CALL REPORT — ORGANIC DIVISION MARKETING DEPARTMENT

DICTATE:
1. HEADING INFORMATION
2. NAMES OF ADDRESSEES AND CARBONEES

REPORT:
1. IMMEDIATE ACTION REQUIRED
2. PERSONS CONTACTED
3. OBJECTIVE
4. RESULTS
5. FURTHER ACTION REQUIRED

CUSTOMER NAME	DATE OF CALL
BRIGGS & STRATTON CORP.	/ /
CITY AND STATE: N. 124th St., Milwaukee, Wis.	CHANGE REQUIRED CALL UNITS

CONTACT DATA AND MAILING LIST CHANGES - DISTRICT OFFICE USE ONLY

NAME AND TITLE	PUT ON	TAKE OFF	MP	MAG.	CATEGORY CODES

TO Mr. J. R. Buchanan - GBUCH // CC
Mr. D. F. Smith - DSMIT

PERSONNEL CONTACTED: Mr. Frank Bolz, Diecast Tool

OBJECTIVES: Review status of Pydraul A-200

RESULTS: Bolz stated that two new machines purchased from Lester Mfg. will be delivered in August have been specified on Pydraul A-200. Additionally they have purchased 2 more Lester machines to be delivered July 1, 1967. Pydraul A-200 has also been specified for these machines. Bolz stated that Lester charged Briggs & Stratton an additional $400 per machine for seals compatible with Pydraul.

Bolz stated that he replaced the pumps on the Pydraul A-200 machine a few weeks ago. The replacement was done, not because of excessive pump wear but, because some of the seals and O-rings in the pump had begun swelling and caused excessive leakage. Bolz examined the pump and stated that he could see only slight wear on the rings of the vane pump. Bolz is not too disturbed over this incident and is making efforts to standardize on Viton O-rings and seals in his storeroom.

Bolz asked about our statement, "Avoid breathing vapors," which is on the Pydraul A-200 drums. Apparently a few of the maintenance personnel have read this notice, and are beginning to complain. Bolz wants to prevent this concern from spreading, or an incident from starting. We reviewed the statements on handling Pydraul in our Pydraul Selector and have promised Bolz a statement from our Medical Dept.

ATTENTION: Dale Smith - DSMIT - St. Louis

Dale, could you please send to me some statement or report from our Medical Dept. on the toxicological effects of Pydraul A-200? I want to give this information to Bolz so that he can squelch any rumors which might be starting.

Elmer —
Would you please write Frank Bolz direct concerning this problem. Thanks.
Dale

mlc

DISTRICT OFFICE	SALESMAN	DATE REC'D	DATE TYPED
CHICAGO	D. L. Hosmer	8/6	/ /

S-331 (REV. 2/66)
20M 2/66

with a CC to Chicago

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