



Office of Representative Josh Riley

Digital Privacy Release Form

Complete the form below to request help with a Federal Agency. When complete, click Submit to send to our office for assistance.

Fields marked with * are required

Please Provide Applicable Identifying Information

Agency Involved

Department of Transportation

Prefix First Name MI Last Name

(b)(6)

Social Security Number DOB Email Address Phone Number

 (b)(6) (b)(6) (b)(6)

Address Line 1 Address Line 2 City State Zip Code

(b)(6) ITHACA NY 14850

Agency Case Number Mortgage Loan Number Rank Military Rank

N/A N/A N/A

Have you contacted any other elected official regarding this case?

No

If Yes, Officials Name?

Please explain the problem and the resolution/outcome you are seeking:

I would like to get updates on these following inquiries with the US DOT case files attached: 1) US DOT Case ID: TV2024070798 Japan airlines Can you please let JAL Japan airlines know that they need to refund the travel companion's ticket as well since due to passenger illness, we were not able to continue to travel as a pair. Ticket number: (b)(6) Reservation number: (b)(6) 2) US DOT Case ID: TU2024101802 United Airlines DOT did not enforce the delayed baggage order by compiling United airlines to follow the rules. 3) US DOT Case ID: TU2024080550 Delta airlines Never received any replies from Delta on the aforementioned cases registered under TU2024080550 Lastly, contrary to what (b)(6) had said in his previous correspondence in which he hide his name behind "Team Leader - Office of Aviation Consumer Protection" for reason I can't think of, 1) there had been no evidence to justify to black listing 2) I had been asking the OACP for actions in the past 3) there is no reply being provided on many complaints related to airlines alleged violations of DOT rules including cases filed against travel agents like Trip.com and Expedia.com 4) there are many complaints marked as discrimination but were not responded to by the DOT 4) US DOT Case ID: TU2024101079 Delta airlines did not send me any notices before denying me from boarding. They also did not explain the reasons when denied my boarding which cause me a financial loss for the ticket and fare differences. They later vaguely sent an email of the denial letter one week after the flight which is not acceptable. TU2024100476 United airlines bags were delayed at the carousel because they mistakenly transported to the new flight to Ithaca but that flight was cancelled. I had to wait at the terminal for 7 hours to collect the bag. They should have provided the interim expenses and the compensation for this. 5) For food illness caused by unsafe handling of the inflight meals on the plane, should the DOT be the appropriate authority to report such incidents to? 6) US DOT Case Number: TV2023121199 ESID: (b)(6) US DOT Case Number: TV2023120943 ESID: (b)(6) I have not received any updates on these two civil rights complaints I filed with the DOT.

Constituent Authorization

To be able to assist you, we must have a signed privacy release form that clearly outlines your problem and the remedy you are seeking. By checking the box below you are giving our office permission to look into the matter on your behalf. Please make sure to attach below any relevant identifying information and supporting documents which relate to your inquiry.

☒ I hereby request the assistance of the Office of Representative Josh Riley to resolve the matter described below. I authorize the Office of Representative Josh Riley to receive any information that they might need to provide this assistance. The information I have provided to the Office of Representative Josh Riley is true and accurate to the best of my knowledge and belief. The assistance I have requested from the Office of Representative Josh Riley is in no way an attempt to evade or violate any federal, state, or local law.

Date/Time

1/14/2025 10:09:45 AM

*** Signature**

(b)(6)

Incoming Privacy Release Form: 9pvgbaNuKUw8WqyhrEG5

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1) US DOT Case ID: TV2024070798 Japan airlines Can you please let JAL Japan airlines know that they need to refund the travel companion's ticket as well since due to passenger illness, we were not able to continue to travel as a pair. Ticket number: (b)(6) Reservation number: (b)(6)

2) US DOT Case ID: TU2024101802 United Airlines DOT did not enforce the delayed baggage order by compiling United airlines to follow the rules.

3) US DOT Case ID: TU2024080550 Delta airlines Never received any replies from Delta on the aforementioned cases registered under TU2024080550 Lastly, contrary to what (b)(6) had said in his previous correspondence in which he hide his name behind "Team Leader - Office of Aviation Consumer Protection" for reason I can't think of, 1) there had been no evidence to justify to black listing 2) I had been asking the OACP for actions in the past 3) there is no reply being provided on many complaints related to airlines alleged violations of DOT rules including cases filed against travel agents like Trip.com and Expedia.com 4) there are many complaints marked as discrimination but were not responded to by the DOT

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US DOT Case Number: TV2023120943 ESID: (b)(6)
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(b)(6)
ITHACA, NY 14850

Email: (b)(6)

Phone: (b)(6)

DOB: (b)(6)

Agency: Department of Transportation

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