T.C. COMPLAINT INVESTIGATION

DISTRICT | DATE

Aroclor 1254

CUSTOMER

Shipped To Sonneborn Building Products

LOCATION

At Belleville, New Jersey

SHIPPER'S NO.	DATE SHIPPED	LOT NO.	QUANTITY
SN 492299	9/6/67		For 30,000 lbs.

FINDINGS

On September 6, we shipped 50 X 600 lb. drums of Aroclor 1254 to the subject customer via Roadway Express. All drums were from lot number AI-31. Customer states that when the shipment arrived at destination they only received 49 X 600 lb. drums marked RM8-63 and one open head drum marked 121 in yellow. We feel sure that 50 drums were shipped and they were all double head drums. We do not use yellow stencil ink at Anniston. We contacted Roadway here and they contacted their agent at Kearny, New Jersey and ask him to try to find out what happened to the other drum and to open the foreign drum to see if he could find out what it contained. Customer says the 49 drums were stenciled RM8-63 should have been stenciled RM8-65. The working copy of our order was very dim and it is possible the stenciler read the order RM8-63.

CONCLUSIONS

- ☐ NORMAL IN ALL RESPECTS
- ☐ MEETS SPECIFICATIONS BUT OUTSIDE NORMAL RANGE
- ☐ DOES NOT MEET SPECIFICATIONS
- ☐ SUBJECTIVE PROPERTIES INVOLVED
- ☐ DETERIORATED IN STORAGE
- ☒ JUSTIFIED
- ☐ NOT JUSTIFIED
- ☐ OTHER (SPECIFY)

RECOMMENDATIONS

- ☐ HAVE MATERIAL RETURNED
- ☐ ATTEMPT TO GET CUSTOMER TO KEEP SHIPMENT
- ☐ OTHER (SPECIFY)

CORRECTIVE ACTION TAKEN

Caution everyone to follow SSI more closely. If SSI is not clear we will check with sales office rather than take a chance.

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☐ IN 76A REV. 8-61

INVESTIGATED BY H. L. Gray AB

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