

Action	Assigned to	Target Date	Actual Date	Remarks
<u>U.S. Domestic + Canada</u>				
1. Guarantee Withdrawal Plans				
a. Get Time table app'd.	WSC	12/10/71	12/10/71	
b. Get "Rationale" app'd.	WSC	12/10/71	12/12/71	
c. Get Customer / Distributor letters approved	WSC	12/11/71	12/18/71	
d. Notify Plasticizer personnel	WSC	12/20/71	12/20/71	
e. Notify ex-plasticizer personnel	CP/WSC	12/20/71	c. 12/20/71	
f. Set up controls for final shipments w/ CSP/Dist.	WSC	12/23/71	12/22/71	
g. Set sales limits for all customers w/ reg. mgos	WSC/ reg. mgos	12/28/71	1/4/72	Travel schedules caused delays.
2. Customer Notification				
a. Guarantee key acct list	WSC/SOW	12/10/71	12/8/71	
b. Set up tript for Mgmt pers	WSC	12/16/71	—	Delayed pending initial customer contact.
c. Mail "Withdrawal Package" to field salesmen	WSC	12/17/71	12/16/71	
d. Send Wire to reg. mgos/salesmen	WSC	12/20/71	12/17/71	
e. Make Make calls on regional offices	WSC	12/20-22	12/17-20	Done by telephone
f. Notify distributors	WSC	12/17/71	12/17/71	
g. Key customer calls -	Field Sales	12/21/71 - 12/31/71	12/21/71 - 12/31/71	
h. Contact all customers by telephone	Field Sales	12/31/71	1/7/72	This is probably 95-98 % complete.
i. Formal customer notification by mail	WSC	12/31/71	12/31/71	
3. Replacement Program				
a. Guarantee replacement suggestions	Resch	12/20/71	12/20/71	
b. Publish replacement info to field sales force	WSC	12/31/71	1/7/72	Delayed pending input from AWMc and by WSC.
c. Continued contact w/ customers	WSC/Resch/ Field Sales	3/31/72		

0481196

Action	Assigned to	Target Date	Actual Date	Remarks
4. Termination	WSE	3/31/72		
<u>U.S. Export</u>				
1. Generate withdrawal plan			12/27/71	Key plasticizer actions generated by Boosage, Bengen, Conroy.
b. Notified all world area mfgs of 3/31/72 date	WSC		12/23/71	
a. Published letter to LePage and Simpson	WSC		12/15/71	
	WSC		12/20/71	
c. Detailed Plan Published to World Area Mfgs.	WSC		1/4/72	
2. Customer Notification				
a. Approved letter wired to all World Area Mfgs	WSC	2	1/19/72	
b. Letter sent to customers	WAM's	12/31/71		Write requests status sent out 1/24/72
3. Replacement Program				
a. Generate replacement suggestion and distribute	WSE		1/10/72	
b. Continued contact w/ customers	WAM's	3/31/72		
4. Termination - PCT's	WAM's	3/31/72		
- PCB's	WAM's	1/31/72	1/31/72	Australia & Latin America ceased sales on 12/31/71.

0481197

Action	Assigned to	Target Date	Actual Date	Remarks
<u>Monsanto Europe</u>				Monsanto Europe is operating on same basis as U.S. Export
<u>MMK</u>				as per WRC's policy statement of 12/27/77 all plans and actions are being generated within MSL/MMK I pass on. International copies from WSC to WAMS is being sent to Japan.

0481198