

Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 4/28/2017 6:18:08 PM
To: elizabeth.morriseau@wyo.gov
Subject: Undeliverable: Quarterly Meetings
Attachments: Quarterly Meetings

Your message

To: Bennett, Tate
CC: Wagner, Kenneth; Lyons, Troy; Richardson, RobinH; Rees, Sarah; Bowles, Jack; Cook-Shyovitz, Becky
Subject: Quarterly Meetings
Sent: 4/28/2017 6:18:06 PM



Your message to elizabeth.morriseau@wyo.gov couldn't be delivered.

elizabeth.morriseau wasn't found at wyo.gov.

Bennett.Tate	Office 365	elizabeth.morriseau
Action Required		Recipient
		

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.1 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 550 5.1.1 in Office 365](#).

Original Message Details

Created Date: 4/28/2017 6:18:06 PM
Sender Address: Bennett.Tate@epa.gov
Recipient Address: elizabeth.morriseau@wyo.gov
Subject: Quarterly Meetings

Error Details

Reported error: 550-5.1.1 The email account that you tried to reach does not exist. Please try 550-5.1.1 double-checking the recipient's email address for typos or 550-5.1.1 unnecessary spaces. Learn more at 550 5.1.1 https://support.google.com/mail/?p=NoSuchUser_c4si6823350pfg.193-gsmtp

DSN generated by: BY2PR09MB1127.namprd09.prod.outlook.com
Remote server: mx.google.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	4/28/2017 6:18:06 PM	BY2PR09MB1125.namprd09.prod.outlook.com	BY2PR09MB1125.namprd09.prod.outlook.com	mapi

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com; s=selector1-epa.gov;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;

bh=EFWS6UO9IInACYbMnZ6HcWduXHL5RkrqHdjBWB4U5D4=;

b=NHR6TqbEqL3aBL3zUpCorrXzPkTD7J9N5vCPDokEC3ss6lqGqpvaQ39L07PuZ01DM2Vm+9AJANMa7hDk3RLGCw2SGmMH7v9N1f22FQ4cF23A+R7oUjO/MueypW7nYV8mhvzOb9YF0lKOntvxipt8JygovMcZ32CgdkLEQDbEvDc=

Received: from BY2PR09MB1125.namprd09.prod.outlook.com (10.166.116.21) by BY2PR09MB1127.namprd09.prod.outlook.com (10.166.116.23) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256_P256) id 15.1.1061.12; Fri, 28 Apr 2017 18:18:06 +0000

Received: from BY2PR09MB1125.namprd09.prod.outlook.com ([10.166.116.21]) by BY2PR09MB1125.namprd09.prod.outlook.com ([10.166.116.21]) with mapi id 15.01.1061.016; Fri, 28 Apr 2017 18:18:06 +0000

From: "Bennett, Tate" <Bennett.Tate@epa.gov>

To: "Bennett, Tate" <Bennett.Tate@epa.gov>

CC: "Wagner, Kenneth" <wagner.kenneth@epa.gov>, "Lyons, Troy" <lyons.troy@epa.gov>, "Richardson, RobinH" <Richardson.RobinH@epa.gov>, "Rees, Sarah" <rees.sarah@epa.gov>, "Bowles, Jack" <Bowles.Jack@epa.gov>, "Cook-Shyovitz, Becky" <Cook-Shyovitz.Bekky@epa.gov>

Subject: Quarterly Meetings

Thread-Topic: Quarterly Meetings

Thread-Index: AdLAS3nY0sfvWysPSXC/w7Yzgn8gEw==

Date: Fri, 28 Apr 2017 18:18:06 +0000

Message-ID: <BY2PR09MB11252C2827BF4DD05F23A96C96130@BY2PR09MB1125.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach:

X-MS-TNEF-Correlator:

authentication-results: epa.gov; dkim=none (message not signed) header.d=none;epa.gov; dmarc=none action=none header.from=epa.gov;

x-originating-ip: [161.80.88.117]

z-ms-publictraffictype: Email

x-microsoft-exchange-diagnostics: 1;BY2PR09MB1127;7:PGfzW3MEGiSSopA4aEGbW2tp1NtKI1gp2iCD7aQz6E7ZgpO6lw9u947uHzTNYNYRACTmfS0rrCUaKl2ctuTpYSOZE7:wDcm4NF1le/8FjcaAlhPpteufex0QfzB94o0FAZwPmofBuHuto1fnLjZFSxniQhwi7UEV LV3WNzIPT15SA5su2twEWKv0j1B11SkWP/FWh2NUwcuPp5Eyn4iMNhh4cntDeNj8yeeecppMJbTvt122X9dtp8RZC XTE+6UGV6Hc5ziYsWzecCPDk:ixk77SkrYX3V7BWZpyF1ShEwrAX/11QFSqeXhUY+GBbX+7fzy6oFAJj0DullL27y+Q0 Nlgg==

x-ms-office365-filtering-correlation-id: 0ee73ed1-4755-4ddb-6fd3-08d48e62eaf1

x-microsoft-antispam: UriScan:;BCL:0;PCL:0;RULEID:(22001)(2017030254075)(201703131423075)(201703031133081);SRVR:BY2PR09MB1127;

z-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr

x-microsoft-antispam-prvs:
<BY2PR09MB11275B861E79DDE37898DCA596130@BY2PR09MB1127.namprd09.prod.outlook.com>
x-exchange-antispam-report-test: UriScan:(21748063052155);
z-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(6040450)(601004)(2401047)(8121501046)(5005006)(3002001)(93006095)(930
01095)(10201501046)(6041248)(20161123555025)(20161123564025)(201703131423075)(20170228152
8075)(201703061421075)(201703061406153)(20161123562025)(20161123558100)(20161123560025)(6
072148);SRVR:BY2PR09MB1127;BCL:0;PCL:0;RULEID:;SPVR:BY2PR09MB1127;
z-forefront-prvs: 029174C036
x-forefront-antispam-report:
SFV:NSPM;SFS:(10019020)(6009001)(39450400003)(39840400002)(39410400002)(39400400002)(3985
0400002)(10523001)(55674003)(152014003)(7116003)(3660700001)(8656002)(6862004)(3906040000
2)(54906002)(5660300001)(77096006)(189998001)(9686003)(3280700002)(6436002)(2900100001)(6
506006)(54896002)(790700001)(3846002)(102836003)(99286003)(6306002)(110136004)(33656002)(
122556002)(38730400002)(86362001)(7696004)(2906002)(6116002)(54356999)(53936002)(25786009
) (50986999)(4326008)(55016002)(7416002)(8676002)(8936002)(81166006)(221733001)(66066001)(
74316002)(3480700004)(6200100001)(7736002);DIR:OUT;SFP:1102;SCL:1;SPVR:BY2PR09MB1127;H:BY
2PR09MB1125.namprd09.prod.outlook.com;FPR:;SPF:None;MLV:ovrnspm;PTR:InfoNoRecords;LANG:en
;
spandiagnosticsoutput: 1:99
spandiagnosticsmetadata: NSPM
Content-Type: multipart/alternative;
 boundary="___000___BY2PR09MB11252C2827BF4DD05F23A96C96130BY2PR09MB1125nampr___"
MIME-Version: 1.0
X-OriginatorOrg: epa.gov
X-MS-Exchange-CrossTenant-originalarrivalttime: 28 Apr 2017 18:18:06.4931
 (UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
X-MS-Exchange-Transport-CrossTenantHeadersStamped: BY2PR09MB1127