandy Dr | Sewer<br>Call | Completed | Sewer backing up at 81 E Normandy.                                                                                                                                                                                                                                                  |
| 43515 | 07/31/20 | PC | Sewer | 177 | Craig Dr W    | Sewer<br>Call | Completed | Water not draining in the tub and also a sewer smell at 177 W. Craig Drive.<br>Please update caller when this is looked at to update her. 708-921-5037                                                                                                                              |

|       |          |    |       |     |               |               |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------|----------|----|-------|-----|---------------|---------------|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 43545 | 08/03/20 |    | Sewer | 330 | W Highland Dr | Sewer<br>Call | Completed | St Pauls School getting back up from the window well area at the school building. Parking lot is also flooding at 330 W. Highland When the crew goes out please contact Jim Besjardins at 708-710-2061 or Dorothy Stelter at 708-212-3926. The are getting back up in the window well of the school building and then causes flooding into the basement of the school. Caller says it is doing this repeatedly over the past year.                                                                             |
| 43560 | 08/04/20 | PC | Sewer | 29  | W 26th St     | Sewer<br>Call | Completed | Sewer back up at 29 West 26th Street: when it rains too much sewer back up in the basement shower only. Not a current backup but is a constant problem when rains heavy. PO would like crew to show PO where sewer line is and he'd like to install a trap in his line to prevent back up - JM<br>Property Owner:<br>Rafael Aceves<br>708-724-868                                                                                                                                                              |
| 43565 | 08/04/20 | PC | Sewer | 842 | Damico Dr     | Sewer<br>Call | Completed | Resident called in to the police dept last night for a sewer call. Was told my one of the city sewer guys that she needed to have a plumber out. She is calling because a plumber is coming out and was told one of the city sewer would be out to meet the plumber at 842 D'Amico. Caller: Alyssia Owens, 842 D'Amico, 708-309-2229. Please call asap. Plumber expected at her home soon and was told a city sewer guy would come out when a plumber was there. Service line issue not a city responsibility. |
| 43574 | 08/05/20 | PC | Sewer | 54  | Craig Dr      | Sewer<br>Call | Completed | Sewer backing up into the basement at 54 E. Craig Drive. Nicole Campbell. 54 E. Craig Drive. 708-654-2177. Please update owner when this is looked at. She has recently had a plumber out and plumber says this is a city issue.                                                                                                                                                                                                                                                                               |
| 43606 | 08/07/20 | PC | Sewer | 34  | E 16th St     | Sewer<br>Call | Completed | Strong sewer smell and sewer backing up at 34 E. 16th Street                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 43719 | 08/12/20 | PC | Sewer | 73  | W 19th St     | Sewer<br>Call | Completed | Sewer backing up at 73 W. 19th Street. Erica Esquivel<br>708-600-1917                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 43754 | 08/13/20 | PC | Sewer | 745 | S Halsted St  | Sewer<br>Call | Completed | Sewer backing up in the basement at 745 S. Halsted                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

|       |          |       |       |     |              |               |           |                                                                                                                                                                                                                                                     |
|-------|----------|-------|-------|-----|--------------|---------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 43916 | 08/20/20 | PC    | Sewer | 82  | Broadway Ave | Sewer<br>Call | Completed | 8-26-20 line jetted 265 ft and back flushed. Our line still down and running. Any backup is homeowner's responsibility                                                                                                                              |
| 43938 | 08/20/20 | PC    | Sewer | 60  | W 15th St    | Sewer<br>Call | Completed | Sewage (?) coming up right from the ground near the street at 60 W. 15th Street<br>Guiliano Cipolla<br>708-612-0258                                                                                                                                 |
| 44132 | 09/01/20 | PC    | Sewer | 320 | E 25th St    | Sewer<br>Call | Completed | Resident states sanitary sewer is plugged up near 320 E. 25th St.<br>Phillip Leo 708-668-6343                                                                                                                                                       |
| 44151 | 09/02/20 | PC    | Sewer | 320 | E 25th St    | Sewer<br>Call | Completed | Sewer in the alley behind 320 E. 25th Street needs to be jetted out. Resident saw one of the city sewer crew today and was told that city would be out first thing in the morning to do this                                                        |
| 44234 | 09/08/20 | PC    | Sewer | 525 | W 12th St    | Sewer<br>Call | Completed | At 525 W 12th Street, water with bad smell coming into basement from floor drain. A previous request (R19954) was entered for a sinkhole behind garage near alley, and according to resident, he filled with bricks and dirt and now has the backup |
| 44293 | 09/10/20 | PC    | Sewer | 446 | W 14th Pl    | Sewer<br>Call | Completed | Sewer back up at 446 W 14th Place" - JM<br>Caller did not leave name or phone number. Not a sewer backup, main break. Water dept notified about the issue                                                                                           |
| 44357 | 09/15/20 | Email | Sewer | 495 | Gregory Dr   | Sewer<br>Call | Completed | There is a manhole in rear yard of 495 Gregory holding water.<br>Gary Miller                                                                                                                                                                        |
| 44358 | 09/15/20 | PC    | Sewer | 555 | 8th St       | Sewer<br>Call | Completed | 555 W 8th St. There is a water like substance coming from the yard, has a bad smell that is running onto the driveway into the street.<br>Jacquilla Shephard-Foster 708-207-7728(Neighbor)                                                          |
| 44374 | 09/17/20 | PC    | Sewer | 468 | W 17th St    | Sewer<br>Call | Completed | sewer back up at 468 W 17th St - JM<br>Caller: Jayne Wells 773-606-624                                                                                                                                                                              |
| 44459 | 09/23/20 | PC    | Sewer | 148 | Elmwood Dr   | Sewer<br>Call | Completed | Dirt bottom crawl space at 148 W. Elmwood - has gotten water three times in the past two weeks. Thinks there is an blockage on the city part of the line and would like it checked.                                                                 |
| 44461 | 09/23/20 | PC    | Sewer | 555 | 8th St       | Sewer<br>Call | Completed | Sewer backing up from the basement floor drain at 555 W. 8th Street                                                                                                                                                                                 |

|       |          |       |       |      |              |               |           |                                                                                                                                                                                                      |
|-------|----------|-------|-------|------|--------------|---------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 44582 | 09/30/20 | PC    | Sewer | 1914 | Ashland Ave  | Sewer<br>Call | Completed | At 1914 Ashland Ave, please rod main; resident has backups (not current) on a regular basis; per plumber city main may be clogged - JM<br>Resident: Dorteen Shelton 708-747-8984<br>1914 Ashland Ave |
| 44665 | 10/05/20 | PC    | Sewer | 1942 | Beacon Blvd  | Sewer<br>Call | Completed | Sewer backing up from the garage floor drain at 1942 Beacon Blvd.<br>Mary Flemming<br>708-747-9066                                                                                                   |
| 44769 | 10/13/20 | PC    | Sewer | 600  | W 16th St    | Sewer<br>Call | Completed | Sewer backing up bathtub, toilet and backing up throughout the entire house at 600 W. 16th Street.                                                                                                   |
| 44874 | 10/20/20 | PC    | Sewer | 209  | E 16th St    | Sewer<br>Call | Completed | Water Dept reported sewer issue at 209 E. 16th St; standing water starting to smell; has been standing for 3weeks+ - JM<br>Victor Ramirez 708-288-0013                                               |
| 44880 | 10/21/20 | PC    | Sewer | 209  | E 16th St    | Sewer<br>Call | Completed | Horrible animal smell coming from the manhole in front of 209 E. 16th Street and water is very high in the manhole also.<br>Victor Ramierz<br>708-288-0013                                           |
| 44996 | 11/02/20 | PC    | Sewer | 619  | W 16th Pl    | Sewer<br>Call | Completed | Sewer backing up at 619 W. 16th Place.                                                                                                                                                               |
| 44998 | 11/02/20 | PC    | Sewer | 317  | 8th St       | Sewer<br>Call | Completed | Really bad smell coming from the basement floor drain at 317 8th Street. She has had the gas company out to check and she wants the city to check this out before she calls a plumber.               |
| 45000 | 11/02/20 | PC    | Sewer | 322  | Mayfair Pl S | Sewer<br>Call | Completed | Water high and coming up from the basement indoor floor drain at 322 S. Mayfair Place.<br>Christine Ceroli<br>708-646-5235                                                                           |
| 45002 | 11/02/20 | Email | Sewer | 1348 | Scott Ave    | Sewer<br>Call | Completed | Sewer back up at 1348 Scott Ave.                                                                                                                                                                     |
| 45075 | 11/05/20 | PC    | Sewer | 263  | Beacon Blvd  | Sewer<br>Call | Completed | Sewer back up at 263 Beacon Blvd<br>Brandon Mack<br>708-501-0003<br>Caller says there is feces coming up from the indoor floor drain.                                                                |

|       |          |    |       |     |              |               |           |                                                                                                                                             |
|-------|----------|----|-------|-----|--------------|---------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------|
| 45076 | 11/05/20 | PC | Sewer | 625 | S Halsted St | Sewer<br>Call | Completed | Sewer backing up and horrible smell at 625 S. Halsted in the basement floor drain.<br>Marty Jenota<br>708-263-9594                          |
| 45120 | 11/09/20 | PC | Sewer | 404 | W 15th St    | Sewer<br>Call | Completed | Sewer backing up in the toilet and the tub at 404 W. 15th Street.<br>Evan Battaglia<br>630-989-8215                                         |
| 45122 | 11/09/20 | PC | Sewer | 651 | Saratoga Dr  | Sewer<br>Call | Completed | Sewer backing up at 651 Saratoga                                                                                                            |
| 45152 | 11/12/20 | PC | Sewer | 180 | W Raye Dr    | Sewer<br>Call | Completed | Water overflowing from the manhole cover in the backyard at 180 W. Raye Drive. Backing up                                                   |
| 45157 | 11/12/20 | PC | Sewer | 300 | Holbrook Rd  | Sewer<br>Call | Completed | Laundry tub backing up. Manhole cover in the back of the house is full and backing up at 300 Holbrook Road.<br>Paula Reeves<br>708-359-0506 |
| 45160 | 11/12/20 | PC | Sewer | 156 | Floyd Ln     | Sewer<br>Call | Completed | Sewer back up at 156 N. Floyd Ln.<br>Called in by Reid&Pederson . City main line is full                                                    |
| 45167 | 11/12/20 | PC | Sewer | 253 | E 24th St    | Sewer<br>Call | Completed | Sewer backing up at 253 E. 24th Street.<br>Avelino Bravo<br>708-362-8974                                                                    |
| 45176 | 11/12/20 | PC | Sewer | 404 | W 15th St    | Sewer<br>Call | Completed | Back up at 404 W. 15th Street.<br>This was previously in #20723.                                                                            |
| 45201 | 11/16/20 | PC | Sewer | 34  | 16TH STREET  | Sewer<br>Call | Completed | Strong sewer smell and water high in the drain at CMT Teach Me Academy at 34 E. 16th Street.<br>Latrice Hawkins<br>708-755-8110             |
| 45210 | 11/16/20 | PC | Sewer | 455 | W 14th Pl    | Sewer<br>Call | Completed | Sewer backing up in the basement floor drain at 455 W. 14th Place.<br>Victor Calderon<br>708-663-014                                        |

|       |          |       |       |      |             |               |           |                                                                                                                                                                                                                                                             |
|-------|----------|-------|-------|------|-------------|---------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 45224 | 11/17/20 | PC    | Sewer | 112  | E 25th St   | Sewer<br>Call | Completed | Water in basement at 112 E. 25th Street - per P/O, she had Reid & Peterson video line and found collapse at street/collapsed sinkhole possible - see street patch with standing water. - JM<br>Isabel Cardenas (Spanish speaking)<br>708-473-5094           |
| 45225 | 11/17/20 | PC    | Sewer | 1425 | Western Ave | Sewer<br>Call | Planned   | Sewer backing up at 1425 Western Ave. (Big Apple). Sewer collapse behind 653 W. 15th St. Ongoing work                                                                                                                                                       |
| 45248 | 11/19/20 | PC    | Sewer | 406  | W 16th St   | Sewer<br>Call | Completed | Sewer backing up in the basement and the outside drain at 406 W. 16th Street. Aleisa Brunson<br>773-614-9052                                                                                                                                                |
| 45258 | 11/20/20 | PC    | Sewer | 1904 | Boston St   | Sewer<br>Call | Completed | Black water coming up through the vents and the floor drain at 1904 Boston.<br>Monique Lucas<br>312-446-1632                                                                                                                                                |
| 45272 | 11/20/20 | PC    | Sewer | 442  | Wallace St  | Sewer<br>Call | Completed | Sewer backing up into the home at 442 Wallace.<br>Sandra Brieseno<br>442 Wallace<br>708-268-4455<br>Please update resident when this is looked at                                                                                                           |
| 45318 | 11/30/20 | PC    | Sewer | 287  | W 15th Pl   | Sewer<br>Call | Completed | Sewer back up at 287 W 15th Place - in basement; per P/O happens alot when alley city line is clogged - JM                                                                                                                                                  |
| 45320 | 11/30/20 | PC    | Sewer | 54   | Arquilla Dr | Sewer<br>Call | Completed | sewer back up in basement - JM (per Voice Message) * please note phone number left is incorrect - JM<br>Caller: Michelle and Frank<br>phone # left is incorrect: 708-404-9365<br>Called into police station 708-756-6401 and call was transfered to RS - JM |
| 45322 | 11/30/20 | Email | Sewer | 1348 | Scott Ave   | Sewer<br>Call | Completed | Flooded basement due to sewer back up - JM<br>XClean cathc basin<br>Caller: Demitrio Guerrero<br>708-228-3352<br>1340 Scott                                                                                                                                 |

|       |          |    |       |     |              |               |           |                                                                                                                                                                                                                                           |
|-------|----------|----|-------|-----|--------------|---------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 45333 | 11/30/20 | PC | Sewer | 392 | Hickory St   | Sewer<br>Call | Completed | Resident states a sewer backup at 392 Hickory #1E - started yesterday (Sunday 11/29) - with back up in her tub and sinks; she contacted landlord to report but has No Response; requesting city assistance - JM<br>Ms. Fifer 708-539-4239 |
| 45374 | 12/03/20 |    | Sewer | 89  | Hickory St   | Sewer<br>Call | Completed | Bad sewer smell and small back up in home at 89 Hickory St.<br>Helen Hunter 708-769-4233                                                                                                                                                  |
| 45487 | 12/10/20 | PC | Sewer | 625 | S Halsted St | Sewer<br>Call | Planned   | At 625 Halsted ST: bad sewer smell coming from basement with light backup from floor drain. See previous request #20701 (11/4/2020) same issue - JM                                                                                       |

## T.V LINES

1. 142 Mayfair
2. 149 Pamela
3. 630 Lowe (Alley)
4. 123 Lerosé Dr
5. 1100 Campbell
6. 354 E. 24<sup>th</sup> St (Alley)
7. 517 West 12<sup>th</sup> St
8. 1319 Park Ave
9. 228 Avonelle Dr.

## DAILY SEWER LOG

|  |            |
|--|------------|
|  | Truck #    |
|  | <b>S-1</b> |

S-1

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|  |
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AREA OF PICK-UP

[illegible]

NOTES:

# Calumet City Plumbing Co., Inc.

P.O. Box 150  
Calumet City, Illinois 60409  
PH: (708) 868-0074  
FX: (708) 868-0102

TO:

Chicago Heights, City of M20E  
1601 Chicago Road  
Chicago Heights, IL 60411

|                                                                                                |                          |
|------------------------------------------------------------------------------------------------|--------------------------|
| PHONE<br>708-756-5309                                                                          | DATE<br>October 02, 2020 |
| JOB NAME / LOCATION<br>Sewer Televising & Cleaning<br>Various Locations<br>Chicago Heights, IL |                          |
| Proposal<br>160721                                                                             |                          |

We hereby submit specifications and estimates for:

We propose to provide labor, material, & equipment in order to perform the following on a pre-scheduled basis:

Main Line (8" & Larger) Sewer Televising, City of Chicago Heights\* to provide Combo Truck with operator on-site for cleaning with CCP Camera Truck as required:

4 Hour Rate Minimum, Operator/Laborer/Main Line Camera Truck with Branch/Lateral Launch Camera: \$1,560.00  
\$345.00/Hour after 4 Hours, plus \$45.00 Reporting Fee/Location

Main Line (8" & Larger) Sewer Televising & Cleaning with CCP Combo Truck, 2 operators:

4 Hour Rate Minimum, 2 Operators/Main Line Camera Truck with Branch/Lateral Launch Camera & Combination Truck: \$2,195.00  
\$515.00/Hour after 4 Hours, plus \$45.00 Reporting Fee/Location

CCP To arrive On-Site with 1,300 Gallons fresh water for cleaning as required, additional water to be provided by City of Chicago Heights.  
Debris / waste to be dumped at a location of the site provided by the owner.

\*NOTE: Lines may need Pre-Cleaning prior to televising. Any required root cutting will need to be done at same time as televising.

**We Propose** hereby to furnish material and labor - complete in accordance with the above specifications, for the sum of:

( \$ \_\_\_\_\_ ).

Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a professional manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders and will become an extra charge over and above the estimate. All agreements contingent upon delays beyond our control. Purchaser agrees to pay all costs of collection, including attorney's fees. This proposal may be withdrawn by us if not accepted by the above due date .

Authorized  
Signature \_\_\_\_\_

Note: This proposal may be  
withdrawn by us if not accepted within 30 days.

**Acceptance of Proposal -** The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.



3821 Indianapolis Blvd.  
East Chicago, IN 46312  
www.tierra-environmental.com

Office: 219-398-4000  
Toll Free: 888-551-1998  
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Call outs

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to accept all calls from the city regarding but no limited to blocked sewers, flooding, blocked basins etc.

Tierra acknowledges that calls are made due to residential problems and try to respond within 2 – 4 hours if not sooner.

Tierra will inform city of arrival time, work performed and completion time.

Combination truck/operator/technician.....\$ 305.00 per hour  
port to port 4 hour minimum (regular hours 7Am – 5 pm )

Emergency calls (after 5 pm).....\$ 365.00 per hour

All spoils to be dumped at designated site provided by city.

In the event of complications, roots, blocked lines etc., Tierra will notify the City and coordinate root cutting.

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac", is written over a horizontal line.

Dave Zagorac  
Estimating

\*\*\*\*\*If Accepted, please sign, date and return:

---



3821 Indianapolis Blvd.  
East Chicago, IN 46312  
www.tierra-environmental.com

Office: 219-398-4000  
Toll Free: 888-551-1998  
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Sanitary Maintenance

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to jet sanitary lines designated by city.

Provide details on condition of line (roots, grease, infiltration, collapse etc.)

Provide location, distances, bury depth.

Spoils to be dumped at designated site provided by city.

Combination truck/operator/technician....\$ 305.00 per hour

In the event of complications, roots, blocked lines etc., Tierra will notify the City and coordinate root cutting.

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac", is written over a horizontal line.

Dave Zagorac  
Estimating

\*\*\*\*\*If Accepted, please sign, date and return:

---

City of Chicago Heights Sanitary Maintenance 070920DZ



3821 Indianapolis Blvd.  
East Chicago, IN 46312  
www.tierra-environmental.com

Office: 219-398-4000  
Toll Free: 888-551-1998  
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Storm Maintenance

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to jet storm lines designated by city.

Tierra will provide manhole inspections for any deficiencies.

Provide details on line condition (roots, breaks etc.)

Vacuum remove material from lines.

Provide location and distances.

Spoils to be dumped at designated site provided by city.

Combination truck/operator/technician....\$ 205.00 per hour

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac", with a checkmark at the end.

Dave Zagorac  
Estimating

\*\*\*\*\*If Accepted, please sign, date and return:

---

City of Chicago Heights Storm Maintenance 070920DZ



3821 Indianapolis Blvd.  
East Chicago, IN 46312  
www.tierra-environmental.com

Office: 219-398-4000  
Toll Free: 888-551-1998  
Fax: 219-398-5000

July 9, 2020

City of Chicago Heights

ATTN: Arron

SUBJECT: Catch Basins

Thank you for the opportunity to provide pricing on this project.

Tierra proposes to provide equipment and manpower necessary to vacuum remove material from designated catch basins.

Jet lines to city main – report any deficiency.

Provide details on condition of manhole, (missing bricks, infiltration, sink holes, roots etc.

Spoils to be dumped at designated site provided by city.

Pricing per basin.....\$ 165.00

Any questions, please call me at (708) 774-5028

Respectfully,

A handwritten signature in black ink, appearing to read "Dave Zagorac", is written over a horizontal line.

Dave Zagorac  
Estimating

\*\*\*\*\*If Accepted, please sign, date and return:

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City of Chicago Heights Catch Basins 070920DZ



Field Worker Task

| Task ID | Activity   | Asset Type |
|---------|------------|------------|
| 42657   | Sewer Call | Non-Asset  |

| Basic Information    |           | Location             |                     |
|----------------------|-----------|----------------------|---------------------|
| Department           | Water     | Address Number       | 329                 |
| Estimated Start Date | 6/9/2020  | Street               | E 24th St           |
| Estimated Stop Date  | 6/9/2020  | Intersecting Street  |                     |
| Status               | Completed | Location Description | Backup in backyard. |

Assignment

Hours

David Wierzbicki

Resources

Notes

Backup in backyard. Resident said go to backyard, there is always running or standing water. Please let them know what the issue is. 06/05/20 11:00 MK/DKG CITY MAIN LOADED, JETTED LINE RUNS FINE (DKG)

Field Notes

Work Completed Date: 6/9/2020 Signed: ADelvalle

**Field Worker Task**

**Task ID**

**Activity**

**Asset Type**



## Field Worker Task



| Task ID | Activity   | Asset Type |
|---------|------------|------------|
| 43090   | Sewer Call | Non-Asset  |

| Basic Information    |           | Location             |                   |
|----------------------|-----------|----------------------|-------------------|
| Department           | Water     | Address Number       | 185               |
| Estimated Start Date | 7/1/2020  | Street               | Elmwood Dr        |
| Estimated Stop Date  | 7/1/2020  | Intersecting Street  |                   |
| Status               | Completed | Location Description | sewer in basement |

### Assignment

#### Hours

David Wierzbicki

### Resources

#### Notes

JETTED LINE 500 FEET, COULD NOT GET THROUGH TO CLOGGED AREA. REFILL, TRUCK, JETTED SYSTEM BACKWARD 500 FEET BACK, FLUSHED SYSTEM, WAS GOING DOWN (DKG)

#### Field Notes

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Work Completed Date: 7/21/2020

Signed: ADelvalle



## Field Worker Task



| Task ID | Activity   | Asset Type |
|---------|------------|------------|
| 43093   | Sewer Call | Non-Asset  |

| Basic Information    |           | Location             |                                |
|----------------------|-----------|----------------------|--------------------------------|
| Department           | Water     | Address Number       | 398                            |
| Estimated Start Date | 7/1/2020  | Street               | W 17th St                      |
| Estimated Stop Date  | 7/1/2020  | Intersecting Street  |                                |
| Status               | Completed | Location Description | SUNDAY SWER CALL<br>???? PM CD |

### Assignment

#### Hours

David Wierzbicki

### Resources

#### Notes

SYSTEM SURGE, SPOKE TO RESIDENT (DKG)

#### Field Notes

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Work Completed Date: 7/30/2020

Signed: kjohnson

