PLAINTIFF'S EXHIBIT
UC-1626

METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CHEVRON - 3 LOCATIONS
RICHMOND, EMERYVILLE

CUSTOMER & LOCATION SAN FRANCISCO, CA INDUSTRY CLASSIFICATION ASPHALT COATINGS

SALESMAN T. P. Norris REGION Western DATE OF CALL 4/16-17/79

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED: DICK FERN, RESEARCH > RICHMOND, CA
B. SAARY, RESEARCH
J. FORD, EMERYVILLE
C. CROY, PURCHASING, SAN FRAN.

CALL OBJECTIVE: Routine

RESULTS OF CALL:

RICHMOND: Learned that new feed stock, North Slope Oil, has higher Sulfur Content than former feed stock, which is making problems with HPD. Problem exist in Plastic Cement but we are still O.K. in asphalt Asbestos Roof Coating & Aluminum asphalt Asbestos Roof Coatings. Chevron Continues to work on problem with Combustion & RC 244 & HPD.

EMERYVILLE: John informed me we had failed initial Quebec Standard test on Sieve Size HPD not retained on screen as in IM 7M. Asked him to evaluate us not on IM spec but on performance. He will Continue to work with HPD for driveway & Road asphalts.

FOLLOW-UP ACTION REQUIRED:

SAN FRAN: Carol reaffirmed problem with Richmond plant. She is doing all she can so that we realize all Chevron Asbestos Business. Efforts will Continue.

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