National Automotive
Parts Association
Suite 1129
Parklane Towers West
Dearborn, Michigan 48126
313-336-8200

July 30, 1980

REC'D AUG 1 1980

Mr. B. J. Iwarsson
President-Friction Products Div.
American Brakeblok Division
P.O. Box 3250
Winchester, Virginia 22601

Dear B. J.:

The results of our June 1980 Turnaround Time Survey indicate that we're in about the same position we were when we did our last survey in August 1979. We would appreciate your looking into this and seeing if there is any hope of getting this down closer to the three days turnaround time.

Best regards,

REMcK:saw
Attachment
cc: Steve Conway
Edward Jones

Robert McKenna
Secretary and Director
of Operations

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SCF-ABEX-2369

7/30/80

TURNAROUND-TIME SURVEY

FACT SHEET

American Brakeblock
Manufacturer

1. Turnaround Time - the time from receipt of an order at the Manufacturer's facility until it is shipped from the Manufacturer's facility.

2. NAPA expects a maximum of 3 days turnaround time from suppliers and hopes to get 2 days service.

3. Survey conducted - weeks of June 2 and June 9.

4. Distribution Centers surveyed - Bridgeport, Charlotte, Columbus, Delaware, Denver, Grand Rapids, Morgan Hill, Normal and San Antonio.

5. Procedure - Distribution Center keeps records of the two week's orders and report to the NAPA Operations Committee. A mean average (drop the best and worst reports and average remainder) is computed for each week for each Manufacturer.

6. Results:

	June 1980		August 1979	
Product Line	1st wk	2nd wk	1st wk	2nd wk
American Brakeblok	6	6	7	6

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