

MSG FROM: TELEXCTR--WMVX
To: MULLIGSS--ISCDCVM3

TO: MULLIGSS--ISCDCVM3

08/11/92 07:34:36

From: TELEXCTR--WMVX A1::TELEXCTR
Subj: TLX

From: NAME: ISD TELEX CENTER
FUNC: ISD-C&NS
TEL: 774-4131 <TELEXCTR AT A1 AT WMVX>
To: NAME: Sandra S Mulligan <MULLIGSS AT ISCDCVM3>

From: NAME: E I DUPONT DE NEMOURS <E I DUPONT DE N
EMOURS@6717325@10TH AND MARKET STREETS@ISD NG501@WILMINGTON, DE@DUPONT 6
717325@MCI_GATEWAY>
Date: 11-Aug-1992
Posted-date: 11-Aug-1992
Precedence: 1
To: NAME: Telex Center <TELEXCTR@A1>

INBOUND MESSAGE RECEIVED ON AUG 11 AT 06:14 -ASSIGNED// CATD0509-
AUG 11'92

SANDI MULLIGAN
INTL CUST REP

RE STL/222-91: ASIAN PAINTS-NEPAL
V REFER TO OUR LETTER JULY 28'92 N THEIR FAX TO U
PL ADVISE ACTION TAKEN ON THEIR INSURANCE CLAIM PER RETRN

STL/273+274:
TRUST PT3 N PT4 DOCS WITHOUT MISTAKES PREPARD N SENT

THNKS-RGDS
SAJID

1176445 ASMA IN

to: CDCIL1::ISCDCVM3::MULLIGSS

N36568

From: MULLIGSS--ISCDCVM3
To: SINGHJ --IN00H1

Date and time 08/03/92 12:05:01

*** Reply to note of 08/03/92 05:21
From: SANDI MULLIGAN - MLS - B-14C09 - (302)773-1744
Subject: ASIAN PAINTS-NEPAL : SHORTAGES
MORNIN', JUGJIV!

I'M VERY THANKFUL FOR YOUR NOTE....I WAS BEGINNING TO THINK I HAD LOST WHAT WAS LEFT OF MY SMALL MIND....SAJID MENTIONED SOMETHING ABOUT AN INSURANCE CLAIM FROM ASIAN PAINTS - NEPAL - AT THE BOTTOM OF THE LAST ORDER HE SENT TO ME AND I COULN'T FOR THE LIFE OF ME FIGURE OUT WHAT HE WAS TALKING ABOUT. AS YOU'VE GUESSED, I NEVER REC'D THE FAX FROM ASIAN PAINTS - THEY MAY HAVE SENT IT, BUT IT NEVER GOT TO MY DESK....PLEASE HAVE THEM RESEND IT TO FAX NUMBER 302-774-7230 AND I WILL INVESTIGATE IMMEDIATELY.

UK PAINT

SINCE THIS CLAIM WAS WITH THE SHIPPING COMPANY - MERSK - I PASSED ALONG THIS INVESTIGATION TO ONE OF OUR LOGISTICS PEOPLE FOR INTERNATIONAL SERVICES. SHE FINALLY REC'D A COMMUNICATION BACK FROM MERSK IN PHILADELPHIA, WHO HAD GONE BACK TO MERSK IN INDIA. THE REPLY IS AS FOLLOWS:

"MAERSK BOMBAY RECONFIRMED THE PROBLEMS THE CONSIGNEE ENCOUNTERED WITH CUSTOMS, ETC. BUT THEY ADVISE THAT THEY ARE UNABLE TO DECREASE OR ELIMINATE THE EXISTING DETENTION CHARGES."

TRIBENI TISSUES

I LOOKED OVER ALL THE MATERIAL I HAD DURING THE WEEKEND AND AM STILL WORKING ON GETTING THIS SOLVED. PART OF THE PROBLEM IS THAT THIS IS FROM 1989 AND INFORMATION THAT WE NEED IS HARD TO FIND. I AM STILL "DIGGING", SO DON'T GIVE UP ON ME YET.

THANKS.

SANDI MULLIGAN
INTL. CUST. REP.
INTERNATIONAL CUSTOMER SERVICE

N36568.01

DUP050039823

MSG FROM: SINGHJ --IN00H1 TO: MULLIGSS--ISCDCVM3

08/03/92 05:21:18

Reply.

Dated: 08/03/92 at 1217.

In reply to: ASIAN PAINTS-NEPAL : SHORTAGES

Sender: J SINGH / IN00H1/00

Contents: 2.

Part 1.

Creator: J SINGH / IN00H1/00

TO: Sandra-S MULLIGAN (MULLIGSS) / CDCVM3

CC: Shankar KRISHNAN / IN00H1/00

Part 2.

SANDI, YOU MUST HAVE RECD. A FAX FROM ASIAN PAINTS IN NEPAL INDICATING
A SHORTAGE AND ASKING US TO GET OUR INSURANCE CO. TO SURVEY THE SHORTAGE.
SAJID SAYS NEITHER ASIAN, NEPAL NOR HE HAS NOT RECD. A REPLY AS YET.
RQST ACCORD PRIORITY TO THIS.
BEST REGARDS.

NEWOC #5 92/08/03 - 05:21:18

N36568.02

DUP050039824