

Returned
9+ of 12 drums -

-- 9-27-62 9:30

32-K-62 2-00-730.01

P.E. Heisler & W. Gresham - WOK

Aroclor 1254

Misc. (viscosity)

RE Soden - WOK
Elwood Martin/R Smit
WOK

Tremco Manufacturing Company

GE Gibson
HS Bergen
HO Hehner

Cleveland, Ohio

9-25-62

XX -- -- Cleveland Whse. --

KB-603 PKU-781 Williams -

Complaint sample being obtained.

Customer has complained that the viscosity of Aroclor 1254 from lot KB-603 is much lower than usual. The report is that the viscosity on these drums ranged from a C to D Gardner-Holdt whereas it should actually be a viscosity of Z. They received drums from some other lot, though we do not know the number of it, that were satisfactory. A sample of the complaint material was sent to us but when the can was received, it was found that the contents had been completely lost because the container was not properly closed. We are to get another sample, we are told, and will forward it to you when it is received.

Shipment to the customer was made from the Cleveland warehouse and since the three complaint drums have been returned to the warehouse, the sample that we are getting was taken at that point. We do not have information as to when the shipment was made to the customer although as you will note the complaint lot is one produced this year.

Please investigate and report as to cause of complaint condition and any corrective measures that are necessary.

(This is the first complaint from this customer this year).

drums back

35-Gal Cans

WILLIAM E. AULT

2487

11-

32-1600

11-1600 + Cans wrong +

16 drums X 600 seem wrong and returned

250
6/500/12
12
50

0200137

OVER

TOWOLDMON0054028

WILLIAM - 1930-31
WILLIAM - 1930-31

(S) (U) (K) (L) (M) (N) (O) (P) (Q) (R) (S) (T) (U) (V) (W) (X) (Y) (Z)

481 101007A

Size	Area	Volume
1-23	42 x 400	13000
1-24	44 x 50	47000
1-25	46 x 50	24000
1-26	48 x 50	31250
1-27	1 x 12	36380
1-28	60 x 600	424
1-29	60 x 600	36000

~~CONFIDENTIAL~~

[illegible]

Please investigate and report as to cause of complaint. For any corrective action, we have no authority.

(This is the first specimen from this specimen site.)

0200138