



CYPRUS
Industrial Minerals

Cyprus Industrial Minerals Company
9100 East Mineral Circle
Post Office Box 3299
Englewood, Colorado 80155
303-643-5000

QUALITY POLICY

Cyprus Industrial Minerals is committed to providing our customers with products and service that meet their expectations - consistently.

Furthermore, we are pledged to a company-wide program of annual quality improvements.

Customer satisfaction is our goal. Satisfied customers are earned by providing quality products with exacting service. Satisfied customers are earned by delivering value. Satisfied customers mean repeat business.

When this goal is achieved consistently, our customers will in turn reward Cyprus with the benefits deserving of a quality supplier:

A QUALITY REPUTATION
RECOGNIZED INDUSTRY LEADERSHIP
LONG-TERM PROFITABILITY

The welfare of Cyprus Industrial Minerals and its family of employees is dependent on our ability to serve consistently the needs of our customers. We must all commit to deliver the best we have to offer.

PLAINTIFF'S
EXHIBIT
CAM-121

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