

INTRODUCTION

FORD BRAKES SERVICE TECHNICIAN SPECIALITY TRAINING (STST) CURRICULUM

Courses of The Ford Brakes Service Technician Speciality Training (STST) Curriculum

The Ford Brakes Service Technician Speciality Training (STST) Curriculum consists of seven courses related to brake system diagnosis and service. Each course in the curriculum is a “building block” for the next course in the curriculum.

This curriculum is designed for technicians who want to learn the methods and techniques to properly diagnose and service brake systems and components.

Curriculum Goals

The goals of this curriculum are to provide:

- The necessary training to enable the technician to identify, diagnose and perform timely “Fix It Right The First Time On Time” repairs
- Increased customer satisfaction.
- Increased technician productivity.
- Fewer repeat repairs.

Brake Systems Diagnosis and Repair Instructor-Led Course Description

This is the first instructor-led course in the Brakes Curriculum. It is a two-day course facilitated by an instructor. This course is designed to provide hands-on opportunities for technicians to learn and improve their skills using tools and equipment; and to apply knowledge learned in previous curriculum courses.

Course Objective

Given the information presented in the Ford Brake Systems Diagnosis and Repair course, the necessary service information and tools, technicians will be able to perform accurate, timely, cost-effective diagnosis and repair of brake systems on Ford Motor Company vehicles.

Lesson Objectives

Each lesson of this course starts with a list of objectives for the participants. The lesson objectives are designed to support the course objective.

Audience

This course is designed for any Ford and Lincoln and Mercury service technicians who are enrolled in the Ford Brakes Service Technician Speciality Training (STST) Curriculum. Additionally, this course is also designed for training service technicians of Ford Designated Fleets.