PLAINTIFF'S EXHIBIT AL-1821a

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Aluminum Company of America, Technical Center, Alcoa Center, PA 15069

INDUSTRY CLASSIFICATION: Aluminum Products

SALESMAN: Gordon L. Dickson REGION: Eastern DATE OF CALL: 7/25/79

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☒ Other, specify below

PERSONS INTERVIEWED:

James E. Williams, Jr. - Group Leader, Powder & Forgings Div.
Karl P. Karsten - Senior Scientist, " " "
Pete Hale - Finishes Division

CALL OBJECTIVE:

Obtain data on aluminized asphalt roof coating formulations containing RG-244.

RESULTS OF CALL:

Bad news all around. Nice visit with Karl and Jim but the latter feels that they have not done enough test work to justify giving out any information concerning non-fibrated aluminized roof coatings containing RG-244. Their work looks good as the 244 apparently retards "browning" and helps prevent settling of the aluminum component. However, they have not run any long-term aging tests, which are scheduled for this fall and so have decided not to make available their data to us until they are completed.

The visit with Pete Hale was quite complex, but was related strictly to asbestos toxicology. Apparently one of their plants purchased a vinyl ester coating from Wisconsin Protective Coatings which had been approved by Pete. No problem until WPC revealed to the plant safety people that it contained 2% RG-244. Now the latter will not allow the coating to be applied. Bob Byrne sent Pete a MSDS on 7/12/79 but this is not what they need. What Pete really wants is assurance from us that the 244 will never be released into the air, even if the coating is removed years later, say, by sandblasting. I don't see how we can provide such an assurance and told them so.

FOLLOW-UP ACTION REQUIRED:

EJK, et al - Let's discuss as Pete is very confident that WPC is going to contact us regarding this situation.

GLD - Send Pete our blue book on RG-244, although I don't think it will do a great deal of good.

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dal 8/3/79