LETTER TO CUSTOMERS OF AROCLOR®
CONTAINING PCB

Office of President
XYZ Company

Dear Customer:

We are contacting your firm as a user of Aroclor® 1232, 1242, 1248, 1254 and 1260. As indicated on the labels attached to the containers, those products contain polychlorinate biphenyls (PCB) of various types.

As you are undoubtedly aware, the PCB concentration in our environment has increasingly come under the scrutiny of various governmental agencies and scientific laboratories. In some studies, certain PCBs have been found to be persistent, an environmental contanimant and, possibly, injurious to certain forms of bird, aquatic and animal life. Accordingly, it is very important that PCBs be kept out of the food chain.

We would like to take this opportunity to remind your firm of the extreme care that must be taken by all users of PCB-containing products to prevent any entry into the environment through spills, leakage, use, disposal, vaporization or otherwise. PCB-containing products should be used only in closed systems.

We recommend that you give very careful study to eliminating any possibility that any PCB-containing products will be discharged

into the environment from your systems. Your system should be arranged so that in the case of an accidental leak or spillage the PCB-containing product can be collected and placed in drums for return to Monsanto for incineration; the drums should be forwarded to Monsanto Company, W.G. Krummrich Plant, Sauget, Illinois, Attention: Supervisor, Department 246.

We realize that you have marketed or may now market transformers and other electrical equipment containing dielectric fluids which include these Aroclor® products. Although these fluids are sealed into such equipment, it is recognized that occasionally the fluid may be lost through leaks resulting from equipment misuse or equipment repair necessitating replacement of the fluid. Since the dielectric fluid contained in this equipment is only an incidental part of the overall unit manufactured by you, we are not notifying the purchasers of such equipment of the potential environmental contamination problem described in this letter. We do strongly recommend, however, that you notify such equipment users of this problem.

Sincerely,