From: MULLIGSS--ISCDCVM3 Date and time 04/01/92 09:41:24
To: CARTERLA--SYVAX

*** Reply to note of 03/31/92 22:52
From: SANDI MULLIGAN - MLS - B-14C09 - (302)773-1744
Subject: ORDERS
LEONIE,
PER ED MCCULLOUGH, WE COULD NOT SHIP ANYTHING UNTIL THIS WEEK AS ALL THE SPACE ON ALL AVAILABLE VESSELS WAS TAKEN. WE WILL HAVE THE HI-GLOSS R960 THIS WEEK AND WILL BE SHIPPING THIS WEEK.
ED WAS CONCERNED ABOUT SHIPPING THE R960VHG BECAUSE THERE IS A DIFFERENT PROCESS THAT IT GOES THROUGH WHEN BEING MADE. IT HAS AN EXTRA COATING... "TMP TREATED" AND IS GROUND MORE. HE DID NOT THINK THAT THIS MATERIAL WOULD BE WHAT YOUR CUSTOMER COULD REALLY USE.
SO, SINCE WE COULD NOT SHIP LAST WEEK ANYWAY AND WILL HAVE GOOD PRODUCT THIS WEEK, WE WILL SHIP WHAT YOU ORIGINALLY ASKED FOR.
OKAY?
SORRY I FORGOT TO TELL YOU THIS....WITH ALL THE CONVERSION, I HAVE MISSED A FEW NOTES....

SANDI MULLIGAN
INTL. CUST. REP.
INTERNATIONAL CUSTOMER SERVICE

MSG FROM: CARTERLA--SYVAX TO: MULLIGSS--ISCDCVM3 03/31/92 22:52:53
To: MULLIGSS--ISCDCVM3

From: CARTERLA--SYVAX A1::CARTERLA
Subj: ORDERS

From: NAME: Leonie A Carter
FUNC: DPNZ-NZGP
TEL: <CARTERLA AT A1 AT SYVAX>
To: NAME: Sandra S Mulligan <MULLIGSS AT ISCDCVM3>

GOOD MORNING SANDI,

REFERENCE: CPI42657 / JBMM30933A00
CPI42658/

R-960

PLEASE CONFIRM BY RETURN IF YOU HAVE BEEN ABLE TO GET THE 6M/T OF R-960 GLOSS LEVEL OF OVER 70 OR ARE YOU GOING TO SUBSTITUTE WITH 6M/T OF R-960VHG AND SHIP A.S.A.P.

PLEASE ADVISE

KIND REGARDS
LEONIE

to: CDCIL1::ISCDCVM3::MULLIGSS

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