

From DTD - Missouri Plant
WIN 523-1328
Date September 2, 1983
Subject PRODUCT ADVISORIES



To PITTSBURGH GATEWAY
J. F. Gormley

cc: R. Ratica
J. Karnash

JEFFERSON CITY
cc: J. D. Borst
B. P. Camp

ATHENS
cc: H. W. Book
J. R. Witherington

We are periodically faced with situations where we must contact customers and advise them of potential product problems, often resulting in repairs that must be made in the field, or the return of units to the factory for repair. We have developed internal procedures to assist us and help document these efforts, and over the next few months they will be expanded to provide better documentation for handling these situations.

I would appreciate any support you can give us, such as Corporate Guidelines, that will help us assure ourselves that we are asking all the pertinent questions and following the proper procedures in these cases.

R. R. Schrieber
Product Manager, DTD

4667M

Discard Date:

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DECEMBER 1992