



REGION 10

SEATTLE, WA 98101

February 16, 2024

Gene Terry
Santiago Water Association
P.O. Box 721
Taholah, WA 98587

Failure to Monitor or Report Disinfectant Residual, Santiago Water Association, PWS ID 105300081

Dear Mr. Terry:

The Environmental Protection Agency (EPA) has not received disinfectant residuals for the January 2024 compliance period, which constitutes a violation of the National Primary Drinking Water Regulations [[40 CFR 141.132\(c\)](#)]. Any public water system that provides disinfection treatment must measure the disinfectant residual concentrations at the same time and location as total coliform samples. This concentration must be reported to the EPA, along with the coliform sample, by the tenth (10th) of the month following the sampling period, even if the disinfectant residual is not detectable [[40 CFR 141.134\(a\)](#)].

To return to compliance Santiago Water Association must either:

1. If disinfectant residuals measurements were already collected, submit concentrations to R10TribalDW@epa.gov as soon as possible.

-OR-

2. Record disinfectant residuals with next month's coliform samples and submit results to R10TribalDW@epa.gov.

Additionally, Santiago Water Association must:

1. Distribute Tier 3 Public Notification (PN) **within 1 year** of receiving this letter [[40 CFR 141.204\(b\)](#)].

-AND-

2. Submit a copy of the PN that was distributed and the completed PN Certification Form to R10TribalDW@epa.gov within 10 days after issuing the notice [[40 CFR 141.31\(d\)\(1\)](#)].

A Public Notification template, instructions, and certification are enclosed to assist with completing the requirements. For community water systems only, the annual Consumer Confidence Report (CCR) may

be used as a vehicle for the initial Tier 3 public notice, and all required repeat notices, instead of individual Tier 3 public notices, under [40 CFR 141.204\(b\)\(2\)](#).

This letter serves as initial notification of non-compliance under the Safe Drinking Water Act for the regulation and time period cited. EPA supports compliance assistance and encourages early action to return to compliance. Issues not addressed in a timely manner may be referred to enforcement. Prior to an enforcement action for the cited violation(s), EPA Region 10 will offer government-to-government consultation, in accordance with the [EPA Policy on Consultation and Coordination with Indian Tribes](#).

Please contact R10TribalDW@epa.gov with questions.

Sincerely,

For Karen Burgess
Manager
Groundwater and Drinking Water Section

cc: Tim Carr, Custom Water Solutions, Inc.
Quinn Andreas, RCAC/EFC Region10

Instructions for Monitoring Violations Public Notice

If you are required to provide Tier 3 notification, you must provide public notice to persons served within one year after you learn of the violation [\[40 CFR 141.204\(b\)\]](#). Multiple monitoring violations can be serious, and your primacy agency may have more stringent requirements. Check with your primacy agency to make sure you meet its requirements.

Community systems must use one of the following [\[40 CFR 141.204\(c\)\(1\)\]](#):

- Hand or direct delivery
- Mail, as a separate notice or included with the bill
- Another method approved in writing by the EPA

Noncommunity systems must use one of the following [\[40 CFR 141.204\(c\)\(2\)\]](#):

- Posting in conspicuous locations
- Hand delivery
- Mail
- Another method approved in writing by the EPA

In addition, both community and noncommunity systems must use another method reasonably calculated to reach others if they would not be reached by the first method [\[40 CFR 141.203\(c\)\]](#). Such methods could include newspapers, e-mail, or delivery to community organizations. If you post the notice, it must remain posted until the violation is resolved. If the violation has already been resolved, you must post the notice for at least seven days [\[40 CFR 141.204\(b\)\]](#). If you mail, post, or hand deliver, print your notice on your system's letterhead, if available.

The following notice is appropriate for insertion in an annual notice or the Consumer Confidence Report (CCR) (for community water systems only), as long as public notification timing and delivery requirements are met [\[40 CFR 141.204\(d\)\]](#). You may need to modify the template for a notice for individual monitoring violations. This example presents violations in a table; however, you may write out an explanation for each violation if you wish. For any monitoring violation for volatile organic compounds (VOCs) or other groups, you may list the group name in the table, but you must provide the name of every chemical in the group on the notice, e.g., in a footnote.

You may need to modify the notice if you had any monitoring violations for which monitoring later showed a maximum contaminant level or other violation. In such cases, you should refer to the public notice you issued at that time. If you do modify the notice, you must still include all required PN elements from [40 CFR 141.205\(a\)](#) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from [Appendix B to 40 CFR 141 Subpart Q](#)) must be included as written (with blanks filled in) and is presented in this notice in italics and with an asterisk on either end.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [\[40 CFR 141.205\(d\)\]](#). This language is also presented in this notice in italics and with an asterisk on either end.

Corrective Action

In your notice, describe corrective actions you took, or are taking. Listed below are some steps commonly taken by water systems with monitoring violations. You can use the following language, if appropriate, or develop your own:

- We have since taken the required samples, as described in the last column of the table above. The samples showed we are meeting drinking water standards.
- We have since taken the required samples, as described in the last column of the table above. The sample for [contaminant] exceeded the limit. [Describe corrective action; use information from public notice prepared for violating the limit.]
- We plan to take the required samples soon, as described in the last column of the table above.

After Issuing the Notice

Make sure to send your primacy agency a copy of each type of notice and a certification that you have met all the public notice requirements within ten (10) days after issuing the notice [\[40 CFR 141.31\(d\)\]](#).

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met

Public Water System: «Pws Name» Date distributed: _____

Our water system violated drinking water requirements over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we are doing/did to correct these situations.

**We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.*

During _____ compliance period we:

_____ did not complete all monitoring or testing

_____ did not report all required monitoring or testing on time

*for _____ contaminant(s) and therefore cannot be sure of the quality of your drinking water during that time.**

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken

What is being/was done?

We took the required number of samples on ____ / ____ / ____.

-OR-

We will take the required number of samples on ____ / ____ / ____.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Contact Person: _____ **Phone:** _____

EPA Region 10 Tier 3 Public Notification Certification Form

Public Water Systems must provide initial Tier 3 public notice no later than **one year** after EPA's Notice of Violation Letter. You must repeat Tier 3 public notices **annually** until the violation has returned to compliance.

Complete the section which corresponds to your water system type.

Community Water Systems:

☐ Public notice mailed or directly delivered to all consumers receiving water within the form, manner and frequency required in [40 CFR 141.204](#).

Provide information of another method used to reach others regularly served if they would not normally be reached by the method above. Such methods could include posting in public places or internet, newspapers, email, social media, delivery to community organizations, etc.

Describe alternate method:

Non-Community Water Systems:

☐ Public notice posted at _____ within the form, manner and frequency required in [40 CFR 141.204](#).

Provide information of another method used to reach others served if they would not normally be reached by the method above. Such methods could include mail, posting on the internet, newspapers, email, social media, delivery to community organizations, etc.

Describe alternate method:

I hereby affirm that public notice has been provided to consumers in accordance with the delivery, content, format, and deadlines required in [40 CFR Part 141 Subpart Q](#).

«Pws Name»

Water System Name

«PWS ID»

PWS ID#

Signature

Date

Email a copy of the public notice and this certification form within **10 days** of completing initial public notice or any repeat public notice to: R10TribalDW@epa.gov